

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: FOI-17-0403 - Violence Against Staff
Date: 05 April 2017 15:08:16
Attachments: [Adults Services.pdf](#)
[Children's Services.pdf](#)
[Education and Childrens Services FOI 17-0403.pdf](#)
[Communities Housing and Infrastructure - FOI-17-0403.pdf](#)
[Further Information - Right to Review & Appeal.pdf](#)

Dear [REDACTED]

Thank you for your information request of 8 March 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

I would like to request the following information:

A list of all physical/verbal attacks made upon council staff by members of the public during the years 2014, 2015 and 2016, broken down by date, location and any details of the incident logged by the council. (names etc redacted where appropriate)

Please see below and attached for information relating to your request.

Please note; that in some instances, where the number of instances is greater than 0 but less or equal to 5, then such numbers have been replaced by asterisks (***) because they could lead to identification of individual(s).

Therefore, ACC is unable to provide you with this information as it is exempt from disclosure. In order to comply with its obligations under the terms of Section 16 of the FOISA, ACC hereby gives notice that we are refusing your request under the terms of Section 38(1)(b) in conjunction with Section 38(2)(a)(i) – Personal Information - of the FOISA.

In making this decision ACC considered the following points:

ACC is of the opinion that Section 38(1)(b) applies to the information specified above as the information in question is personal information relating to living individual(s), of which the applicant is not the data subject. ACC is of the view that disclosing exact numbers, together with the fact that the request relates to a specified and relatively short time period, at a named school, which has a relatively small pupil roll, could enable other pupils, parents and teachers at the school to identify the individual(s) involved.

ACC is of the opinion that Section 38(2)(a)(i) applies, as we consider that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully). The individual(s) have not consented to the disclosure of their information, and ACC does not consider that they would expect ACC to release this information about them into the public domain under the FOISA.

HR and Customer Services

Incident Date	Incident Location	Type of Incident	Details of the Incident

09/02/2016	Marischal College	Inappropriate communication/Abuse	Client began shouting about not being given accommodation.
16/02/2016	Marischal College	Inappropriate communication/Abuse	Client damaged property and shouted and swore in the direction of a Customer Service Adviser.
09/10/2015	Customer Service Centre	Inappropriate communication/Abuse	Customer was abusive to staff and Asked to leave.
13/06/2014	Marishal College,	Inappropriate communication/Abuse	Customer swore at employee
24/07/2014	Out with work.	Inappropriate communication/Abuse	Customer made inappropriate comments to employee outside of work.
01/08/2014	Marischal College	Inappropriate communication/Abuse	Customer swore at employee.
07/05/2014	Marischal College	Inappropriate communication/Abuse	Customer was verbally abusive to employee.
18/11/2014	Marischal College	Inappropriate communication/Abuse	Customer was verbally abusive towards staff.
02/12/2014	Marischal College	Inappropriate communication/Abuse	Customer was verbally abusive and threatening to staff. Customer also threw his mobile phone and struck a glass door.
11/09/2014	After shift, outside work.	Inappropriate communication/Abuse	Customer approached employee outside of work and was verbally aggressive/abusive.
10/11/2014	Reception	Inappropriate communication/Abuse	Two customers shouting at employee.

13/01/2015	Marischal College	Inappropriate communication/Abuse	Customer was verbally abusive and threatening to staff. Customer also threw stationary.
22/01/2015	Front entrance to Marischal College	Inappropriate communication/Abuse	Customer attempted to pull employees hair outside of Marischal College.
16/06/2015	Customer Service Centre	Inappropriate communication/Abuse	Customer removed his trousers at customer service desk.
18/06/2015	Marischal College	Inappropriate communication/Abuse	Customer was verbally abusive, swearing and intimidating.
31/07/2015	Marischal College	Inappropriate communication/Abuse	Customer was swearing, shouting and threatening.
03/02/2016	Marischal College	Violence	Customer pushed past employee and other customers.
03/07/2015	Customer Service Centre	Violence	service user was hostile and aggressive,
23/07/2014	Reception Marischal College	Violence	Customer threatened staff with knife
11/04/2014	Marischal College	Violence	Customer began shouting and swearing and was abusive to an employee. Customer struck Security Guard.
11/04/2014	Marischal College	Violence	Customer used threatening and racist language to security guard and then grabbed him in a menacing fashion.
11/04/2014	Marischal College	Violence	Customer was shouting and being verbally aggressive to security guard and another colleague. The customer then assaulted the security guard,
			Customer began shouting and swearing and being racially abusive to male security guard. Customer was continually abusive and challenged security guard to a fight, push and jostled him and repeatedly made

11/04/2014	CSC	Violence	racially abusive remarks.
21/12/2014	Marischal College	Inappropriate communication/Abuse	Customer left abusive, offensive and threatening phone messages.
29/07/2016	Mastrick Customer Access Point	Inappropriate communication/Abuse	Customer was very verbally abusive.
27/06/2016	Marischal College	Inappropriate communication/Abuse	Customer was threatening, aggressive and abusive
08/11/2016	Marischal College	Violence	Customer was abusive and derogatory and stood far too close to employee.
11/10/2016	Marischal College	Violence	Customer was very angry and began shouting & swearing at employee.
14/07/2016	Corporate Reception	Violence	Customer was verbally abusive and aggressive towards employee.
22/06/2016	Reception	Violence	Customer was shouting and aggressive and stated that he would hit employee with his walking stick
20/12/2016	Reception, Marischal College	Violence	Customer threatened to stab security guard and was abusive.

Revenue and Benefits

Incident Date	Location	Type of incident	Description
15/04/16	Belmont Street, Aberdeen	Inappropriate communication/Abuse	Employee was approached by Service User on a couple of occasions. The incident was reported to Police Scotland and is part of an ongoing investigation.
15/04/16	Marischal College	Inappropriate communication/Abuse	Service User said in his letter that we should meet face to face

			in Marischal College or he will seek employee out and see how employee reacts when threatened.
27/06/16	Marischal College	Inappropriate communication/Abuse	Employee phoned applicant to ask why he requested assistance from SWF. Customer became very hostile and abusive.
15/12/15	Marischal College	Vandalism	Service User attended Marischal College and became violent and aggressive, damaging property.

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

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*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan. Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

www.aberdeencity.gov.uk

Adults Services – Violence Against Staff

Incidences between January 2014-December 2016

Incident Date	Location	Type of Incident	Details
January 2014	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Whilst on a night out to a disco at local hotel, service user became slightly intoxicated after consuming 2 pints and on the way home in the taxi became verbally abusive to staff member.
January 2014	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Support worker had gone to support client but found his flat door locked. Client became abusive, shouting and banging on walls advising support worker that they didn't want night support. Assistance called from another support worker but client continued to shout and swear. Police called to attend to provide assistance.
March 2014	Learning Disabilities Facility	VIOLENCE	During music activity service user was pulling at other clients. When told 'No', service user pulled at Staff member.
March 2014	Mental Health & Substance Misuse	VIOLENCE	Client presented at Duty Social work seeking assistance regarding his housing. Client became very threatening, intimidating and using abusive language. Client also kicked the door and threw chair across the room.
April 2014	Learning Disabilities Facility	Physical assault	Service User was throwing furniture around the room. Support Worker went to speak to ask them what was wrong. Service User kicked out at staff member.
April 2014	Learning Disabilities Facility	Physical assault	Service User gained entry to another service users flat. Staff asked him to leave but service user became aggressive, hitting the service user on the wrist.
May 2014	Learning Disabilities Facility	VIOLENCE	Service User didn't want assistance with medication became rude and aggressive towards assisting support worker. Service User hit service worker in the head and right side of upper body.
June 2014	Learning Disabilities Facility	Physical assault	Service User became frustrated whilst a staff member was supporting another client. To gain attention, started to bang on the door. When advised that this wasn't appropriate behaviour, started to spit at the staff member. When asked to return to their flat, service user took hold of support worker's arm and scratched it.

June 2014	Learning Disabilities Facility	VIOLENCE	Service User became verbally abusive to staff. Became highly aggressive and was damaging property, kicking and punching office door. Police were called to attend.
June 2014	Learning Disabilities Facility	VIOLENCE	Service User, unprovoked pushed member of staff twice.
June 2014	Learning Disabilities Facility	VIOLENCE	Service User raised his fist at the support worker in a threatening manner as if he was going to hit them.
July 2014	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Whilst supporting a client with his night time routine, support worker found that the client had gained entry to his hall cupboard and was sitting within it. When asked to come out, client became verbally abusive and punched the wall. Support Worker attempted de-escalation techniques but this didn't seem to be working. Police were called to assist in de-escalating the situation.
July 2014	Learning Disabilities Facility	VIOLENCE	Client became aggressive when asked to help put out of date food in the bin. Pushed staff member and grabbed staff members top, however let go after several prompts.
July 2014	Criminal Justice Facility	VIOLENCE	Post-sentence interview undertaken in the Sheriff Court cells. Service user was anxious and upset. Service user when given his belongings became aggressive thinking his phone had been tampered with began to shout and make verbal threats to staff.
September 2014	Learning Disabilities Facility	VIOLENCE	Service User when asked to get up out of bed, became verbally abusive and made threatening gestures towards staff.
September 2014	Learning Disabilities Facility	Physical assault	Support Worker was supporting a service user who became challenging. As she left, service user grabbed her arm resulting in bruising.
September 2014	Mental Health & Substance Misuse Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service user was verbally abusive to staff.
October 2014	Learning Disabilities Facility	VIOLENCE	Service user was restless and agitated. Became physically and verbally abusive towards staff.

