

**From:** [Foi Enquiries](#)  
**To:** [REDACTED]  
**Subject:** EIR-17-0269 - Inspections - Countesswells  
**Date:** 09 March 2017 08:49:58  
**Attachments:** [EIR-17-0269 - Countesswells Road Site History 1.pdf](#)  
[EIR-17-0269 - Countesswells Road Site History 2.pdf](#)  
[Further Information - Right to Review & Appeal.pdf](#)

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Dear [REDACTED]

Thank you for your information request of 15 February 2016. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

**Inspections, repairs and fault reports in relation to Countesswells Road from 01/01/2016-31/12/2016.**

Please see the attached documents for information relating to your request.

Yours sincerely,

Information Compliance Team

**INFORMATION ABOUT THE HANDLING OF YOUR REQUEST**

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

Information Compliance Team  
Communications and Promotion  
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ABERDEEN AB10 1AQ

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01224 523827/523602

Tel 03000 200 292

\*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan. Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as

01224s).

[www.aberdeencity.gov.uk](http://www.aberdeencity.gov.uk)

Effective: 01/01/2016 to 31/12/2016

Contract: Roads Contract (General Maint) (RD01)

Site: COUNTESSWELLS ROAD (7600624)

Service: Footways

Display Action Officer: Yes

Site: COUNTESSWELLS ROAD (7600624)

Locality: CRAIGIEBUCKLER, ABERDEEN, ABERDEEN CITY

Area: Aberdeen South

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,000.00	<b>Asset - Locn.:</b>	S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b>	RDS Road Section		<b>Area:</b>	Aberdeen South
<b>Batch:</b>	522057 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 15/12/2016
461810	Repair 3 potholes, all approx' 300 x 300 x 50.	15/12/2016	Adjacent to junction with HAZLEDENE ROAD.	Pot Hole	Internal		Committed	710621
<b>Batch:</b>	521523 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 09/12/2016
461707	Repair pothole approx' 400 x 300 x 60.	09/12/2016	Outside number 161.	Pot Hole	Internal		Committed	710483
<b>Batch:</b>	521337 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 06/12/2016
461686	Repair pothole approx' 200 x 400 x 50.	06/12/2016	Outside number 173.	Pot Hole	Internal		Committed	710432
<b>Batch:</b>	520574 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 23/11/2016
461507	Repair pothole approx' 400 x 300 x 55.	23/11/2016	Opposite number 187.	Pot Hole	Internal		Archived	710130
<b>Batch:</b>	520137 - Inspection Batch		<b>Route:</b>	Week: 31 - Area: 22	<b>Officer:</b>			<b>Date:</b> 16/11/2016
	No actionable defects found							
<b>Batch:</b>	515805 - Inspection Batch		<b>Route:</b>	Week: 23 - Area: 22	<b>Officer:</b>			<b>Date:</b> 28/09/2016
	No actionable defects found							
<b>Batch:</b>	513014 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 02/09/2016
460486	Repair 3 potholes, all approx' 300 x 200 x 50.	02/09/2016	On Eastbound side of carriageway between junctions with CRAIGTON ROAD and HAZLEDENE ROAD.	Pot Hole	Internal		Archived	708274
<b>Batch:</b>	513013 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 02/09/2016
460485	Repair 3 potholes, all approx' 400 x 150 x 50.	02/09/2016	Adjacent to entrance for WARDHEAD FARMHOUSE.	Pot Hole	Internal		Archived	708273
<b>Batch:</b>	508672 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 05/08/2016
460080	Repair 2 potholes, both approx' 300 x 300 x 50.	05/08/2016	At lampost 56 and opposite lampost 63.	Pot Hole	Internal		Archived	707558
<b>Batch:</b>	506946 - Inspection Batch		<b>Route:</b>	Week: 15 - Area: 22	<b>Officer:</b>			<b>Date:</b> 26/07/2016
459836	Repair 2 potholes, both approx' 400 x 200 x 50.	26/07/2016	Approx' 20 metres West of junction with HAZLEDENE ROAD.	Pot Hole	Internal		Archived	707156
<b>Batch:</b>	503777 - Inspection Batch		<b>Route:</b>	Week: 07 - Area: 22	<b>Officer:</b>			<b>Date:</b> 14/06/2016
	No actionable defects found							
<b>Batch:</b>	500295 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 13/05/2016
458340	Repair pothole approx' 450 x 450 x 50.	13/05/2016	At traffic light controlled junction with SPRINGFIELD ROAD on East side.	Pot Hole	Internal		Archived	704803
<b>Batch:</b>	499265 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 03/05/2016
457912	Potholes, 300x300x50, on centre of carriageway.	03/05/2016	Heading up to cragton rd jct ,just short off.	Pot Hole	Internal		Archived	704304

Effective: 01/01/2016 to 31/12/2016

Contract: Roads Contract (General Maint) (RD01)

Site: COUNTESSWELLS ROAD (7600624)

Service: Footways

Display Action Officer: Yes

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,000.00	<b>Asset - Locn.:</b>	S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b>	RDS Road Section		<b>Area:</b>	Aberdeen South
<b>Batch:</b>	498040 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 18/04/2016
457460	Repair 4 small potholes, all approx' 200 x 200 x 50.	18/04/2016	Between junction at MACAULAY DRIVE and lampost number 32 on Eastbound carriageway.	Pot Hole	Internal		Archived	703735
<b>Batch:</b>	497466 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 08/04/2016
457271	Repair pothole approx 400 x 300 x 60.	08/04/2016	On Eastbound carriageway adjacent to 30mph speed limit sign.	Pot Hole	Internal		Archived	703496
<b>Batch:</b>	497465 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 08/04/2016
457270	Repair 2 potholes, both approx' 400 x 400 x 60.	08/04/2016	Approx' 20 metres West of junction with HAZLEDENE ROAD.	Pot Hole	Internal		Archived	703495
<b>Batch:</b>	497464 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 08/04/2016
457269	Repair pothole approx' 200 x 200 x 50.	08/04/2016	On Eastbound carriageway outside 220 - 222.	Pot Hole	Internal		Archived	703494
<b>Batch:</b>	497463 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 08/04/2016
457268	Repair pothole approx' 300 x 300 x 50.	08/04/2016	Outside number 161.	Pot Hole	Internal		Archived	703493
<b>Batch:</b>	497210 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 05/04/2016
457134	Repair 5 potholes, 4 x approx' 300 x 300 x 50 and 1 x 450 x 450 x 50.	05/04/2016	Between entrances to DYSARTBANK And COLTHILL at edge of Westbound carriageway.	Pot Hole	Internal		Archived	703334
<b>Batch:</b>	497192 - Inspection Batch		<b>Route:</b>	Week: 47 - Area: 22	<b>Officer:</b>			<b>Date:</b> 05/04/2016
457120	Repair 3 potholes, all approx' 200 x 200 x 50.	05/04/2016	Between entrance to library car park and number 161.	Pot Hole	Internal		Archived	703320
<b>Batch:</b>	496551 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 29/03/2016
456876	Repair approx' 2 square metres of carriageway edge erosion.	29/03/2016	Approx' half way between junction with HAZLEDENE ROAD and entrance to BEN RIED.	Pot Hole	Internal		Archived	703016
<b>Batch:</b>	496550 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 29/03/2016
456875	1 pothole approx' 600 x 300 x 50 and 1 pothole approx' 300 x 100 x 55.	29/03/2016	1 x in middle of carriageway approx' 20 metres West of junction with HAZLEDENE ROAD and 1 x approx' half way between HAZLEDENE ROAD and BEN RIEDS.	Pot Hole	Internal		Archived	703015
<b>Batch:</b>	495422 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 14/03/2016
456477	Repair series of potholes, all approx' 300 x 300 x 55.	14/03/2016	At edge of carriageway opposite RED GABLES.	Pot Hole	Internal		Archived	702451
<b>Batch:</b>	495421 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 14/03/2016
456476	Repair pothole approx' 400 x 400 x 50.	14/03/2016	At edge of Eastbound carriageway between Reids garden centre and roundabout.	Pot Hole	Internal		Archived	702450

Effective: 01/01/2016 to 31/12/2016

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Site: COUNTESSWELLS ROAD (7600624)

Service: Footways

Display Action Officer: Yes

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,000.00	<b>Asset - Locn.:</b>	S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b>	RDS Road Section		<b>Area:</b>	Aberdeen South
<b>Batch:</b>	494408 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 02/03/2016
456169	Repair 2 potholes, both approx' 300 x 300 x 60.	02/03/2016	Approx' 20 - 30 metres West of junction with HAZLEDENE ROAD.	Pot Hole	Internal		Archived	702086
<b>Batch:</b>	493931 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 22/02/2016
455942	610x280x52, 290x240x50, potholes.	22/02/2016	Across from No185. REPAIRED WITH VIAFIX.	Pot Hole	Internal		Archived	701782
<b>Batch:</b>	493609 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 18/02/2016
455814	Repair 6 potholes, all approx' 300 x 300 x 60.	18/02/2016	Adjacent to entrance to MAINS OF COUNTESSWELLS.	Pot Hole	Internal		Archived	701643
<b>Batch:</b>	493607 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 18/02/2016
455812	Repair pothole approx' 600 x 200 x 60.	18/02/2016	At edge of WESTBOUND CARRIAGEWAY, approx' 20 metres East of junction with HAZLEDENE ROAD.	Pot Hole	Internal		Archived	701641
<b>Batch:</b>	493300 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 15/02/2016
455646	Repair 3 potholes, all approx' 300 x 400 x 55.	15/02/2016	Between entrance to BEN REIDS GARDEN CENTRE and junction with HAZLEDENE ROAD.	Pot Hole	Internal		Archived	701465
<b>Batch:</b>	493299 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 15/02/2016
455645	Repair 6 potholes, all approx' 300 x 400 x 55.	15/02/2016	Approx 15 metres West of junction with HAZLEDENE ROAD.	Pot Hole	Internal		Archived	701464
<b>Batch:</b>	493298 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 15/02/2016
455644	Repair 6 potholes, all approx' 400 x 400 x 55.	15/02/2016	Adjacent to entrance to MAINS OF COUNTESSWELLS.	Pot Hole	Internal		Archived	701463
<b>Batch:</b>	493164 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 12/02/2016
455602	Blocked gullies, 3no.clean all gullys at jct due to ponding on cornes.	12/02/2016	At jct of great western rd,	Blocked Gully	Internal		Archived	701417
<b>Batch:</b>	492908 - Inspection Batch		<b>Route:</b>	Week: 39 - Area: 22	<b>Officer:</b>			<b>Date:</b> 09/02/2016
	No actionable defects found							
<b>Batch:</b>	492137 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 01/02/2016
455072	Repair pothole approx' 300 x 300 x 50.	01/02/2016	Outside number 161.	Pot Hole	Internal		Archived	700790
<b>Batch:</b>	492136 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 01/02/2016
455071	Repair 3 potholes, all approx' 300 x 400 x 50.	01/02/2016	Both sides of carriageway between numbers 167 and 173.	Pot Hole	Internal		Archived	700789
<b>Batch:</b>	492135 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 01/02/2016
455070	Repair pothole approx' 450 x 300 x 55.	01/02/2016	At edge of Eastbound carriageway approx' half way between junction with HAZLEDENE ROAD and BEN REID GARDEN CENTRE.	Pot Hole	Internal		Archived	700788

