

**From:** [Foi Enquiries](#)  
**To:** [REDACTED]  
**Subject:** EIR-17-1881 - Inspection - Oldcroft Place  
**Date:** 11 January 2018 11:56:38  
**Attachments:** [Further Information - Right to Review & Appeal.pdf](#)  
[EIR-17-1881 - Site History Report.pdf](#)

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Dear [REDACTED]

Thank you for your clarified information request of 12 December 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

**I would be grateful if you would provide the following information in relation Oldcroft Place, Stockethill, Aberdeen.**

- **Dates of all safety inspections undertaken on the carriageway/road, 6th December 2015 to 6th December 2017**

Please refer to 'Condition Survey' in the attached Site History Report, [EIR-17-1881 – Site History Report](#).

- **Details of all carriageway defects identified during safety inspections, 6th December 2015 to 6th December 2017**

Please refer to 'Maintenance Management' in the attached Site History Report, [EIR-17-1881 – Site History Report](#).

Please note that third party names and personal details, as well as the names of ACC Officers who are below Head of Service level have been redacted (blacked out) from the attached Site History Report. This is because ACC considers that this information is excepted from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby give notice that we are refusing your request under the terms of Regulation 11(2) in conjunction with Regulation 3(a)(i) – Personal Information - of the EIRs.

In making this decision ACC considered the following points:

ACC is of the opinion that Regulation 11(2) applies to the information specified above as the information in question is personal information relating to living individuals, and the applicant is not the data subject.

ACC is of the opinion that Regulation 11(3)(a)(i) applies, as ACC considers that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully) and second Data Protection Principle (personal information must only be processed for a specific and lawful purpose).

Third parties named within the attached document and ACC Officers below Head of Service level would not expect ACC to release this information about them into the public domain under the EIRs (or the Freedom of Information (Scotland) Act 2002 (FOISA)).

- **Details of how carriageway safety inspections are undertaken, including whether walked or driven, the speed of the inspection vehicle and the number of persons in the vehicle.**

Please refer to the following web link below to the Road Safety Inspection Manual, under page 7:

<https://www.aberdeencity.gov.uk/sites/aberdeencity.gov.uk/files/Roads%20Safety%20Inspection%20Manual.pdf>

As **details of how carriageway safety inspections are undertaken, including whether walked or driven, the speed of the inspection vehicle and the number of persons in the vehicle** is otherwise accessible in the Road Safety Inspection Manual, available at the above web link, it is exempt from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby gives notice that we are refusing your request under the terms of Regulation 6(1)(b) - Information Already Publicly Available - of the EIRs.

- **The intended frequency of carriageway safety inspections.**

Inspection frequencies differ between roads depending on the classification. The inspection frequency for Oldcroft Place is 6 monthly.

- **Details of all complaints and/or enquiries relating to the carriageway 6th December 2015 to 6th December 2017**

Please refer to 'Customer Services' in the attached Site History Report, [EIR-17-1881 – Site History Report](#).

ACC has received no official complaints for the location specified during the timescale given. There are no complaints logged in the Complaints system regarding the carriageway of Oldcroft Place, Stockethill between 6 December 2015 and 6 December 2017.

ACC follows the Scottish Local Authority Complaints Handling Procedure. Under this procedure, a 'complaint' is defined as "an expression of dissatisfaction regarding our actions, or lack of action, or the standard of service provided by us or on our behalf". There are some topics that cannot be considered as a 'complaint', including first time requests for a service e.g. reporting a pothole or broken paving slab.

For more information please visit [www.aberdeencity.gov.uk/complaints](http://www.aberdeencity.gov.uk/complaints) and refer to the 'What is a complaint?' section.

Please note that third party names and personal details, as well as the names of ACC Officers who are below Head of Service level have been redacted (blacked out) from the attached Site History Report. This is because ACC considers that this information is excepted from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby give notice that we are refusing your request under the terms of Regulation 11(2) in conjunction with Regulation 3(a)(i) – Personal Information - of the EIRs.

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Third parties named within the attached document and ACC Officers below Head of Service level would not expect ACC to release this information about them into the public domain under the EIRs (or the Freedom of Information (Scotland) Act 2002 (FOISA)).

- **The hierarchy classification.**

This road has been classified as a Secondary Road.

- **The road/section number. Clarification: if the road fell into a particular local office jurisdiction.**

All Roads and Footways which are adopted by ACC are maintained in general by the Roads Department, there are no specific local offices per Road/Street.