December 2014	Criminal Justice facility	VIOLENCE	Client presented himself after attending court looking for financial assistance. Was highly distressed and agitated. As he became increasingly agitated, head-butted and punched the corridor wall in frustration at his situation.
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Incident Date	Location	Type of Incident	Details
January 2015	Learning Disabilities Facility	VIOLENCE	Whilst assisting service user with their daily routine, service user charged at and hit the employee on the chest.
February 2015	Learning Disabilities Facility	Verbal Abuse	Service user became agitated and started making threats and starting swearing at members of staff.
February 2015	Learning Disabilities Facility	VIOLENCE	Service user was throwing items of furniture out of the communal room, became verbally abusive to staff members. Whilst staff were tidying up, service user pushed staff member.
February 2015	Learning Disabilities Facility	VIOLENCE	Service user became verbally abusive to staff. Service user lunged and attempted to punch support worker.
February 2015	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service user was verbally abusive and aggressive to a member of staff and another service user
February 2015	Learning Disabilities Facility	VIOLENCE	Service user started off as verbally abusive to staff and then became more aggressive and was kicking the door and throwing things. Staff retreated to office and phoned police.
February 2015	Mental Health & Substance Misuse Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service user was verbally abusive in an interview. Suspected that he was under the influence of alcohol. Left when he was advised that the police would be called.

March 2015	Learning Disabilities Facility	Verbal Abuse and violence	Service user started off being verbally abusive to staff and this escalated to slamming the door and bashing it with his walking aid. He also entered other service users accommodation and upset them. Took some time to calm him down.
April 2015	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service user was out and called unit various times to say he would be back later and staff suspected he was under the influence and became aggressive. Police were advised and they tracked him down. He did return on his own and Police were advised that he was back.
April 2015	Learning Disabilities Facility	VIOLENCE	Service user pushed staff and hit staff member on their arm.
April 2015	Learning Disabilities Facility	VIOLENCE	Service user threw his cup and started shouting. Calmed down for a little while then started hitting a table, then went over to another service user and tried to hit them. Employee intervened and was hit on arm. He then went into a corner and eventually calmed down.
May 2015	Learning Disabilities Facility	VIOLENCE	Service user pushed another service user to the ground. Member of staff intervened and was shouted at.
May 2015	Learning Disabilities Facility	VIOLENCE	Service user grabbed member of staff's arm and pushed her and was shouting and swearing at her.
May 2015	Learning Disabilities Facility	Physical assault	Service User grabbed and scratched employees arm whilst they were assisting another client to fasten their seat belt.
May 2015	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Incident between service users and member of staff tried to sort it out. Service user became aggressive and throwing stones and shouting and swearing . Police were called.

May 2015	Learning Disabilities Facility	VIOLENCE	Service user shouted at member of staff and punched them in the arm.
May 2015	Learning Disabilities Facility	VIOLENCE	Service user threw things around and pushed member of staff.
May 2015	Care Management	INAPPROPRIATE COMMUNICATION/ABUSE	Verbal abuse on the phone from a member of the public
June 2015	Learning Disabilities Facility	VIOLENCE	Service user pushed member of staff who landed on her back.
June 2015	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service user became aggressive and verbally abusive when staff went to turn of kitchen alarm.
June 2015	Learning Disabilities Facility	VIOLENCE	Service user kicked and spat at a member of staff.
June 2015	Learning Disabilities Facility	Struck by object	Service user was showing employee his keys on a retractable key chain and in an attempt to get some further attention, service user pulled hard on the key chain and the chain hit support worker on hand
June 2015	Learning Disabilities Facility	Physical assault	Service user grabbed employee's wrist and kicked them in the ankle.
June 2015	Learning Disabilities Facility	Physical assault	Service user bit employee on the arm.
June 2015	Learning Disabilities Facility	VIOLENCE	Staff member was supporting service user to use the bathroom and to change clothing. She lashed out and poked employee in the eye.
July 2015	Learning Disabilities Facility	VIOLENCE	Service user pushed a member of staff on the shoulder and started laughing. Followed her down the corridor and pushed her again.
July 2015	Care Management Office	INAPPROPRIATE COMMUNICATION/ABUSE	Verbal abuse on the phone from a member of a service users family.

August 2015	Learning Disabilities Facility	VIOLENCE	Service user pushed a member of staff. He became more agitated and started waving his arms, banging doors and walls and shouting. He then slapped and hit another member of staff. He was accompanied to a quiet room where he finally settled.
August 2015	Criminal Justice Facility	VIOLENCE	Member of public was asked to leave premises became abusive and aggressive, pushing a support worker into the side of a parked van. Police called.
August 2015	Learning Disabilities Facility	Physical assault	Service user lashed out hitting passing employee on the nose.
August 2015	Criminal Justice Facility	Physical assault	Client attacked member of staff. Police were called.
August 2015	Learning Disabilities Facility	VIOLENCE	Service user hit support worker in the shoulder and neck area. Service user continued to be verbally abusive to staff and proceeded to kick furniture.
August 2015	Criminal Justice	INAPPROPRIATE COMMUNICATION/ABUSE	Client on unpaid work became agitated and was verbally abusive towards staff
September 2015	Learning Disabilities Facility	VIOLENCE	Service User pulled staff members hair.
September 2015	Learning Disabilities Facility	VIOLENCE	Service User tried to grab and pull Support worker's hair
September 2015	Criminal Justice Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service User became verbally angry towards staff member, shouting and swearing and verbally threatening them.

September 2015	Learning Disabilities Facility	VIOLENCE	Service user was being aggressive towards another service user and when member of staff tried to diffuse the situation he turned his aggression towards them and hit them in the arm. Another member of staff tried to help and he grabbed their arm. He got into the office area and started throwing stuff around.
September 2015	Learning Disabilities Facility	VIOLENCE	Service user pushed staff member twice and hit him with his bag.
September 2015	Learning Disabilities Facility	VIOLENCE	To gain attention, service user pushed support worker.
October 2015	Learning Disabilities Facility	VIOLENCE	Service User passed support worker in the corridor and pulled their hair.
October 2015	Learning Disabilities Facility	VIOLENCE	Service user became aggressive pushing members of staff. Service user attempted to grab and hit another member of staff.
October 2015	Learning Disabilities Facility	VIOLENCE	Service user lunged over the table and grabbed support worker by the hair.
October 2015	Learning Disabilities Facility	VIOLENCE	Service user pushed support worker in the back.
October 2015	Learning Disabilities Facility	VIOLENCE	Trying to gain the attention of a support worker, service user threw coffee at their feet. Whilst being supported back to their flat, service user threw a mug at another staff member and grabbed their cap and arm.
October 2015	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Letter received by support worker from service user with lude comments of sexual nature.
October 2015	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service user was unable to cope with changes to his routine and started using aggressive language and hitting himself and kicking a radiator.

October 2015	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Inappropriate message left on answering machine by service user for support worker using lude and crude remarks of a sexual nature.
November 2015	Learning Disabilities Facility	VIOLENCE	Service user had been anxious and agitated for a few days. Service user whilst being supported by staff member, stood up and scratched support worker on the side of the face and pulled her hair.
December 2015	Learning Disabilities Facility	VIOLENCE	At the dining room client grabbed staff member shook her. Client grabbed support worker again, shaking her and trying to scratch on her arm.
December 2015	Learning Disabilities Facility	Physical assault	While employee was giving service user support they jumped up and grabbed employee by the hair and neck pulling her down to the floor.

Incident Date	Location	Type of Incident	Details
January 2016	Learning Disabilities Facility	Physical assault	Service user became agitated and reached out and scratched member of staff's arm.
January 2016	Learning Disabilities Facility	VIOLENCE	Service user lost their bus pass and became upset hitting support worker on the back.
January 2016	Learning Disabilities Facility	VIOLENCE	Service user grabbed staff's wrists and started shaking her.
January 2016	Learning Disabilities Facility	VIOLENCE	Service user grabbed staff member by the wrist to look at her watch. When asked to let go he then grabbed her shoulders.
February 2016	Learning Disabilities Facility	VIOLENCE	Service user was verbally abusive and then started to throw things and then bang on flat door.
February 2016	Learning Disabilities Facility	VIOLENCE	Service user hit staff member in the chest when agitated.

February 2016	Learning Disabilities Facility	VIOLENCE	Service user was trying to dance with a staff member and was sniffing their jumper. When asked to stop the service user grabbed the staff members arms and when she pulled them away the service user spat in her face.
February 2016	Learning Disabilities Facility	Physical assault	Service User pushed staff member whilst out in the court yard.
February 2016	Learning Disabilities Facility	VIOLENCE	Service user seeking attention punched member of staff in their chest.
March 2016	Learning Disabilities Facility	INAPPROPRIATE BEHAVIOUR	Service user pulled down their trousers several times in front of staff member and stood very close to them. Member of staff pulled their trousers up and asked them if they wanted the toilet.
March 2016	Learning Disabilities Facility	VIOLENCE	Service user tried to pull a staff members hair. Another member of staff stopped her but she then pulled her hair. She was helped to a different room to calm her down.
March 2016	Learning Disabilities Facility	VIOLENCE	Service user seeking attention punched member of staff in their chest.
April 2016	Learning Disabilities Facility	Physical assault	Whilst supporting a service user to take their jacket off, service user grabbed the support worker hard by her fingers digging her nails into the worker's skin.
April 2016	Learning Disabilities Facility	VIOLENCE	Service users became agitated when putting on her jacket. She threw her scarf down and started pushing staff member away and then punched her in the side of her head. Service user continued to scream and lay down on the floor kicking her feet.
April 2016	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service user was verbally aggressive and was shouting and lunged towards a member of staff. He continued shouting and upsetting other service users so he was escorted to another room.
April 2016	Marischal College	INAPPROPRIATE COMMUNICATION/ABUSE	Service user was intoxicated and verbally abusive. He was causing alarm to other members of the public. He started shouting and threatening self harm. Police were called.

