

From: Foi Enquiries
Sent: 17 April 2019 07:43
To: [REDACTED]
Subject: FOI-19-0522 - Comfort Scheme - Public Toilets
Attachments: V2 - Further Information - Right to Review & Appeal.pdf

Dear [REDACTED],

Thank you for your information request of 11 April 2019. Aberdeen City Council (ACC) has completed the necessary search for the information requested. Our response is now detailed below.

Please send me: • If you have a Comfort Scheme, a copy of the criteria to quality to become registered within the scheme; • Provide explanation of how compensation costs are calculated i.e. number of toilets, RADAR, disabled facilities, opening hours etc.; • How much in the past two financial years has the Council paid out in respect of the scheme; and • How many establishments in total are registered in the scheme for the past two years. I would like the above information to be provided to me as electronic copies.

Aberdeen City Council does not operate a public toilet comfort scheme.

ACC is unable to provide you with information on **Comfort Scheme** as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

We hope this helps with your request.

Yours sincerely,

Grant Webster
Access to Information Officer

Grant Webster | Access to Information Officer
Aberdeen City Council | Access to Information Team | Customer Feedback | Customer
Marischal College | Business Hub 17, 3rd Floor | Broad Street | Aberdeen | AB10 1AQ

Dial: 01224 522166
www.aberdeencity.gov.uk | Twitter: @AberdeenCC | Facebook.com/AberdeenCC