- **The defect intervention criteria adopted in relation to the identification of all categories of carriageway potholes.**

Please refer to the online Road Safety Inspection Manual, pages 15-19:

<https://www.aberdeencity.gov.uk/sites/aberdeen-cms/files/Roads%20Safety%20Inspection%20Manual.pdf>

As **the defect intervention criteria adopted in relation to the identification of all categories of carriageway potholes** is otherwise accessible in the Road Safety Inspection Manual, available at the above web link, it is exempt from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby gives notice that we are refusing your request under the terms of Regulation 6(1)(b) - Information Already Publicly Available - of the EIRs.

- **The time period(s) adopted between identification and repair (temporary and permanent) of all categories of carriageway defects.**

Please refer to the online Road Safety Inspection Manual, pages 15-19:

<https://www.aberdeencity.gov.uk/sites/aberdeen-cms/files/Roads%20Safety%20Inspection%20Manual.pdf>

As **the time period(s) adopted between identification and repair (temporary and permanent) of all categories of carriageway defects** is otherwise accessible in the Road Safety Inspection Manual, available at the above web link, it is exempt from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby gives notice that we are refusing your request under the terms of Regulation 6(1)(b) - Information Already Publicly Available - of the EIRs.

- **Whether or not the authority has formally adopted all or part of the standards contained within the national code of practice for highways maintenance management.**

ACC has created a Road Safety Inspection Manual which is in line with the principles of 'Well-maintained Highways: Code of Practice for Highway Maintenance Management July 2005' (CoP). Please refer to the online Road Safety Inspection Manual on page 4 for further information:

<https://www.aberdeencity.gov.uk/sites/aberdeen-cms/files/Roads%20Safety%20Inspection%20Manual.pdf>

As **information on whether or not the authority has formally adopted all or part of the standards contained within the national code of practice for highways maintenance management** is otherwise accessible in the Road Safety Inspection Manual, available at the above web link, it is exempt from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby gives notice that we are refusing your request under the terms of Regulation 6(1)(b) - Information Already Publicly Available - of the EIRs.

We hope this helps with your request.

Yours sincerely,

Anna Buchan  
Information Compliance Officer

### **INFORMATION ABOUT THE HANDLING OF YOUR REQUEST**

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

Information Compliance Team  
Customer Service  
Corporate Governance  
Aberdeen City Council  
3rd Floor North  
Business Hub 17  
Marischal College  
Broad Street  
ABERDEEN AB10 1AQ

[foienquiries@aberdeencity.gov.uk](mailto:foienquiries@aberdeencity.gov.uk)

Tel 03000 200 292

\*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.  
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

[www.aberdeencity.gov.uk](http://www.aberdeencity.gov.uk)

Effective: 06/12/2015 to 06/12/2017

Contract: Roads Contract (General Maint) (RD01)

Site: OLDCROFT PLACE (7601355)

Service: Roads

Display Action Officer: No

Site: OLDCROFT PLACE (7601355)

