

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: REV-16-0654 - Accident Records
Date: 14 July 2016 06:59:40
Attachments: [REV-16-0654 - Photograph 1_Redacted.pdf](#)
[REV-16-0654 - Photograph 2_Redacted.pdf](#)
[REV-16-0654 - Communal Repairs_Redacted.pdf](#)

Your Reference: [REDACTED]

Dear [REDACTED],

Thank you for your request for review of 8 June 2016 on the basis that you had yet to receive a response. Please accept our sincerest apologies that Aberdeen City Council (ACC) failed to respond to your information request of 2 March 2016, made under the Freedom of Information (Scotland) Act 2002 (FOISA).

In accordance with Section 21(4)(c) of FOISA, please find below the response to your information request, which comprises the Review Outcome:

Accident Date: 22 September 2015

Lewis Court

We would be grateful if you would make available the following documents in terms of the Protocol as soon as possible.

1. All contemporaneous witness statements including that of the senior present at the time of the accident

ACC confirms that it holds Accident & Incident Reports. However, ACC is unable to provide you with this information under the FOISA as doing so would mean putting personal information into the public domain, which would breach the Data Protection Act 1998.

However, ACC may be able to provide you with the Accident & Incident Reports if you were to provide ACC with evidence that you are requesting the information on behalf of your client and your client consents to this disclosure. If this is the case, ACC would then process your request under the terms of the Data Protection Act 1998, meaning that the Accident & Incident Reports would only be released to you and not put into the public domain under the FOISA. If you provide us with this evidence, we will forward it onto the relevant Service to respond directly to you.

We would also like to take this opportunity to advise you that information may also be held by Bon Accord Care, which is a separate body under the FOISA. This means that Bon Accord Care may hold information which ACC does not. If you would like to make an information request to Bon Accord Care, please contact:

Bon Accord Care
Archibald Simpson House
27-29 King Street
ABERDEEN

AB24 5AA

Tel: 01224 218300

Fax: 01224 627829

Email: bacinfo@bonaccordcare.org

Website: <http://www.bonaccordcare.org/contact-us>

ACC is unable to provide you with information on **all contemporaneous witness statements including that of the senior present at the time of the accident (Accident & Incident Reports)** as it is exempt from disclosure. In order to comply with its obligations under the terms of Section 16 of the FOISA, ACC hereby gives notice that we are refusing this part of your request under the terms of Section 38(1)(b) in conjunction with Section 38(2)(a)(i) – Personal Information - of the FOISA.

In making this decision ACC considered the following points:

ACC is of the opinion that Section 38(1)(b) applies to the information specified above as the information in question is personal information relating to living individuals, of which the applicant is not the data subject. The Accident & Incident Reports contain the individual's name, personal contact details, date of birth, details of the accident and signature. It also contains the names and signatures of other members of staff.

ACC is of the opinion that Section 38(2)(a)(i) applies, as we consider that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully). These individuals have not consented to the disclosure of their information, and ACC does not consider that they would expect ACC to release this information about them into the public domain under the FOISA.

Under ACC's duty to provide advice and assistance, ACC has considered whether it would be reasonable to disclose copies of the Accident & Incident Reports into the public domain under FOISA, with personal information redacted. However, as all written information within the Reports comprise personal information, all information within the Reports would be blacked out, making a redacted copy of the Reports meaningless.

2. Details of all members of staff present at the time of the accident or immediately thereafter

This information is held within the Accident & Incident Reports. However, for the reasons above for Question 1, ACC is unable to provide you with information on **details of all members of staff present at the time of the accident or immediately thereafter** as it is exempt from disclosure. In order to comply with its obligations under the terms of Section 16 of the FOISA, ACC hereby gives notice that we are refusing this part of your request under the terms of Section 38(1)(b) in conjunction with Section 38(2)(a)(i) – Personal Information - of the FOISA.

3. Photos of the door and the office layout

Please refer to the attached photographs: [REV-16-0654 – Photograph 1](#) and [REV-16-0654 – Photograph 2](#).

Please note that ACC is unable to provide you with information on **the name of the inspector** as it is exempt from disclosure. In order to comply with its obligations under the terms of Section 16 of the FOISA, ACC hereby gives notice that we are refusing this part of your request under the terms of Section 38(1)(b) in conjunction with Section 38(2)(a)(i) – Personal Information - of the FOISA.

ACC is of the opinion that Section 38(1)(b) applies to the information specified above as the information in question is personal information relating to a living individual, of which the applicant is not the data subject.

ACC is of the opinion that Section 38(2)(a)(i) applies, as we consider that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully). The inspector, who is below Head of Service level, has not consented to the disclosure of their information, and ACC does not consider that they would expect ACC to release this information about them into the public domain under the FOISA.

4. Details of all measures taken to reduce the risk subsequent to the accident

No remedial measures required as the door was not seen to be faulty. There had been no reported problems with the door either immediately before the incident or since.

5. All inspection and maintenance records from 1 October 2015 to date

Please refer to the attached Communal Repairs record, [REV-16-0654 – Communal Repairs](#).

ACC is unable to provide you with information on **names and direct contact details of individuals within the attached Communal Repairs record** as it is exempt from disclosure. In order to comply with its obligations under the terms of Section 16 of the FOISA, ACC hereby gives notice that we are refusing this part of your request under the terms of Section 38(1)(b) in conjunction with Section 38(2)(a)(i) – Personal Information - of the FOISA.

In making this decision ACC considered the following points:

ACC is of the opinion that Section 38(1)(b) applies to the information specified above as the information in question is personal information relating to living individuals, of which the applicant is not the data subject.

ACC is of the opinion that Section 38(2)(a)(i) applies, as we consider that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully). These individuals have not consented to the disclosure of their information, and ACC does not consider that they would expect ACC to release this information about them into the public domain under the FOISA.

We hope this helps with your request.

Yours sincerely,

Grant Webster
Information Compliance Officer

(On behalf of the Review Panel Clerk)

FURTHER INFORMATION

If you are not satisfied with the outcome of your request for an internal review, you can apply directly to the Office of the Scottish Information Commissioner (OSIC) for a decision. Generally, OSIC cannot make a decision unless you have been through the ACC's review procedure. To make an application to OSIC, please write or email OSIC at:

The Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
www.itspublicknowledge.info

An application to OSIC must be made in writing within six months of receipt of ACC's Review Decision Notice. When applying to OSIC for a decision you should give your name and address for correspondence. Please note that OSIC will not be able to investigate if you have not used your real name to make your information request. You must also specify:

- which request for information your requirement for review relates to
- the reason that you asked ACC to carry out a review of your request
- the reason why you are not satisfied with ACC's review outcome decision

The Commissioner will contact ACC and invite its comments on your application. Thereafter (if no settlement has meantime been reached), the Commissioner must reach a decision within 4 months of receiving your application, or within such other period as is reasonable. You will receive written notice of the outcome of the Commissioner's decision.

Should you wish to appeal against the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only. Any such appeal must be made within 42 days after the date of the decision has been issued.

Information Compliance Team
Communications and Promotion
Office of Chief Executive
Aberdeen City Council
Room 1-24
Town House
Broad Street
ABERDEEN AB10 1AQ

foienquiries@aberdeencity.gov.uk
01224 523827/523602

Tel 03000 200 292

*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

www.aberdeencity.gov.uk



Door on magnet

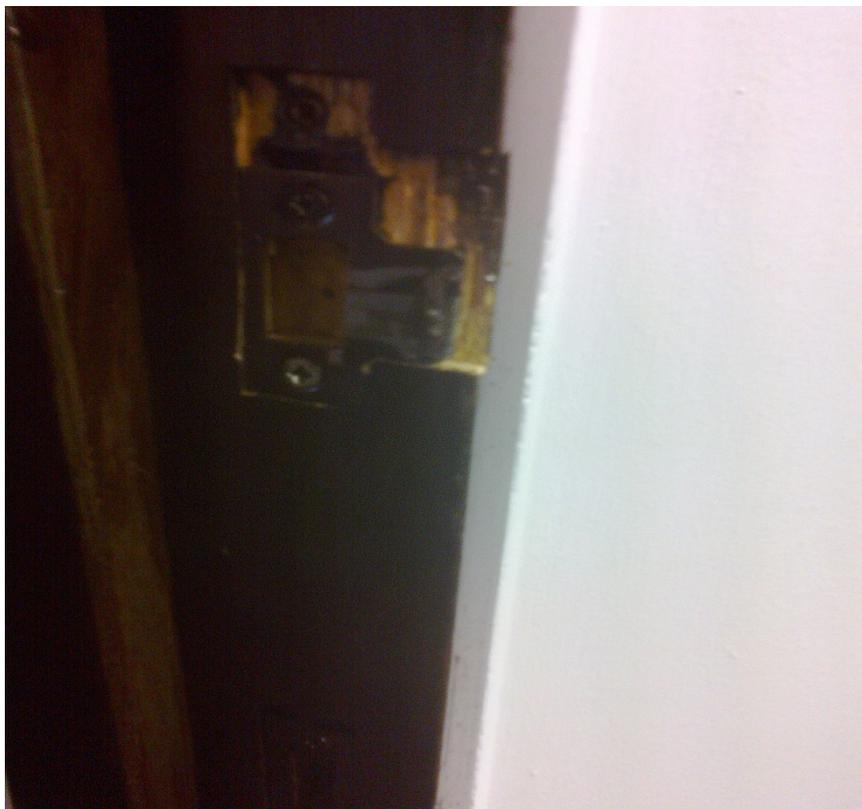


Position of chair when door open



Incident 6084

Photos showing magnet for holding door open also overhead door closer and keeper at door frame were incident occurred on 22nd September 2015