May 2016	Learning Disabilities Facility	Physical assault	Service user became aggressive and grabbed support workers top and started to pull it. When they let go of the top pushed support worker in the face.
June 2016	Learning Disabilities Facility	VIOLENCE	Service user became agitated at his inability to communicate with a member of staff and hit them on the arm.
June 2016	Learning Disabilities Facility	VIOLENCE	Service user had been annoying another service user and when member of staff asked him to stop he grabbed her by the arm.
June 2016	Learning Disabilities Facility	VIOLENCE	Service user pulled staff members hair.
June 2016	Learning Disabilities Facility	VIOLENCE	Service user pulled staff members hair.
June 2016	Learning Disabilities Facility	VIOLENCE	Support worker was toileting service user when they hit member of staff in the face.
June 2016	Learning Disabilities Facility	VIOLENCE	Service user was jumping about and shouting and pashed members of staff and picked up stones and started scattering them around. Eventually quietened down.
June 2016	Learning Disabilities Facility	VIOLENCE	Member of staff entered service users flat and the service user ran at them and grabbed his arm and hit him in the face. Member of staff pulled away and left his flat.
July 2016	Learning Disabilities Facility	VIOLENCE	Service user was using challenging behaviour and the pushed member of staff on the shoulder.
July 2016	Learning Disabilities Facility	VIOLENCE	Service user was banging on door and throwing chair at door and shouting at member of staff.
August 2016	Mental Health & Substance Misuse Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Client was abusive and shouting at staff
August 2016	Learning Disabilities Facility	VIOLENCE	Service user was having difficulty in communicating with member of staff and he punched her in the arm.
August 2016	Learning Disabilities Facility	VIOLENCE	Service user was waving his arms around another service users head and when asked to stop he hit the member of staff on the hand.

August 2016	Learning Disabilities Facility	VIOLENCE	Service user was breaking furniture and managed to break into the office. Police were called but said they could not do anything as he does not have capacity. Staff did eventually manage to calm him down.
September 2016	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service user was verbally abusive to member of staff.
September 2016	Learning Disabilities Facility	VIOLENCE	Service user hit member of staff on the hand with some pens that he had in his hand
September 2016	Learning Disabilities Facility	VIOLENCE	Service user slapped staff member of the arm to gain her attention.
September 2016	Learning Disabilities Facility	VIOLENCE	Service user was hurting another service user and staff member asked him to stop and he then grabbed her arm and twisted it. Another member of staff then assisted to move the service user to another room while the first member of staff helped the other service user who had been hurt.
September 2016	Learning Disabilities Facility	OTHER	Client called support worker over then groped their breast.
September 2016	Marischal College	INAPPROPRIATE COMMUNICATION/ABUSE	Service user came in in an intoxicated state and was verbally abusive to staff
September 2016	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service user was in a shop supported by a member of staff and became verbally abusive to shop staff. Member of staff managed to get him out of shop but he continued shouting in the street . Took a taxi home as didn't want him on the bus. Got him settled when he got home.
October 2016	Learning Disabilities Facility	Physical assault	Service user became aggressive and started shouting and screaming and bit the support worker.

October 2016	Learning Disabilities Facility	VIOLENCE	When out shopping the service user became agitated and threw his bag at the Support Worker. She picked it up so he couldn't throw it again She kept near him to make sure he was safe on the bus home but gave him some space. When back home he charged her and spat at her.
November 2016	Learning Disabilities Facility	VIOLENCE	Service user pushed and nipped member of staff..
December 2016	Marischal College	INAPPROPRIATE COMMUNICATION/ABUSE	Service user was verbally to staff in the office.
December 2016	Learning Disabilities Facility	INAPPROPRIATE COMMUNICATION/ABUSE	Service user verbally threatening and racially abusive to support worker..
December 2016	Learning Disabilities Facility	VIOLENCE	Service user grabbed member of staff by the arm and twisted it up her back.
December 2016	Learning Disabilities Facility	Physical assault	While toileting and bathing a service user he grabbed the member of staff's hand and scratched her through the gloves she was wearing.

RELEASED AS PART OF FOI-17-0403 BY ABERDEEN CITY COUNCIL ON 12 MARCH 2018

Children's Services – Violence against Staff

Incidences between January 2014-December 2016

Incident Date	Location	Type of Incident	Details
January 2014	Childrens Home	VIOLENCE	Client became abusive to staff member, throwing toys, cup of juice and heavy food container at their head. Client continued to throw and smash kitchen equipment, bowls, cups etc. Police called
February 2014	Childrens Home	Verbal Abuse	Client demanded pocket money which had been withheld due to previous behaviour. Became aggressive and abusive towards staff member. Police were called.
February 2014	Childrens Home	VIOLENCE	Client was trying to make call from office phone, when staff advised that they had to supervise their calls, client became verbally aggressive and threatening to throw things at staff members. This escalated to young person throwing a number of items towards staff including a calculator and games console.
February 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	Client accessed shaving foam and sprayed it all over a member of staff and the office. Other clients stood by laughing and taking photos. Client also poured a cup of water over the member of staff. Client became threatening and said he would smash her car
February 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	2 clients were arguing with staff and trying to move a piece of furniture outside. Tension escalated as children would not do as asked. Became verbally aggressive and threatening and used racially abusive language. One child actually kicked member of staff. Advised them that staff would phone police - eventually settled.

February 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	Client became physically and verbally abusive towards staff. Throwing an egg, fruit and several kitchen items at staff, hitting one staff member on the head with a metal tin.
February 2014	Childrens Home	VIOLENCE	Clients barricaded themselves in the office. One client was using phone and heard to be verbally abusive to his grandmother. Staff called the police and arrested one of the clients for breach of the peace. Police tried to kick the office door open without success. Police left them in the office. The clients set fire to some cushions. Police were called again and one of the clients was detained in custody.
February 2014	Childrens Home	VIOLENCE	2 children (not resident) barged into the home looking for a client. Both appeared to be under the influence. The kicked the doors of several rooms. Their behaviour was threatening and aggressive. Police were called and they ran away.
February 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	Client became aggressive when advised that they couldn't go to the shop in the early hours of the morning. Client became verbally abuse to staff members and filled a container with water and threw it over support worker. Police called.
March 2014	Childrens Home	Verbal Abuse	Clients forced their way into the office demanding to make a phone call. Staff heard the clients discussing them and the person on the other end of the phone asked to speak to staff and was then verbally abusive to staff.

March 2014	Childrens Home	VIOLENCE	Residents started a fire in a bedroom. Bedroom found to be full of smoke with a smouldering cardboard box in the bathroom. Residents also verbally abusive.
March 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	Young Persons became physically abusive trying to get access to a set of keys from staff, pushing and pulling at the staff member to try and get the keys out of their hands.
March 2014	Childrens Home	VIOLENCE	Young person locked staff member in cupboard and refused to let them out. Young person became more aggressive, making threats at staff. Police were called.
April 2014	Childrens Home	VIOLENCE	Client was high and became verbally abusive to staff and throwing things at them. Police were called
April 2014	Childrens Home	Verbal Abuse	Resident was verbally abusive to staff.
April 2014	Childrens Home	Verbal Abuse	Resident became agitated and aggressive towards staff members, shouting and swearing and gesturing with their hands in an aggressive manner.
April 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	Client was verbally and physically abusive. Stepped on member of staff's foot. Threatened to throw a TV. Destroyed a painting. Set off the fire alarm. Encouraged young people (who were not residents) to come into the home without permission and they were abusive. Police were called
April 2014	Childrens Home	Verbal Abuse	Resident became abusive towards member of staff, swearing and making threats of violence.
April 2014	Childrens Home	VIOLENCE	Staff tried to retrieve a lit blow torch from a resident who was brandishing it as a weapon. Police were called.

June 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	Resident was complaining of abdominal pain and staff offered them some pain relief medication. When staff refused to give them the whole box, resident became angry and verbally abusive. Resident continued to display challenging behaviour, pushing member of staff around the room.
June 2014	Childrens Home	VIOLENCE	Staff requested young persons to leave the premises, however they refused to leave becoming increasingly verbally abusive to staff, resulting in a bottle of water being thrown into the staff members face. Police were called.
June 2014	Childrens Home	VIOLENCE	Electrician had been called due to residents and non-residents flooding the upstairs bathroom resulting in water pouring into the electrics. On arrival the electrician was targeted and two residents were jumping on his van and being verbally threatening. Electrician contacted the Police.
July 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	Residents became verbally abusive and aggressive towards staff member resulting in staff being kicked on the leg by resident.
August 2014	Childrens Social Work Office	Verbal Abuse	Support assistant whilst working at reception took several calls from a member of public who is also a service user. During the conversation the member of public was verbally abusive and making threats against the staff member.

September 2014	Childrens Home	VIOLENCE	Clients were being obstructive by sitting on the stairs when member of staff tried to get past them they accused her of striking them and phoned the police. Police came and took statements. The clients were still being difficult. The police took no action.
September 2014	Childrens Home	VIOLENCE	Resident failed to return to unit and was reported missing. Returned to the unit by police and advised that they had been drinking alcohol. Resident was verbally abusive towards staff and displaying aggressive behaviour, making threatening advances with a lighter. Police were called.
September 2014	Childrens Home	Verbal Abuse	After staff had cleaned resident's bedroom, resident became angry, using abusive language and threatening staff.
November 2014	Childrens Home	VIOLENCE	Resident became agitated and aggressive towards staff, throwing cushions at their faces. Still highly agitated became increasingly verbally abusive. Behaviour continued to escalate and resident punched staff member.
November 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	Service user was being verbally abusive and started swinging a kettle of boiling water around. Another service user threw juice at a member of staff. Got hold of a wheelie chair and was deliberately charging the chair into staff and striking them on the legs. Threw shoes at staff. Police were called.
November 2014	Childrens Home	Verbal Abuse	Resident became angry and was verbally abusive, swearing at staff member.

