

**From:** Foi Enquiries  
**Sent:** 20 February 2019 14:46  
**To:** [REDACTED]  
**Subject:** FOI-19-0152 - Potholes  
**Attachments:** V2 - Further Information - Right to Review & Appeal.pdf

Dear [REDACTED],

Thank you for your information request of 24 January 2019. Aberdeen City Council (ACC) has completed the necessary search for the information requested. Our response is now detailed below.

**The average Cost of filling in a pothole in 2016, 2017 and 2018 respectively**

Unfortunately, this information is not held because the system that we use, CONFIRM, does not have a function to estimate costs for individual pothole repairs. It is not possible to calculate an average cost for filling potholes, as each one will be of different size and require more or less materials than another. Actual costs are recorded based on overall use of materials and labour associated with certain job numbers, rather than individual repairs.

ACC is unable to provide you with information on **the average Cost of filling in a pothole in 2016, 2017 and 2018 respectively** as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

**Average time scale for filling in a pothole in 2016, 2017 and 2018 respectively**

Unfortunately, the system used for logging repair details can't be manipulated in such a way to access this kind of information. When potholes are recorded for repair, they are given a timescale for repair based on the size, depth and location of the pothole. Repair timescales are 2 day, 7 day, 14 day, 28 day.

Additionally, ACC carry out find and fix operations, where potholes are fixed in situ. It is not possible to provide an average timescale for repairs being carried out.

ACC is unable to provide you with information on **average time scale for filling in a pothole in 2016, 2017 and 2018 respectively** as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

We hope this helps with your request.

Yours sincerely,

Grant Webster  
Access to Information Officer

**INFORMATION ABOUT THE HANDLING OF YOUR REQUEST**

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

**Grant Webster** | Access to Information Officer  
Aberdeen City Council | Access to Information Team | Customer Feedback | Customer

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