

**From:** [Foi Enquiries](#)  
**To:** [REDACTED]  
**Subject:** EIR-17-0260 - Inspection - Bishopdams  
**Date:** 28 February 2017 11:54:39  
**Attachments:** [Bishopdams Road Site History 1.pdf](#)  
[Bishopdams Site History 2.pdf](#)  
[Further Information - Right to Review & Appeal.pdf](#)

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Dear [REDACTED]

Thank you for your request for information, made under Section 1(1) of the Freedom of Information (Scotland) Act (FOISA), and received on 13 February 2017.

**Please would you provide me with:**

- 1) Inspection reports and repair records for Bishopdams Road for 3 months prior to 17/11/2016 and 3 months following.**

Please see attached Site History Report under 'Condition Survey' and 'Maintenance Management'.

- 2) Were there any other claims or incidents on this road for the same time period?**

Please see Site history report under 'Customer Services'. I can also confirm that in a six month period we have had only one claim or intimation of claims for this road, and the incident date was the 17<sup>th</sup> of November 2016.

Yours sincerely,

Information Compliance Team

#### **INFORMATION ABOUT THE HANDLING OF YOUR REQUEST**

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

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\*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.  
Calls from BT landlines will be charged at the local call rate of 10.24p p

Effective: 17/08/2016 to 14/02/2017

Contract: Roads Contract (General Maint) (RD01)

Site: ROAD B119 NEAR WESTHILL ROUNDABOUT VIA B (7603403)

Service: Footways

Display Action Officer: No

Site: ROAD B119 NEAR WESTHILL ROUNDABOUT VIA B (7603403)

Locality: SKENE, ABERDEEN, ABERDEEN CITY

Area: Aberdeen South

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1,000.00	Asset - Locn.:	S/21/0250 - BISHOPDAMS ROAD	Feature Type:	RDS Road Section		Area: Aberdeen South	
Batch:	519740 - Inspection Batch			Route:	Week: 28 - Area: 21			Date: 13/11/2016
	No actionable defects found							
Asset:	1,002.00	Asset - Locn.:	1 - Verges	Feature Type:	RDS Verges		Area: Aberdeen South	
Batch:	519741 - Inspection Batch			Route:	Week: 28 - Area: 21			Date: 13/11/2016
	No actionable defects found							

**Maintenance Management**

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset:	1,000.00	Asset - Locn.:	S/21/0250 - BISHOPDAMS ROAD	Feature Type:	RDS Road Section		Area: Aberdeen South
708024	Repair 12 areas of carriageway edge erosion, total area approx' 5 square metres.	Between CHERRYBANK and BISHOP'S COURT	.RD 14 Day	Job Closed	24/08/2016	03/09/2016	Act. RD01/24301
709913	Pothole filled by inspector 700 x 500 x 60 on 13.11.16	200M before chicken sheds edgeline heading towards city .	.RD 2 Day	Contractor Completed	14/11/2016	14/11/2016	Act.
709966	Repair all potholes and wearing course damage	from Bishop's Court to Cherrybank	.RD 14 Day	Contractor Completed	15/11/2016	01/12/2016	Act. RD01/25173
710170	repair c/w edge erosion - 600 x 400 x 110	opp house called CHERRYBANK	.RD 2 Day	Job Closed	24/11/2016	24/11/2016	Act. RD01/25284
710488	Repair 2 potholes 300 x 200 x 55	o/s Bishop's Court	.RD 2 Day	Contractor Completed	12/12/2016	13/12/2016	Act. RD01/25445
711224	Replace damaged reinforced concrete cover on the verge.	On the East verge approx' half way between Bishops Court and Cherrybank. See map and photos.	.RD 7 Day	Contractor Completed	12/01/2017	16/01/2017	Act. RD01/25704

Effective: 17/08/2016 to 14/02/2017

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Service: Roads

Site: ROAD B119 NEAR WESTHILL ROUNDABOUT VIA B (7603403)

Site: ROAD B119 NEAR WESTHILL ROUNDABOUT VIA B (7603403)

