

## Support Guides

This guide provides a list of links to user support guides to help you get the most out of the [online digital resources](#) that as a member of Aberdeen City Libraries you have access to.

These support guides are not produced by Aberdeen City Libraries and we do not have control over the content. Some resources provide more user support options than others. Please be aware that some of the guides are only viewable if you are logged in with library membership details.

The guide is checked on a quarterly basis for accuracy and broken links but please do let us know if you notice any of those ([CentralLibrary@aberdeencity.gov.uk](mailto:CentralLibrary@aberdeencity.gov.uk)).

*Last Updated: 30/03/2023*

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**Ancestry Library Edition**

[User Support Pages](#)  
[Video Guides](#)

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**BorrowBox**

[User Support Pages](#) (login required)

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**British Newspaper Archive**

[FAQ](#)

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**Busy Things**

[User Support Guide](#)

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**Encyclopaedia Britannica Online**

[User Support Guide](#)  
[Video Guide](#)

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**Find my Past**

[User Support Pages](#)

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**Go Citizen for the UK Test**

[User Support Page](#)

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**Grid Club**

[User Support Guide](#)

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<b>John Johnson Collection</b>	<a href="#">User Support Page</a>
<b>Kompass Easy Business</b>	<a href="#">User Support Guide</a> <a href="#">Video Guide</a>
<b>NLS map images</b>	<a href="#">Video Guide</a>
<b>Oxford Art Online</b>	<a href="#">User Support Pages</a>
<b>Oxford Dictionary of National Biography (DNB)</b>	<a href="#">User Support Pages</a>
<b>Oxford English Dictionary (OED)</b>	<a href="#">User Support Pages</a>
<b>Oxford Reference</b>	<a href="#">User Support Pages</a>
<b>Oxford Research Encyclopedias (OREs)</b>	<a href="#">FAQ</a>
<b>PressReader</b>	<a href="#">User Support Pages</a>
<b>SCRAN</b>	<a href="#">User Support Page</a> <a href="#">Video Guide</a>
<b>Theory Test Pro</b>	<a href="#">FAQ</a>
<b>The Silver City Vault</b>	<a href="#">User Support Page</a>
<b>Which?</b>	<a href="#">User Support Pages</a>

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