Locality: ABERDEEN, ABERDEEN CITY

Area: Aberdeen Central

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,000.00	<b>Asset - Locn.:</b> N/19/1775 - OLDCROFT PLACE		<b>Feature Type:</b> RDS Road Section			<b>Area:</b> Aberdeen Central	
<b>Batch:</b> 537605 - Inspection Batch				<b>Route:</b> Adhoc Inspection			<b>Date:</b> 14/08/2017	
466122	Jet patch all potholes and surface defects as required	14/08/2017	From forresterhill road to numbers 96-146 oldcroft place	Jet Patching Required	Internal		Uncommitted	717567
<b>Batch:</b> 537604 - Inspection Batch				<b>Route:</b> Adhoc Inspection			<b>Date:</b> 14/08/2017	
466121	Repair all potholes and surface defects as required	14/08/2017	From forresterhill road to numbers 96-146 oldcroft place	Pot Hole	Internal		Committed	717566
<b>Batch:</b> 534687 - Inspection Batch				<b>Route:</b> Adhoc Inspection			<b>Date:</b> 26/06/2017	
465395	Repair all potholes and surface defects as required	26/06/2017	At opposite side of Road from numbers 97-103	Pot Hole	Internal		Committed	716475
<b>Batch:</b> 530820 - Inspection Batch No actionable defects found				<b>Route:</b> Week: 04 - Area: 12			<b>Date:</b> 26/04/2017	
<b>Batch:</b> 524380 - Inspection Batch				<b>Route:</b> Adhoc Inspection			<b>Date:</b> 24/01/2017	
462291	Repair all potholes and surface defects as required various sizes approximately 500 x 500 x 50mm (hot tar repair)	24/01/2017	From car park entrance to numbers 48-94 to lamppost number 3 east bound	Pot Hole	Internal		Committed	711530
<b>Batch:</b> 523800 - Inspection Batch				<b>Route:</b> Adhoc Inspection			<b>Date:</b> 16/01/2017	
462163	Reset sunken gully	16/01/2017	Beside telephone box opposite premier stores	Iron Works	Internal		Committed	711285
<b>Batch:</b> 523799 - Inspection Batch				<b>Route:</b> Adhoc Inspection			<b>Date:</b> 16/01/2017	
462162	Repair all potholes and surface defects as required	16/01/2017	At entrance into car park opposite premier stores	Pot Hole	Internal		Committed	711284
<b>Batch:</b> 523798 - Inspection Batch				<b>Route:</b> Adhoc Inspection			<b>Date:</b> 16/01/2017	
462161	Blocked gully and gully cover fitted upside down	16/01/2017	Beside telephone box opposite premier store	Blocked Gully	Internal		Committed	711283
<b>Batch:</b> 521339 - Inspection Batch				<b>Route:</b> Adhoc Inspection			<b>Date:</b> 06/12/2016	
461688	Repair pothole as required approximately 500 x 500 x 70mm	06/12/2016	Opposite car park lay by at flats numbers 48-94	Pot Hole	Internal		Committed	710436
<b>Batch:</b> 518790 - Inspection Batch No actionable defects found				<b>Route:</b> Week: 28 - Area: 12			<b>Date:</b> 01/11/2016	
<b>Batch:</b> 499972 - Inspection Batch				<b>Route:</b> Week: 04 - Area: 12			<b>Date:</b> 11/05/2016	
458223	Repair pothole as required approximately 200 x 200 x 45mm	10/05/2016	At junction with oldcroft gardens	Pot Hole	Internal		Archived	704665
<b>Batch:</b> 494277 - Inspection Batch				<b>Route:</b> Adhoc Inspection			<b>Date:</b> 01/03/2016	
456130	jet patch repair or multi hog repair trench of road on left hand side heading towards forresterhill road	01/03/2016	From Croft tavern pub to forresterhill road	Pot Hole	Internal		Archived	702025

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Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,000.00	<b>Asset - Locn.:</b>	N/19/1775 - OLDCROFT PLACE	<b>Feature Type:</b>	RDS Road Section	<b>Area:</b>	Aberdeen Central	
<b>Batch:</b>	494276 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 01/03/2016
456129	repair all pot holes and surface defects as required various sizes from 900 x 900 x 95mm deep to 300 x 300 x 60mm deep	01/03/2016	From number 96 to forresterhill road	Pot Hole	Internal		Archived	702024
<b>Batch:</b>	491092 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 15/01/2016
454615	repair all pot holes rutting and surface defects as required	15/01/2016	OLDCROFT PLACE From number 96 to forresterhill road	Pot Hole	Internal		Archived	700128
<b>Asset:</b>	1,001.00	<b>Asset - Locn.:</b>	1 - Forresterhill Road to No 33-47-Footway	<b>Feature Type:</b>	RDS Footway	<b>Area:</b>	Aberdeen Central	
<b>Batch:</b>	530821 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 26/04/2017
	No actionable defects found							
<b>Batch:</b>	518791 - Inspection Batch			<b>Route:</b>	Week: 28 - Area: 12			<b>Date:</b> 01/11/2016
	No actionable defects found							
<b>Batch:</b>	500171 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 11/05/2016
	No actionable defects found							
<b>Asset:</b>	1,002.00	<b>Asset - Locn.:</b>	7 - In front of No 121-125-Footway	<b>Feature Type:</b>	RDS Footway	<b>Area:</b>	Aberdeen Central	
<b>Batch:</b>	530822 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 26/04/2017
	No actionable defects found							
<b>Batch:</b>	518792 - Inspection Batch			<b>Route:</b>	Week: 28 - Area: 12			<b>Date:</b> 01/11/2016
	No actionable defects found							
<b>Batch:</b>	500172 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 11/05/2016
	No actionable defects found							
<b>Asset:</b>	1,003.00	<b>Asset - Locn.:</b>	2 - Forresterhill Road to Croft House-Footway	<b>Feature Type:</b>	RDS Footway	<b>Area:</b>	Aberdeen Central	
<b>Batch:</b>	530823 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 26/04/2017
	No actionable defects found							
<b>Batch:</b>	518793 - Inspection Batch			<b>Route:</b>	Week: 28 - Area: 12			<b>Date:</b> 01/11/2016
	No actionable defects found							
<b>Batch:</b>	500173 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 11/05/2016
	No actionable defects found							
<b>Asset:</b>	1,004.00	<b>Asset - Locn.:</b>	3 - No 73-79 to 113-119-Footway	<b>Feature Type:</b>	RDS Footway	<b>Area:</b>	Aberdeen Central	
<b>Batch:</b>	530824 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 26/04/2017
	No actionable defects found							
<b>Batch:</b>	518794 - Inspection Batch			<b>Route:</b>	Week: 28 - Area: 12			<b>Date:</b> 01/11/2016
	No actionable defects found							
<b>Batch:</b>	500174 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 11/05/2016
	No actionable defects found							