Locality: SKENE, ABERDEEN, ABERDEEN CITY

Area: Aberdeen South

**Customer Services**

Enquiry No.: 685240

Logged by: Contact Centre

on: 11/01/2017 15:09

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: FAO : ACC Roads Response service,

Reference No : ROADS28945

Site (Street/Park/etc) : C road linking B9119 to Blacktop road from A944 at Westhill end

Location : One half mile from Bishops court

First Type of Fault : Other

First Fault Details : Cracked and crumbling concrete cover over a culvert

Additional Information : Concrete cover is opposite (hydrant) post HV 101. Damage has been caused by very heavy works traffic vehicles damaging the verges. I first reported this by phone 2 months ago.

Name [REDACTED]

Address Line 1 : [REDACTED]

Address Line 2 : [REDACTED]

Address Line 3 : [REDACTED]

Postcode : [REDACTED]

Email Address : [REDACTED]

Location: C Road linking B9119 to Blacktop road from A944 at Westhill end - see email below: Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: S/21/0250 - BISHOPDAMS ROAD

Feature Type: RDS Road Section

Job Number: 711224

Enquiry No.: 679941

Logged by: Contact Centre

on: 15/11/2016 08:40

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: Reference No: ROADS28793. Site (Street/Park/etc): Easter Ord Back road (Westhill to Culter). Location: Easter Ord Back road (Westhill to Culter). First Type of Fault: Pothole. First Fault Details: Huge number of potholes on road. Second Type of Fault: Poor Road Surface. Second Fault Details: Terrible road surface throughout. Additional Information: This road has been worsened drastically by the terrible planning involved in closing the Kingswells to Culter road for such a long time. The AWPR works have also increased the use of this road by unsuitable oversized vehicles. There are now huge sections of the road in terrible condition and large potholes throughout. Loose tarmac and rubble line the road and are an accident waiting to happen. The side verges have also been badly damaged by AWPR vehicles and therefore mud and waste further adds to the problem. This needs urgent attention and the reopening of the Kingswells to Culter road - following what has been a long overdue closure. Name: [REDACTED] Address Line 1: [REDACTED] Postcode: [REDACTED] Telephone Number: [REDACTED]

Location: BISHOPDAMS ROAD - ROADS28793 - [REDACTED]

Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: S/21/0250 - BISHOPDAMS ROAD

Feature Type: RDS Road Section

Job Number: 709966

Enquiry No.: 678498

Logged by: Contact Centre

on: 01/11/2016 13:34

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: Reference No: ROADS28748. Site (Street/Park/etc): Blacktop road. Location: Road between westhill and Countesswells road. First Type of Fault: Pothole. First Fault Details: Numerous Serious potholes along the whole stretch of road. Second Type of Fault: Poor Road Surface. Second Fault Details: Side of road crumbling and ditches appearing in the grass/dirt beyond side of road. Additional Information: In the last 7 days the blacktop road has massively decreased in its state of repair. In the same time I have seen a very large increase of heavy traffic possibly both from AWPR and Countesswells development. Often lorries are meeting other lorries and going off the side of the road and destroying the edge and creating potholes. There is also a few areas of that road that have been "coned/barrier-ed off" for many months now and have not been repaired. The potholes that have appeared in the last week have become quite deep. The road should be monitored regularly whilst the kingswells/culter road is closed as this has increased traffic. Name: [REDACTED] Address Line 1: [REDACTED] Address Line 2: [REDACTED]

Postcode: [REDACTED] Telephone Number: [REDACTED] Email Address: [REDACTED]

Location: BISHOPDAMS ROAD - ROADS28748 - [REDACTED]

Contact: [REDACTED]

Effective: 17/08/2016 to 14/02/2017

Display Action Officer: No

Service: Roads

Site: ROAD B119 NEAR WESTHILL ROUNDABOUT VIA B (7603403)

**Customer Services**

Enquiry No.: 678036

Logged by: Contact Centre

on: 27/10/2016 15:30

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: Just over 1/2 mile from Westhill end ,left hand side cement cover that covers part of the stream is breaking up

Location: BISHOPDAMS ROAD TO BLACKTOP

Contact: