

From: Foi Enquiries

Sent: 15 January 2020 09:53

Subject: FOI-19-1679 - ParentPay

Thank you for your information request of 12 December 2019. Aberdeen City Council (ACC) has completed the necessary search for the information requested. Our response is now detailed below.

Does the local authority use payment technology ParentPay to allow parents to pay for school-related activities and services such as lunches, school trips etc?

No, we do not use ParentPay.

If yes:

- a) **How much did the local authority pay to ParentPay in commission for the academic year August 2018 to June 2019?**
- b) **What percentage of the cost does ParentPay charge the local authority for each transaction?**
- c) **Is the cost of the ParentPay commissions passed on to parents through increased cost of activities/lunches etc; paid by the local authority directly; or paid out of individual schools' budgets?**
- d) **If more than one of the above, please specify which types of activities/services etc charge commissions through each of the avenues listed above.**
- e) **How much (figure in £) of the commission paid to ParentPay in the financial year August 2018 to June 2019 was passed on to parents through increased cost of activities/lunches etc?**
- f) **How much (figure in £) of the commission paid to ParentPay in the financial year August 2018 to June 2019 was paid by the local authority directly?**
- g) **How much (figure in £) of the commission paid to ParentPay in the financial year August 2018 to June 2019 was paid out of individual schools' budgets?**
 - a) to g) is not applicable as we do not use ParentPay.

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

We handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

We hope this helps with your request.

Yours sincerely,



Access to Information Team

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