

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: EIR-17-0090 - Water - Gallowhill
Date: 03 February 2017 14:40:42
Attachments: [Further Information - Right to Review & Appeal.pdf](#)

Dear [REDACTED],

Thank you for your information request of 16 January 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

Please confirm the following:

a) The last 2 times (dates) that the leaking cistern/overflow pipe from 41 Gallowhill terrace Aberdeen AB21 9AN was reported to the Council prior to 22nd September 2015.

Unfortunately when an issue is reported with a property it does not always refer to the element that may be in need of attention. There was a reported problem with the WC cistern on 22 September 2015. Our records go back as far as 2008 and the only other incident that reports the cistern or overflow was on 1 November 2011.

There are other references to the bathroom in the repair records. A leak at the WC itself was reported on 13 January 2014. There are other references to blockages at the WC but these make no reference to overspill or leakage.

b) When was the cistern finally fixed?

The problem with the cistern on 22nd September 2015 was repaired the same day.

We hope this helps with your request.

Yours sincerely,

Information Compliance Officer

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

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