

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: FOI-17-0427 - Accord Cards
Date: 24 April 2017 14:52:49
Attachments: [Further Information - Right to Review & Appeal.pdf](#)
[FOI-17-0427 - Accord Card Debt.pdf](#)

Dear [REDACTED],

Please accept our sincere apologies for the delay in responding to your information request of 13 March 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

These questions relate to money to be repaid by pupils for Accord Card-style cards since its rollout across the city. Please provide a breakdown for each school.

- 1. How many pupils have been loaned credit on the cards?**
- 2. How many pupils still owe credit?**
- 3. How much is owed in total at each school?**
- 4. What are the three largest amounts of credit owed at each school?**
- 5. Please state when the system was brought in at each school.**

Please note, ACC do not provide or loan credit on Accord Cards.

In relation to money owed on Accord Cards, please see the attached sheet.

In secondary schools, approximately £1.2 million is loaded to the Accord Card each year to spend at the schools catering facilities. Very occasionally, pupils may not have money in their catering 'account' to pay for lunch and the school will, of course, loan monies on a temporary basis to ensure they can get something to eat.

In primary schools, we have a duty of care to make sure that each pupil has lunch. We work with parents and carers to maximise the uptake of free school meals and support them in any way possible to ensure they receive their entitlement and take the appropriate action where monies are due.

ACC is unable to provide you with information on **loaned credit** as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

Information Compliance Team
Communications and Promotion
Office of Chief Executive
Aberdeen City Council
3rd Floor North
Business Hub 17
Marischal College
Broad Street
ABERDEEN AB10 1AQ

foienquiries@aberdeencity.gov.uk

01224 523827/523602

Tel 03000 200 292

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Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

www.aberdeencity.gov.uk

Go-live date	School	Number of pupils loaned monies	Number of pupils who still owe this loan	Total owed at each school	Three largest amounts due at the school
March 2004	Aberdeen Grammar School	0	0	0	0
March 2004	Bucksburn Academy	627	2	£5	£3 £2
October 2003	Bridge of Don Academy	156	0	0	0
March 2004	Cults Academy	2978	25	£64	£3 £3 £3
March 2004	Dyce Academy	243	3	£6	£2 £2 £2
October 2003	Kincorth Academy	113	5	£9	£2 £2 £2
March 2004	Harlaw Academy	337	9	£16.50	£2.50 £2 £2
March 2004	Hazlehead Academy	233	19	£33.29	£3.00 £2.35 £2.35
March 2004	Oldmachar Academy	524	4	£8.50	£3 £2 £2

March 2004	Northfield Academy	0	0	0	0
March 2004	St Machar Academy	0	0	0	0
March 2004	Torry Academy	0	0	0	0

Go-live date	School	Number of pupils due monies	Total owed at each school	Three largest amounts due at the school
13 th March 2017	Abbotswells Primary School	2	£4.20	£2.10 £2.10
19 th May 2014	Airyhall Primary School	38	£1615.30	£210.40 £182.10 £159.95
23 rd May 2016	Brimmond Primary School	59	£2522.80	£222.50 £196.05 £193.30
24 th October 2016	Charleston Primary School	27	£411.25	£68.10 £61.80 £46.60
27 th February 2017	Culter Primary School	12	£47.20	£27.30 £6.80 £3.00
23 rd May 2016	Cults Primary School	81	£5006.70	£274.75 £233.10 £225.70

12 th September 2016	Fernilea Primary School	38	£1700.06	£190.72 £188.82 £182.36
27 th September 2016	Glashieburn Primary School	8	£52.30	£16.80 £14.80 £9.80
20 th February 2017	Kaimhill Primary School	17	£182.40	£37.80 £37.80 £35.70
16 th January 2017	Loirston Primary School	24	£250.35	£56.70 £26.90 £25.20
6 th March 2017	Milltimber Primary School	8	£65.60	£16.80 £14.70 £10.50
15 th September 2014	Tullos Primary School	155	£24,864.85	£808.50 £805.25 £779.70
16 th March 2015	Walker Road Primary School	151	£15,405.12	£665.20 £653.25 £587.30