Foi Enquiries

From: Foi Enquiries
Sent: 03 September 2018 14:46
To: [redacted]
Subject: EIR-18-1185 - Inspection - Summerhill Road
Attachments: V2 - Further Information - Right to Review & Appeal.pdf; EIR-18-1185 - 103 Summerhill Road (Leak).csv

Dear [redacted]

Thank you for your information request of 06 August 2018. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

We are instructed by Admiral Insurance to investigate the circumstances surrounding an escape of water at 99 Summerhill Road, Aberdeen, AB15 6EH that occurred on or around 4th May 2018.

To assist with our investigations we hereby call upon you, under the Freedom of Information (Scotland) Act 2002, to produce all records, report and documentation relating to any defects, repairs and /or improvements carried out to the property at 103 Summerhill Road, Aberdeen, AB15 6EH between 1st July 2017 to 30th June 2018.
Please see attached for details of repair history for Council owned property at 103 Summerhill Road. This is only record of defects and repairs held by Repairs team. Please note, although request is from 1 July 2017 to 30 June 2018, due to large gap of no repairs till 8 February 2018, request has been backdated to start of May 2017 through to 30 June 2018.

Please note that third party names and personal details, as well as the names of ACC Officers who are below Head of Service level have been removed from the attached report. This is because ACC considers that this information is excepted from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby give notice that we are refusing your request under the terms of Regulation 11(2) in conjunction with 11(3)(a)(i) – Personal Information - of the EIRs.

In making this decision ACC considered the following points:

ACC is of the opinion that Regulation 11(2) applies to the information specified above as the information in question is personal information relating to living individuals, and the applicant is not the data subject.

ACC is of the opinion that Regulation 11(3)(a)(i) applies, as ACC considers that disclosure of this information would be a breach of the 'lawfulness, fairness and transparency' principle. The third party individuals and ACC officers (who are below Chief Officer level) would not expect ACC to release this information about them into the public domain under the EIRs (or the Freedom of Information (Scotland) Act 2002 (FOISA)).

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release

through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

Information Compliance Team | Customer Feedback|Customer Experience
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*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

REPAIR AND INSPECTION RECORDS FOR 103 SUMMERHILL ROAD - BETWEEN MAY 2017 AND 30 JUNE 2018

Job Ref	Type	Priority	Short Description	Received Date
7648974	Contractor	E4OOH	NO HEATING OR HOT WATER P/NO [Information witheld]	16/06/2018 20:40
7641055	Contractor	E4OOH	Heating External Contractors: Gas system; No heating or hot water; TO BE ATTENDED TO WITHIN 4 HOURS; Tenant's contact no.; [Information witheld] Fair wear and tear	14/06/2018 19:14
7355380	Plumber	NE5	Basins: Basin tap - broken/not working/leaking; Bathroom; cold tap; Not leaking; Not stuck open; Tap type unknown; Fair wear and tear.	23/04/2018 09:27
7064042	Contractor	E4OOH	Heating External Contractors: Gas system; No heating or hot water; TO BE ATTENDED TO WITHIN 4 HOURS; Tenant's contact no.; [Information witheld] Fair wear and tear.	03/03/2018 22:03
7058560	Contractor	E4	Heating Ext Contractors: Gas system; No heating or hot water; TO BE ATTENDED TO WITHIN 4 HOURS; Tenant's Contact No.; [Information witheld] ; Fair wear and tear.	02/03/2018 12:27
7052060	Contractor	E4OOH	Heating External Contractors: Gas system; No heating or hot water; TO BE ATTENDED TO WITHIN 4 HOURS; Tenant's contact no.; [Information witheld] Fair wear and tear.	01/03/2018 19:00
6998015	Contractor	E4	Heating Ext Contractors: Gas system; No heating or hot water; TO BE ATTENDED TO WITHIN 4 HOURS; Tenant's Contact No.; [Information witheld] Fair wear and tear.	22/02/2018 11:20
6915903	Plumber	U24	Kitchen Sink: Sink - blocked/leaking; leaking; in kitchen cupboard; Leak is NOT containable; Fair wear and tear	08/02/2018 11:03
5632358	Contractor	ZZ	CONFIRMATIONS -18/05/2017DRAIN SYSTEM, REMOVE TRV, FIT LOCKSHIELD TO CREATE HEAT LEAK, ADD IHIBITOR, REFILL & TEST, ALL OK.	18/05/2017 14:12

REPAIR PRIORITY CODES:

E4	Emergency with 4 hours
E4OOH	Emergency within 4 hours out-of-hours call-out
U24	Urgent within 24 hours
H3	High within 3 working days
NE5	Non-emergency within 5 workng days
R10	Routine within 10 working days
PL24	Planned within 24 working days
PL90	Planned within 90 working days
ZZ	Confirmation Only

Completion Date	Address
17/06/2018 12:05	103, 103 SUMMERHILL ROAD, SUMMERHILL, ABERDEEN, AB15 6EH
14/06/2018 22:13	103, 103 SUMMERHILL ROAD, SUMMERHILL, ABERDEEN, AB15 6EH
27/04/2018 08:57	103, 103 SUMMERHILL ROAD, SUMMERHILL, ABERDEEN, AB15 6EH
04/03/2018 09:55	103, 103 SUMMERHILL ROAD, SUMMERHILL, ABERDEEN, AB15 6EH
02/03/2018 20:53	103, 103 SUMMERHILL ROAD, SUMMERHILL, ABERDEEN, AB15 6EH
01/03/2018 22:14	103, 103 SUMMERHILL ROAD, SUMMERHILL, ABERDEEN, AB15 6EH
22/02/2018 18:40	103, 103 SUMMERHILL ROAD, SUMMERHILL, ABERDEEN, AB15 6EH
08/02/2018 14:49	103, 103 SUMMERHILL ROAD, SUMMERHILL, ABERDEEN, AB15 6EH
02/06/2017 16:00	103, 103 SUMMERHILL ROAD, SUMMERHILL, ABERDEEN, AB15 6EH