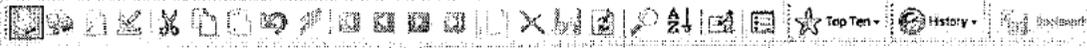
Incident 6084

Photos showing magnet for holding door open also overhead door closer and keeper at door frame were incident occurred on 22nd September 2015



Incident 6084

Photos showing magnet for holding door open also overhead door closer and keeper at door frame were incident occurred on 22nd September 2015



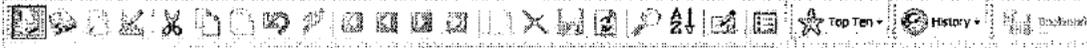
Associated Documents + Associated URLs -

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Job Ref.	Tenant	Address	Priority	Type	Short Description	Received Date	Required Date
2560550	SENIOR CARER	ADMIN, LEWIS COURT...	13	56	RE WILSON - DES (EMERGENCY DOOR) PUSH PAD - DOOR LEADING TO BIN ROOM - BUTTON ON PUSH PAD NOT OPERATING AND RED LIGHT FLASHING ABOVE DOOR - REPORTED BY [REDACTED] RELIEF CARER	28/09/2015 14:54:03	01/10/2015 14:54:05
2559305	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	20	GENERATOR MAINTENANCE	01/10/2015	04/11/2015
2559345	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	22	LIFTS MONTHLY SERVICING	01/10/2015	04/11/2015
2562896	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal: Communal lighting: Communal lighting - not working: 2 ROOF LIGHTS IN THE COMMON ROOM- SEE SENIOR CARER: Multiple lights in one area: Floor(s) affected: COMMON ROOM: Fair wear and tear	01/10/2015 14:50:58	08/10/2015 14:50:58
2559568	SENIOR CARER	ADMIN, LEWIS COURT...	PL90	56	EMERGENCY LIGHTING MONTHLY SERV	02/10/2015	31/12/2015
2568050	SENIOR CARER	ADMIN, LEWIS COURT...	U24	11	Garages: Garage door - damaged: MAIN CAR PARK: metal door: Fair wear and tear NEW GARBE DOOR FITTED 2 OCT AND NOW STUCK OPEN	07/10/2015 10:42:20	09/10/2015 10:42:20
2568498	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal: Communal lighting: Communal lighting - not working: GROUND FLOOR CORRIDOR BETWEEN FLATS 9-16: Only one light affected: Floor(s) affected: GROUND: Fair wear and tear	12/10/2015 09:34:15	19/10/2015 09:34:15
2563502	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	56	Communal: Laundry Facilities: Tumble Drier: 2nd drier beside the wall is not accepting coats reported by s.e [REDACTED]	13/10/2015 12:47:15	20/10/2015 12:47:15
2560912	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal: Communal lighting: Communal lighting - not working: OUTSIDE THE COMMUNAL TOILETS IN THE MAIN CORRIDOR, FLICKERING LIGHT IN THE COMMON ROOM: Various lights throughout affected: Floor(s) affected: GROUND:	14/10/2015 08:08:45	21/10/2015 08:08:45
2572413	SENIOR CARER	ADMIN, LEWIS COURT...	H3	56	PLEASE CLEAR DRAINS AT REAR OF GARAGES AT LEWIS COURT ARE FULL OF LEAVES AS PER [REDACTED] SENIOR HOUSING OFFICER MASTRICK HOUSING	19/10/2015 11:59:03	22/10/2015 11:59:03
2572502	SENIOR CARER	ADMIN, LEWIS COURT...	U24	16	TO CLEAR DRAINS OF LEAVES AT REAR OF GARAGES AT LEWIS COURT - AS PER [REDACTED] SENIOR HOUSING OFFICER MASTRICK	19/10/2015 14:17:36	20/10/2015 14:17:36
2576724	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	20	GENERATOR MAINTENANCE	01/11/2015	03/12/2015
2576650	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	22	LIFTS MONTHLY SERVICING	01/11/2015	03/12/2015
2576910	SENIOR CARER	ADMIN, LEWIS COURT...	PL90	56	EMERGENCY LIGHTING MONTHLY SERV	02/11/2015	01/02/2016
2580901	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Electric lighting: External lighting: front / rear external door, light out: Fair wear and tear LIGHT OUT ABOVE THE REAR DOOR BESIDE FLAT 13 - REPORTED BY THE SENIOR CARER	02/11/2015 09:17:53	09/11/2015 09:17:53
2587010	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	17	RENEW INSTANTA CT 2000 WATER BOILER IN COMMON ROOM [REDACTED]	11/11/2015 09:42:00	15/12/2015 09:42:00
2587013	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	12	DISCONNECT AND LATER RECONNECT INSTANTA CT 2000 WATER HEATER IN COMMON ROOM [REDACTED]	11/11/2015 09:43:00	15/12/2015 09:43:00
2589497	SENIOR CARER	ADMIN, LEWIS COURT...	E400H	56	Communal: Door Entry System: Automated electric door closer not functioning correctly: Block affected: ; Fair wear and tear PASSED BY PHONE TO RB WILSON - THEY WILL ATTEND TONIGHT, REPORTED BY THE SENIOR CARER	12/11/2015 16:52:48	12/11/2015 20:52:48