Effective: 06/12/2015 to 06/12/2017

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Display Action Officer: No

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,005.00	<b>Asset - Locn.:</b>	4 - Croft House to car park at 48-94-Footway	<b>Feature Type:</b>	RDS Footway		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	530825 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 26/04/2017
	No actionable defects found							
<b>Batch:</b>	518795 - Inspection Batch			<b>Route:</b>	Week: 28 - Area: 12			<b>Date:</b> 01/11/2016
	No actionable defects found							
<b>Batch:</b>	500175 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 11/05/2016
	No actionable defects found							
<b>Asset:</b>	1,006.00	<b>Asset - Locn.:</b>	5 - Car park at 48-94 to car park at 144-190-Footway	<b>Feature Type:</b>	RDS Footway		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	530826 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 26/04/2017
	No actionable defects found							
<b>Batch:</b>	518796 - Inspection Batch			<b>Route:</b>	Week: 28 - Area: 12			<b>Date:</b> 01/11/2016
	No actionable defects found							
<b>Batch:</b>	500176 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 11/05/2016
	No actionable defects found							
<b>Asset:</b>	1,007.00	<b>Asset - Locn.:</b>	6 - Opposite No 121-125-Footway	<b>Feature Type:</b>	RDS Footway		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	530827 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 26/04/2017
	No actionable defects found							
<b>Batch:</b>	518797 - Inspection Batch			<b>Route:</b>	Week: 28 - Area: 12			<b>Date:</b> 01/11/2016
	No actionable defects found							
<b>Batch:</b>	500177 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 11/05/2016
	No actionable defects found							
<b>Asset:</b>	1,008.00	<b>Asset - Locn.:</b>	1 - Forresterhill Road to Stockethill Crescent-Carriageway	<b>Feature Type:</b>	RDS Carriageway		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	530828 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 26/04/2017
	No actionable defects found							
<b>Batch:</b>	518798 - Inspection Batch			<b>Route:</b>	Week: 28 - Area: 12			<b>Date:</b> 01/11/2016
	No actionable defects found							
<b>Batch:</b>	500178 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 11/05/2016
	No actionable defects found							
<b>Asset:</b>	1,012.00	<b>Asset - Locn.:</b>	15 - N side, Foresterhill Rd. - Castleton Cresc. including branches	<b>Feature Type:</b>	RDS Footway		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	530829 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 26/04/2017
	No actionable defects found							
<b>Batch:</b>	518799 - Inspection Batch			<b>Route:</b>	Week: 28 - Area: 12			<b>Date:</b> 01/11/2016
	No actionable defects found							
<b>Batch:</b>	500179 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 11/05/2016
	No actionable defects found							

Effective: 06/12/2015 to 06/12/2017

Contract: Roads Contract (General Maint) (RD01)

Site: OLDCROFT PLACE (7601355)