Effective: 01/01/2016 to 31/12/2016

Contract: Roads Contract (General Maint) (RD01)

Site: COUNTESSWELLS ROAD (7600624)

Service: Footways

Display Action Officer: Yes

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,000.00	<b>Asset - Locn.:</b>	S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b>	RDS Road Section		<b>Area:</b>	Aberdeen South
<b>Batch:</b>	492134 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 01/02/2016
455069	Repair 5 potholes, all approx' 300 x 300 x 50.	01/02/2016	Both sides of carriageway between junctions with CRAIGTON ROAD and HAZLEDENE ROAD.	Pot Hole	Internal		Archived	700787
<b>Batch:</b>	492132 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 01/02/2016
455067	Repair 6 potholes, all approx' 300 x 300 x 55.	01/02/2016	Adjacent to entrance to MAINS OF COUNTESSWELLS.	Pot Hole	Internal		Archived	700785
<b>Batch:</b>	491942 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 27/01/2016
454959	Repair pothole approx' 600 x 300 x 55.	27/01/2016	In centre of carriageway at junction with HAZLEDENE ROAD.	Pot Hole	Internal		Archived	700635
<b>Batch:</b>	490934 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 14/01/2016
454559	Repair 2 potholes, both approx' 300 x 300 x 50.	14/01/2016	Outside numbers 190 - 192.	Pot Hole	Internal		Archived	700060
<b>Batch:</b>	490528 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 11/01/2016
454395	Repair 3 potholes, all approx' 300 x 300 x 55.	11/01/2016	On Eastbound side of carriageway between junction with HAZLEDENE ROAD and reservoir.	Pot Hole	Internal		Archived	199819
<b>Batch:</b>	490527 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 11/01/2016
454394	Repair 4 potholes, all approx' 450 x 450 x 55.	11/01/2016	Adjacent to entry ro MAINS OF COUNTESSWELLS.	Pot Hole	Internal		Archived	199817
<b>Asset:</b>	1,002.00	<b>Asset - Locn.:</b>	1 - Grass verge	<b>Feature Type:</b>	RDS Verge		<b>Area:</b>	Aberdeen South
<b>Batch:</b>	520138 - Inspection Batch		<b>Route:</b>	Week: 31 - Area: 22	<b>Officer:</b>			<b>Date:</b> 16/11/2016
	No actionable defects found							
<b>Batch:</b>	515806 - Inspection Batch		<b>Route:</b>	Week: 23 - Area: 22	<b>Officer:</b>			<b>Date:</b> 28/09/2016
	No actionable defects found							
<b>Batch:</b>	506947 - Inspection Batch		<b>Route:</b>	Week: 15 - Area: 22	<b>Officer:</b>			<b>Date:</b> 26/07/2016
	No actionable defects found							
<b>Batch:</b>	503778 - Inspection Batch		<b>Route:</b>	Week: 07 - Area: 22	<b>Officer:</b>			<b>Date:</b> 14/06/2016
	No actionable defects found							
<b>Batch:</b>	497193 - Inspection Batch		<b>Route:</b>	Week: 47 - Area: 22	<b>Officer:</b>			<b>Date:</b> 05/04/2016
	No actionable defects found							
<b>Batch:</b>	492909 - Inspection Batch		<b>Route:</b>	Week: 39 - Area: 22	<b>Officer:</b>			<b>Date:</b> 09/02/2016
	No actionable defects found							
<b>Asset:</b>	1,030.00	<b>Asset - Locn.:</b>	1 - Footway	<b>Feature Type:</b>	RDS Footway		<b>Area:</b>	Aberdeen South
<b>Batch:</b>	521338 - Inspection Batch		<b>Route:</b>	Adhoc Inspection	<b>Officer:</b>			<b>Date:</b> 06/12/2016
461687	Repair pothole in footway approx' 300 x 300 x 40.	06/12/2016	On footway outside number 161.	Sunken Footway	Internal		Committed	710434

Effective: 01/01/2016 to 31/12/2016

Contract: Roads Contract (General Maint) (RD01)

Site: COUNTESSWELLS ROAD (7600624)

Service: Footways

Display Action Officer: Yes

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,030.00	<b>Asset - Locn.:</b>	1 - Footway	<b>Feature Type:</b>	RDS Footway		<b>Area:</b>	Aberdeen South
<b>Batch:</b>	520139 - Inspection Batch			<b>Route:</b>	Week: 31 - Area: 22	<b>Officer:</b>		<b>Date:</b> 16/11/2016
	No actionable defects found							
<b>Batch:</b>	515807 - Inspection Batch			<b>Route:</b>	Week: 23 - Area: 22	<b>Officer:</b>		<b>Date:</b> 28/09/2016
	No actionable defects found							
<b>Batch:</b>	506948 - Inspection Batch			<b>Route:</b>	Week: 15 - Area: 22	<b>Officer:</b>		<b>Date:</b> 26/07/2016
	No actionable defects found							
<b>Batch:</b>	503779 - Inspection Batch			<b>Route:</b>	Week: 07 - Area: 22	<b>Officer:</b>		<b>Date:</b> 14/06/2016
	No actionable defects found							
<b>Batch:</b>	497194 - Inspection Batch			<b>Route:</b>	Week: 47 - Area: 22	<b>Officer:</b>		<b>Date:</b> 05/04/2016
	No actionable defects found							
<b>Batch:</b>	492910 - Inspection Batch			<b>Route:</b>	Week: 39 - Area: 22	<b>Officer:</b>		<b>Date:</b> 09/02/2016
	No actionable defects found							

**Customer Services**

Enquiry No.: 657454

Logged by: Contact Centre

on: 17/03/2016 11:14

Officer: [REDACTED]

Service: Footways

Subject: Tree Root Damage

Classification: Enquiry

Enquiry Ref:

Desc.: Caller would like to report a tree root issue on the pavement outside her house on 193 Countesswells Road [REDACTED]

Location: 193 Countesswells Road

Contact: [REDACTED]

**Maintenance Management**

Job No.	Description	Location	Officer	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b>	1,000.00	<b>Asset - Locn.:</b>	S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b>	RDS Road Section		<b>Area:</b>	Aberdeen South
159215	Duplicate	Duplicate	[REDACTED]	Standard	Job Closed	20/06/2011		
170902	Find and Fix 1 pothole filled by jetpatcher	at toby opp l/p 32 outside Airyhall School	[REDACTED]	.Routine Maintenance	Job Closed	14/12/2012	26/11/2020	Act.
178266	Repair areas of verge erosion caused by vehicles over-riding. Fill with planings.	Edge of Westbound carriageway from opposite entrance to Wardhead to entrance to Colthill.	[REDACTED]	.RD 7 Day	Job Closed	11/10/2013	24/02/2016	Act. RD01/6850
183985	Fill areas of verge erosion with planings. Total approx' 30 metres by 500mm.	Between Wardhead Farm and Red Gables.	[REDACTED]	.RD 7 Day	Job Closed	20/05/2014	14/07/2016	Act. RD01/7980
188468	jetpatch uneven surface worn,	at traffic island opps primary school.	[REDACTED]	.RD 28 Day	Job Closed	13/11/2014	21/11/2016	Act. RD01/20640
194068	Clean and jet 4 gullies. (Blocked Gully)	All 4 corners of light controlled junction with SPRINGFIELD ROAD.	[REDACTED]	.RD 14 Day	Job Closed	05/06/2015	01/09/2016	Act.
199507	Repaie areas of damaged surface and series of potholes. Total area approx' 3 square metres.	Between junction with MacAulay Drive and junction with Springfield Road.	[REDACTED]	.RD 7 Day	Job Closed	05/01/2016	05/01/2016	Act. RD01/21754

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**Maintenance Management**

Job No.	Description	Location	Officer	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b> 1,000.00		<b>Asset - Locn.:</b> S/22/0631 - COUNTESSWELLS ROAD (22)		<b>Feature Type:</b> RDS Road Section		<b>Area:</b> Aberdeen South		
199817	Repair 4 potholes, all approx' x 450 x 55. (Pot Hole)	450 Adjacent to entry ro MAINS OF COUNTESSWELLS.		.RD 2 Day	Job Closed	11/01/2016	11/01/2016	Act. RD01/21795
199819	Repair 3 potholes, all approx' x 300 x 55. (Pot Hole)	300 On Eastbound side of carriageway between junction with HAZLEDENE ROAD and reservoir.		.RD 2 Day	Job Closed	11/01/2016	11/01/2016	Act. RD01/21795
199843	Repair pothole approx' x 300 x 300 x 60.	300 Opposite number 163.		.RD 7 Day	Job Closed	11/01/2016	18/01/2016	Act. RD01/21799
700060	Repair 2 potholes, both approx' 300 x 300 x 50. (Pot Hole)	190 - 192. Outside numbers		.RD 7 Day	Job Closed	14/01/2016	18/01/2016	Act. RD01/21831
700098	Repair pothole 200 x 200 x 50	10m west of the jctn with Hazledene Road		.RD 7 Day	Job Closed	14/01/2016	17/01/2016	Act. RD01/21843
700155	repair edge of c/way erosion 2 m x 400 x 70	opp WARDHEAD FARMHOUSE		.RD 7 Day	Job Closed	18/01/2016	19/01/2016	Act. RD01/21878
700156	repair pothole 1m x 300 x 60	50m west of entrance to DYSARTBANK		.RD 2 Day	Job Closed	18/01/2016	18/01/2016	Act. RD01/21877
700227	Repair 5 potholes, all approx' x 450 x 55. (Pot Hole)	450 Adjacent to entry ro MAINS OF COUNTESSWELLS.		.RD 2 Day	Job Closed	19/01/2016	19/01/2016	Act. RD01/21899
700236	find and fix 3 potholes filled by			.Routine Maintenance	Job Closed	19/01/2016	18/01/2016	Act.
700635	Repair pothole approx' 600 x 300 x 55. (Pot Hole)	In centre of carriageway at junction with HAZLEDENE ROAD.		.RD 2 Day	Job Closed	27/01/2016	28/01/2016	Act. RD01/22001
700785	Repair 6 potholes, all approx' x 300 x 55. (Pot Hole)	300 Adjacent to entrance to MAINS OF COUNTESSWELLS.		.RD 7 Day	Job Closed	01/02/2016	01/02/2016	Act. RD01/22042
700787	Repair 5 potholes, all approx' x 300 x 50. (Pot Hole)	300 Both sides of carriageway between junctions with CRAIGTON ROAD and HAZLEDENE ROAD.		.RD 7 Day	Job Closed	01/02/2016	01/02/2016	Act. RD01/22042
700788	Repair pothole approx' 450 x 300 x 55. (Pot Hole)	300 At edge of Eastbound carriageway approx' half way between junction with HAZLEDENE ROAD and BEN REID GARDEN CENTRE.		.RD 7 Day	Job Closed	01/02/2016	06/02/2016	Act. RD01/22042
700789	Repair 3 potholes, all approx' x 400 x 50. (Pot Hole)	300 Both sides of carriageway between numbers 167 and 173.		.RD 7 Day	Job Closed	01/02/2016	06/02/2016	Act. RD01/22042
700790	Repair pothole approx' 300 x 300 x 50. (Pot Hole)	300 Outside number 161.		.RD 7 Day	Job Closed	01/02/2016	01/02/2016	Act. RD01/22042
700823	Repair 5 potholes, 1m x 450 x 110 , 500 x 400 x 60	opp Wardhead Farmhouse		.RD 2 Day	Job Closed	01/02/2016	01/02/2016	Act. RD01/22045
700949	Find and Fix 26 potholes filled	various		.Routine Maintenance	Job Closed	02/02/2016	29/01/2016	Act.
701125	REPAIR POTHOLE APPROX' 200 X 400 X 50.	On Eastbound carriageway adjacent to island outside school.		.RD 7 Day	Job Closed	08/02/2016	08/02/2016	Act. RD01/22108



Effective: 01/01/2016 to 31/12/2016

Contract: Roads Contract (General Maint) (RD01)

Site: COUNTESSWELLS ROAD (7600624)

Service: Footways

Display Action Officer: Yes

**Maintenance Management**

Job No.	Description	Location	Officer	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b> 1,000.00		<b>Asset - Locn.:</b> S/22/0631 - COUNTESSWELLS ROAD (22)		<b>Feature Type:</b> RDS Road Section		<b>Area:</b> Aberdeen South		
701260	Repair pothole approx' 200 x 200 x 50.	In centre of carriageway approx' 30 metres West of junction with HAZLEDENE ROAD.		.RD 7 Day	Job Closed	09/02/2016	09/02/2016	Act. RD01/22122
701417	Blocked gullies, 3no.clean all gullies at jct due to ponding on cornes. (Blocked Gully)	At jct of great western rd,		.RD 7 Day	Job Closed	12/02/2016	25/03/2016	Act. RD01/22373
701463	Repair 6 potholes, all approx' 400 x 400 x 55. (Pot Hole)	Adjacent to entrance to MAINS OF COUNTESSWELLS.		.RD 2 Day	Job Closed	15/02/2016	17/02/2016	Act. RD01/22198
701464	Repair 6 potholes, all approx' 300 x 400 x 55. (Pot Hole)	Approx 15 metres West of junction with HAZLEDENE ROAD.		.RD 2 Day	Job Closed	15/02/2016	17/02/2016	Act. RD01/22198
701465	Repair 3 potholes, all approx' 300 x 400 x 55. (Pot Hole)	Between entrance to BEN REIDS GARDEN CENTRE and junction with HAZLEDENE ROAD.		.RD 2 Day	Job Closed	15/02/2016	17/02/2016	Act. RD01/22198
701641	Repair pothole approx' 600 x 200 x 60. (Pot Hole)	At edge of WESTBOUND CARRIAGEWAY, approx' 20 metres East of junction with HAZLEDENE ROAD.		.RD 2 Day	Job Closed	18/02/2016	18/02/2016	Act. RD01/22202
701643	Repair 6 potholes, all approx' 300 x 300 x 60. (Pot Hole)	Adjacent to entrance to MAINS OF COUNTESSWELLS.		.RD 2 Day	Job Closed	18/02/2016	18/02/2016	Act. RD01/22202
701782	610x280x52, 290x240x50, potholes. (Pot Hole)	Across from No185. REPAIRED WITH VIAFIX.		.RD 2 Day	Job Closed	22/02/2016	22/02/2016	Act. RD01/24116
702086	Repair 2 potholes, both approx' 300 x 300 x 60. (Pot Hole)	Approx' 20 - 30 metres West of junction with HAZLEDENE ROAD.		.RD 2 Day	Job Closed	02/03/2016	02/03/2016	Act. RD01/22333
702224	Repair pothole approx' 300 x 300 x 50.	Opposite entrance to school.		.RD 7 Day	Job Closed	07/03/2016	07/03/2016	Act. RD01/22385
702225	Repair 2 potholes, both approx' 300 x 300 x 50.	At junction with Airyhall Avenue.		.RD 7 Day	Job Closed	07/03/2016	07/03/2016	Act. RD01/22385
702226	Repair areas of damaged wearing coat, approx' 4 square metres.	Adjacent to junction with Hazledene Road.		.RD 14 Day	Job Closed	07/03/2016	11/03/2016	Act. RD01/22388
702340	Repair areas of carriageway subsidence, total approx' 5 square metres.	Between number 161 and junction with Airyhall Avenue.		.RD 14 Day	Job Closed	10/03/2016	11/03/2016	Act. RD01/22415
702450	Repair pothole approx' 400 x 400 x 50. (Pot Hole)	At edge of Eastbound carriageway between Reids garden centre and roundabout.		.RD 2 Day	Job Closed	14/03/2016	14/03/2016	Act. RD01/22441
702451	Repair series of potholes, all approx' 300 x 300 x 55. (Pot Hole)	At edge of carriageway opposite RED GABLES.		.RD 2 Day	Job Closed	14/03/2016	14/03/2016	Act. RD01/22441
702890	Find and Fix 9 potholes filled	around red gables		.Routine Maintenance	Job Closed	24/03/2016	18/03/2016	Act.

Effective: 01/01/2016 to 31/12/2016

Contract: Roads Contract (General Maint) (RD01)

Site: COUNTESSWELLS ROAD (7600624)

Service: Footways

Display Action Officer: Yes

**Maintenance Management**

Job No.	Description	Location	Officer	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b> 1,000.00		<b>Asset - Locn.:</b> S/22/0631 - COUNTESSWELLS ROAD (22)		<b>Feature Type:</b> RDS Road Section		<b>Area:</b> Aberdeen South		
703015	1 pothole approx' 600 x 300 x 50 and 1 pothole approx' 300 x 100 x 55. (Pot Hole)	1 x in middle of carriageway approx' 20 metres West of junction with HAZLEDENE ROAD and 1 x approx' half way between HAZLEDENE ROAD and BEN RIEDS.		.RD 2 Day	Job Closed	29/03/2016	29/03/2016	Act. RD01/22627
703016	Repair approx' 2 square metres of carriageway edge erosion. (Pot Hole)	Approx' half way between junction with HAZLEDENE ROAD and entrance to BEN RIED.		.RD 7 Day	Job Closed	29/03/2016	29/03/2016	Act. RD01/22628
703320	Repair 3 potholes, all approx' 200 x 200 x 50. (Pot Hole)	Between entrance to library car park and number 161.		.RD 7 Day	Job Closed	05/04/2016	08/04/2016	Act. RD01/22714
703334	Repair 5 potholes, 4 x approx' 300 x 300 x 50 and 1 x 450 x 450 x 50. (Pot Hole)	Between entrances to DYSARTBANK And COLTHILL at edge of Westbound carriageway.		.RD 7 Day	Job Closed	05/04/2016	08/04/2016	Act. RD01/22716
703493	Repair pothole approx' 300 x 300 x 50. (Pot Hole)	Outside number 161.		.RD 7 Day	Job Closed	08/04/2016	08/04/2016	Act. RD01/22777
703494	Repair pothole approx' 200 x 200 x 50. (Pot Hole)	On Eastbound carriageway outside 220 - 222.		.RD 7 Day	Job Closed	08/04/2016	08/04/2016	Act. RD01/22777
703495	Repair 2 potholes, both approx' 400 x 400 x 60. (Pot Hole)	Approx' 20 metres West of junction with HAZLEDENE ROAD.		.RD 2 Day	Job Closed	08/04/2016	14/04/2016	Act. RD01/22779
703496	Repair pothole approx 400 x 300 x 60. (Pot Hole)	On Eastbound carriageway adjacent to 30mph speed limit sign.		.RD 2 Day	Job Closed	08/04/2016	14/04/2016	Act. RD01/22779
703533	Repair approx' 2 square metres of damaged carriageway edge.	South side of carriageway between DYSARTBANK and COLTHILL.		.RD 7 Day	Job Closed	11/04/2016	12/04/2016	Act. RD01/22790
703534	Repair pothole approx' 400 x 300 x 50.	East side of entrance to RED GABLES.		.RD 7 Day	Job Closed	11/04/2016	12/04/2016	Act. RD01/22790
703535	Repair 3 potholes, all approx' 200 x 200 x 50.	Between RED GABLES and junction with KIRK BRAE.		.RD 7 Day	Job Closed	11/04/2016	12/04/2016	Act. RD01/22790
703669	refresh give way markings	at jctn with Kirk Brae		.RD 28 Day	Job Closed	14/04/2016	21/04/2016	Act. RD01/22842
703735	Repair 4 small potholes, all approx' 200 x 200 x 50. (Pot Hole)	Between junction at MACAULAY DRIVE and lamppost number 32 on Eastbound carriageway.		.RD 7 Day	Job Closed	18/04/2016	19/04/2016	Act. RD01/22870
704204	Repair 9 potholes approx 200 x 200 x 50	from Macaulay Drive to the junction with Kirk Brae		.RD 7 Day	Job Closed	27/04/2016	30/04/2016	Act. RD01/23039
704304	Potholes, 300x300x50, on centre of carriageway. (Pot Hole)	Heading up to cragton rd jct ,just short off.		.RD 7 Day	Job Closed	03/05/2016	03/05/2016	Act. RD01/23070
704803	Repair pothole approx' 450 x 450 x 50. (Pot Hole)	At traffic light controlled junction with SPRINGFIELD ROAD on East side.		.RD 7 Day	Job Closed	13/05/2016	13/05/2016	Act. RD01/23203
705932	blocked gully,clear.	at jct of great western road,outside thorn Grove house.		.RD 7 Day	Job Closed	15/06/2016	23/06/2016	Act. RD01/23610