2599818	SENIOR CARER	ADMIN, LEWIS COURT...	13	51	POST INSPECTION OF 2557926.	13/11/2015 09:39:00	16/11/2015 09:39:00
2593540	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal: Communal lighting: Communal lighting - not working: FOYER AREA AT THE MAIN FRONT DOOR: Only one light affected: Floor(s) affected: GROUND: Fair wear and tear REPORTED BY SENIOR CARER	20/11/2015 10:16:31	27/11/2015 10:16:31
2593945	SENIOR CARER	ADMIN, LEWIS COURT...	13	51	POST INSPECTION	27/11/2015 08:17:00	02/12/2015 08:17:00
2600959	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	11	Communal: Door - stiff or loose: side door: steel: Fair wear and tear GARAGE DOOR TO BIN ROOM - STICKING - CANT OPEN FROM OUTSIDE - [REDACTED]	30/11/2015 16:18:23	07/12/2015 16:18:23
2595070	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	20	GENERATOR MAINTENANCE	01/12/2015	05/01/2016
2595891	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	22	LIFTS MONTHLY SERVICING	01/12/2015	05/01/2016
2595333	SENIOR CARER	ADMIN, LEWIS COURT...	PL90	56	EMERGENCY LIGHTING MONTHLY SERV	02/12/2015	02/03/2016
2602780	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	17	CHECK DRY RISERS	04/12/2015 09:09:00	18/01/2016 09:09:00
2613127	SENIOR CARER	ADMIN, LEWIS COURT...	U24	56	Heating Ext Contractors: Gas system: LOUD NOISES COMING FROM THE BOILER ROOM AND SENIOR CARER IS CONCERNED IT MAY BREAK DOWN. ; Tenant's Contact No. [REDACTED] Fair wear and tear	24/12/2015 08:21:07	26/12/2015 08:21:07
2613405	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	13	CHECK/OVERHALL ALL COMMUNAL FIRE DOORS TO ENSURE THEY CLOSE PROPERLY ETC. [REDACTED]	24/12/2015 14:42:00	05/02/2016 14:42:00
2613450	SENIOR CARER	ADMIN, LEWIS COURT...	E400H	56	MAGNETIC FIRE DOORS IN HALLWAY BESIDE FLAT 34 - NO	24/12/2015 18:02:01	24/12/2015 22:02:01
2613451	SENIOR CARER	ADMIN, LEWIS COURT...	E400H	56	Communal: Door Entry System: KMA (electric keeper) - repair or renew	24/12/2015 18:22:49	24/12/2015 22:22:49
2613931	SENIOR CARER	ADMIN, LEWIS COURT...	E400H	56	Heating External Contractors: Gas system:laundry room - loud banging from heating system; Tenant's contact no. [REDACTED] Fair wear and tear	28/12/2015 12:15:54	02/01/2016 16:15:54
2615409	SENIOR CARER	ADMIN, LEWIS COURT...	E400H	56	Heating External Contractors: Gas system: NOISY RADIATORS; Tenant's contact no. ; SEE WARDEN; Fair wear and tear	31/12/2015 09:39:33	02/01/2016 13:39:33
2615450	SENIOR CARER	ADMIN, LEWIS COURT...	E400H	56	Heating External Contractors: Gas system: No heat	31/12/2015 12:14:18	02/01/2016 16:14:18
2614447	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	22	LIFTS MONTHLY SERVICING	02/01/2016	05/02/2016
2634589	SENIOR CARER	ADMIN, LEWIS COURT...	PL90	56	EMERGENCY LIGHTING MONTHLY SERV	02/01/2016	02/04/2016
2614515	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	20	GENERATOR MAINTENANCE	02/01/2016	05/02/2016
2615938	SENIOR CARER	ADMIN, LEWIS COURT...	E400H	12	Communal: Communal lighting: Communal lighting - not working: In binroom, outside lights and garages: Multiple lights in one area: Fair wear and tear Vulnerable tenants could trip if not fixed	03/01/2016 16:21:20	03/01/2016 20:21:20
2615968	SENIOR CARER	ADMIN, LEWIS COURT...	H3	12	FOLLOW ON JOB: For GOH Temporary repairs: Original Job No. 2615938; TRACE FAULT ON OUTSIDE LIGHTS AT GARAGES; IF NOT REPAIRABLE THEN PLEASE RENEW; Fair wear and tear NEXT WORKING DAY PLEASE	03/01/2016 22:50:40	07/01/2016 22:50:40
2617128	SENIOR CARER	ADMIN, LEWIS COURT...	E4	12	Communal: Communal lighting: Communal lighting - not working: BIN ROOM AND BESIDE GARAGES: Multiple lights in one area: Floor(s) affected: GROUND FLOOR: Fair wear and tear REPORTED BY SNR CARER WHO ADVISES MANY VULN.	05/01/2016 13:13:49	05/01/2016 17:13:49
2617131	SENIOR CARER	ADMIN, LEWIS COURT...	U24	56	Heating Ext Contractors: Gas system: OFFICE RADIATOR NOT WORKING; Tenant's Contact No. [REDACTED] SNR CARER; Fair wear and tear	05/01/2016 13:15:13	06/01/2016 13:15:13