Service: Roads

Display Action Officer: No

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,013.00	<b>Asset - Locn.:</b>	16 - S side, whole length adj. to c/way and remote link to Ashgrc	<b>Feature Type:</b>	RDS Footway		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	530830 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 26/04/2017
	No actionable defects found							
<b>Batch:</b>	518800 - Inspection Batch			<b>Route:</b>	Week: 28 - Area: 12			<b>Date:</b> 01/11/2016
	No actionable defects found							
<b>Batch:</b>	500180 - Inspection Batch			<b>Route:</b>	Week: 04 - Area: 12			<b>Date:</b> 11/05/2016
	No actionable defects found							
<b>Asset:</b>	2,001.00	<b>Asset - Locn.:</b>	7601355/J/00001 - Outside phonebox	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513075 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,002.00	<b>Asset - Locn.:</b>	7601355/J/00002 - Opp phonebox	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513076 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,003.00	<b>Asset - Locn.:</b>	7601355/J/00003 - Outside #113-119	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513077 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,004.00	<b>Asset - Locn.:</b>	7601355/J/00004 - Opp #113-119	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513078 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,005.00	<b>Asset - Locn.:</b>	7601355/J/00005 - Outside #97-103	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513079 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,006.00	<b>Asset - Locn.:</b>	7601355/J/00006 - Opp #97-103	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513080 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,007.00	<b>Asset - Locn.:</b>	7601355/J/00007 - Outside #73-79	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513081 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,008.00	<b>Asset - Locn.:</b>	7601355/J/00008 - Outside #73-79	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513082 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,009.00	<b>Asset - Locn.:</b>	7601355/J/00009 - Opp #33-47	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513083 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							

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Service: Roads

Display Action Officer: No

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	2,010.00	<b>Asset - Locn.:</b>	7601355/J/00010 - Outside #17-45	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513084 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,011.00	<b>Asset - Locn.:</b>	7601355/J/00011 - Opp #17-45	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513085 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,012.00	<b>Asset - Locn.:</b>	7601355/J/00012 - Opp #1-15	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513086 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,013.00	<b>Asset - Locn.:</b>	7601355/J/00013 - Near roundabout	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513087 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							
<b>Asset:</b>	2,014.00	<b>Asset - Locn.:</b>	7601355/J/00014 - Near roundabout	<b>Feature Type:</b>	RDS Gully		<b>Area:</b>	Aberdeen Central
<b>Batch:</b>	513088 - Inspection Batch			<b>Route:</b>	Adhoc Inspection			<b>Date:</b> 02/09/2016
	No actionable defects found							

**Customer Services**

**Enquiry No.:** 726288 **Logged by:** Contact Centre **on:** 04/12/2017 12:25  
**Service:** Roads **Subject:** Claims - Roads **Classification:** Claim **Enquiry Ref:**  
**Desc.:** [REDACTED], taxi driver reporting that he hit a pothole on Oldcroft Place, near the roundabout at Foresterhill Road on Saturday 2nd December 2017 in the early hours, his front offside tyre is damaged and his 19 inch alloy wheel is also damaged.  
**Location:** Oldcroft Place, Aberdeen **Contact:** [REDACTED]

**Enquiry No.:** 726196 **Logged by:** Contact Centre **on:** 03/12/2017 23:29  
**Service:** Roads **Subject:** Pot Hole - Road **Classification:** Enquiry **Enquiry Ref:**  
**Desc.:** ROADS30678  
Site (Street/Park/etc) : Street  
Location : Side of road, in front of 108 Oldcroft Place, Aberdeen, AB16 5UD  
Locational Details : In front of house  
First Type of Fault : Pothole  
First Fault Details : Huge pot hols from the side of the road all the way into the middle. Can no longer drive round them. Someone is going to loose a tyre. This happens every year  
Additional Information : I have photos. Needs to be filled in properly, not just with chuckies as done previously  
**Location:** Side of road, in front of 108 Oldcroft Place, Aberdeen, AB16 5UD **Contact:** [REDACTED]

**Plot Number:** 1,000.00 **Feature Id - Location:** N/19/1775 - OLDCROFT PLACE **Feature Type:** RDS Road Section  
**Job Number:** 719419

Effective: 06/12/2015 to 06/12/2017

Contract: Roads Contract (General Maint) (RD01)

Site: OLDCROFT PLACE (7601355)