Effective: 01/01/2016 to 31/12/2016

Contract: Roads Contract (General Maint) (RD01)

Site: COUNTESSWELLS ROAD (7600624)

Service: Footways

Display Action Officer: Yes

**Maintenance Management**

Job No.	Description	Location	Officer	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b> 1,000.00		<b>Asset - Locn.:</b> S/22/0631 - COUNTESSWELLS ROAD (22)		<b>Feature Type:</b> RDS Road Section		<b>Area:</b> Aberdeen South		
706218	Repair series of small potholes and areas of damaged wearing coat, total area approx' 6 square metres.	From junction with SPRINGFIELD ROAD to junction with AIRYHALL AVENUE.		.RD 7 Day	Job Closed	22/06/2016	23/06/2016	Act. RD01/23694
707156	Repair 2 potholes, both approx' 400 x 200 x 50. (Pot Hole)	Approx' 20 metres West of junction with HAZLEDENE ROAD.		.RD 7 Day	Job Closed	26/07/2016	26/07/2016	Act. RD01/24041
707235	up lifted tarmac, repair make good. trip hazard	at jct of great western rd, as per attached photo.		.RD 7 Day	Job Closed	27/07/2016	29/07/2016	Act. RD01/24081
707236	Repair 2 potholes, both approx' 400 x 300 x 50.	Approx' 50 metres West of entrance to WARDHEAD FARMHOUSE.		.RD 7 Day	Job Closed	28/07/2016	29/07/2016	Act. RD01/24081
707558	Repair 2 potholes, both approx' 300 x 300 x 50. (Pot Hole)	At lamppost 56 and opposite lamppost 63.		.RD 7 Day	Job Closed	05/08/2016	05/08/2016	Act. RD01/24194
707577	Clean and jet 6 gullies (Where accessible).	Between junctions with Great Western Road and Seafield Gardens.		.RD 14 Day	Job Closed	08/08/2016	21/08/2016	Act. RD01/24217
707778	Clean and jet 2 gullies.	Between Craigielea Mews and Kenfield Crescent.		.RD 28 Day	Job Closed	17/08/2016	20/08/2016	Act. RD01/24239
708020	clean and jet 4 gullies	from great western road to craigielea avenue Left hand side of c/way)		.RD 14 Day	Contractor Completed	23/08/2016	21/08/2016	Act.
708224	Find and Fix 1 potholes filled by	at shops		.Routine Maintenance	Contractor Completed	01/09/2016	30/08/2016	Act.
708273	Repair 3 potholes, all approx' 400 x 150 x 50. (Pot Hole)	Adjacent to entrance for WARDHEAD FARMHOUSE.		.RD 7 Day	Job Closed	02/09/2016	02/09/2016	Act. RD01/24411
708274	Repair 3 potholes, all approx' 300 x 200 x 50. (Pot Hole)	On Eastbound side of carriageway between junctions with CRAIGTON ROAD and HAZLEDENE ROAD.		.RD 7 Day	Job Closed	02/09/2016	02/09/2016	Act. RD01/24411
709197	Find and Fix 2 potholes filled by	l/p 22		.Routine Maintenance	Contractor Completed	12/10/2016	10/10/2016	Act.
709308	clean and jet 4 gullies	188, 191, 192, 187		.RD 7 Day	Contractor Completed	19/10/2016	15/10/2016	Act.
709910	Repair approx' 2 square metres of damaged surface.	Adjacent to junction with Hazledene Road.		.RD 7 Day	Job Closed	14/11/2016	14/11/2016	Act. RD01/25141
710130	Repair pothole approx' 400 x 300 x 55. (Pot Hole)	Opposite number 187.		.RD 7 Day	Job Closed	23/11/2016	23/11/2016	Act. RD01/25266
710131	Repair pothole 3m x 500 x 70	50m west of junction Hazledene Road e/b c/way		.RD 2 Day	Job Closed	23/11/2016	23/11/2016	Act. RD01/25265
710264	Repair areas of carriageway edge erosion. Total approx' 3 square metres.	Opposite RED GABLES.		.RD 14 Day	Contractor Completed	30/11/2016	08/12/2016	Act. RD01/25343
710360	Repair pothole approx' 300 x 300 x 50.	Outside number 161.		.RD 7 Day	Contractor Completed	05/12/2016	05/12/2016	Act. RD01/25384
710432	Repair pothole approx' 200 x 400 x 50. (Pot Hole)	Outside number 173.		.RD 7 Day	Contractor Completed	06/12/2016	06/12/2016	Act. RD01/25393

Effective: 01/01/2016 to 31/12/2016

Contract: Roads Contract (General Maint) (RD01)

Site: COUNTESSWELLS ROAD (7600624)

Service: Footways

Display Action Officer: Yes

**Maintenance Management**

Job No.	Description	Location	Officer	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b> 1,000.00		<b>Asset - Locn.:</b> S/22/0631 - COUNTESSWELLS ROAD (22)			<b>Feature Type:</b> RDS Road Section		<b>Area:</b> Aberdeen South	
710476	Repair approx' 15 square metres of stripped wearing coat.	On slip road outside shops between Viewfield Crescent and Viewfield Avenue.		.RD 14 Day	Contractor Completed	08/12/2016	16/01/2017	Act. RD01/25436
710483	Repair pothole approx' 400 x 300 x 60. (Pot Hole)	Outside number 161.		.RD 2 Day	Contractor Completed	09/12/2016	09/12/2016	Act. RD01/25440
710484	Repair approx' 8 square metres of damaged and uneven carriageway surface.	Adjacent to junction with HAZLEDENE ROAD.		.RD 14 Day	Order Printed	09/12/2016	23/12/2016	Est. RD01/25452
710489	Repair 3 potholes and approx 4 sq m damaged w/course 300 x 400 x 55	between Hazledene road jctn and craigton road junction		.RD 7 Day	Contractor Completed	12/12/2016	12/12/2016	Act. RD01/25444
710621	Repair 3 potholes, all approx' 300 x 300 x 50. (Pot Hole)	Adjacent to junction with HAZLEDENE ROAD.		.RD 7 Day	Contractor Completed	15/12/2016	15/12/2016	Act. RD01/25528
710812	pothole, 600x500x50.	as you head eastbound ,passing mc caulay dr institute at traffic calming island.		.RD 7 Day	Contractor Completed	28/12/2016	28/12/2016	Act. RD01/25575
<b>Asset:</b> 1,030.00		<b>Asset - Locn.:</b> 1 - Footway			<b>Feature Type:</b> RDS Footway		<b>Area:</b> Aberdeen South	
710434	Repair pothole in footway approx' 300 x 300 x 40. (Sunken Footway)	On footway outside number 161.		.RD 7 Day	Contractor Completed	06/12/2016	06/12/2016	Act. RD01/25394
<b>Asset:</b> 100,024.00		<b>Asset - Locn.:</b> 9051030598 - COUNTESSWELLS ROAD, AB15 7YD			<b>Feature Type:</b> W - Domestic Waste Property		<b>Area:</b> Aberdeen South	
10017218	Waste Other - 2 x brown bins please (Enquiry 570062)	countesswells road		.Routine Maintenance	Job Cancelled	25/09/2013		

Effective: 01/01/2016 to 31/12/2016

Contract: Roads Contract (General Maint) (RD01)

Site: COUNTESSWELLS ROAD (7600624)

Service: Footways

Display Action Officer: Yes

**Maintenance Management**

Job No.	Description	Location	Officer	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b> 100,038.00		<b>Asset - Locn.:</b> 9051030620 - [REDACTED]		COUNTESSWELLS ROAD, AB15 7YJ		<b>Feature Type:</b> W - Domestic Waste Property		<b>Area:</b> Aberdeen South
10092226	Missed Bin - Good morning	[REDACTED] countesswells Road AB15 7YJ	REFUSESUPERVISOR	.Routine Maintenance	Job Raised	20/10/2016		
	<p>Could someone phone the shop [REDACTED] on Countesswells Road. They wanted to find out when the missed recycling would get collected. It was missed on Monday. They phoned yesterday about it and chased it up today.</p> <p>Tel: 318883</p> <p>Thanks</p> <p>[REDACTED]</p> <p>Frederick Street Aberdeen AB24 5HY Email SusFalconer@aberdeencity.gov.uk   [REDACTED]</p>							
<b>Asset:</b> 100,083.00		<b>Asset - Locn.:</b> 9051018217 - [REDACTED]		COUNTESSWELLS ROAD, AB15 7RB		<b>Feature Type:</b> W - Domestic Waste Property		<b>Area:</b> Aberdeen South
88971	New Bin Request - please replace missing black box and waste paper bag (Enquiry 106320)	[REDACTED] countesswells road [REDACTED]	[REDACTED]	.Routine Maintenance	Job Cancelled	20/04/2010		

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

Site: COUNTESSWELLS ROAD (7600624)