REPAIR 1



Associated Documents - Associated URLs -

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Job Ref.	Tenant	Address	Priority	Type	Short Description	Received Date	Required Date
2617131	SENIOR CARER	ADMIN, LEWIS COURT...	U24	56	Heating Ext Contractors: Gas system; OFFICE RADIATOR NOT WORKING; Tenant's Contact No. [REDACTED] SNR CARER; Fair wear and tear	05/01/2016 13:15:13	06/01/2016 13:15:13
2627074	SENIOR CARER	ADMIN, LEWIS COURT...	E400H	56	Communal: Door Entry System; Automated electric door closer not functioning correctly; Block affected; Fair wear and tear	15/01/2016 12:07:57	16/01/2016 16:07:57
2625963	SENIOR CARER	ADMIN, LEWIS COURT...	I3	50	DEALING - COUNCILLOR DELANEY REPORTS THAT P	20/01/2016 15:46:36	25/01/2016 15:46:36
2631181	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	Communal: CCTV Cameras; All cameras making a lot of noise when they turn	22/01/2016 10:50:29	22/01/2016 14:50:29
2631888	SENIOR CARER	ADMIN, LEWIS COURT...	H3	56	Communal: CCTV Cameras; Outside 23 & 7 CCTV making	23/01/2016 17:10:06	27/01/2016 17:10:06
2634755	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal: Communal Lighting; Communal lighting - not working; outside flat 10 on the 1st floor; Only one light affected; Floor(s) affected: 1st floor; Fair wear and tear	27/01/2016 10:25:47	03/02/2016 10:25:47
2636238	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	External Contractors: Lifts - ADL Lift Services Lt	29/01/2016 08:06:29	29/01/2016 12:06:29
2636240	SENIOR CARER	ADMIN, LEWIS COURT...	H3	56	Communal: Door Entry System; Service button not working REPORTED BY SENIOR CARER	29/01/2016 08:07:37	03/02/2016 08:07:37
2636291	SENIOR CARER	ADMIN, LEWIS COURT...	I3	51	POST INSPECTION OF 2567010.	29/01/2016 08:46:00	03/02/2016 08:46:00
2633234	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	22	LIFTS MONTHLY SERVICING	01/02/2016	04/03/2016
2633452	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	12	LAUNDRY MAINTENANCE	01/02/2016	04/03/2016
2633310	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	20	GENERATOR MAINTENANCE	01/02/2016	04/03/2016
2637470	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	External Contractors: Turnstal Telecom; Scheme/ Site No.: 208; whole system down; Agreement No.: 0208; Warden/ Scheme Equipment: Door Entry faulty; door entry; Fair wear and tear Reported by [REDACTED] Team leader	01/02/2016 08:50:26	01/02/2016 12:50:26
2638296	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	13	Doors: Internal door - still or loose; MAIN OFFICE DOOR; Fair wear and tear CLOSING TOO QUICKLY - CN WE PLEASE ADJUST OVERHEAD DOOR CLOSER - AS PER [REDACTED] SNR CARER - TEL [REDACTED] - THANKS [REDACTED]	01/02/2016 15:08:35	08/02/2016 15:08:35
2638301	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal: Communal Lighting; Communal lighting - not working; 1ST FLOOR BESIDE GUEST ROOM; Only one light affected; Floor(s) affected: 1ST FLOOR - BESIDE GUEST ROOM; Fair wear and tear REPORTED BY [REDACTED] SNR CARER - TEL [REDACTED]	01/02/2016 15:10:36	08/02/2016 15:10:36
2633957	SENIOR CARER	ADMIN, LEWIS COURT...	PL90	56	EMERGENCY LIGHTING MONTHLY SERV	02/02/2016	03/05/2016
2638587	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	Communal: Door Entry System; Automated electric door closer not functioning correctly; AUTOMATED DOOR LEADING TO BIN ROOM REQUIRES THE TIME TO BE ADJUSTED AS PER SNR CARER TEL [REDACTED]	02/02/2016 08:58:56	02/02/2016 12:58:56
2639670	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	Communal: Door Entry System; Automated electric door closer not functioning correctly; AUTOMATED DOOR PAD ON INSIDE OF FRONT ENTRANCE HAS STOPPED WORKING. AS PER SENIOR CARER	02/02/2016 09:43:00	02/02/2016 13:43:00