Service: Roads

Display Action Officer: No

**Customer Services**

<b>Enquiry No.:</b> 726174	<b>Logged by:</b> Contact Centre	<b>on:</b> 02/12/2017 22:45	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> Pot Hole - Road	<b>Classification:</b> Enquiry	
<b>Desc.:</b> Reference No : ROADS30662 Site (Street/Park/etc) : Oldcroft Place Location : Stockethill Locational Details : Opposite side of road First Type of Fault : Pothole First Fault Details : Huge potholes Second Type of Fault : Poor Road Surface Additional Information : Numerous huge potholes next to one another			
<b>Location:</b> Oldcroft Place Stockethill	<b>Contact:</b>		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> N/19/1775 - OLDCROFT PLACE	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 719432			
<b>Enquiry No.:</b> 724853	<b>Logged by:</b> Contact Centre	<b>on:</b> 21/11/2017 08:57	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Caller reporting the road surface and pavements on Oldcroft Place are in a bad state of repair, the road has been patched in so many places that it is bumpy and the pavement is crumbling. He would like this looked into.			
<b>Location:</b> Oldcroft Place	<b>Contact:</b>		
<b>Enquiry No.:</b> 715053	<b>Logged by:</b> Contact Centre	<b>on:</b> 10/08/2017 21:31	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> Pot Hole - Road	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No : ROADS30178 Site (Street/Park/etc) : Street Location : Oldcroft Place, Aberdeen Locational Details : Opposite side of road First Type of Fault : Pothole Additional Information : From the roundabout on Foresterhill Road to the entrance to 96-142 Oldcroft Place, has potholes the whole length of it. The entrance to the car park across from the Premier Shops on Oldcroft Place has potholes.			
<b>Location:</b> OLDCROFT PLACE	<b>Contact:</b>		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> N/19/1775 - OLDCROFT PLACE	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 717566	<b>Defect Number:</b> 466121		
<b>Enquiry No.:</b> 709792	<b>Logged by:</b> Contact Centre	<b>on:</b> 23/06/2017 10:30	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> Pot Hole - Road	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No : ROADS30001 Site (Street/Park/etc) : oldcroft place Location : near public house and shops First Type of Fault : Pothole Additional Information : Several potholes along Oldcroft Place			
Name : Address Line 1 : Telephone Number : Email Address :			
<b>Location:</b> ROADS30001	<b>Contact:</b>		
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> N/19/1775 - OLDCROFT PLACE	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 716475	<b>Defect Number:</b> 465395		

Effective: 06/12/2015 to 06/12/2017

Contract: Roads Contract (General Maint) (RD01)

Site: OLDCROFT PLACE (7601355)

Service: Roads

Display Action Officer: No

**Customer Services**

<b>Enquiry No.:</b> 686352	<b>Logged by:</b> Contact Centre	<b>on:</b> 23/01/2017 11:27	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> Pot Hole - Road	<b>Classification:</b> Enquiry	
<b>Desc.:</b> Reference No: ROADS28995. Site (Street/Park/etc): Oldcroft place Aberdeen. Location: Stockethill. First Type of Fault: Poor Road Surface. Second Type of Fault: Pothole. Additional Information: This road has always been in a poor condition and it is getting worse it&apos;s playing havoc with our cars. [REDACTED] Address Line 1: [REDACTED] Address Line 2: [REDACTED]			
<b>Location:</b> OLDCROFT PLACE, STOCKETHILL - ROADS28995 - AB		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> N/19/1775 - OLDCROFT PLACE	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 711301			
<b>Enquiry No.:</b> 682190	<b>Logged by:</b> Contact Centre	<b>on:</b> 06/12/2016 14:09	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> Claims - Roads	<b>Classification:</b> Defect Report	
<b>Desc.:</b> CLAIM FORM REQUESTED FOR POTHOLE. DAMAGED CAR ON SUNDAY 27/11/16 AT APPROX 4.15PM.			
<b>Location:</b> OLDCROFT PLACE APPROX 300METERS FROM ENTRANCE FROM FORESTERHILL ROAD		<b>Contact:</b> [REDACTED]	
<b>Enquiry No.:</b> 682093	<b>Logged by:</b> Contact Centre	<b>on:</b> 06/12/2016 09:16	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Road in bad condition with pothole in road, thought to be 10&quot; deep. Pavement also in bad condition. Uneven, cracked, etc.			
<b>Location:</b> Road and pavement from Oldcroft Gardens to first block of flats on Oldcroft Place (nos. 48-62)		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> N/19/1775 - OLDCROFT PLACE	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 710436			
<b>Defect Number:</b> 461688			
<b>Enquiry No.:</b> 660233	<b>Logged by:</b> Contact Centre	<b>on:</b> 18/04/2016 14:27	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS28164. Site (Street/Park/etc): Oldcroft Place. Location: stocket Hill. Locational Details: Opposite side of road. First Type of Fault: Poor Road Surface. First Fault Details: also has pot holes and no road markings. Second Type of Fault: Pothole. Second Fault Details: multiple potholes. Additional Information: I would presume this has been reported due to the severity of the road condition , cones were placed on the worst areas but have since disappeared a few weeks ago. Name: [REDACTED] Address Line 1: [REDACTED] Address Line 2: [REDACTED] Postcode: [REDACTED]. Telephone Number: [REDACTED]. Email Address: [REDACTED]			
<b>Location:</b> OLDCROFT PLACE - ROADS28164 - AB		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> N/19/1775 - OLDCROFT PLACE	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 702025			
<b>Enquiry No.:</b> 657338	<b>Logged by:</b> Contact Centre	<b>on:</b> 16/03/2016 09:58	<b>Enquiry Ref:</b>
<b>Service:</b> Roads	<b>Subject:</b> General Enquiry	<b>Classification:</b> Defect Report	
<b>Desc.:</b> Reference No: ROADS27965. Site (Street/Park/etc): Street. Location: Oldcroft Place. First Type of Fault: Poor Road Surface. Second Type of Fault: Pothole. Additional Information: On entrance to Oldcroft Place from Foresterhill Road, between the first and second right turn entrances; the road surface is broken up, with numerous large potholes. Name: [REDACTED] Address Line 1: [REDACTED] Address Line 2: [REDACTED] Postcode: [REDACTED]. Telephone Number: [REDACTED]. Email Address: [REDACTED]			
<b>Location:</b> OLDCROFT PLACE - ROADS27965 - AB		<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 1,000.00	<b>Feature Id - Location:</b> N/19/1775 - OLDCROFT PLACE	<b>Feature Type:</b> RDS Road Section	
<b>Job Number:</b> 702025			

