From: Foi Enquiries

To: Subject: FOI-17-0685 - Cyber Attacks
Date: 16 May 2017 15:08:16

Attachments: Further Information - Right to Review & Appeal.pdf

Dear

Thank you for your information request of 9 May 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

I would like to make a Freedom of Information request relating to cyber attacks to your organisation

By cyber attack I am referring to the unauthorised access or deliberate disruption of a computer system or a device.

Types of cyber attack could include, but are not limited to: ransomware, denial of service, phishing and spear phishing etc

By data, I am referring to any information held on your computer systems or devices

Please could you answer the following:-

Does your organisation keep an incident log of cyber attacks?

Yes – cyber-attacks that have caused a significant impact are logged on a service impact document.

How many cyber attacks - attempted and successful - were recorded against your organisation in the last three financial years, year-by-year (ie 2014/15, 2015/16, 2016/17)? Attempted

Apr 2016 – Dec 2016:

 Virus
 287,938

 Spam
 12,107,523

 Web Risks
 273,945

 Misc
 819,074

 Intrusion Threats
 1,825,844

 Total
 15,314,324

Previous years – not all data was collected. Statistics where comparisons can be made:

Apr 2015 – Mar 2016:

Intrusion Threats 62,866

Nov 2014 – Mar 2015 (5 months): Intrusion Threats 11,874

Successful

2017

Website home page defacement – no data compromised.

2016

- 1 Ransomware incident no data compromised.
- 5 other Viruses no data compromised

2015

5 Ransomware incidents – no data compromised.

2014

Not recorded

ACC is unable to provide you with information on all **cyber attacks** as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

Where cyber attacks were successful, what kind of data and what amount of data, if any, was lost or stolen? Was it confidential?

No data lost or stolen.

For each case, please confirm:- the type of attack (eg ransomware, denial of service etc) Please see our response above.

What demand, if any, was made to resolve the attack?

Ransomware asking for payment.

Did the organisation comply?

No

Whether the attack was reported to police or other responsible authority?

Website homepage defacement reported to the Police.

One Ransomware attack reported to Police.

Was the attacker traced/convicted?

No

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

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