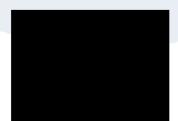
Our Ref. EIR-17-1836 - Virginia Street

Your Ref.

Contact Information Compliance Team foienquiries@aberdeencity.gov.uk

Direct Dial 01224 522166

### 11 January 2018





Information Compliance Team
Customer Services
Corporate Governance
Aberdeen City Council
Marischal College
3<sup>rd</sup> Floor North
Business Hub 17
ABERDEEN
AB10 1AQ

Tel 01224 522000 Minicom 01224 522381 DX 529451, Aberdeen 9 www.aberdeencity.gov.uk



### Environmental Information (Scotland) Regulations 2004 (EIRs)

#### EIR-17-1836 - Virginia Street

Thank you for your clarified information request of 13 December 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

We would be obliged if you could provide us with the following documents.

- Inspection records for Virginia Street, Aberdeen from January 2016 until present. Please refer to the first enclosed document relating to 'Condition Survey'.
- Reports or complaints received about the condition of the footway at Virginia Street,
   Aberdeen from January 2016 until present.

Please refer to the second enclosed document relating to 'Customer Services'.

ACC has received no official complaints for this area within the given timescale. There are no complaints logged within ACC's Complaints system regarding the footway at Virginia Street, Aberdeen between 01 January 2016 and 05 January 2018.

ACC follows the Scottish Local Authority Complaints Handling Procedure. Under this procedure, a 'complaint' is defined as "an expression of dissatisfaction regarding our actions, or lack of action, or the standard of service provided by us or on our behalf". There are some topics that cannot be considered as a 'complaint', including first time requests for a service e.g. reporting a pothole, broken paving slab or the general condition of the footway.

For more information please visit <a href="www.aberdeencity.gov.uk/complaints">www.aberdeencity.gov.uk/complaints</a> and refer to the 'What is a complaint?' section.

Please note that third party names and personal details, as well as the names of ACC Officers who are below Head of Service level have been redacted (blacked out) from the Customer Services

ANGELA SCOTT CHIEF EXECUTIVE











document. This is because ACC considers that this information is excepted from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby give notice that we are refusing your request under the terms of Regulation 11(2) in conjunction with Regulation 11(3)(a)(i) – Personal Information - of the EIRs.

In making this decision ACC considered the following points:

ACC is of the opinion that Regulation 11(2) applies to the information specified above as the information in question is personal information relating to living individuals and the applicant is not the data subject.

ACC is of the opinion that Regulation 11(3)(a)(i) applies, as ACC considers that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully) and second Data Protection Principle (personal information must only be processed for a specific and lawful purpose).

Third parties named within the Customer Services document and ACC Officers below Head of Service level would not expect ACC to release this information about them into the public domain under the EIRs (or the Freedom of Information (Scotland) Act 2002 (FOISA)).

# • Details of any works completed by independent contractors or Utility Companies on Virginia Street, Aberdeen from January 2016 until present.

The only works logged by a utility company on this section of carriageway were undertaken by BT between 3 and 4 August 2017 outside Grampian House. These works were on the footway. Having visited the site ACC can confirm that there are no trip hazards associated with the reinstatement. Please refer to the third enclosed document for a copy of the Works Log.

Please note that third party names and personal details have been redacted (blacked out) from the Works Log. This is because ACC considers that this information is excepted from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby give notice that we are refusing your request under the terms of Regulation 11(2) in conjunction with Regulation 11(3)(a)(i) – Personal Information - of the EIRs.

In making this decision ACC considered the following points:

ACC is of the opinion that Regulation 11(2) applies to the information specified above as the information in question is personal information relating to living individuals and the applicant is not the data subject.

ACC is of the opinion that Regulation 11(3)(a)(i) applies, as ACC considers that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully) and second Data Protection Principle (personal information must only be processed for a specific and lawful purpose).

Third parties named within the enclosed documents would not expect ACC to release this information about them into the public domain under the EIRs (or the Freedom of Information (Scotland) Act 2002 (FOISA)).

# • Records of any pedestrian accidents that have occurred at Virginia Street, Aberdeen from January 2016 until present.

ACC has not received any other claims or intimations for Claims relating to Virginia Street aside from one personal injury claim for November 2017. There have also been no enquiries for accidents within the given timescale on the footway or carriageway.

We hope this helps with your request.