Effective: 06/12/2015 to 06/12/2017

Contract: Roads Contract (General Maint) (RD01)

Site: OLDCROFT PLACE (7601355)

Service: Roads

Display Action Officer: No

**Customer Services**

Enquiry No.: 655895

Logged by: Contact Centre

on: 29/02/2016 20:57

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: Reference No : ROADS27837

Site (Street/Park/etc) : Oldcroft Place

Location : 100m from Foresterhill Road.

Locational Details : Opposite side of road

First Type of Fault : Pothole

First Fault Details : There are 2 potholes trying to mate and start a family causing drivers to swerve to avoid.

Additional Information : These potholes have been &amp;quot;filled&amp;quot; previously but not to an acceptable standard and are now liable to damage vehicles for anyone unwary of their depth.

Location: OLDCROFT PLACE

Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: N/19/1775 - OLDCROFT PLACE

Feature Type: RDS Road Section

Job Number: 702024

Defect Number: 456129

Enquiry No.: 651196

Logged by: Contact Centre

on: 15/01/2016 08:42

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: ROAD IS POTHOLED AND HAS UNEVEN SURFACE. REPORTED BY [REDACTED]

Location: OLDCROFT PLACE

Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: N/19/1775 - OLDCROFT PLACE

Feature Type: RDS Road Section

Job Number: 700128

Defect Number: 454615

**Maintenance Management**

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1,000.00	Asset - Locn.: N/19/1775 - OLDCROFT PLACE		Feature Type: RDS Road Section		Area: Aberdeen Central	
56620	large pothole in c/way	at. 44./98	.Routine Maintenance	Job Closed	10/12/2008		
56664	large pothole in c/way.	48/94	.Routine Maintenance	Job Closed	11/12/2008		
182903	repair all surface defects as required ( suggestion : can this be done with MULTI-HOG ? )	from number 48 to foresterhill road see photos	.RD 14 Day	Job Cancelled	07/04/2014	21/04/2014	Est.
195170	jet patch all surface defects and rutting as required (Pot Hole)	From flats 48 to forresterhill road	.RD 28 Day	Job Closed	15/07/2015	11/01/2017	Act. RD01/21203
700128	repair all pot holes rutting and surface defects as required (Pot Hole)	OLDCROFT PLACE From number 96 to forresterhill road	.RD 2 Day	Job Closed	15/01/2016	16/01/2016	Act. RD01/21857
700333	repair defects on footway crossing point as required to make safe	at goods delivery entrance next to shop see photo	.RD 7 Day	Job Closed	21/01/2016	21/01/2016	Act. RD01/21930
702024	repair all pot holes and surface defects as required various sizes from 900 x 900 x 95mm deep to 300 x 300 x 60mm deep (Pot Hole)	From number 96 to forresterhill road	.RD 2 Day	Job Closed	01/03/2016	02/03/2016	Act. RD01/22320
702025	hot patch repair repair trench of road on left hand side heading towards forresterhill road (Pot Hole)	From Croft tavern pub to forresterhill road	.RD 28 Day	Job Closed	01/03/2016	22/04/2016	Act. RD01/22878