Locality: CRAIGIEBUCKLER, ABERDEEN, ABERDEEN CITY

Area: Aberdeen South

**Customer Services**

<b>Enquiry No.:</b> 683973	<b>Logged by:</b> Contact Centre	<b>on:</b> 28/12/2016 13:34	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS28901. Site (Street/Park/etc): countesswells road. Location: opp airyhall school at refuge island. Locational Details: Opposite side of road. First Type of Fault: Pothole. Additional Information: large pothole at refuge island impossible to avoid. Name: [REDACTED] Address Line 1: [REDACTED] Postcode: [REDACTED] Email Address: [REDACTED]			
<b>Location:</b> COUNTESSWELLS ROAD - ROADS28901 - [REDACTED]		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 710812			
<b>Enquiry No.:</b> 683831	<b>Logged by:</b> Contact Centre	<b>on:</b> 23/12/2016 18:43	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> ROADS28893 Site (Street/Park/etc) : around the junction of Countesswells Road and Macaulay Drive Location : Airyhall First Type of Fault : Pothole First Fault Details : serious and unavoidable pothole developing - potential spring breaker Second Type of Fault : Poor Road Surface Second Fault Details : Road surface has been very rough and deteriorating for many months Additional Information : I dare say you have other priorities - but I am very surprised that nothing has been done for at least a year(?) other than some very ineffective patching.....			
<b>Location:</b> around the junction of Countesswells Road and Macaulay Drive Airyhall		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 710812			
<b>Enquiry No.:</b> 682526	<b>Logged by:</b> Contact Centre	<b>on:</b> 09/12/2016 08:36	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> Pot Hole - Road	<b>Classification:</b> Enquiry	
<b>Desc.:</b> Reference No : ROADS28859 Site (Street/Park/etc) : Countesswells Road Location : Countesswells Road just west of the junction with Craigton Road First Type of Fault : Pothole First Fault Details : Deep pothole on the south side of the road at the usual trouble spot Additional Information : Deep pothole on the southern edge of the road, in the usual track taken by the left hand tyre of westbound vehicles. Located at 57.129466, -2.177661 or the OS coordinates: NJ 89344 04297.  Name [REDACTED] Address Line 1 [REDACTED] Postcode : [REDACTED] Telephone Number [REDACTED] Email Address [REDACTED]			
<b>Location:</b> Countesswells Road just west of the junction with Craigton Road		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 710484			

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

Enquiry No.: 682523

Logged by: Contact Centre

on: 09/12/2016 08:31

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: FAO : ACC Roads Response service,

Reference No : ROADS28860

Site (Street/Park/etc) : Street

Location : 161, Countesswells Road, ABERDEEN

Locational Details : In front of house

First Type of Fault : Pothole

Additional Information : This fault was reported on 5-DEC and was said to have been rectified on 6-DEC. The promptitude of the remediation is commendable but the repair was effected so badly that the problem merits being reported again after only four days!

Name : [REDACTED]

Address Line 1 : [REDACTED]

Address Line 2 : ABERDEEN

Postcode : [REDACTED]

Telephone Number : 0 [REDACTED]

Email Address : [REDACTED]

Location: 161 COUNTESSWELLS ROAD

Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: S/22/0631 - COUNTESSWELLS ROAD (22)

Feature Type: RDS Road Section

Job Number: 710483

Enquiry No.: 682287

Logged by: Contact Centre

on: 07/12/2016 11:34

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: Easting/Northing: 390498/804421 (57.130609, -2.158602)

Nearest road to the pin placed on the map (automatically generated by Bing Maps): 192 Countesswells Road, Aberdeen, AB15 8

Nearest postcode to the pin placed on the map (automatically generated): AB15 8AQ (41m away)

Location: 192 Countesswells Road - pot hole - see email below:

Contact: [REDACTED]

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

**Enquiry No.:** 682285      **Logged by:** Contact Centre      **on:** 07/12/2016 11:35  
**Service:** Roads      **Subject:** General Enquiry      **Classification:** Defect Report      **Enquiry Ref:**  
**Desc.:** REPORTED BY E-MAIL FROM FIXMYSTREET A new problem in your area has been reported by a FixMyStreet user.

New problem in your area

A user of FixMyStreet has submitted the following report of a local problem that they believe might require your attention.

Show full report

Reported by:

[REDACTED]

Replies to this message will go directly to Stephen Stirton, the user who reported the problem.

Pothole

Potholes

Pothole

Location:

Easting/Northing: 391150/804695 (57.133084, -2.147836)

Nearest road to the pin placed on the map (automatically generated by Bing Maps): Viewfield Crescent &amp; Street, Aberdeen, AB15 7

Nearest postcode to the pin placed on the map (automatically generated): AB15 7YJ (30m away)

**Location:** COUNTESSWELLS ROAD - SH**Contact:** [REDACTED]

**Enquiry No.:** 682024      **Logged by:** Contact Centre      **on:** 05/12/2016 14:48  
**Service:** Roads      **Subject:** General Enquiry      **Classification:** Defect Report      **Enquiry Ref:**  
**Desc.:** Reference No : ROADS28847

Site (Street/Park/etc) : Countesswells Road

Location : outside No 161

Locational Details : In front of house

First Type of Fault : Pothole

First Fault Details : In urgent need of attention!

Name : [REDACTED]

Address Line 1 : [REDACTED]

Address Line 2 : ABERDEEN

Postcode : [REDACTED]

Telephone Number [REDACTED]

Email Address [REDACTED]

**Location:** 161 COUNTESSWELLS ROAD**Contact:** [REDACTED]

**Plot Number:** 1,000.00      **Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22)      **Feature Type:** RDS Road Section  
**Job Number:** 710360

**Enquiry No.:** 681954      **Logged by:** Contact Centre      **on:** 05/12/2016 10:48  
**Service:** Roads      **Subject:** General Enquiry      **Classification:** Defect Report      **Enquiry Ref:**  
**Desc.:** Location:

Easting/Northing: 390668/804482 (57.131162, -2.155791)

Nearest road to the pin placed on the map (automatically generated by Bing Maps): 165 Countesswells Road, Aberdeen, AB15 7

Nearest postcode to the pin placed on the map (automatically generated): AB15 7RA (95m away)

**Location:** NEAR 165 COUNTESSWELLS ROAD**Contact:** [REDACTED]

**Plot Number:** 1,000.00      **Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22)      **Feature Type:** RDS Road Section  
**Job Number:** 710360



Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

<b>Enquiry No.:</b> 681900	<b>Logged by:</b> Contact Centre	<b>on:</b> 05/12/2016 00:43	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No : ROADS28843 Site (Street/Park/etc) : Countesswells Road Location : outside 161 Countesswells Road Locational Details : In front of house First Type of Fault : Pothole First Fault Details : large pothole on south side of the road right beside drive entrance			
<b>Location:</b> COUNTESSWELLS ROAD	<b>Contact:</b> [REDACTED]		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 710360			
<b>Enquiry No.:</b> 679902	<b>Logged by:</b> Contact Centre	<b>on:</b> 14/11/2016 15:42	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS28791. Site (Street/Park/etc): Countesswells Road. Location: Junction leading to Hayfield Stables. First Type of Fault: Pothole. Second Type of Fault: Poor Road Surface. Additional Information: There are a couple of potholes appearing and the road surface is deteriorating. This seems to be getting progressively worse due to heavy construction tipper lorries using the road. I regularly pass approx. 6 lorries heading west at 7.30am on weekday mornings as I am driving east. Name: [REDACTED] Address Line 1 [REDACTED] Address Line 3 [REDACTED] Postcode: [REDACTED] Email Address: [REDACTED]			
<b>Location:</b> COUNTESSWELLS ROAD - ROADS28791 - [REDACTED]	<b>Contact:</b> [REDACTED]		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 709910			
<b>Enquiry No.:</b> 679892	<b>Logged by:</b> Contact Centre	<b>on:</b> 14/11/2016 15:21	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS28790. Site (Street/Park/etc): Countesswells Road. Location: Junction with access road to Hazelhead Forrest. First Type of Fault: Pothole. First Fault Details: 3 or 4 large potholes at various locations across the road. Additional Information: Location of potholes make it very difficult to get past the location without swerving across the road. Name [REDACTED] Address Line 1: [REDACTED] Address Line 2: [REDACTED] Address Line 3: [REDACTED] Postcode: [REDACTED] Telephone Number: [REDACTED] Email Address: [REDACTED]			
<b>Location:</b> COUNTESSWELLS ROAD - ROADS28790 - [REDACTED]	<b>Contact:</b> [REDACTED]		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 709910			
<b>Enquiry No.:</b> 679823	<b>Logged by:</b> Contact Centre	<b>on:</b> 14/11/2016 11:25	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> ROADS28788 Site (Street/Park/etc) : Countesswells road Location : Between Ben Reid garden centre and hazelhead shooting range. First Type of Fault : Pothole First Fault Details : 1 very large pothole surrounded by smaller potholes. [REDACTED]			
<b>Location:</b> COUNTESSWELLS ROAD	<b>Contact:</b> [REDACTED]		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 709910			

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

**Enquiry No.:** 679731      **Logged by:** Contact Centre      **on:** 11/11/2016 17:39  
**Service:** Roads      **Subject:** General Enquiry      **Classification:** Defect Report      **Enquiry Ref:**  
**Desc.:** Reference No: ROADS28782. Site (Street/Park/etc): Countesswells Road. Location: At the junction with Craigton Road. Locational Details: In front of house. First Type of Fault: Pothole. Additional Information: Multiple deep potholes have formed in the road immediately uphill from the Countesswells Road / Craigton Road junction (OS: NJ 89347 04297 or WGS84: 57.129468 -2.177605) that represent a hazard for road users as they are on the tyre path. This is a known pothole hotspot. Note: this is not the junction at the top of the hill by the Denwood Range, but the one downhill and to the east. Name: [REDACTED] Address Line 1: [REDACTED] Postcode: [REDACTED] Telephone Number: [REDACTED] Email Address: [REDACTED]  
**Location:** COUNTESSWELLS ROAD - ROADS28782 - [REDACTED]      **Contact:** [REDACTED]

**Plot Number:** 1,000.00      **Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22)      **Feature Type:** RDS Road Section  
**Job Number:** 709910