2639023	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal: Communal Lighting; Communal lighting - not working; Ground floor foyer - one by the sign-in desk, one round the corner; Multiple lights in one area; Floor(s) affected: Fair wear and tear Reported by Senior Carer [REDACTED]	02/02/2016 12:58:27	09/02/2016 12:58:27
2639938	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	Communal: Door Entry System; Automated electric door closer not functioning correctly; REPORTED BY SNR CARER TEL [REDACTED]	03/02/2016 11:44:27	03/02/2016 15:44:27
2645362	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	17	CHECK DRY RISERS - CHECK IF SMART WATER SECURITY PAINT HAS BEEN APPLIED AND REPORT TO [REDACTED] IF NOT	10/02/2016 09:59:00	15/03/2016 09:59:00
2654420	SENIOR CARER	ADMIN, LEWIS COURT...	U24	56	Heating Ext Contractors: Gas system; radiator in the office is not working; Tenant's Contact No. [REDACTED] Fair wear and tear	11/02/2016 10:25:35	12/02/2016 10:25:35
2660907	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal: Communal Lighting; Communal lighting - not working; AT BACK DOOR AT FLAT 13; Only one light affected; Floor(s) affected: Fair wear and tear	12/02/2016 08:15:03	19/02/2016 08:15:03
2669376	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	Communal: Door Entry System; Automated electric door closer not functioning correctly	16/02/2016 14:43:22	16/02/2016 18:43:22
2730137	SENIOR CARER	ADMIN, LEWIS COURT...	E4	17	Showers: Shower unit; electric; AQUALISA; SHOWER LEAKING FROM THE SHOWER UNIT; Fair wear and tear SHOWER IN THE THERAPY ROOM, REPORTED BY SENIOR CARER, UNIT DOES NOT TURN OFF FROM THE SUPPLY AND	23/02/2016 02:00:06	23/02/2016 13:08:06
2739891	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	20	GENERATOR MAINTENANCE	01/03/2016	04/04/2016
2738915	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	22	LIFTS MONTHLY SERVICING	01/03/2016	04/04/2016
2784987	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	56	HUTCHEON - CONFIRMATION ORDER - ADDITIONAL EMERGENCY LIGHTING - FEBRUARY 2016 - DAYWORK 846	01/03/2016 14:07:00	04/04/2016 14:07:00
2742635	SENIOR CARER	ADMIN, LEWIS COURT...	PL90	56	EMERGENCY LIGHTING MONTHLY SERV	02/03/2016	01/06/2016
2898292	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	17	CHECK DRY RISERS	14/03/2016 09:51:00	15/04/2016 09:51:00
2859916	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	CHECK/REPAIR ALL COM LIGHTS	14/03/2016 11:25:00	21/03/2016 11:25:00
2867202	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal: Laundry Facilities; Tumble Drier; - CLOTHES NOT DRYING- NOTICE ON MACHINE	15/03/2016 11:22:27	22/03/2016 11:22:27
2822140	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal: Laundry Facilities; Tumble Drier; 1ST TUMBLE DRIER NOT DRYING THE CLOTHES REPORTED BY SENIOR CARER	24/03/2016 09:29:00	31/03/2016 09:29:00
2830985	SENIOR CARER	ADMIN, LEWIS COURT...	I3	50	DEALING - SENIOR CARER GOT A LETTER TELLI	25/03/2016 08:54:59	30/03/2016 08:54:59
2846873	SENIOR CARER	ADMIN, LEWIS COURT...	E4	12	Electric power: No lights or power, power circuit only affected; Fair wear and tear - power gone off to doors, in office, in kitchen	28/03/2016 14:00:40	28/03/2016 18:00:40
2856713	SENIOR CARER	ADMIN, LEWIS COURT...	R10	12	FHS COMPLIANCE TO PAT TEST ALL COMMUNAL PORTABLE EQUIPMENT	29/03/2016 12:38:00	12/04/2016 12:38:00
2836673	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	22	LIFTS MONTHLY SERVICING	01/04/2016	06/05/2016
2836609	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	20	GENERATOR MAINTENANCE	01/04/2016	06/05/2016
2878928	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	17	CHECK DRY RISERS	01/04/2016 11:05:00	06/05/2016 11:05:00
2840085	SENIOR CARER	ADMIN, LEWIS COURT...	PL90	56	EMERGENCY LIGHTING MONTHLY SERV	02/04/2016	02/07/2016