December 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	When staff member attempted to remove cigarettes from residents, residents became hostile, punching and kicking the staff member punched and kicked out at the staff member. Police were called.
December 2014	Childrens Home	Verbal Abuse	Resident shouting and swearing at staff member and making threats.
December 2014	Childrens Home	VIOLENCE	Residents were acting out trying to set off fire extinguishers. Took a member of staff's jacket and took painkillers. Staff not sure how many there were and resident had a history or self-harm. Police were called. They continued to be verbally abusive to police. Unsure if painkillers had been taken so police also called an ambulance. Two residents were charged with theft.
December 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	Resident tried to enter building with a large group of young people (around 20). Staff refused entry to the group who attempted to push open a closed door to gain entry. One member of staff was assaulted by 3 individuals as they managed to gain entry. Police was called.
October 2014	Childrens Home	VIOLENCE & PHYSICAL ASSAULT	Young Person was being aggressive and verbally abusive to staff member escalating to physical assault against the member of staff.

Incident Date	Location	Type of Incident	Details
January 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Resident became angry and assaulted member of staff by kicking and punching them.
January 2015	Children's Home	Verbal Abuse	Resident threatened staff member with violence.

January 2015	Children's Home	Verbal Abuse	Staff member received call from resident's father who was shouting and being quite aggressive resulting in the use of abusive language towards them.
January 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	When refused access to going out, resident became angry and became verbally abusive, threatening staff. Behaviour escalated and resident pushed member of staff.
January 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Whilst attempting to prevent young residents from leaving the building late at night, resident pushed support worker causing them to fall against the door, hurting their back and arm.
January 2015	Children's Home	Verbal Abuse	Staff member received call from client's father who became abusive, swearing and making threats.
February 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Client became angry and frustrated, started to repeatedly punch staff member on head, body and groin area.
February 2015	Children's Home	VIOLENCE	Resident became angry and was being disruptive, throwing items around the room. Throughout the incident, resident was verbally abusive to staff and threatened to damage their car.
February 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	When asked to leave the office, young person became verbally and physically aggressive towards staff - punching, kicking and throwing things.
March 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Young people became aggressive when part of the party was refused entry to premises late at night. Staff member was assaulted and was kicked and punched.
April 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Resident assaulted member of staff by punching them several time in the upper arm.

April 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Resident brandished butter knife at support worker. Threatening behaviour escalated and resident managed to punch and kick staff member.
June 2015	Marischal College	Verbal Abuse	Third party contractors were double booked for a case conference. When one contractor was told her services were no longer required became upset and was verbally abusive to staff members before leaving.
June 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Staff member was punched in the face by a resident the staff member was trying to prevent the young person from hitting another resident. The staff member has a bruised lip.
June 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Staff member was trying to deescalate an incident whereby a young person was attempting to get hold of another young person Staff member was punched in the arm and threatened with a broom handle.
June 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	member of staff was threatened and punched in the chest by resident
July 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Young persons who were consuming alcohol they had brought into unit were challenged by staff. Young person became both verbally and physically aggressive, pushing and kicking towards the staff member. Police called.
July 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Whilst attempting to sneak out, young persons were challenged by staff member. Young person did not like to be challenged and became verbally abusive which escalated to physical assault against the worker.

July 2015	Children's Social Work Office	OTHER	Client was having supervised visit with her baby and she tried to leave the building and was abusive towards member of staff who tried to stop her but tried to de-escalate the situation as staff were worried about the baby's safety.
October 2015	Children's Home	VIOLENCE	After being challenged for using a toaster to light a cigarette, resident became verbally abusive and threw the toaster at staff member which missed him.
October 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Several children barricaded themselves in a bedroom. Attempts to get them out were met with verbal abuse. In trying to gain access a member of staff's foot became wedged in the door and residents stomped on his foot
November 2015	Children's Home	VIOLENCE	When challenged for their behaviour a group of young person's became aggressive using abusive and threatening language towards staff. The young people then started throwing large stones at the window resulting in the window being broken. Police were called.
December 2015	Children's Home	VIOLENCE	When staff did not give permission for residents to go outside for a cigarette they barricaded themselves in a bedroom. They then came out and moved into the living room when staff didn't engage. They were still acting out. They set a small fire which staff put out. They then attempted to gain access to the office breaking windows and smashing doors and causing considerable property damage. Police were called. 4 young people were arrested and taken to the police station.

December 2015	Children's Home	VIOLENCE & PHYSICAL ASSAULT	Young persons refused to go to their beds. Both involved in abusive language towards staff and disruptive behaviour. One ran up to staff member and pushed her against the chest causing her to fall to the ground.
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Incident Date	Location	Type of Incident	Details
March 2016	Childrens Home	VIOLENCE/PHYSICAL ASSAULT	Whilst in attendance to Children's hearing, mother became verbally abusive to staff escalating to physical abuse resulting in them hitting the staff member on the side of the head and pulling their hair.
May 2016	Childrens Home	VIOLENCE	Client absconded from Children's Home, when encouraged to return became both physically and verbally abusive to staff.
May 2016	Childrens Home	VIOLENCE	Young person was being verbally and physically aggressive towards staff. Young person also using verbal threats towards staff.
July 2016	Childrens Home	VIOLENCE/PHYSICAL ASSAULT	Client kicked support worker on the legs and tried to deliberately stamp on their feet.
July 2016	Childrens Social Work Office	Verbal abuse	Father attending Child Protection Case Conference became abusive to staff members, swearing and shouting.
September 2016	Childrens Home	VIOLENCE/PHYSICAL ASSAULT	Young person became verbally and physically abusive towards staff member. Pushed staff member against the wall and punched him in the head.
October 2016	Childrens Home	VIOLENCE/PHYSICAL ASSAULT	Young person attacked staff member by kicking and punching out. Was verbally abusive. Police called to incident.

RELEASED AS PART OF FOI-17-0403 BY ABERDEEN CITY COUNCIL MARCH 2017

Education and Childrens Services.

Please note that the corporate recording system classifies school pupils as ‘members of the public’ which is reflected in the figures below.

1 January 2014 – 31 December 2014

Date	Type of Location	Inappropriate Communication/ verbal abuse	Violence (includes physical violence/ Threatening/Disruptive behaviour / both physical and verbal abuse)	Physical assault
07/01/2014	Primary		**	
08/01/2014	Special school		**	
09/01/2014	Primary	**	**	
10/01/2014	Secondary		**	
14/01/2014	Secondary	**		
	Primary		**	
15/01/2014	Secondary		**	
16/01/2014	Primary		**	
17/01/2014	Primary		**	
20/01/2014	Secondary		**	
	Special school		**	
21/01/2014	Special School	**		**
	Primary	**		
	Secondary		**	
22/01/2014	Special school	**		
	Secondary		**	
24/01/2014	Secondary	**		
	Special school	**		
	Primary		**	
27/01/2014	Secondary	**		
	Special	**		
28/01/2014	Primary	**		
	Special school	**		
29/01/2014	Primary	**		
	Secondary		**	
	Special school		**	
30/01/2014	Primary	**	**	
	Special school	**		
31/01/2014	Secondary	**	**	
	Special school	**		
03/02/2014	Primary		**	
04/02/2014	Secondary	**	**	
	Primary		**	
	Special school	**		
05/02/2014	Special school	**		
06/02/2014	Secondary	**		
	Primary		**	

07/02/2014	Primary		**	
	Special school		**	
10/02/2014	Special school	**		
	Primary		**	
11/02/2014	Primary		**	
	Special school	**	**	
12/02/2014	Primary		**	
13/02/2014	Primary		**	
15/02/2014	Beach ballroom			**
19/02/2014	Secondary	**		
	Special school	**		
20/02/2014	Primary	**		
24/02/2014	Special school	**		
	Primary		**	
25/02/2014	Primary	**	**	
	Special school		**	
26/02/2014	Special school	**		
	Primary		**	
27/02/2014	Primary	**		
28/02/2014	Primary		**	
03/03/2014	Primary	**		
	Special school	**		
04/03/2014	Primary		**	
05/03/2014	Primary		**	**
08/03/2014	Primary		**	
10/03/2014	Primary		**	**
11/03/2014	Primary	**	**	**
	Secondary	**		
	Special school	**		
12/03/2014	Primary		**	
13/03/2014	Primary	**	**	
14/03/2014	Primary		**	
17/03/2014	Primary		**	
18/03/2014	Secondary	**		
	Primary		**	
19/03/2014	Primary		**	
20/03/2014	Special school	**		
23/03/2014	Primary		**	
24/03/2014	Special school	**		
	Primary		**	
25/03/2014	Primary		**	
26/03/2014	Secondary	**	**	
27/03/2014	Primary		**	
28/03/2014	Primary			**
	Special school	**		
31/03/2014	Primary		**	

	Special school		**	
01/04/2014	Secondary		**	
02/04/2014	Primary		**	
03/04/2014	Special school	**		
	Primary		**	
04/04/2014	Primary	**		
22/04/2014	Primary		**	
23/04/2014	Primary		**	
24/04/2014	Special school	**		
	Primary		**	
24/04/2014	Primary		**	
25/04/2014	Primary		**	
28/04/2014	Primary		**	
29/04/2014	Secondary	**		
	Primary		**	
	Special school		**	
30/04/2014	Primary	**	**	
01/05/2014	Primary		**	
04/05/2014	Primary		**	
07/05/2014	Primary		**	
09/05/2014	Primary		**	
12/05/2014	Primary		**	
13/05/2014	Primary		**	
14/05/2014	Secondary	**		
	Primary		**	
15/05/2014	Primary		**	
	Special school		**	
16/05/2014	Primary	**	**	
	Secondary	**		
19/05/2014	Special school	**		
	Primary		**	
20/05/2014	Primary		**	
21/05/2014	Secondary		**	
	Primary	**	**	
22/05/2014	Primary		**	
27/05/2014	Special School	**		**
	Primary		**	
28/05/2014	Primary		**	
29/05/2014	Secondary	**		
	Primary		**	
30/05/2014	Primary		**	
02/6/2014	Primary	**		
03/06/2014	Secondary	**		
	Primary		**	
	Special school	**	**	
05/06/2014	Primary		**	

