

Build relationship.

Use trusted 'safe' environment.

Offer practical help. Identify
underlying causes. Do not judge, empathise
Agree small steps. Encourage, gentle
persistence to manage risks.

Asses on individual basis. If significant risk use <u>Clutter Tool</u> (4+ = concern) and discuss with line manager. If known to services,

**ASP** 

Referral?

pass concern on. If not known, refer to Adult Social Care.

A behavioural condition

An individual persistently neglects to care for personal hygiene, health conditions or surroundings (Diogenes Syndrome)

Can be a choice or non-intentional (due to health)

A serious and complex problem requiring <u>clinical</u>, <u>social and ethical</u> <u>decisions</u> in management/

treatment

What

If adult has refused an

assessment and is unwilling to engage.

Assessment process has not been able to mitigate serious self-neglect. If 3-point test is met. If adult lacks capacity, potential to support via process under

ASP/AWI/MH legislation.

If adult has capacity but no capability and has not engaged, then consider a multi-agency.

then consider a multi-agency meeting.

Responding

Self Neglect

Link to Guidance

Why

**Signs** 

Not engaging

Give the impression you can help, find out what is important to them.

Find something that motivates/ provides value to them before expecting anything in return

Record that all reasonable efforts made to engage and provide information and advice.

See Infogram

Considerations

Impact on children of adult's self neglect Decision specific capacity Check if known to fire service Stress due to caring responsibilities Might be resistant to supports offered Poor health, diet/food Surroundings (hoarding) Unclean/unsafe living conditions Harm to others Not seeking help Not managing personal affairs Unsafe behaviours

Social exclusion

(insanitary/neglected)

Animals

Persistent poor hygiene

Brain injury; dementia; mental health; obsessive compulsive or hoarding disorder; physical illness; disability; alcohol or drugs; traumatic or life changing event; social factors; fear, anxiety, pride in selfsufficiency; age related changes.