Effective: 06/12/2015 to 06/12/2017

Contract: Roads Contract (General Maint) (RD01)

Site: OLDCROFT PLACE (7601355)

Service: Roads

Display Action Officer: No

**Maintenance Management**

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b> 1,000.00		<b>Asset - Locn.:</b> N/19/1775 - OLDCROFT PLACE		<b>Feature Type:</b> RDS Road Section		<b>Area:</b> Aberdeen Central	
704665	Repair pothole as required approximately 200 x 200 x 45mm (Pot Hole)	At junction with oldcroft gardens	.RD 7 Day	Job Closed	10/05/2016	11/05/2016	Act. RD01/23165
708677	Find and Fix 1 potholes filled by [REDACTED]	97	.Routine Maintenance	Job Closed	21/09/2016	17/09/2016	Act.
710436	Repair pothole as required approximately 500 x 500 x 70mm (Pot Hole)	Opposite car park lay by at flats numbers 48-94	.RD Emergency	Contractor Completed	06/12/2016	06/12/2016	Act. RD01/25403
711283	Blocked gully and gully cover fitted upside down (Blocked Gully)	Beside telephone box opposite premier store	.RD 14 Day	Contractor Completed	16/01/2017	19/01/2017	Act. RD01/25727
711284	Repair all potholes and surface defects as required (Pot Hole)	At entrance into car park opposite premier stores	.RD 7 Day	Contractor Completed	16/01/2017	16/01/2017	Act. RD01/25726
711285	Reset sunken gully (Iron Works)	Beside telephone box opposite premier stores	.RD 28 Day	Contractor Completed	16/01/2017	01/02/2017	Act. RD01/25796
711301	jet patch repair or multi hog repair all surface defects approximately 100m x 1m	from numbers 48-94 to oldcroft gardens	.RD 14 Day	Order Printed	16/01/2017	30/01/2017	Est. RD01/26872
711530	Repair all potholes and surface defects as required various sizes approximately 500 x 500 x 50mm (hot tar repair) (Pot Hole)	From car park entrance to numbers 48-94 to lamppost number 3 east bound	.RD 7 Day	Contractor Completed	24/01/2017	25/01/2017	Act. RD01/25835
715190	Clean and jet 19 gullies done on cyclic maintenance [REDACTED]	whole street	.Routine Maintenance	Contractor Completed	10/05/2017	02/05/2017	Act.
715191	Clean and jet 3 gullies missed on cyclic maintenance due to parked cars	o/s 17, 73, 97	.RD 14 Day	Order Printed	10/05/2017	24/05/2017	Est. RD01/27245
716475	Repair all potholes and surface defects as required (Pot Hole)	At opposite side of Road from numbers 97-103	.RD 2 Day	Contractor Completed	26/06/2017	26/06/2017	Act. RD01/27826
717566	Repair all potholes and surface defects as required (Pot Hole)	From forresterhill road to numbers 96-146 oldcroft place	.RD 7 Day	Contractor Completed	14/08/2017	14/08/2017	Act. RD01/28280
717567	Jet patch all potholes and surface defects as required (Jet Patching Required)	From forresterhill road to numbers 96-146 oldcroft place	.RD Planned Works	Job Raised	14/08/2017	14/08/2022	Est.
718648	Find and Fix 4 potholes repaired by [REDACTED]	across from shops and car park	.Routine Maintenance	Contractor Completed	09/10/2017	06/10/2017	Act.
719419	Find and Fix pothole repaired by [REDACTED]	outside 108	.Routine Maintenance	Contractor Completed	04/12/2017	04/12/2017	Act.
719432	Find and Fix 15 potholes repaired by [REDACTED]	whole road	.Routine Maintenance	Contractor Completed	05/12/2017	04/12/2017	Act.
<b>Asset:</b> 1,008.00		<b>Asset - Locn.:</b> 1 - Forresterhill Road to Stockethill Crescent-Carriageway		<b>Feature Type:</b> RDS Carriageway		<b>Area:</b> Aberdeen Central	
52544	Faded broken white lines less than 80 % visible (Road Marking)	Foresterhill rd	.RD 3 Months	Job Closed	25/06/2008	18/09/2008	Est.

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**Effective:** 06/12/2015 to 06/12/2017**Contract:** Roads Contract (General Maint) (RD01)**Site:** OLDCROFT PLACE (7601355)**Service:** Roads**Display Action Officer:** No

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