06/06/2014	Special school	**		
10/06/2014	Library	**		
	Primary		**	
	Special school		**	
11/06/2014	Primary		**	
12/06/2014	Secondary	**		
13/06/2014	Primary	**	**	
16/6/2014	Primary		**	
17/06/2014	Special school	**		
	Primary		**	
18/06/2014	Primary		**	
19/06/2014	Primary		**	
20/06/2014	Primary	**		
23/06/2014	Special school	**		
	Primary		**	
24/06/2014	Special school	**		
25/06/2014	Primary	**		
	Secondary		**	
26/06/2014	Primary		**	
27/06/2014	Primary	**	**	
30/06/2014	Secondary	**	**	
	Primary		**	
01/07/2014	Library	**		
02/07/2014	Primary	**	**	
	Secondary	**		
03/07/2014	Primary		**	
10/07/2014	Library	**		
20/07/2014	In a public place	**		
20/08/2014	Primary		**	
21/08/2014	Primary		**	
22/08/2014	Library	**		
	Primary	**	5	**
25/08/2014	Primary	**	5	
26/08/2014	Primary	**	**	**
	Secondary	**		
27/08/2014	Primary			**
	Secondary	**		
	Special	**		
28/08/2014	Primary	**	**	
29/08/2014	Primary		**	
01/09/2014	Primary		**	**
	Secondary	**		
02/09/2014	Primary	**	**	
	Secondary	**	**	
	Special school	**		
03/09/2014	Primary		**	**

04/09/2014	Primary		**	
05/09/2014	Primary	**	**	**
	Secondary		**	
08/09/2014	Primary		7	
09/09/2014	Primary	**	**	
	Special school		**	
10/09/2014	Secondary	**		
	Primary		5	
11/09/2014	Primary	**	**	
	Secondary		**	
12/09/2014	Primary	**	**	
15/09/2014	Primary	**	**	
	Special school		**	
16/09/2014	Primary	**	**	
17/09/2014	Secondary	**		
	Primary		**	
23/09/2014	Primary		**	
25/09/2014	Primary		**	
26/09/2014	Primary	**		
29/09/2014	Special school		**	
	Primary		**	
30/09/2014	Primary		**	
01/10/2014	Primary		**	**
02/10/2014	Primary		**	
03/10/2014	Secondary	**		
06/10/2014	Primary		**	
07/10/2014	Special School		**	
	Primary		**	**
08/10/2014	Primary		**	**
09/10/2014	Special school		**	
	Primary		**	**
	Secondary		**	
10/10/2014	Special school		**	
16/10/2014	Library	**		
27/10/2014	Primary		**	**
28/10/2014	Primary	**	**	**
29/10/2014	Primary		**	**
	Secondary	**		
30/10/2014	Primary		**	
03/11/2014	Primary		**	**
04/11/2014	Primary		**	
	Secondary	**		
	Special school		**	
06/11/2014	Primary		**	
07/11/2014	Primary		**	
10/11/2014	Special school		**	**

	Secondary		**	
11/11/2014	Primary		**	
	Special School		**	
12/11/2014	Secondary		**	
	Special School		**	
13/11/2014	Primary	**	**	
14/11/2014	Special school		**	
	Primary	**	**	
18/11/2014	Special school		**	
	Primary	**		
19/11/2014	Special school		**	
	Primary	**		
20/11/2014	Special school		**	
24/11/2014	Library	**		
	Primary		**	
25/11/2014	Primary	**	**	
26/11/2014	Primary		**	**
28/11/2014	Primary		**	**
	Secondary	**		
01/12/2014	Primary	**	**	**
02/12/2014	Primary	**	**	
03/12/2014	Primary		**	
04/12/2014	Primary		**	
05/12/2014	Special school		**	
09/12/2014	Primary	**	**	
10/12/2014	Secondary	**		
	Primary		**	
11/12/2014	Library	**		
	Primary	**	**	
12/12/2014	Primary	**	**	
	Secondary	**		
15/12/2014	Primary		**	
16/12/2014	Special school		**	
	Secondary		**	
	Primary		**	
17/12/2014	Special school		**	
18/12/2014	Primary		**	
19/12/2014	Primary		**	**
Grand Total		131	316	30

1 January 2015 – 31 December 2015

Date	Type of Location	Inappropriate Communication/verbal abuse	Violence (includes physical violence/ Threatening/Disruptive behaviour / both physical and verbal abuse)	Physical assault
05/01/2015	Primary		**	
06/01/2015	Library	**		
06/01/2015	Primary		**	
07/01/2015	Primary	**	**	
08/01/2015	Primary		6	**
12/01/2015	Primary	**		
13/01/2015	Primary		**	
14/01/2015	Primary		**	
16/01/2015	Primary		**	**
19/01/2015	Secondary	**		
20/01/2015	Special school		**	**
	Primary		**	**
	Secondary		**	
21/01/2015	Library	**		
	Primary	**		**
22/01/2015	Primary		**	
23/01/2015	Special school		**	**
	Primary		7	**
26/01/2015	Secondary	**		
	Primary	**		
27/01/2015	Primary		**	
28/01/2015	Special School		**	**
	Primary		**	
29/01/2015	Primary		**	**
30/01/2015	Primary		**	**
	Special school		**	
01/02/2015	Art Gallery	**		
02/02/2015	Primary		**	
03/02/2015	Primary		**	**
	Secondary		**	
04/02/2015	Primary		**	
05/02/2015	Secondary	**		
	Primary		**	**
09/02/2015	Secondary	**		
	Special school		**	
10/02/2015	Special school	**		
	Secondary	**		
	Primary		**	
11/02/2015	Primary		5	
12/02/2015	Primary		**	**
13/02/2015	Secondary	**		

19/02/2015	Special school		**	
20/02/2015	Primary		**	**
23/02/2015	Secondary		**	
	Primary		**	**
24/02/2015	Secondary	**		
26/02/2015	Primary		**	
27/02/2015	Primary		**	
02/03/2015	Special school	**	**	
	Primary		**	**
03/03/2015	Primary		**	**
	Special school		**	
04/03/2015	Secondary	**		
	Primary		**	
05/03/2015	Special school		**	**
	Primary		**	**
06/03/2015	Primary		**	**
09/03/2015	Special school		**	**
10/03/2015	Special school	**	**	
	Secondary		**	**
	Primary		**	
11/03/2015	Secondary	**		
12/03/2015	Primary		5	**
16/03/2015	Secondary	**		
17/03/2015	Secondary	**		
	Primary		**	
18/03/2015	Special school		**	
	Secondary	**		
19/03/2015	Secondary	**	**	
20/03/2015	Special school		**	**
	Primary		**	
22/03/2015	Special school		**	
23/03/2015	Special school		**	**
	Primary		**	
24/03/2015	Secondary	**		
	Primary		**	
25/03/2015	Library	**		
	Primary		**	
26/03/2015	Primary		**	**
	Secondary	**		
	Special school	**		
27/03/2015	Library	**		
	Secondary	**		
	Primary		**	
01/04/2015	Primary		**	
02/04/2015	Secondary		**	
06/04/2015	Library	**		

20/04/2015	Primary		**	
22/4/2015	Primary		**	**
23/04/2015	Special school		**	
27/04/2015	Primary		**	**
28/04/2015	Primary		**	
29/04/2015	Secondary	**		
	Primary		**	
30/04/2015	Secondary	**	**	
05/05/2015	Primary		**	**
06/05/2015	Primary		**	
07/05/2015	Special school	**	**	
	Primary		**	
08/05/2015	Special school		**	
	Primary		**	
11/05/2015	In a public place	**		
	Primary		**	
12/05/2015	Special school		**	**
	Primary		**	**
	Secondary		**	
13/05/2015	Special school	**	**	
	Secondary	5		
	Primary		6	**
14/05/2015	Secondary	**	**	
	Primary	**	6	**
15/05/2015	Special school		**	**
	Secondary	**		
	Primary		**	
18/05/2015	Special school	**	**	
	Primary		**	**
	Secondary	**		
19/05/2015	Primary			**
20/05/2015	Primary	**	**	**
21/05/2015	Secondary	**	**	
	Primary		**	**
22/05/2015	Primary	**	**	
25/05/2015	Primary		5	
26/05/2015	Primary		**	**
	Special school		**	
27/05/2015	In a public place		**	
	Primary		**	**
28/05/2015	Primary	**	**	**
01/06/2015	Primary		**	**
	Secondary		**	
	Special school		**	
02/06/2015	Library	**		
	Primary		**	

	Special school		**	
03/06/2015	Primary		**	**
04/06/2015	Primary		**	**
05/06/2015	Primary		**	
08/06/2015	Primary		5	
	Secondary		**	
09/06/2015	Secondary	**		
10/06/2015	Special school		**	**
	Primary		**	**
11/06/2015	Secondary		**	
	Special School		**	
	Primary		**	
12/06/2015	Primary			**
15/06/2015	Special school	**		
	Secondary		**	
16/06/2015	Special school	**		
	Secondary		**	
17/06/2015	Primary		**	
18/06/2015	Primary	**	**	
	Special school		**	
22/06/2015	Secondary		**	
	Primary	**	**	**
23/06/2015	Secondary		**	
	Special School	**	**	
	Primary		**	**
24/06/2015	Primary		**	**
25/06/2015	Primary		**	**
29/06/2015	Primary		**	**
	secondary		**	
02/07/2015	Primary	**		
03/07/2015	Special school		**	**
	Primary		**	**
	Secondary	**		
16/08/2015	Secondary		**	
18/08/2015	Primary		**	**
19/08/2015	Secondary		**	
	Primary		**	**
20/08/2015	Primary		**	**
21/08/2015	Primary		**	
	Library	**		
24/08/2015	Primary		**	**
25/08/2015	Primary		**	**
27/08/2015	Primary		**	**
28/08/2015	Secondary		**	
	Special school		**	
	Primary			**