**Enquiry No.:** 679728      **Logged by:** Contact Centre      **on:** 11/11/2016 17:35  
**Service:** Roads      **Subject:** General Enquiry      **Classification:** Defect Report      **Enquiry Ref:**  
**Desc.:** Reference No: ROADS28779. Site (Street/Park/etc): Countesswells road. Location: junction with Hayfield Riding Schoolt. First Type of Fault: Pothole. First Fault Details: Large pothole centre carriageway. Second Type of Fault: Poor Road Surface. Second Fault Details: tarmac coming away. Additional Information: This has been caused by heavy vehicles attending the Stewart Milne site and traffic diverted because of Kingswells road closure  
Name [REDACTED] Address Line 1: [REDACTED] Address Line 2: [REDACTED] Address Line 3: [REDACTED] Postcode: [REDACTED] Telephone Number: [REDACTED] Email Address: peter@iainsmith.com  
**Location:** COUNTESSWELLS ROAD - ROADS28779 - [REDACTED]      **Contact:** [REDACTED]

**Plot Number:** 1,000.00      **Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22)      **Feature Type:** RDS Road Section  
**Job Number:** 709910

**Enquiry No.:** 678856      **Logged by:** Contact Centre      **on:** 03/11/2016 23:21  
**Service:** Roads      **Subject:** Pot Hole - Road      **Classification:** Enquiry      **Enquiry Ref:**  
**Desc.:** FAO : ACC Roads Response service,  
Reference No : ROADS28759  
Site (Street/Park/etc) : road  
Location : countesswells road blacktop end  
First Type of Fault : Pothole  
Additional Information : NJ 84734 04509. Just west of the cones at the side of the road. Hole is on westbound road edge  
Name : [REDACTED]  
Address Line 1 : [REDACTED]  
Address Line 2 : [REDACTED]  
Address Line 3 : [REDACTED]  
Postcode : [REDACTED]  
Email Address : [REDACTED]  
**Location:** countesswells road      **Contact:** [REDACTED]

**Enquiry No.:** 676656      **Logged by:** Contact Centre      **on:** 15/10/2016 19:09  
**Service:** Roads      **Subject:** Roads OOH Emergency      **Classification:** Service Requested      **Enquiry Ref:**  
**Desc.:** 3 rainwater drains blocked and threatening to flood into properties.  
**Location:** 188 Countesswells Road      **Contact:** [REDACTED]

**Plot Number:** 1,000.00      **Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22)      **Feature Type:** RDS Road Section  
**Job Number:** 709308

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

Enquiry No.: 672963

Logged by: Contact Centre

on: 12/09/2016 14:19

Service: Roads

Subject: Pot Hole - Road

Classification: Enquiry

Enquiry Ref:

Desc.: FAO : ACC Roads Response service,

Reference No : ROADS28652

Site (Street/Park/etc) : Grounds at Airyhall Library

Location : Airyhall off Countesswells Road

Locational Details : In footpath or lane

First Type of Fault : Poor Road Surface

First Fault Details : The road in this area is very poor and bin lorries use it regularly.

Second Type of Fault : Pothole

Second Fault Details : There are a number of large potholes in the area

Additional Information : The surface in this area is very poor and could cause injury to people, there is also high chance of damage to vehicles. VSA are looking to open a day care centre in this area for older peoples services in the near future and this surface is a concern. Bin lorries using the area have also damaged grass verges in the area.

Name : [REDACTED]

Address Line 1 : [REDACTED]

Address Line 2 : [REDACTED]

Address Line 3 : [REDACTED]

Postcode : [REDACTED]

Telephone Number : [REDACTED]

Email Address : [REDACTED]

Location: COUNTESSWELLS ROAD roads28652

Contact: [REDACTED]

Enquiry No.: 670736

Logged by: Contact Centre

on: 21/08/2016 22:47

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: Reference No : PATHS17520

Site (Street/Park/etc) : Footpath and cobbled area adjacent to road

Location : Outside 211 Countesswells Road, Aberdeen

Locational Details : In front of house

First Type of Fault : Other

First Fault Details : Tar residue left behind following recent road works. Looks like it's been dropped from tar machine.!

Additional Information : Recent trenching work has been completed. The tar laying machines have left behind deposits on the footpath and cobbles at the location that, if stood on, will stick to shoes and be dragged into any house, car interiors etc. Residue requires to be swept up and surface cleaned properly.

Name : [REDACTED]

Telephone Number : [REDACTED]

Email Address : [REDACTED]

Location: COUNTESSWELLS ROAD

Contact: [REDACTED]

Enquiry No.: 670186

Logged by: Contact Centre

on: 16/08/2016 13:03

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: Reference No: DRAINAGE15737. Site (Street/Park/etc): 55A Countesswells Road. Location: Aberdeen. Locational Details: In front of house. First Type of Fault: Ponding/Flooding. First Fault

Details: Blocked open drain at side of the road outside 55A Countesswells Road. Name: [REDACTED]. Telephone Number: [REDACTED] Email Address: [REDACTED]

Location: 55A COUNTESSWELLS ROAD - DRAINAGE15737 - AB

Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: S/22/0631 - COUNTESSWELLS ROAD (22)

Feature Type: RDS Road Section

Job Number: 707778

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

**Enquiry No.:** 669741 **Logged by:** Contact Centre **on:** 12/08/2016 04:39  
**Service:** Roads **Subject:** General Enquiry **Classification:** Defect Report **Enquiry Ref:**  
**Desc.:** Reference No : DRAINAGE15732  
 Site (Street/Park/etc) : Roadside drain  
 Location : 13/11 Countesswells Road Aberdeen  
 Locational Details : In front of house  
 First Type of Fault : Blocked Gully  
 First Fault Details : Drain is blocked  
 Second Type of Fault : Ponding/Flooding  
 Second Fault Details : I have experienced flooding from main drain in my curtilage  
 Additional Information : I would appreciate if the drain were unblocked and some examination undertaken to ascertain why the drain to the rear of my home has backed up. This occurs at times of heavy rain. Very many thanks indeed.

**Location:****Contact:** [REDACTED]**Plot Number:** 1,000.00**Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22)**Feature Type:** RDS Road Section**Job Number:** 707577

**Enquiry No.:** 669173 **Logged by:** Contact Centre **on:** 05/08/2016 14:17  
**Service:** Roads **Subject:** General Enquiry **Classification:** Defect Report **Enquiry Ref:**  
**Desc.:** Reference No : DRAINAGE15722  
 Site (Street/Park/etc) : Countesswells Road  
 Location : outside Mannofield Church  
 Locational Details : In footpath or lane  
 First Type of Fault : Ponding/Flooding  
 First Fault Details : flooding of church due to road gullies blocked  
 Second Type of Fault : Blocked Gully  
 Additional Information : Mannofield Church was flooded 26th July due to existing road gullies being blocked / not able to cope with rain. Disruption caused to ongoing construction works.

Name [REDACTED]

Telephone Number : [REDACTED]

Email Address [REDACTED]

**Location:** Mannofield Church, Countesswells Road - ST**Contact:** [REDACTED]**Plot Number:** 1,000.00**Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22)**Feature Type:** RDS Road Section**Job Number:** 707577

**Enquiry No.:** 667505 **Logged by:** Contact Centre **on:** 19/07/2016 14:43  
**Service:** Roads **Subject:** General Enquiry **Classification:** Defect Report **Enquiry Ref:**  
**Desc.:** Reference No: PATHS17448. Site (Street/Park/etc): pavement on north side of countesswells road. Location: between airyhall avenue and mcauly entrance. First Type of Fault: Other. First Fault Details: cannot walk on pavement due to overgrown trees. Additional Information: Also cannot see flashing school signe because of same fault. Name [REDACTED] Telephone Number: [REDACTED]  
 [REDACTED]. Email Address: [REDACTED]

**Location:** COUNTESSWELLS ROAD - PATHS17448 - [REDACTED]**Contact:** [REDACTED]

**Enquiry No.:** 661910 **Logged by:** Contact Centre **on:** 09/05/2016 11:50  
**Service:** Roads **Subject:** General Enquiry **Classification:** Defect Report **Enquiry Ref:**  
**Desc.:** [REDACTED] Good Evening, I have been contacted by a constituent who asks that the council repair the potholes on Countesswells Road between the electricity substation and Airyhall Avenue. I would be very grateful if this section of Countesswells Road could be inspected and the necessary repairs carried out as soon as poss ble. Regards, [REDACTED]