Yours sincerely,

Anna Buchan Information Compliance Officer

#### INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA. However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

Display Action Officer: No

Site: VIRGINIA STREET (7601440)

| Site: VIRGINIA STREET (760            | 01440)                                       | Locality: ABERDEEN, ABERDEEN CITY  |                           | Area: Aberdeen Centra | l            |
|---------------------------------------|--|------------------------------------|---------------------------|-----------------------|--------------|
| Condition Survey                      |  |                                    |                           |                       |              |
| Defect No: Description                | Log Date Location                            | Defect Type                        | Class. Organisat          | ion Status            | Job No.      |
| <b>Asset:</b> 1,000.00                | Asset - Locn.: S/30/2389 - VIRGINIA STR      | EET Featur                         | re Type: RDS Road Section | Area: Aberdeen Cent   | ral          |
| Batch: 536600 - Inspection            | Batch  | Route: Week: 18 - Area: 18         |                           | Date                  | : 27/07/2017 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 534954 - Inspection            | Batch  | Route: Week: 14 - Area: 18         |                           | Date                  | : 30/06/2017 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 533737 - Inspection            | Batch  | Route: Week: 10 - Area: 18         |                           | Date                  | : 09/06/2017 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 531386 - Inspection            | Batch  | Route: Week: 06 - Area: 18         |                           | Date                  | : 04/05/2017 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 529466 - Inspection            | Batch  | Route: Week: 02 - Area: 18         |                           | Date                  | : 07/04/2017 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 527334 - Inspection            | Batch  | Route: Week: 46 - Area: 18         |                           | Date                  | : 10/03/2017 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 525886 - Inspection            | Batch  | Route: Week: 42 - Area: 18         |                           | Date                  | : 14/02/2017 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 524239 - Inspection            | Batch  | Route: Week: 38 - Area: 18         |                           | Date                  | : 21/01/2017 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 522188 - Inspection            | Batch  | Route: Week: 34 - Area: 18         |                           | Date                  | : 15/12/2016 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 520309 - Inspection            | Batch  | Route: Week: 30 - Area: 18         |                           | Date                  | : 17/11/2016 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 518305 - Inspection            | Batch  | Route: Week: 26 - Area: 18         |                           | Date                  | : 27/10/2016 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 515437 - Inspection            | Batch  | Route: Week: 22 - Area: 18         |                           | Date                  | : 22/09/2016 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 512621 - Inspection            | Batch  | Route: Week: 18 - Area: 18         |                           | Date                  | : 31/08/2016 |
| 460440 Repair potholes around manhole | Scottish water 31/08/2016 South bound square | d just passed weigh-house Pot Hole | Internal                  | Archived              | 708212       |
| Batch: 506703 - Inspection            | Batch  | Route: Week: 14 - Area: 18         |                           | Date                  | : 25/07/2016 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 505333 - Inspection            | Batch  | Route: Week: 10 - Area: 18         |                           | Date                  | : 07/07/2016 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
| Batch: 502432 - Inspection            | Batch  | Route: Week: 06 - Area: 18         |                           | Date                  | : 02/06/2016 |
| No actionable defects for             |  |                                    |                           |                       |              |
| Batch: 499241 - Inspection            | Batch  | Route: Week: 02 - Area: 18         |                           | Date                  | : 03/05/2016 |
| No actionable defects for             | ound   |                                    |                           |                       |              |
|                                       |  |                                    |                           |                       |              |