31/08/2015	Special school		**	
	Primary		**	**
01/09/2015	Special school			**
02/09/2015	Secondary		**	
	Special school		**	
	Primary		**	**
03/09/2015	Secondary		**	
	Primary		**	
	Special school			**
04/09/2015	Special school			**
07/09/2015	Primary		**	
	Secondary		**	
08/09/2015	Primary		**	**
	Secondary		**	
09/09/2015	Special school		**	
	Primary			**
10/09/2015	Primary			5
11/09/2015	Primary		**	
14/09/2015	Primary			6
15/09/2015	Primary		**	6
16/09/2015	Secondary	**	**	
	Special school		**	
	Primary			**
17/09/2015	Primary		**	**
18/09/2015	Special school		**	**
21/09/2015	Primary			**
22/09/2015	Primary		**	**
	Secondary			**
23/09/2015	Primary		**	**
	Special school		**	**
24/09/2015	Primary		**	**
25/09/2015	Special school		**	
	Secondary		**	
	Primary			**
28/09/2015	Primary		**	**
	Secondary		**	
29/09/2015	Secondary		**	
	Special school			**
30/09/2015	Primary		**	**
	Secondary	**		
01/10/2015	Primary		**	5
02/10/2015	Special school		**	
	Primary		**	
05/10/2015	Primary			**
06/10/2015	Primary		**	
07/10/2015	Special school		**	

08/10/2015	Primary		**	
09/10/2015	Special school		**	
10/10/2015	Secondary		**	
26/10/2015	Secondary		**	
28/10/2015	Primary	**		
29/10/2015	Secondary		**	
	Primary		**	
30/10/2015	Primary		**	
02/11/2015	Primary		**	**
	Library	**		
03/11/2015	Secondary		**	
04/11/2015	Primary		**	
06/11/2015	Secondary	**		
	Primary			**
09/11/2015	Primary		**	**
10/11/2015	Primary			**
11/11/2015	Primary			**
12/11/2015	Primary		**	
	Secondary		**	
13/11/2015	Secondary		**	
17/11/2015	Secondary		**	
	Primary			**
18/11/2015	Primary		**	**
19/11/2015	Primary		**	
23/11/2015	Primary		**	
	Special school		**	
25/11/2015	Special school	**		
	Primary		**	**
26/11/2015	Primary		**	
27/11/2015	Primary			**
03/12/2015	Primary			**
04/12/2015	Primary	**		
07/12/2015	Primary	**		
11/12/2015	Primary	**		
Grand Total		74	328	147

1 January 2016 – 31 December 2016

Date	Type of Location	Inappropriate Communication/verbal abuse	Violence (includes physical violence/ Threatening/Disruptive behaviour / both physical and verbal abuse)	Physical assault
07/01/2016	Primary		6	
08/01/2016	Primary		**	**
11/01/2016	Special school	**		
	Library	**		
	Primary		**	**
12/01/2016	Special school		**	
	Primary			**
13/01/2016	Primary		**	
14/01/2016	Primary			**
18/01/2016	Primary		**	
	Library	**		
19/01/2016	Secondary		**	
	Primary		**	**
20/01/2016	Primary		**	
	Library	**		
21/01/2016	Special school		**	
	Primary		**	**
22/01/2016	Primary			**
25/01/2016	Special school		**	
	Primary		**	**
26/01/2016	Secondary		**	
	Primary		**	**
27/01/2016	Special school		**	
	Primary		**	
29/01/2016	Primary		**	**
30/01/2016	Library	**		
01/02/2016	Primary		**	**
02/02/2016	Primary		**	**
	Special school			**
03/02/2016	Secondary		**	
	Primary		**	
05/02/2016	Special school		**	
	Primary	**		**
08/02/2016	Special school		**	
	Primary	**	**	**
	Secondary		**	
09/02/2016	Primary			**
10/02/2016	Secondary		5	
11/02/2016	Primary			**
12/02/2016	Secondary		**	**
	Primary			**

18/02/2016	Primary		**	**
19/02/2016	Secondary		**	
	Primary		**	**
22/02/2016	Primary			**
23/02/2016	Primary		**	
24/02/2016	Special school		**	
	Primary		**	**
25/02/2016	primary	**	**	**
26/02/2016	Primary			**
29/02/2016	Primary	**	**	
01/03/2016	Primary		**	**
02/03/2016	Primary			**
	Special school			**
03/03/2016	Secondary		**	
	In a public place		**	
	Primary		**	**
04/03/2016	Secondary		**	
	Primary			**
07/03/2016	Primary			**
08/03/2016	Primary		**	
09/03/2016	Primary			**
10/03/2016	Primary		**	**
14/03/2016	Primary		**	**
15/03/2016	Primary		**	
	Special school			**
16/03/2016	Special school		**	**
	Primary		**	**
17/03/2016	Primary	**	**	
	Secondary			**
18/03/2016	Primary		**	
21/03/2016	Primary		**	**
	Special school			**
22/03/2016	Primary		**	**
23/03/2016	primary		**	
	Special school			**
24/03/2016	Primary		**	**
25/03/2016	Primary			**
29/03/2016	Secondary		**	
	Primary			**
30/03/2016	Primary		**	
31/03/2016	Primary			**
18/04/2016	Primary	**	**	
20/04/2016	Primary		**	
	Library	**		
21/04/2016	Primary		**	
22/04/2016	Primary			**

25/04/2016	Primary		6	**
26/04/2016	Primary		**	**
27/04/2016	Primary		**	**
28/04/2016	Primary		**	
	Library	**		
29/04/2016	Primary		**	
04/05/2016	Primary		**	**
05/05/2016	In a public place		**	
	Primary		**	
09/05/2016	primary		**	
	Special school			**
10/05/2016	Special school		**	**
	Primary		**	
11/05/2016	In a public place		**	
12/05/2016	Primary		**	
	Secondary		**	
13/05/2016	Primary		**	
	Special school			**
16/05/2016	Primary		**	**
	Secondary		**	
17/05/2016	Primary		**	**
	Special school		**	
18/05/2016	Secondary		**	
	Primary			**
23/05/2016	primary		**	**
24/05/2016	Primary	**	**	
	Secondary	**		
25/05/2016	primary		**	**
26/05/2016	Primary		**	
	Special school			**
27/05/2016	primary	**		
30/05/2016	Primary			**
31/05/2016	Primary		**	**
	Secondary		**	
01/06/2016	Primary			**
02/06/2016	Secondary		**	
03/06/2016	Primary			**
06/06/2016	Secondary		**	
07/06/2016	Special school			**
09/06/2016	Primary			**
10/06/2016	Primary			**
13/06/2016	Secondary		**	
	Primary	**		
14/06/2016	Secondary		**	
15/06/2016	Secondary		**	**
	Primary			**

16/06/2016	Special school		**	
	Primary			**
17/06/2016	Primary	**		**
20/06/2016	Special school		**	**
	Primary		**	**
	Secondary		**	
21/06/2016	Primary		**	
22/06/2016	Primary		**	**
23/06/2016	Special school		**	
24/06/2016	Secondary		**	
	Primary		**	
27/06/2016	Primary			**
28/06/2016	Secondary		**	
	Primary			**
29/06/2016	Primary		**	
30/06/2016	Primary		**	
16/8/2016	Primary			**
17/08/2016	Primary		**	**
19/08/2016	Primary		**	**
23/08/2016	In a public place	**		
	Primary			**
	Special school			**
24/08/2016	Primary		**	
25/08/2016	Primary		**	**
26/08/2016	Primary		**	**
29/08/2016	Primary		**	**
30/08/2016	Primary		**	**
31/08/2016	Primary		**	**
01/09/2016	In a public place		**	
	Primary			**
02/09/2016	Primary			**
05/09/2016	Primary		**	**
06/09/2016	Special School		**	
	Primary		**	**
07/09/2016	Secondary	**	**	
	Primary			**
08/09/2016	Primary		**	**
09/09/2016	Secondary	**		
	Primary			**
11/09/2016	Primary		**	
12/09/2016	Primary		**	**
13/09/2016	Primary		**	**
14/09/2016	Primary		**	
15/09/2016	Secondary		**	
	Primary		**	**
16/09/2016	Secondary		**	

	Primary		**	**
19/09/2016	Primary		5	**
20/09/2016	Primary		6	5
	School transport			**
21/09/2016	Primary			**
22/09/2016	Primary		**	5
26/09/2016	Primary			**
27/09/2016	Primary		5	**
	Secondary		**	
28/09/2016	Primary		**	**
29/09/2016	Primary		**	**
30/09/2016	Primary		**	**
03/10/2016	Primary		**	**
	Special school			**
04/10/2016	Secondary		**	
	Primary		**	
05/10/2016	Primary		**	**
06/10/2016	Primary		**	8
	Special school			**
07/10/2016	Primary			**
18/10/2016	Library	**		
19/10/2016	Library	**		
24/10/2016	Primary		**	5
25/10/2016	Secondary	**	**	
	Primary		**	**
	School transport			**
26/10/2016	Primary			**
	School transport			**
27/10/2016	Secondary		**	**
	Primary			**
31/10/2016	Primary			**
01/11/2016	Primary		**	**
02/11/2016	Secondary	**		
	Primary		**	13
03/11/2016	Primary		**	**
04/11/2016	Primary			**
07/11/2016	Primary		**	5
	Special School		**	
08/11/2016	Primary		**	**
	Secondary		5	
	Special School		**	
09/11/2016	Special School		**	
	Primary			**
10/11/2016	Primary		**	7
11/11/2016	Primary		**	6
14/11/2016	Primary		**	**

