

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: EIR-17-0420 - Assisted Gardening
Date: 28 March 2017 13:51:48
Attachments: [Further Information - Right to Review & Appeal.pdf](#)

Dear [REDACTED]

Thank you for your information request of 10 March 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

1) Advise if you provide Assisted Garden Maintenance and if so the qualifying criteria?

Yes, assisted garden maintenance is provided to Council house tenants only. The Qualifying criteria is that the tenant must be aged over 75 and physically unable to maintain their own garden and have no relatives who are able to assist.

2) Advise how many households receive Assisted Garden Maintenance per annum who meet the qualifying criteria.

392 Households qualified in 2016/17
391 Households qualified in 2015/16
390 Households qualified in 2014/15

a) Can you break this down by number of households who obtain grass cutting and the number who receive a hedge trimming or other service and those who receive both services and the charges if an external contractor is used to provide this service?

203 households in 2016/17
202 households in 2015/16
201 households in 2014/15

The service is provided in house by our Environmental Service Team.

3) How many households receive Assisted Garden Maintenance per annum who do not meet the qualifying criteria.

Nil

a) Can you break this down by number of households who obtain grass cutting and the number who receive the hedge trimming service and those who receive both services and the income this generates?

N/A

4) Advise if an external contractor is used to provide this service broken down by hedge cutting and grass cutting and their charges for providing this service?

The Service is provided in house by our Environmental Services Team

The charge to the HRA for providing this service is :

2016/17 £257.11 per household

2015/16 £235.82 per household

2014/15 £235.82 per household

This flat fee is charged whether the tenant requires grass cutting and hedge trimming

We hope this helps with your request.

Yours sincerely,

Nicky Leiper
Information Compliance Officer

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

Information Compliance Team
Communications and Promotion
Office of Chief Executive
Aberdeen City Council
Room 1-24
Town House
Broad Street
ABERDEEN AB10 1AQ

foienquiries@aberdeencity.gov.uk

01224 523827/523602

Tel 03000 200 292

*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

www.aberdeencity.gov.uk