Display Action Officer: No

| Condition Survey |
|------------------|
|------------------|

| efect No: Description   | Log Date                     | Location                      | Defect Type                | Class. Organisati   | on Status   | Job No           |
|---|------------------------------|-------------------------------|----------------------------|---------------------|-------------|------------------|
| <b>Asset:</b> 1,000.00 <b>A</b>   | sset - Locn.: S/30/2389 - V  | IRGINIA STREET                | Feature Typ                | e: RDS Road Section | Area: Aberd | een Central      |
| Batch: 497488 - Inspection Batch  | า                            |                               | Route: Week: 46 - Area: 18 |                     |             | Date: 11/04/2016 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 493028 - Inspection Batch  | า                            |                               | Route: Week: 38 - Area: 18 |                     |             | Date: 10/02/2016 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 491251 - Inspection Batch  | า                            |                               | Route: Week: 34 - Area: 18 |                     |             | Date: 18/01/2016 |
| 454655 approximately 2 square metr<br>holes carriageway depressio<br>repair as required to make s | n and rutting                | East bound at junction street | on with Commerce Pot Hole  | Internal            | Archived    | 700179           |
| <b>Asset:</b> 1,001.00 <b>A</b>   | sset - Locn.: 1 - Grass verg | je                            | Feature Typ                | e: RDS Verge        | Area: Aberd | een Central      |
| Batch: 536601 - Inspection Batch  | า                            |                               | Route: Week: 18 - Area: 18 |                     |             | Date: 27/07/2017 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 534955 - Inspection Batch  | า                            |                               | Route: Week: 14 - Area: 18 |                     |             | Date: 30/06/2017 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 533738 - Inspection Batch  | า                            |                               | Route: Week: 10 - Area: 18 |                     |             | Date: 09/06/2017 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 531387 - Inspection Batch  | n                            |                               | Route: Week: 06 - Area: 18 |                     |             | Date: 04/05/2017 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 529473 - Inspection Batch  | า                            |                               | Route: Week: 02 - Area: 18 |                     |             | Date: 07/04/2017 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 527335 - Inspection Batch  | า                            |                               | Route: Week: 46 - Area: 18 |                     |             | Date: 10/03/2017 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 525887 - Inspection Batch  | า                            |                               | Route: Week: 42 - Area: 18 |                     |             | Date: 14/02/2017 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 524240 - Inspection Batch  | า                            |                               | Route: Week: 38 - Area: 18 |                     |             | Date: 21/01/2017 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 522189 - Inspection Batch  | า                            |                               | Route: Week: 34 - Area: 18 |                     |             | Date: 15/12/2016 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 520310 - Inspection Batch  | ı                            |                               | Route: Week: 30 - Area: 18 |                     |             | Date: 17/11/2016 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 518306 - Inspection Batch  | า                            |                               | Route: Week: 26 - Area: 18 |                     |             | Date: 27/10/2016 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 515438 - Inspection Batch  | 1                            |                               | Route: Week: 22 - Area: 18 |                     |             | Date: 22/09/2016 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 512622 - Inspection Batch  | 1                            |                               | Route: Week: 18 - Area: 18 |                     |             | Date: 31/08/2016 |
| No actionable defects found   |                              |                               |                            |                     |             |                  |
| Batch: 506704 - Inspection Batch  | ı                            |                               | Route: Week: 14 - Area: 18 |                     |             | Date: 25/07/2016 |

Display Action Officer: No

# **Condition Survey**

| efect No: Desci | ription           |                | Log Date      | Location | Defect Type                | Class.         | Organisation | Status      | Job No.          |
|-----------------|-------------------|----------------|---------------|----------|----------------------------|----------------|--------------|-------------|------------------|
| Asset:          | 1,001.00          | Asset - Locn.: | 1 - Grass ver | ge       | Feature Type               | e: RDS Verge   |              | Area: Abero | leen Central     |
| Batch: 50       | 5334 - Inspectio  | n Batch        |               |          | Route: Week: 10 - Area: 18 |                |              |             | Date: 07/07/2016 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 502      | 2433 - Inspectio  | n Batch        |               |          | Route: Week: 06 - Area: 18 |                |              |             | Date: 02/06/2016 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 499      | 9240 - Inspectio  | n Batch        |               |          | Route: Week: 02 - Area: 18 |                |              |             | Date: 03/05/2016 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 49       | 7489 - Inspectio  | n Batch        |               |          | Route: Week: 46 - Area: 18 |                |              |             | Date: 11/04/2016 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 493      | 3029 - Inspectio  | n Batch        |               |          | Route: Week: 38 - Area: 18 |                |              |             | Date: 10/02/2016 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 49       | 1268 - Inspectio  | n Batch        |               |          | Route: Week: 34 - Area: 18 |                |              |             | Date: 18/01/2016 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Asset:          | 1,002.00          | Asset - Locn.: | 1 - Footway   |          | Feature Type               | e: RDS Footway |              | Area: Abero | leen Central     |
| Batch: 536      | 6603 - Inspectio  | n Batch        |               |          | Route: Week: 18 - Area: 18 |                |              |             | Date: 27/07/2017 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 53       | 4956 - Inspectio  | n Batch        |               |          | Route: Week: 14 - Area: 18 |                |              |             | Date: 30/06/2017 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 530      | 3739 - Inspectio  | n Batch        |               |          | Route: Week: 10 - Area: 18 |                |              |             | Date: 09/06/2017 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 53       | 1388 - Inspectio  | n Batch        |               |          | Route: Week: 06 - Area: 18 |                |              |             | Date: 04/05/2017 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 529      | 9474 - Inspectio  | n Batch        |               |          | Route: Week: 02 - Area: 18 |                |              |             | Date: 07/04/2017 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 52       | 7341 - Inspectio  | n Batch        |               |          | Route: Week: 46 - Area: 18 |                |              |             | Date: 10/03/2017 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 52       | 5888 - Inspectio  | n Batch        |               |          | Route: Week: 42 - Area: 18 |                |              |             | Date: 14/02/2017 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 52       | 4241 - Inspectio  | n Batch        |               |          | Route: Week: 38 - Area: 18 |                |              |             | Date: 21/01/2017 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 522      | 2190 - Inspectio  | n Batch        |               |          | Route: Week: 34 - Area: 18 |                |              |             | Date: 15/12/2016 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 520      | 0311 - Inspection | n Batch        | <del></del>   |          | Route: Week: 30 - Area: 18 | <u> </u>       |              | -           | Date: 17/11/2016 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |
| Batch: 518      | 3307 - Inspectio  | n Batch        |               |          | Route: Week: 26 - Area: 18 |                |              |             | Date: 27/10/2016 |
|                 | tionable defects  |                |               |          |                            |                |              |             |                  |
| Batch: 51       | 5439 - Inspectio  | n Batch        |               |          | Route: Week: 22 - Area: 18 |                |              |             | Date: 22/09/2016 |
| No ac           | tionable defects  | found          |               |          |                            |                |              |             |                  |