15/11/2016	Secondary		**	
	Primary			5
	Special school			**
	Library	**		
16/11/2016	Primary		**	**
17/11/2016	Primary		5	6
21/11/2016	Primary		**	7
22/11/2016	Primary			**
23/11/2016	Primary			**
24/11/2016	Primary		**	**
25/11/2016	Primary			**
28/11/2016	Primary		**	13
29/11/2016	Secondary		**	
	Primary		**	**
30/11/2016	In a public place		**	
	Primary		**	8
01/12/2016	Primary			12
02/12/2016	Secondary		**	
	Primary			**
05/12/2016	Primary		**	8
06/12/2016	Secondary		**	
	Library	**		
	Primary		**	**
07/12/2016	Primary			**
08/12/2016	Secondary	**		
	Primary		**	**
09/12/2016	Primary			**
	Special school			**
12/12/2016	Primary		**	**
	Secondary	**	**	
13/12/2016	Primary			**
	School transport			**
14/12/2016	Primary		**	7
	Secondary			**
15/12/2016	Secondary	**		
	Primary			**
16/12/2016	Primary		**	7
19/12/2016	Primary			**
20/12/2016	Primary		**	**
21/12/2016	Secondary		**	
22/12/2016	Primary		**	**
Grand Total		31	292	388

Period of Report 01/01/14 to 31/12/16

Accidents 2014-2016

Date	Location	Details of Injury
20/04/2015	Provost Rust Drive	Physical assault
17/06/2015	Menzies Road	Physical assault
17/06/2015	Newhills Cemetery	Physical assault
09/07/2015	Ritchie Place	Struck by object
29/02/2016	Seaton Road	Physical assault
21/04/2016	Canal Road	Struck by moving vehicle
06/05/2016	Rosemount Terrace	Physical assault
26/07/2016	Cornhill Terrace	Physical assault
08/11/2016	St Machar Drive	Physical assault

Incidents 2014-2016

Date	Location	Details of incident
07/01/2014	Room 4, Customer Service Centre, Marischal College	Inappropriate Communication/Abuse
14/01/2014	Leaside Road, Rosemount	Violence
18/01/2014	Entrance to Hostel Room 2	Violence
24/01/2014	Mackay Road, Kincorth, Aberdeen	Inappropriate Communication/Abuse
04/02/2014	Cummings Park Crescent	Inappropriate Communication/Abuse
06/02/2014	AECC	Inappropriate Communication/Abuse
10/02/2014	Marischal College	Inappropriate Communication/Abuse
19/02/2014	Union Street at Adelphi entrance at Correction Wynd stairs	Inappropriate Communication/Abuse
21/02/2014	MacKay Road, Kincorth	Inappropriate Communication/Abuse
21/02/2014	Mackay Road, Kincorth, Aberdeen	Inappropriate Communication/Abuse
27/02/2014	Morven Place, Torry	Inappropriate Communication/Abuse
04/03/2014	Tillydrone Housing Office	Inappropriate Communication/Abuse
05/03/2014	Reception, Marischal College	Violence
13/03/2014	Invercauld Road, Aberdeen	Inappropriate Communication/Abuse
14/03/2014	Baker Street, Rosemount, Aberdeen	Inappropriate Communication/Abuse
14/03/2014	Garthdee Drive	Violence
14/03/2014	Garthdee Drive	Violence
21/03/2014	Woodside Fountain Centre	Inappropriate Communication/Abuse
24/03/2014	Leaside Road	Violence

25/03/2014	Grandholm Court	Inappropriate Communication/Abuse
25/03/2014	Crown Street	Inappropriate Communication/Abuse
31/03/2014	Victoria Road, Torry, Aberdeen	Inappropriate Communication/Abuse
03/04/2016	Union Glen	Intention Of Assault
04/04/2014	Whitehouse Street, Aberdeen and surrounding area	Violence
04/04/2014	Inchbrae Drive, Garthdee, Aberdeen	Violence
11/04/2014	Bon Accord Street	Inappropriate Communication/Abuse
11/04/2014	Formartine Road, Tillydrone	Violence
15/04/2014	Crown Street, Outside office	Violence
23/04/2014	Silverburn Crescent, Bridge of Don, Aberdeen	Inappropriate Communication/Abuse
23/04/2014	Crown Street and back garden	Violence
01/05/2014	Wellington Road	Violence
13/05/2014	Donside Court, Tillydrone, Aberdeen	Violence
20/05/2014	Top Landing, Crown Street	Violence
28/05/2014	Marischal College	Inappropriate Communication/Abuse
29/05/2014	Main Filter Reception Marischal College	Inappropriate Communication/Abuse
29/05/2014	Main Filter Reception Marischal College	Inappropriate Communication/Abuse
29/05/2014	Bon Accord Street, Aberdeen	Violence
31/05/2014	Bon Accord Street, Aberdeen	Violence
04/06/2014	David Welch Winter Gardens, Entrance Hall	Violence
11/06/2014	Crown Street, Aberdeen	Violence
13/06/2014	St Fitticks House	Violence
14/06/2014	Bon-Accord Street	Inappropriate Communication/Abuse
14/06/2017	Rear of Virginia Court, Justice Street, Aberdeen	Intention Of Assault
04/07/2014	Spa Street, Aberdeen	Inappropriate Communication/Abuse
08/07/2014	Marischal College, Customer Services Room 4	Inappropriate Communication/Abuse
09/07/2014	Voctoria Road, Aberdeen	Violence
10/07/2014	In front of M&S, Netherkirkgate, Aberdeen.	Inappropriate Communication/Abuse
10/07/2014	Crown Street	Violence
11/07/2014	Sheriff Court Buildings, Broad Street	Inappropriate Communication/Abuse
11/07/2014	Marischal College	Inappropriate Communication/Abuse
23/07/2014	Marischal College, Customer Service Desk	Inappropriate Communication/Abuse
23/07/2014	Customer Service Centre, Marischal College	Inappropriate Communication/Abuse

28/07/2014	Marischal College Customer Service area	Inappropriate Communication/Abuse
28/07/2014	Marischal College Customer Service Area	Violence
31/07/2014	Ashgrove Road West	Violence
10/08/2014	Bon Accord Street	Violence
20/08/2014	Aberdeen Crematorium	Inappropriate Communication/Abuse
29/08/2014	Castle Street, Aberdeen	Violence
29/08/2014	Marischal College	Violence
12/09/2014	Marischal College, CSC	Violence
14/09/2014	Palmerston Road, Aberdeen	Violence
23/09/2014	Room 3 Marischal College	Violence
26/09/2014	Customer Service Centre	Violence
26/09/2014	Marischal College (Telephone Conversation)	Violence
28/09/2014	Crown Street	Violence
29/09/2014	Crown Street	Violence
01/10/2014	Marischal College	Violence
07/10/2014	Jute Street	Violence
08/10/2014	Leadside Road, Aberdeen	Inappropriate Communication/Abuse
08/10/2014	Granitehill House, Marchburn, Aberdeen	Violence
15/10/2014	King Street, Aberdeen	Inappropriate Communication/Abuse
20/10/2014	George Street, Aberdeen	Inappropriate Communication/Abuse
13/11/2014	Crown Street	Inappropriate Communication/Abuse
13/11/2014	Birkhall Parade	Inappropriate Communication/Abuse
13/11/2014	Customer Service Centre, Marischal College	Violence
14/11/2014	Access road leading from A96 northbound to Brimmond Primary School	Violence
28/11/2014	Tillydrone Housing Office	Violence
03/12/2014	Marischal College	Inappropriate Communication/Abuse
14/12/2014	St Fitticks House	Inappropriate Communication/Abuse
10/01/2015	Cruden Crescent, Aberdeen, near Westpark Primary School	Violence
15/01/2015	Crown Street	Violence
20/01/2015	Crown Street	Violence
22/01/2015	Marischal College Customer Service Rooms	Inappropriate Communication/Abuse
22/01/2015	Marischal College Customer Service Rooms	Inappropriate Communication/Abuse
22/01/2015	Union Grove, Aberdeen	Violence
22/01/2015	Summer Street	Violence
22/01/2015	Marischal College customer service rooms	Violence
22/01/2015	Interview Room, Marischal College	Violence
27/01/2015	Crown Street, Aberdeen	Violence

27/01/2015	Customer Service Centre	Violence
01/02/2015	Crown Street, Aberdeen	Violence
07/02/2015	Crown Street, Aberdeen	Inappropriate Communication/Abuse
07/02/2015	Crown Street, Aberdeen	Violence
10/02/2015	Marischal College, Customer Service Centre, Room 1	Inappropriate Communication/Abuse
12/02/2015	Loirston School, cove	Inappropriate Communication/Abuse
25/02/2015	Aboyne Gardens, Garthdee, Aberdeen.	Violence
26/02/2015	Concert Court	Violence
27/02/2015	Outside Tesco at Danestone	Inappropriate Communication/Abuse
03/03/2015	St Josephs School	Inappropriate Communication/Abuse
25/03/2015	On the phone/customer service area	Inappropriate Communication/Abuse
29/03/2015	Crown Street, Aberdeen	Inappropriate Communication/Abuse
30/03/2015	Crown Street	Inappropriate Communication/Abuse
31/03/2015	On the phone/customer service area	Inappropriate Communication/Abuse
02/04/2015	Lower Ground West, Marischal College	Inappropriate Communication/Abuse
07/04/2015	Marischal College	Inappropriate Communication/Abuse
08/04/2015	Urquhart Road, Aberdeen	Inappropriate Communication/Abuse
18/04/2015	Abbey Square	Inappropriate Communication/Abuse
22/04/2015	Logie Housing Office	Inappropriate Communication/Abuse
06/05/2015	Quarry Road Northfield Aberdeen.	Inappropriate Communication/Abuse
08/05/2015	Grandholm Street, Woodside, Aberdeen	Inappropriate Communication/Abuse
14/05/2015	Marchburn Drive	Inappropriate Communication/Abuse
21/05/2015	Dee Street, Aberdeen	Inappropriate Communication/Abuse
07/06/2015	Balnagast Road	Violence
16/06/2015	NorthSea Memorial Rose Garden, Hazlehead Park, Aberdeen	Inappropriate Communication/Abuse
22/06/2015	Beattie Place	Violence
13/07/2015	Outside Crown House	Inappropriate Communication/Abuse
18/07/2015	St Fitticks House	Inappropriate Communication/Abuse