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Adaptations Show Status Log

Job Ref	Tenant	Address	Priority	Type	Short Description	Received Date	Required Date
2698292	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	17	CHECK DRY RISERS	14/03/2016 09:51:00	15/04/2016 09:51:00
2059916	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	CHECK/REPAIR ALL COOM LIGHTS-LD	14/03/2016 11:25:00	21/03/2016 11:25:00
2067202	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal Laundry Facilities; Tumble Drier; - CLOTHES NOT DRYING- NOTICE ON MACHINE	15/03/2016 11:22:27	22/03/2016 11:22:27
2922140	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal Laundry Facilities; Tumble Drier; 1ST TUMBLE DRIER NOT DRYING THE CLOTHES REPORTED BY SENIOR CARER	24/03/2016 09:29:00	31/03/2016 09:29:00
2930985	SENIOR CARER	ADMIN, LEWIS COURT...	J3	50	DEALING - SENIOR CARER GOT A LETTER TELD	25/03/2016 08:54:59	30/03/2016 08:54:59
2946873	SENIOR CARER	ADMIN, LEWIS COURT...	E4	12	Electric power; No lights or power; power circuit only affected; Fair wear and tear - power gone off to doors, in office, in kitchen	29/03/2016 14:00:48	28/03/2016 18:00:00
2556713	SENIOR CARER	ADMIN, LEWIS COURT...	R10	12	FHS COMPLIANCE TO PAT TEST ALL COMMUNAL PORTABLE EQUIPMENT	29/03/2016 12:38:00	12/04/2016 12:38:00
2930673	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	22	LIFTS MONTHLY SERVICING	01/04/2016	06/05/2016
2935609	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	20	GENERATOR MAINTENANCE	01/04/2016	06/05/2016
2979028	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	17	CHECK DRY RISERS	01/04/2016 11:05:00	06/05/2016 11:05:00
2940085	SENIOR CARER	ADMIN, LEWIS COURT...	PL90	56	EMERGENCY LIGHTING MONTHLY SERV	02/04/2016	02/07/2016
3009603	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal Laundry Facilities; Tumble Drier; NUMBER ONE REPORTED BY THE SENIOR CARER	06/04/2016 15:45:22	13/04/2016 15:45:22
3037321	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal Laundry Facilities; Tumble Drier; NO 1 REPORTED BY SENIOR CARER	12/04/2016 09:35:32	19/04/2016 09:35:32
3037346	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	13	Locks and Fittings; Lock - still or loose; Property is secure; internal door; unknown lock type; Fair wear and tear LOCK ON OFFICE ON GROUND FLOOR IS LOOSE. REPORTED BY SENIOR CARER	12/04/2016 09:37:01	19/04/2016 09:37:01
3044961	SENIOR CARER	ADMIN, LEWIS COURT...	E4	13	CHECK ALL FIRE DOORS, MANY NOT CLOSING INCLUDING, COMMON ROOM BESIDE FLATS 2, 18, 20,32 AND 34 AND THERAPY ROOM DOORS. REPORTED BY SENIOR CARER	13/04/2016 11:22:51	13/04/2016 15:22:51
3045002	SENIOR CARER	ADMIN, LEWIS COURT...	H3	13	LAUNDRY DOOR HANDLE COMING SLACK AND GAP UNDER DOOR FRAME. REPORTED BY SENIOR CARER	13/04/2016 11:25:25	13/04/2016 11:25:25
3045041	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	R B WILSON WIRE HANGING OUT OF EXTERNAL DOOR PANEL AT DOOR BESIDE FLAT 51. SEE SENIOR CARER	13/04/2016 11:27:22	13/04/2016 15:27:22
3045059	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal Communal lighting; Communal lighting - broken; SEE SENIOR CARER COVER FOR LIGHT IN CLEANER CUPBOARD BROKEN; bulkhead fitting; cover/diffuser; Only one light affected; Floor(s) affected; SEE SENIOR CARER; Fair we...	13/04/2016 11:29:09	20/04/2016 11:29:09
3045362	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	R B WILSON WIRE HANGING OUT OF EXTERNAL DOOR PANEL AT DOOR BESIDE FLAT 51. SEE SENIOR CARER	13/04/2016 11:51:32	13/04/2016 15:51:32
