

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: EIR-17-0484 - Pothole Faults
Date: 11 April 2017 13:41:22
Attachments: [Further Information - Right to Review & Appeal.pdf](#)

Dear [REDACTED]

Thank you for your information request of 22 March 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

I am writing to you under the Freedom of Information Act 2000 to request the following information:

1. As of 22 March 2017, what is the current number of outstanding pothole faults that have been reported within your jurisdiction?

We only have the numbers collated up until the week ending the 19th of March 2017 as figures for the 20th, 21st and 22nd March have not yet been collated.

Therefore, ACC is unable to provide you information covering the period specified as it is not held by the Council. In order to comply with its obligations under the terms of Regulation 10(4)(a) - Information Not Held - of the EIRs, ACC hereby gives notice that this information is not held by it. ACC is required by Regulation 10(1)(b) of the EIRs to inform you as to why in all the circumstances of the case, the public interest in maintaining this exception outweighs the public interest in disclosing this information to you. ACC is satisfied that it does not hold this information and considers that, as there is no information held, the public interest lies with the exception.

Please note that the figure below relates to outstanding repair orders rather than outstanding pothole faults, as some repair orders cover a number of pothole faults to be repaired. Please also note that these repair orders are all in reference to potholes and surface defects which are below the actionable intervention level of 50mm in depth. The following figures refer to jet patching, multi hog and hot patching works.

117 have been reported during the period specified.

2. The number of pothole faults that have been reported within your jurisdiction broken down in years from and including January 1 2012 - 22 March 2017.

An accurate number of potholes in the area, over the time-period requested, would be impossible to report as often the same pothole is reported several times, creating duplicates. Also, very often location information of a defect is very vague so two potholes reported on the same road with vague location details might be logged as only one pothole.

Therefore, ACC is unable to provide you with information on any assessment the local authority has made of the number of potholes in the area, broken down by year as it is not held by the Council. In order to comply with its obligations under the terms of Regulation 10(4)(a) - Information Not Held - of the EIRs, ACC hereby gives notice that this information is not held by it. ACC is required by Regulation 10(1)(b) of the EIRs to inform you as to why in all the

circumstances of the case, the public interest in maintaining this exception outweighs the public interest in disclosing this information to you. ACC is satisfied that it does not hold this information and considers that, as there is no information held, the public interest lies with the exception.

For reference, we can report on the number of total enquiries that have been raised against roads. Please be aware these are numbers of total enquiries, which covers all operational duties carried out by Roads. They are not broken down by defect type such as potholes etc.

2012-2013- 5,627

2013-2014- 4,368

2014-2015- 4,224

2015-2016- 4,290

2016-2017 up to week ending 22/03/2017- 4,097

3. The number of pothole repairs that have been completed by the responsible department within your jurisdiction broken down in years from and including January 1 2012 - 22 March 2017.

We are unable to provide figures further than the week ending 19/03/2017 as any further figures have not yet been collated. Therefore, ACC is unable to provide you with information on any assessment the local authority has made of the number of potholes in the area, broken down by year as it is not held by the Council. In order to comply with its obligations under the terms of Regulation 10(4)(a) - Information Not Held - of the EIRs, ACC hereby gives notice that this information is not held by it. ACC is required by Regulation 10(1)(b) of the EIRs to inform you as to why in all the circumstances of the case, the public interest in maintaining this exception outweighs the public interest in disclosing this information to you. ACC is satisfied that it does not hold this information and considers that, as there is no information held, the public interest lies with the exception.

2012-2013- 16,008

2013-2014- 17,274

2014-2015- 13,886

2015-2016- 18,766

2016-2017 up to week ending 19/03/2017- 19,291

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

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