Display Action Officer: No

# **Condition Survey**

| fect No: Description           | Log Date Location                               | Defect Type                | Class. Organisatio      |             | Job No.          |
|--------------------------------|---|----------------------------|-------------------------|-------------|------------------|
| <b>Asset:</b> 1,002.00         | Asset - Locn.: 1 - Footway                      | Feature Type               | e: RDS Footway          | Area: Aberd | een Central      |
| Batch: 512624 - Inspection Bat | tch   | Route: Week: 18 - Area: 18 |                         |             | Date: 31/08/2016 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 506705 - Inspection Bat | tch   | Route: Week: 14 - Area: 18 |                         |             | Date: 25/07/2016 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 505335 - Inspection Bat | tch   | Route: Week: 10 - Area: 18 |                         |             | Date: 07/07/2016 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 502434 - Inspection Bat | ch  | Route: Week: 06 - Area: 18 |                         |             | Date: 02/06/2016 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 499239 - Inspection Bat | ch  | Route: Week: 02 - Area: 18 |                         |             | Date: 03/05/2016 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 497490 - Inspection Bat | ch  | Route: Week: 46 - Area: 18 |                         |             | Date: 11/04/2016 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 493030 - Inspection Bat | ch  | Route: Week: 38 - Area: 18 |                         |             | Date: 10/02/2016 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 491269 - Inspection Bat | ch  | Route: Week: 34 - Area: 18 |                         |             | Date: 18/01/2016 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| <b>Asset:</b> 1,006.00         | Asset - Locn.: 1 - Central reservation (setted) | Feature Type               | e: RDS Hard Landscaping | Area: Aberd | een Central      |
| Batch: 536602 - Inspection Bat | ich   | Route: Week: 18 - Area: 18 |                         |             | Date: 27/07/2017 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 534957 - Inspection Bat | ich   | Route: Week: 14 - Area: 18 |                         |             | Date: 30/06/2017 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 533740 - Inspection Bat | ich   | Route: Week: 10 - Area: 18 |                         |             | Date: 09/06/2017 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 531389 - Inspection Bat | ich   | Route: Week: 06 - Area: 18 |                         |             | Date: 04/05/2017 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 529475 - Inspection Bat | ich   | Route: Week: 02 - Area: 18 |                         |             | Date: 07/04/2017 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 527336 - Inspection Bat | ich   | Route: Week: 46 - Area: 18 |                         |             | Date: 10/03/2017 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 525889 - Inspection Bat | ich   | Route: Week: 42 - Area: 18 |                         |             | Date: 14/02/2017 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 524242 - Inspection Bat | ich   | Route: Week: 38 - Area: 18 | <u> </u>                |             | Date: 21/01/2017 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 522195 - Inspection Bat | ich   | Route: Week: 34 - Area: 18 |                         |             | Date: 15/12/2016 |
| No actionable defects four     | nd  |                            |                         |             |                  |
| Batch: 520312 - Inspection Bat | ich   | Route: Week: 30 - Area: 18 |                         |             | Date: 17/11/2016 |
| -                              |   |                            |                         |             |                  |