3050684	SENIOR CARER	ADMIN, LEWIS COURT...	J3	50	WOULD LIKE TO SPEAK WITH THE LOW RE FANS THAT HAVE BEEN REMOVED AND HAVE NOT BE REPLACED - SEE SENIOR CARER	14/04/2016 09:22:13	19/04/2016 09:22:13
3089860	SENIOR CARER	ADMIN, LEWIS COURT...	H3	56	R B WILSON - 20X FOBS REQUIRED - AS PER EMAIL - TO BE DELIVERED TO MASTRICK ACCESS POINT	20/04/2016 14:30:00	25/04/2016 14:30:00
3091290	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	12	FAN - BATHROOM THERAPY ROOM - REWIRE	20/04/2016 15:44:00	25/05/2016 15:44:00
3091317	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	12	FAN AND WIRING - LAUNDRY ROOM - RENEW	20/04/2016 15:52:00	25/05/2016 15:52:00
3126409	SENIOR CARER	ADMIN, LEWIS COURT...	E4	10	Roofing over passage to bin roof has come loose in bad weather over weekend. Please make safe.	26/04/2016 10:37:07	26/04/2016 14:37:07
3125470	SENIOR CARER	ADMIN, LEWIS COURT...	J3	50	Roofing loose over passage to bin room. Water damage in corridor by flat 17 from ceiling.	26/04/2016 10:38:34	29/04/2016 10:38:34
3143420	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	17	CHECK DRY RISERS	28/04/2016 09:19:00	02/05/2016 09:19:00
3153405	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	18	MORISOL - REMOVE CORRUGATED PLASTIC (3 SHEETS) ON	29/04/2016 10:30:00	03/05/2016 10:30:00
3155499	SENIOR CARER	ADMIN, LEWIS COURT...	E4	13	Various fire doors throughout the building not closing properly when alarm tested.	29/04/2016 13:01:34	29/04/2016 17:01:34
3157825	SENIOR CARER	ADMIN, LEWIS COURT...	E400H	13	MAKE SAFE CEILING BESIDE FLAT 17 - SENIOR CARER STATES PART OF THE CEILING IS READY TO FALL DOWN - REPORTED BY THE SENIOR CARER	29/04/2016 17:55:59	29/04/2016 21:55:59
3115304	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	20	GENERATOR MAINTENANCE	01/05/2016	03/06/2016
3121263	SENIOR CARER	ADMIN, LEWIS COURT...	PL90	56	EMERGENCY LIGHTING MONTHLY SERVICE	01/05/2016	31/07/2016
31113800	SENIOR CARER	ADMIN, LEWIS COURT...	PL24	22	LIFTS MONTHLY SERVICING	01/05/2016	03/06/2016
3160361	SENIOR CARER	ADMIN, LEWIS COURT...	U24	18	Roofs: Roof - leaking; COMMUNAL LANDING; pitched; Can't contain the leak, two storey building; NO; MEANS OF ACCESS WILL BE REQUIRED - SLATER TO ARRANGE; Fair wear and tear - SEE SENIOR	02/05/2016 12:43:02	02/05/2016 12:43:02
3161615	SENIOR CARER	ADMIN, LEWIS COURT...	U24	17	COMMUNAL LOFT SPACE LEAKING AS PER SLATER	03/05/2016 08:41:00	04/05/2016 08:41:00
3162841	SENIOR CARER	ADMIN, LEWIS COURT...	U24	17	COMMUNAL LOFT SPACE LEAKING AS PER SLATER	03/05/2016 11:08:00	04/05/2016 11:08:00
3165240	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	Heating Ext Contractors: Gas system; Valve No.31 leaking in roof space; Tenant's Contact No. Senior Care reported via ACC plumber; Fair wear and tear	03/05/2016 13:26:12	03/05/2016 17:26:12
3171064	SENIOR CARER	ADMIN, LEWIS COURT...	H3	13	FIRE DOOR BESIDE CLEANERS CUPBOARD 1ST FLOOR BANGING PLEASE CHECK SIDE SEAL	04/05/2016 13:06:06	09/05/2016 13:06:06
3179290	SENIOR CARER	ADMIN, LEWIS COURT...	E4	56	Heating Ext Contractors: Gas system; Valve No.31 leaking in roof space; Tenant's Contact No.; senior care	05/05/2016 10:42:25	05/05/2016 14:42:25
3186371	SENIOR CARER	ADMIN, LEWIS COURT...	NE5	12	Communal Laundry Facilities; Tumble Drier; No.1 tumble drier not drying clothes Reported by Senior Carer	06/05/2016 09:58:41	13/05/2016 09:58:41
3223100	SENIOR CARER	ADMIN, LEWIS COURT...	H3	13	COMMUNAL FIRE DOOR BESIDE FLAT 2 WHEN CLOSED NOT FLUSH, FIRE DOOR BESIDE FLAT 4 A GAP AT BOTTOM OF DOOR	13/05/2016 08:48:44	18/05/2016 08:48:44

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