

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: FOI-17-0766 - Telecare
Date: 23 June 2017 14:32:25
Attachments: [Further Information - Right to Review & Appeal.pdf](#)

Dear [REDACTED],

Thank you for your information request of 26 May 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

1. Does your Local Authority have in-house provision for assistive technology and telecare services and what percentage of the total amount is spent with external providers?

Social care spend is in-house. Communities, Housing and Infrastructure spend is external. See question 2 for expenditure.

2) How much did your Local Authority spend on assistive technology and telecare services in 2015/16

Adult Social Care Spend £452,501, Communities, Housing & Infrastructure Spend £845,602

and 2016/17

Adult Social Care Spend £618,122, Communities, Housing & Infrastructure Spend £276,218

and how much is it planning to spend in 2017/18 on either a 'spot' or 'block' contract basis?

Adult Social Care Spend £451,596. Please note that this is an estimate of the block contract spend delivered by Bon Accord Care which is a Local Authority Trading Company. It is based on the original budget given to Bon Accord Care in 2013/14 for direct provision of telecare and the community alarm service. None of the above figures have any adjustment for Bon Accord management overheads or Council shared property costs and central overheads.

3) How many service users in your area received assistive technology and telecare services on 1st April 2015,

2,411

1st April 2016

2,483

and 1st April 2017?

2,555

Please note that figures are for the end of March. In addition to this, Warden call systems are provided in more than 2,850 sheltered and very sheltered housing properties and bespoke systems have been installed in supported housing settings for people with learning disabilities and mental health problems.

4) Please provide; full names, job titles and contact details (including telephone numbers and email addresses) of the responsible Managers and Officers and what section / department these staff are part of?

Please address initial queries to Jimmie Dickie, Finance Partner, Adult Social Care. Tel – 03000

200 292, email – jdickie@aberdeencity.gov.uk.

5) Please provide details of any forthcoming tenders and contract renewals for such services? I would also be very interested in reading any other comments about commissioning and implementation of assistive technology and telecare services, including any other requirements in your area you might have.

None imminent.

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

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