

# Cycle Lockers

## Terms and Conditions of use



- 1 The lockers remain the property of Aberdeen City Council.
- 2 A locker will be let to the user for a period of 12 months at any one time. The user will be required to pay a hire charge at the start of the period. The user will also be required to provide a deposit for a lock and key. These charges will be determined by Aberdeen City Council and may be increased in new fiscal years.
- 3 Aberdeen City Council will write to the user 11 months after the start of the tenancy. This is a Reminder Letter stating that the hire is about to expire. Provided Aberdeen City Council is content that the user has complied with these terms and conditions, the user will be able to retain the locker for the following 12-month period subject to a renewal charge for the new period. Should the user no longer wish to hire the locker, they can return the key to Aberdeen City Council. The user must confirm this in writing by email or post.
- 4 Users who fail to return the key at the end of their tenure will forfeit their deposit.
- 5 Aberdeen City Council retains the right to change the lock and key if the user fails to reply within one month of the Reminder Letter.
- 6 Users may end their occupation at any time within the 12-month tenure period. No refunds will be given for any unused period.
- 7 The user will provide Aberdeen City Council with any change of contact address, email or telephone number in writing by email or post.
- 8 Aberdeen City Council will not be responsible for compensation due to damage, theft or loss of items from a locker, or any injury arising from the use of a locker.
- 9 Aberdeen City Council retain the right to enter a locker for security reasons. Users may use an alternative to the lock and key provided by Aberdeen City Council, however the user **must** provide Aberdeen City Council with one key for the new lock. Users should retain the original Aberdeen City Council lock and key for the duration of the tenancy. Users will forfeit the right of use of the locker if Aberdeen City Council are unable to enter a locker at any time. Under these circumstances Aberdeen City Council will change the lock and key and will retain the user's deposit. Any items retained by Aberdeen City Council will be available from the contact at the end of these Terms and Conditions.

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- 10 The lockers can be used for the storage of bicycles, helmets, clothing and other equipment primarily used for cycling. Users will forfeit the right of use of the locker if the locker is used for any other purpose. Under these circumstances Aberdeen City Council will change the lock and key and will retain the user's deposit. Any items retained by Aberdeen City Council will be available from the contact below.
  
  - 11 Users are expected to return their locker in the condition they found it, allowing for fair wear and tear. In the event of vandalism or other damage to the locker, the user should contact Aberdeen City Council. If the user causes damage to the locker then the Council will arrange and subsequently bill the user for any repairs and their deposit will not be refunded.
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Aberdeen City Council contact:  
**Aberdeen City Council**  
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