

Access Guide

Aberdeen Art Gallery is an inclusive and accessible civic space in the heart of our city. We want everyone to feel welcome and there are a number of access provisions in place to make your visit as enjoyable as possible.

Getting around the Art Gallery



The entrance is on [Schoolhill](#). The doors usually open automatically, but if in doubt there is a push button at low level on the granite wall to the right of the doors. The doors can also be pulled opened manually. Power-assisted wheelchairs, mobility scooters and buggies are welcome.



Guide dogs, hearing dogs and recognised assistance dogs are welcome. The ground floor café can provide water for assistance dogs.



We have two wheelchairs available to borrow free of charge. Ask at the Welcome Desk on arrival or book in advance – please [contact us](#), (select general enquiry type) or call us on 03000 200293.



Lockers are refundable – £1 coins or € and buggy parking available.



There is an accessible lift to all floors and level access to all spaces.



There is a variety of seating throughout the galleries, including lightweight, portable folding stools that can be picked up around the building.



You can find baby changing facilities on all floors. There are gendered toilets on the ground floor. Level 1 & 2 toilets are non-gendered.



There is a Changing Places Toilet on Level 2.



You are welcome to breastfeed your baby in the building.



Our staff have taken part in Dementia Friends training.

Visually impaired, hearing impaired and D/deaf visitors



Induction hearing loops are available at the Welcome Desk, ground-floor café servery, Cowdray Hall and Learning Space.



A portable hearing system is available from the Welcome Desk.



Larger text and magnifying sheets are available on request and in galleries.



We are building a collection of audio descriptions of selected artworks - find them on our [website](#). We are currently looking into transcribing our films. Audio is available on the Bloomberg Connects app.



We're sorry we don't offer BSL tours at the moment but we are looking into this.

Resources for neurodivergent visitors



We are developing resources for neurodivergent visitors. Keep an eye on our website and social media for updates early in 2023.

Visual Guide



We are developing a Visual Guide.

FAQs



Is the Art Gallery noisy and busy?

Some areas of the Gallery are noisy and busy:

- Ground-floor entrance (shop, café and Sculpture Court)
- Level 2 café and balcony
- Hand dryers in ground-floor and Level 2 toilets
- Galleries 2, 3, 14 and 16 have video pieces with no headphones
- Gallery 7 and Gallery 18 have interactives for younger visitors
- Cowdray Hall concerts
- Outside on the Terraces on Level 2



Is there a place to go if I or someone I am visiting with needs a quiet place?

- The McBey Library, on the Level 1 next to Gallery 13, is always open. You can ask a member of staff to adjust the lighting.



Who can I ask for help?

- You can ask any staff member for help, identifiable by black clothing, orange lanyard and name badge. They will often have digital tablets with them, with access to more information about what we offer and the artwork on display in the Gallery and in storage.

Getting ready for your visit



Virtual tour

Before you visit, you can familiarise yourself with the Art Gallery building and the facilities available using our virtual tour. To access the tour, click [here](#).



Bloomberg Connects App

Download the free Bloomberg Connects app to enjoy the digital guide to Aberdeen Art Gallery, which takes you deeper into our collection, building and exhibitions. Please ask our staff if you have any questions about the app.



Scan the QR code to download the free app.

📶 AbdnArtGal-FreeWifi

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Parking

- Blue Badge parking spaces are available outside the Gallery on a first come, first served basis, find out more on the [Aberdeen City Council website](#)
- There is no on-street parking outside the Gallery. The nearest car park is the NCP at Harriet Street (2 min walk), the Bon Accord shopping centre or Denburn (5 min walk). For information about parking in Aberdeen city centre, find out more by visiting the [Aberdeen City Council website](#)

Getting here



- **By train / bus** – the Art Gallery is a 10-min walk from the train and bus stations. There's a pedestrian crossing on Schoolhill near the entrance.



- **By local bus** – lots of local buses stop on Union Street and the Gallery is a short walk along Belmont Street. The closest bus stops are outside His Majesty's Theatre (3, 3A, 12, 37, 59, 220), and on Blackfriars Street (220). To plan your journey, visit the [First Bus website](#) or [Stagecoach website](#).



- **By bike** – there are bike racks near the main entrance on Schoolhill.



- **Shopmobility** – volunteer-based service lending powered wheelchairs or scooters for City Centre travel. Please visit the [Shopmobility website](#) for more information.



- **Coach drop off** – on Blackfriars Street, around the corner from the entrance.

Feedback and information



If you have any questions or comments on any aspect of your visit, please [contact us](#) (select general enquiry type.)