**Location:** COUNTESSWELLS ROAD - ME028358 - [REDACTED]**Contact:** [REDACTED]

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

<b>Enquiry No.:</b> 661420	<b>Logged by:</b> Contact Centre	<b>on:</b> 03/05/2016 11:36	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Subject: Potholes: Previous repair breaking up at margins Details: Road surface breaking up. Easting/Northing: 390302/804372 Latitude: 57.130164 Longitude: -2.161835 View OpenStreetMap of this location: <a href="http://osm.org/go/e6k6KD8b?m">http://osm.org/go/e6k6KD8b?m</a> Nearest road to the pin placed on the map (automatically generated by Bing Maps): 214 Countesswells Road, Aberdeen, AB15 8. Nearest postcode to the pin placed on the map (automatically generated): AB15 7RE (26m away)			
<b>Location:</b> AT FRONT OF 214 COUNTESSWELLS ROAD	<b>Contact:</b> [REDACTED]		
<b>Enquiry No.:</b> 661419	<b>Logged by:</b> Contact Centre	<b>on:</b> 03/05/2016 11:32	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Details: Pothole on north side of road. Easting/Northing: 389993/804347 Latitude: 57.129929 Longitude: -2.166942 View OpenStreetMap of this location: <a href="http://osm.org/go/e6k6lpF3?m">http://osm.org/go/e6k6lpF3?m</a> Nearest road to the pin placed on the map (automatically generated by Bing Maps): Countesswells Road, Aberdeen, AB15 8 Nearest postcode to the pin placed on the map (automatically generated): AB15 8AR (167m away)			
<b>Location:</b> COUNTESSWELLS ROAD HEADING EAST ACCROSS ROAD FROM ROBERT GORDONS PLAYING FIELDS	<b>Contact:</b> [REDACTED]		
<b>Enquiry No.:</b> 661418	<b>Logged by:</b> Contact Centre	<b>on:</b> 03/05/2016 11:26	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Pothole Details: Pothole on south side of road Easting/Northing: 389441/804296 Latitude: 57.129463 Longitude: -2.176049 View OpenStreetMap of this location: <a href="http://osm.org/go/e6k6Cqel?m">http://osm.org/go/e6k6Cqel?m</a> Nearest road to the pin placed on the map (automatically generated by Bing Maps): Countesswells Road, Aberdeen, AB15 9 Nearest postcode to the pin placed on the map (automatically generated): AB15 9QA (188m away)			
<b>Location:</b> COUNTESSWELLS ROAD BETWEEN HOUSES CALLED SUNNYSIDE AND BEECHWOOD HEADING WEST	<b>Contact:</b> [REDACTED]		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)		<b>Feature Type:</b> RDS Road Section
<b>Job Number:</b> 704304			
<b>Enquiry No.:</b> 660703	<b>Logged by:</b> Contact Centre	<b>on:</b> 22/04/2016 15:10	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS28194. Site (Street/Park/etc): Countesswells Road. Location: House No. 167. Locational Details: In front of house. First Type of Fault: Poor Road Surface. First Fault Details: Subsidence of road surface. Additional Information: Bad subsidence of road surface. Name: [REDACTED] Address Line 1: [REDACTED] Address Line 2: [REDACTED] Address Line 3: [REDACTED] Postcode [REDACTED] Telephone Number: [REDACTED] Email Address: [REDACTED]			
<b>Location:</b> 167 COUNTESSWELLS ROAD - ROADS28194 - [REDACTED]	<b>Contact:</b> [REDACTED]		
<b>Enquiry No.:</b> 660173	<b>Logged by:</b> Contact Centre	<b>on:</b> 18/04/2016 10:52	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> [REDACTED] I am following up a complaint from a neighbour/ constituent. He is complaining about potholes in Countesswells Road. The roadway is damaged on the northern side of the carriageway near the junction with Macaulay Drive. Could this please be addressed. Thank you. [REDACTED]			
<b>Location:</b> COUNTESSWELLS ROAD - ME027808 - [REDACTED]	<b>Contact:</b> [REDACTED]		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)		<b>Feature Type:</b> RDS Road Section
<b>Job Number:</b> 703735			
<b>Enquiry No.:</b> 658535	<b>Logged by:</b> Contact Centre	<b>on:</b> 30/03/2016 10:45	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Caller would I ke to report that their is a hole in the pavement. This was previously used to house a sign advising that their was a new road layout during road works. The works have been completed but the hole hasn't been filled in. Could someone go out and repair this please - [REDACTED]			
<b>Location:</b> Pavement on COUNTESSWELLS ROAD - Across from Airyhall School	<b>Contact:</b> [REDACTED]		

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

Enquiry No.: 656899

Logged by: Contact Centre

on: 10/03/2016 22:59

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: FAO : ACC Roads Response service,

Reference No : ROADS27928

Site (Street/Park/etc) : Countesswells road

Location : Beside the opening to the road that leads to hayfield and where the cones have been placed

Locational Details : Opposite side of road

First Type of Fault : Pothole

Additional Information : There are a number in this road and heavy traffic! I fear there may be a serious accident!

Name [REDACTED]

Address Line 1 : [REDACTED]

Address Line 2 : [REDACTED]

Postcode : [REDACTED]

Telephone Number [REDACTED]

Email Address : [REDACTED]

Location: Countesswells road

Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: S/22/0631 - COUNTESSWELLS ROAD (22)

Feature Type: RDS Road Section

Job Number: 199819

Enquiry No.: 656871

Logged by: Contact Centre

on: 10/03/2016 15:40

Service: Roads

Subject: General Enquiry

Classification: Claim

Enquiry Ref:

Desc.: Reference No: ROADS27914. Site (Street/Park/etc): Countesswells Road. Location: 167 Countesswells Road. Locational Details: In front of house. First Type of Fault: Pothole. Additional Information: On the 29th February 2016, I was driving along Countesswells road when my car hit a large pothole on the road (directly outside 167 Countesswells Road). I heard a loud noise from the front passenger wheel and within a very short period of time (a couple of minutes) I could smell the burning of rubber and could see that black smoke was coming from my vehicle. I pulled over and had to phone my car breakdown recovery service to tow my car to the garage. I have since received the bill from the garage - just over £270, for a new suspension spring and tyre, a direct consequence of the pothole. I have also taken photographic evidence of the pothole, along with the details of the car recovery and invoice from the garage.

Name: [REDACTED] Address Line 1: [REDACTED] Address Line 2: [REDACTED] Address Line 3: [REDACTED] Postcode [REDACTED] Telephone Number [REDACTED].

Email Address [REDACTED]

Location: 167 COUNTESSWELLS ROAD - ROADS27914 - [REDACTED]

Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: S/22/0631 - COUNTESSWELLS ROAD (22)

Feature Type: RDS Road Section

Job Number: 702340

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

Enquiry No.: 656794

Logged by: Contact Centre

on: 09/03/2016 23:12

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: FAO : ACC Roads Response service,

Reference No : ROADS27902

Site (Street/Park/etc) : Countesswells Road

Location : North verge

First Type of Fault : Pothole

First Fault Details : Deep pothole appeared in location previously repaired

Additional Information : Two deep potholes have appeared on the northern verge of Countesswells road, east of the junction with Craigton Road (Denwood Shooting Centre) and west of the next Craigton Road junction (Approx. 57.129475, -2.178064 or OSGB36 grid ref: NJ 8931904298). They appeared very quickly and appear to represent a significant road hazard with the potential to damage a vehicle tyre.

Name [REDACTED]

Address Line 1 : [REDACTED]

Address Line 2 : [REDACTED]

Address Line 3 : [REDACTED]

Postcode [REDACTED]

Telephone Number [REDACTED]

Email Address [REDACTED]

Location: Countesswells Road

Contact [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: S/22/0631 - COUNTESSWELLS ROAD (22)

Feature Type: RDS Road Section

Job Number: 702086

Enquiry No.: 656790

Logged by: Contact Centre

on: 09/03/2016 23:02

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: FAO : ACC Roads Response service,

Reference No : ROADS27904

Site (Street/Park/etc) : Countesswells Road

Location : Roughly between 160-170 Countesswells Road

Locational Details : In front of house

First Type of Fault : Poor Road Surface

First Fault Details : Longitudinal dip formed in road

Additional Information : What appears to be a long dip has formed in the road, possibly caused by a collapsed drain or pipe that crosses the road. While the road surface appears intact, it is like an inverse speed bump and appears to be getting deeper. Roughly in the 160-170 Countesswells Road area - house numbers not obvious as you drive past.

Name [REDACTED]

Address Line 1 : [REDACTED]

Address Line 2 : [REDACTED]

Address Line 3 : [REDACTED]

Postcode [REDACTED]

Telephone Number : [REDACTED]

Email Address : [REDACTED]

Location: Countesswells Road

Contact [REDACTED]

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

**Enquiry No.:** 656730      **Logged by:** Contact Centre      **on:** 09/03/2016 12:07  
**Service:** Roads      **Subject:** General Enquiry      **Classification:** Defect Report      **Enquiry Ref:**  
**Desc.:** Reference No: ROADS27895. Site (Street/Park/etc): countesswells road. Location: Approximately a third of a mile before Ben Reid garden centre. Locational Details: Opposite side of road. First Type of Fault: Pothole. First Fault Details: at the edge of the road heading towards the garden centre. Name: [REDACTED] Address Line 1 [REDACTED] Postcode: [REDACTED] Email Address: [REDACTED]  
**Location:** COUNTESSWELLS ROAD - ROADS27895 - [REDACTED]      **Contact:** [REDACTED]

**Plot Number:** 1,000.00      **Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22)      **Feature Type:** RDS Road Section  
**Job Number:** 702226

**Enquiry No.:** 656611      **Logged by:** Contact Centre      **on:** 08/03/2016 12:25  
**Service:** Roads      **Subject:** General Enquiry      **Classification:** Defect Report      **Enquiry Ref:**  
**Desc.:** [REDACTED]. I have been contacted by the occupier of [REDACTED] Countesswells Road who tells me that the road surface in front of his home has been sinking for some time. As a result of this there is now a dip in the road surface which means cars reversing out of the driveway of 167 Countesswells Road now scrape their fronts on the surface. My constituent asks that this problem is resolved. [REDACTED]  
**Location:** 167 COUNTESSWELLS ROAD - ME026504      **Contact:** [REDACTED]

**Enquiry No.:** 655745      **Logged by:** Contact Centre      **on:** 29/02/2016 05:11  
**Service:** Roads      **Subject:** General Enquiry      **Classification:** Defect Report      **Enquiry Ref:**  
**Desc.:** Reference No : ROADS27829  
 Site (Street/Park/etc) : Springbank Cemetery  
 Location : Entrance from Countesswells Road  
 Locational Details : In front of house  
 First Type of Fault : Pothole  
 First Fault Details : Potholes at gate entrance  
 Second Type of Fault : Poor Road Surface  
 Second Fault Details : Road entrances  
 Additional Information : Potholes at entrance gate,. Past few times this has been fixed by just filling up area with stones. These disappear out of holes after about a week due to vehicles entering and exiting cemetery. Also poor road surface and more dips in roads all over cemetery.  
**Location:** Springbank Cemetery      **Contact:** [REDACTED]

**Enquiry No.:** 655134      **Logged by:** Contact Centre      **on:** 19/02/2016 23:18  
**Service:** Roads      **Subject:** General Enquiry      **Classification:** Defect Report      **Enquiry Ref:**  
**Desc.:** Reference No : PATHS17217  
 Site (Street/Park/etc) : COUNTESSWELLS ROAD  
 Location : OPP 185 COUNTESSWELLS ROAD  
 Locational Details : Opposite side of road  
 First Type of Fault : Pothole  
**Location:** COUNTESSWELLS ROAD      **Contact:** [REDACTED]

**Plot Number:** 1,000.00      **Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22)      **Feature Type:** RDS Road Section  
**Job Number:** 701782



Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

**Enquiry No.:** 654957 **Logged by:** Contact Centre **on:** 18/02/2016 13:22  
**Service:** Roads **Subject:** General Enquiry **Classification:** Defect Report **Enquiry Ref:**  
**Desc.:** Reference No: ROADS27740. Site (Street/Park/etc): The west end of Countesswells Road. Location: Countesswells Road. Locational Details: In front of house. First Type of Fault: Poor Road Surface. First Fault Details: Area of around 10m full with potholes. Additional Information: Please fix this problem of bad road surface/potholes. I have reported this before and it has not been fixed, it will cause damage to somebodys car before long. Name [REDACTED] Address Line 1: [REDACTED] Postcode: [REDACTED] Telephone Number: [REDACTED] . Email Address: [REDACTED]  
**Location:** COUNTESSWELLS ROAD - ROADS27740 - [REDACTED] **Contact:** [REDACTED]

**Plot Number:** 1,000.00 **Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22) **Feature Type:** RDS Road Section  
**Job Number:** 701641

**Enquiry No.:** 654886 **Logged by:** Contact Centre **on:** 18/02/2016 06:18  
**Service:** Roads **Subject:** General Enquiry **Classification:** Defect Report **Enquiry Ref:**  
**Desc.:** ROADS27724  
Site (Street/Park/etc) : Countesswells Rd  
Location : Countesswells Rd from Springfield Rd upwards towards Airyhall Avenue  
First Type of Fault : Pothole  
First Fault Details : Entire road surface totally wrecked and littered with potholes  
Second Type of Fault : Other  
Second Fault Details : Road sinking in places  
Additional Information : Countesswells Rd. Entire road surface from Springfield Rd up to Airyhall Avenue and beyond. Road is sinking in places and littered with potholes and extremely bad road surface.  
**Location:** Countesswells Rd from Springfield Rd upwards towards Airyhall Avenue **Contact:** [REDACTED]

**Enquiry No.:** 654286 **Logged by:** Contact Centre **on:** 11/02/2016 15:29  
**Service:** Roads **Subject:** General Enquiry **Classification:** Defect Report **Enquiry Ref:**  
**Desc.:** Reference No: DRAINAGE15522. Site (Street/Park/etc): Countesswells Road and Entrance to Thorngrove House Driveway. Location: Countesswells Road at Mannofield Church. First Type of Fault: Blocked Gully. First Fault Details: Draion full of leaves,sand and earth. Water lying on top of brander. Additional Information: Two drains on Countesswells Road and one at bottom of Thorngrove House need to be kept clear so that water can drain away. We have to walk through a lot of water to get to the bus stop at Mannofield Church when there is heavy rain. Name: [REDACTED] Telephone Number [REDACTED]  
**Location:** COUNTESSWELLS ROAD, MANNOFIELD - DRAINAGE15522 - [REDACTED] **Contact:** [REDACTED]

**Plot Number:** 1,000.00 **Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22) **Feature Type:** RDS Road Section  
**Job Number:** 701417

**Enquiry No.:** 653705 **Logged by:** Contact Centre **on:** 06/02/2016 22:20  
**Service:** Roads **Subject:** General Enquiry **Classification:** Defect Report **Enquiry Ref:**  
**Desc.:** Reference No : ROADS27542  
Site (Street/Park/etc) : COUNTESSWELLS ROAD  
Location : 165-171  
Locational Details : In front of house  
First Type of Fault : Poor Road Surface  
Second Type of Fault : Pothole  
Additional Information : POTHLES AND SINKING ROAD SURFACE  
**Location:** COUNTESSWELLS ROAD **Contact:** [REDACTED]

**Plot Number:** 1,000.00 **Feature Id - Location:** S/22/0631 - COUNTESSWELLS ROAD (22) **Feature Type:** RDS Road Section  
**Job Number:** 700790

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

<b>Enquiry No.:</b> 653704	<b>Logged by:</b> Contact Centre	<b>on:</b> 06/02/2016 22:18	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No : ROADS27543 Site (Street/Park/etc) : COUNTESSWELLS ROAD Location : AT REFUGE ISLAND OPP AIRYHALL SCHOOL Locational Details : Opposite side of road First Type of Fault : Pothole Additional Information : pothole on cycle lane opp airyhall school			
<b>Location:</b> COUNTESSWELLS ROAD	<b>Contact:</b> [REDACTED]		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 701125			
<b>Enquiry No.:</b> 652505	<b>Logged by:</b> Contact Centre	<b>on:</b> 27/01/2016 10:38	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS27440. Site (Street/Park/etc): Countesswells Road. Location: Countesswells Road. Locational Details: In front of house. First Type of Fault: Poor Road Surface. First Fault Details: Section of potholes and bad road surface. Additional Information: Between Denhead Target Shooting area and the Ben Reid Garden centre there is a section of the road at the dip by the cross roads where there is a massive pothole and bad road surface. Name: [REDACTED] Address Line 1: [REDACTED] Postcode: [REDACTED] Email Address: [REDACTED]			
<b>Location:</b> COUNTESSWELLS ROAD - ROADS27440 - [REDACTED]	<b>Contact:</b> [REDACTED]		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 700635			
<b>Enquiry No.:</b> 652118	<b>Logged by:</b> Contact Centre	<b>on:</b> 24/01/2016 23:54	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> Pot Hole - Road	<b>Classification:</b> Service Requested	
<b>Desc.:</b> Reference No : ROADS27398 Site (Street/Park/etc) : Countesswells Road Location : Spring bank Cemetery Locational Details : In front of house First Type of Fault : Pothole Additional Information : At entrance gate beside house. Recurring potholes beside metal runners for the gates.			
<b>Location:</b> Countesswells Road	<b>Contact:</b> [REDACTED]		
<b>Enquiry No.:</b> 650888	<b>Logged by:</b> Contact Centre	<b>on:</b> 13/01/2016 12:44	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS27278. Site (Street/Park/etc): Countesswells Road. Location: As you turn into Countesswells road from Kirk brae. Locational Details: In front of house. First Type of Fault: Pothole. First Fault Details: Severe stretch of potholes on left hand side of road. Name: [REDACTED] Address Line 1: [REDACTED] Email Address: [REDACTED]			
<b>Location:</b> COUNTESSWELLS ROAD - ROADS27278 - [REDACTED]	<b>Contact:</b> [REDACTED]		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 199817			

Effective: 01/01/2016 to 31/12/2016

Display Action Officer: No

Service: Roads

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

<b>Enquiry No.:</b> 650427	<b>Logged by:</b> Contact Centre	<b>on:</b> 11/01/2016 11:56	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS27206. Site (Street/Park/etc): Countesswells Road. Location: opposite house 163. Locational Details: Opposite side of road. First Type of Fault: Pothole. First Fault Details: Pothole at opposite side of road from house 163			
Name [REDACTED] Address Line 1 [REDACTED] Address Line 2: [REDACTED] Postcode: [REDACTED] Telephone Number: [REDACTED] Email Address: [REDACTED]			
<b>Location:</b> 163 COUNTESSWELLS ROAD - ROADS27206 - [REDACTED]		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)		<b>Feature Type:</b> RDS Road Section
<b>Job Number:</b> 199843			
<b>Enquiry No.:</b> 650387	<b>Logged by:</b> Contact Centre	<b>on:</b> 11/01/2016 10:34	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Caller advises that motorists are parking their cars on the pavement outside the community centre. They have passed this information to the wardens but they would like to suggest that bollards or other obstacles are installed to prevent people from doing this - [REDACTED]			
<b>Location:</b> COUNTESSWELLS ROAD - outside Community Centre		<b>Contact:</b> [REDACTED]	
<b>Enquiry No.:</b> 649786	<b>Logged by:</b> Contact Centre	<b>on:</b> 06/01/2016 10:03	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS27153. Site (Street/Park/etc): Countesswells Road. Location: at pedestrian crossing just west of Airyhall school at the north side of the road. First Type of Fault: Pothole. Additional Information: You cannot avoid it because of central island! I am having my car suspension checked for damage! Name: [REDACTED] Address Line 1 [REDACTED] Address Line 3: [REDACTED] Postcode: [REDACTED] Telephone Number: [REDACTED] Email Address: [REDACTED]			
<b>Location:</b> COUNTESSWELLS ROAD - ROADS27153 - [REDACTED]		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)		<b>Feature Type:</b> RDS Road Section
<b>Job Number:</b> 199507			
<b>Enquiry No.:</b> 649693	<b>Logged by:</b> Contact Centre	<b>on:</b> 05/01/2016 14:38	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS27148. Site (Street/Park/etc): countesswells road. Location: approx 20 metres east of junction with macaulay drive on eastbound carriageway. First Type of Fault: Pothole. First Fault Details: adjacent to traffic island. Second Type of Fault: Pothole. Second Fault Details: about 20 metres east of first pothole. Name: [REDACTED] Address Line 1 [REDACTED] Address Line 3 [REDACTED] Address Line 3 [REDACTED] Postcode: [REDACTED] Telephone Number: [REDACTED]			
<b>Location:</b> COUNTESSWELLS ROAD - ROADS27148 - [REDACTED]		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)		<b>Feature Type:</b> RDS Road Section
<b>Job Number:</b> 199507			
<b>Enquiry No.:</b> 649566	<b>Logged by:</b> Contact Centre	<b>on:</b> 04/01/2016 00:13	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No : ROADS27141 Site (Street/Park/etc) : COUNTESSWELLS ROAD Location : AT REFUGE ISLAND OPP AIRYHALL SCHOOL Locational Details : Opposite side of road First Type of Fault : Pothole Additional Information : LARGE POTHOLE IN CYCLE LANE OPP AIRYHALL SCHOLL			
<b>Location:</b> COUNTESSWELLS ROAD		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> S/22/0631 - COUNTESSWELLS ROAD (22)		<b>Feature Type:</b> RDS Road Section
<b>Job Number:</b> 199507			

Effective: 01/01/2016 to 31/12/2016

Service: Roads

Display Action Officer: No

Site: COUNTESSWELLS ROAD (7600624)

**Customer Services**

Enquiry No.: 649561

Logged by: Contact Centre

on: 03/01/2016 23:55

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: Reference No : ROADS27144

Site (Street/Park/etc) : Countesswells Road

Location : At junction from Macaulay Drive going into Aberdeen

Locational Details : Opposite side of road

First Type of Fault : Pothole

First Fault Details : Bad pothole developed over New Year

Second Type of Fault : Poor Road Surface

Second Fault Details : Road surface is very uneven, rough and poorly marked

Location: COUNTESSWELLS ROAD

Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: S/22/0631 - COUNTESSWELLS ROAD (22)

Feature Type: RDS Road Section

Job Number: 199507