

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: FOI-17-1884 - Mobile Phone Parking
Date: 08 January 2018 15:02:46
Attachments: [Further Information - Right to Review & Appeal.pdf](#)

Dear [REDACTED],

Thank you for your information request of 7 December 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

Please tell me:

1. Does the council utilise a cashless payment system in its car parks – for example, offering people parking the ability to pay via their smartphones?

Yes.

2. What is the name of the system/smartphone app(S)?

RingGo from April 2017

Pay byPhone 2012-April 2017

3. How many times has the system/app been used in the following years: 2013, 2014, 2015, 2016 and 2017 so far?

All our stats are for financial years

| | |
|---------|---------|
| 2012/13 | 43,454 |
| 2013/14 | 89,713 |
| 2014/15 | 109,568 |
| 2015/16 | 136,145 |
| 2016/17 | 161,967 |
| 2017/18 | 122,226 |

4. How much cash has the council paid to the owners of the systems/apps for each of the above years?

None.

5. How many times has the traditional method of payment (eg putting money into a machine) been used across all of the authority's car parks in the above years

| | |
|---------|--|
| 2012/13 | Stats not available |
| 2013/14 | 573,833 |
| 2014/15 | 521,455 |
| 2015/16 | 475,449 |
| 2016/17 | 460,027 |
| 2017/18 | Stats are calculated after year end, so not available at this time |

ACC is unable to provide you with information on **How many times has the traditional method of payment (eg putting money into a machine) been used across all of the authority's car parks in 2012/13 and 2017/18** as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

And how much money has been generated for the council from people paying for parking in council car parks for the above years?

| | |
|---------|---------------|
| 2012/13 | £1,503,112.41 |
| 2013/14 | £1,839,956.13 |
| 2014/15 | £1,692,608.44 |
| 2015/16 | £1,759,227.03 |
| 2016/17 | £1,707,532.53 |
| 2017/18 | £1,124,426.25 |

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

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