20/07/2015	St Fitticks House, 36 Crombie Road, Torry, AB11 9QQ	Inappropriate Communication/Abuse
23/07/2015	Hazlehead Park	Violence
23/07/2015	Marchburn Road	Inappropriate Communication/Abuse
27/07/2015	Marischal College Customer Service Centre	Inappropriate Communication/Abuse
29/07/2015	Short Loanings, Aberdeen	Violence
31/07/2015	Marischal College Customer Service Centre	Inappropriate Communication/Abuse
04/08/2015	Albert Terrace, Aberdeen.	Violence
06/08/2015	Scotstown Gardens, Bridge of Don, Aberdeen	Inappropriate Communication/Abuse
06/08/2015	Scotstown Gardens, Bridge of Don, Aberdeen	Inappropriate Communication/Abuse
07/08/2015	Sunnybank Road	Violence
31/08/2015	Marywell Homeless Practise, Patient waiting area.	Inappropriate Communication/Abuse
02/09/2015	Private home	Inappropriate Communication/Abuse
08/09/2015	Union Street	Inappropriate Communication/Abuse
17/09/2015	Ashgrove Road West, Aberdeen	Inappropriate Communication/Abuse
24/09/2015	Marischal College	Inappropriate Communication/Abuse
28/09/2015	Union Street, Aberdeen	Inappropriate Communication/Abuse
03/10/2015	South Esplanade East, Torry	Inappropriate Communication/Abuse
03/10/2015	Seaton Avenue, Aberdeen	Inappropriate Communication/Abuse
05/10/2015	Deansloch Place, Aberdeen	Inappropriate Communication/Abuse
09/10/2015	St Fitticks House	Inappropriate Communication/Abuse
19/10/2015	Marischal College	Inappropriate Communication/Abuse
22/10/2015	George Street, Aberdeen	Inappropriate Communication/Abuse
28/10/2015	Marischal College Customer Service Centre	Inappropriate Communication/Abuse
31/10/2015	Golden Square, Aberdeen at rear of Music Hall	Inappropriate Communication/Abuse
01/11/2015	St Ninians Place, Aberdeen	Inappropriate Communication/Abuse
02/11/2015	Marischal College	Inappropriate Communication/Abuse
04/11/2015	Customer service centre marischal college	Inappropriate Communication/Abuse

06/11/2015	Servery at Bridge of Don Academy	Violence
06/11/2015	Marischal College	Inappropriate Communication/Abuse
06/11/2015	Marischal College	Violence
07/11/2015	Rennies Wynd, Aberdeen.	Inappropriate Communication/Abuse
07/11/2015	Crown Street	Inappropriate Communication/Abuse
09/11/2015	Powis Lane	Inappropriate Communication/Abuse
13/11/2015	Tillydrone Housing Office	Inappropriate Communication/Abuse
16/11/2015	Regent Court	Inappropriate Communication/Abuse
16/11/2015	Regent Court, Aberdeen	Inappropriate Communication/Abuse
21/11/2015	Crown Street	Inappropriate Communication/Abuse
02/12/2015	George Street, Aberdeen near Craigie Street	Inappropriate Communication/Abuse
08/01/2016	Correction Wynd, Aberdeen outside the Bistro	Inappropriate Communication/Abuse
26/01/2016	Netherkirkgate, Aberdeen	Violence
29/01/2016	Kincorth Academy	Violence
04/02/2016	Torry Academy	Violence
04/02/2016	Gort Road, Tillydrone	Violence
05/02/2016	St Peter's Place, Aberdeen	Inappropriate Communication/Abuse
06/02/2016	John Street, Aberdeen outside Finnies the Jeweller	Inappropriate Communication/Abuse
08/02/2016	Cornhill Terrace	Violence
17/02/2016	Auchinyell Road (Opposite Coral Book Makers)	Violence
22/02/2016	Byron Crescent Northfield Aberdeen	Violence
24/02/2016	Marischal College	Inappropriate Communication/Abuse
26/02/2016	Marischal Street	Inappropriate Communication/Abuse
26/02/2016	Marischal College Customer Service Centre	Inappropriate Communication/Abuse
04/03/2016	Woodside Learning Centre	Inappropriate Communication/Abuse
05/03/2016	Byron Square	Violence
07/03/2016	George Street	Inappropriate Communication/Abuse
08/03/2016	Orchard Street, Aberdeen	Inappropriate Communication/Abuse
21/03/2016	Woodside Community Centre	Inappropriate Communication/Abuse
23/03/2016	Kirkhill Primary School	Inappropriate Communication/Abuse

28/03/2016	Marischal College Customer Service Centre	Inappropriate Communication/Abuse
09/04/2016	West North Street	Inappropriate Communication/Abuse
10/04/2016	Phone message	Inappropriate Communication/Abuse
13/04/2016	Customer Service Centre	Inappropriate Communication/Abuse
13/04/2016	Thompson Street Lane	Inappropriate Communication/Abuse
15/04/2016	Nr Junction of George St/Powis Place	Inappropriate Communication/Abuse
19/04/2016	Hollybank Place	Inappropriate Communication/Abuse
19/04/2016	Car park at the rear of Finnan Place	Violence
22/04/2016	Crown Street	Violence
14/05/2016	Morven Court	Inappropriate Communication/Abuse
16/05/2016	Huntly Street, Aberdeen	Inappropriate Communication/Abuse
18/05/2016	Customer Service Centre Marischal College	Inappropriate Communication/Abuse
20/05/2016	On board bus at Craigton Road Day Centre, Craigielea Gardens	Violence
29/05/2016	St Clair Street	Inappropriate Communication/Abuse
29/05/2016	Elphinstone Court, Aberdeen	Inappropriate Communication/Abuse
06/06/2016	Marischal Collge	Inappropriate Communication/Abuse
07/06/2016	Marischal College Customer Service Centre	Inappropriate Communication/Abuse
14/06/2016	Wingate Place	Inappropriate Communication/Abuse
17/06/2016	Beacon Community Centre	Inappropriate Communication/Abuse
22/06/2016	Menzies Road	Inappropriate Communication/Abuse
22/06/2016	Holburn St	Inappropriate Communication/Abuse
28/06/2016	Customer Service Centre	Inappropriate Communication/Abuse
02/07/2016	Northsea Court	Inappropriate Communication/Abuse
02/07/2016	Bon Accord Street	Inappropriate Communication/Abuse
06/07/2016	George Street	Inappropriate Communication/Abuse
07/07/2016	Palmerston Road	Inappropriate Communication/Abuse

09/07/2016	Gated Door, Denburn Car Park, Skene Street	Inappropriate
09/07/2016	Top Level Frederick Street Car Park, Frederick Street, Aberdeen	Inappropriate Communication/Abuse
12/07/2016	Customer Service Centre	Inappropriate Communication/Abuse
21/07/2016	Silk Road, Chattan Place, Aberdeen, AB10 6RB	Inappropriate Communication/Abuse
27/07/2016	Justice Street, Aberdeen	Inappropriate Communication/Abuse
03/08/2016	Tullos Primary School	Violence
09/08/2016	Outside Cummings Park Centre	Violence
10/08/2016	Outside M&S, St. Nicholas Street, Aberdeen	Violence
11/08/2016	Enermech House, Howes Road, Aberdeen	Inappropriate Communication/Abuse
12/08/2016	Upperkirkgate, leading onto Back Wynd, Aberdeen	Inappropriate Communication/Abuse
17/08/2016	Oldmachar Academy	Inappropriate Communication/Abuse
19/08/2016	Aberdeen Royal Infirmary, outside main entrance, ambulance door.	Violence
24/08/2016	Seamount Court, Gallowgate, Aberdeen.	Violence
29/08/2016	Access road leading to Rosehill Court Cairncry Aberdeen.	Inappropriate Communication/Abuse
02/09/2016	Lower Ground West 1 Marischal College	Inappropriate Communication/Abuse
02/09/2016	Marischal College, Ground Floor, Customer Service Centre	Inappropriate Communication/Abuse
15/09/2016	Ashgrove Road West	Inappropriate Communication/Abuse
20/09/2016	Gort Road	Violence
20/10/2016	Rose Street/Thistle Street, Aberdeen	Inappropriate Communication/Abuse
21/10/2016	Orchard Street, Aberdeen	Violence
17/11/2016	Porthill Court	Violence
01/12/2016	Ashley Park Drive, Aberdeen opposite Ashley Road School	Inappropriate Communication/Abuse
02/12/2016	Rose Street	Inappropriate Communication/Abuse
06/12/2016	Craigievar Crescent	Inappropriate Communication/Abuse
07/12/2016	Wingate Road Tillydrone Aberdeen	Inappropriate Communication/Abuse
14/12/2016	Windmill Brae, Aberdeen	Inappropriate Communication/Abuse