Display Action Officer: No

# **Condition Survey**

| ect No: Description  | Log Date Location                                  | Defect Type                | Class. Organisation    | Status         | Job No                  |
|----------------------|--|----------------------------|------------------------|----------------|-------------------------|
| <b>Asset:</b> 1,006. | 00 Asset - Locn.: 1 - Central reservation (setted) | Feature Type               | : RDS Hard Landscaping | Area: Aberdeen | Central                 |
| Batch: 518308 - In   | spection Batch                                     | Route: Week: 26 - Area: 18 |                        |                | Date: 27/10/2016        |
| No actionable        | defects found                                      |                            |                        |                |                         |
| Batch: 515440 - In   | spection Batch                                     | Route: Week: 22 - Area: 18 |                        |                | Date: 22/09/2016        |
| No actionable        | defects found                                      |                            |                        |                |                         |
| Batch: 512623 - In   | spection Batch                                     | Route: Week: 18 - Area: 18 |                        |                | Date: 31/08/2016        |
| No actionable        | defects found                                      |                            |                        |                |                         |
| Batch: 506706 - In   | spection Batch                                     | Route: Week: 14 - Area: 18 |                        |                | Date: 25/07/2016        |
| No actionable        | defects found                                      |                            |                        |                |                         |
| Batch: 505336 - In   | spection Batch                                     | Route: Week: 10 - Area: 18 |                        |                | Date: 07/07/2016        |
| No actionable        | defects found                                      |                            |                        |                |                         |
| Batch: 502435 - In   | spection Batch                                     | Route: Week: 06 - Area: 18 |                        |                | Date: 02/06/2016        |
|                      | defects found                                      |                            |                        |                |                         |
| Batch: 499238 - In   | spection Batch                                     | Route: Week: 02 - Area: 18 |                        |                | <b>Date:</b> 03/05/2016 |
| No actionable        | defects found                                      |                            |                        |                |                         |
| Batch: 497491 - In   | spection Batch                                     | Route: Week: 46 - Area: 18 |                        |                | <b>Date:</b> 11/04/2016 |
|                      | defects found                                      |                            |                        |                |                         |
| Batch: 493031 - In   | spection Batch                                     | Route: Week: 38 - Area: 18 |                        |                | <b>Date:</b> 10/02/2016 |
|                      | defects found                                      |                            |                        |                |                         |
| Batch: 491270 - In   | •  | Route: Week: 34 - Area: 18 |                        |                | <b>Date:</b> 18/01/2016 |
| No actionable        |  |                            |                        |                |                         |
| <b>Asset:</b> 2,001. |  | Feature Type               | : RDS Gully            | Area: Aberdeen |                         |
| Batch: 513825 - In   | •  | Route: Adhoc Inspection    |                        |                | <b>Date:</b> 09/09/2016 |
|                      | defects found                                      |                            |                        |                |                         |
| <b>Asset:</b> 2,002. | ,  | Feature Type               | : RDS Gully            | Area: Aberdeen |                         |
| Batch: 513826 - In   | spection Batch                                     | Route: Adhoc Inspection    |                        |                | <b>Date:</b> 09/09/2016 |
|                      | defects found                                      |                            |                        |                |                         |
| <b>Asset:</b> 2,003. | ,  | Feature Type               | e: RDS Gully           | Area: Aberdeen | Central                 |
| Batch: 513827 - In   | •  | Route: Adhoc Inspection    |                        |                | <b>Date:</b> 09/09/2016 |
|                      | defects found                                      |                            |                        |                |                         |
| <b>Asset:</b> 2,004. | ,  | Feature Type               | e: RDS Gully           | Area: Aberdeen |                         |
| Batch: 513828 - In   | spection Batch                                     | Route: Adhoc Inspection    |                        |                | <b>Date:</b> 09/09/2016 |
|                      | defects found                                      |                            |                        |                |                         |
| <b>Asset:</b> 2,005. |  | Feature Type               | e: RDS Gully           | Area: Aberdeen | Central                 |
| Batch: 513829 - In   | spection Batch                                     | Route: Adhoc Inspection    |                        |                | <b>Date:</b> 09/09/2016 |
| No actionable        | defects found                                      |                            |                        |                |                         |

Display Action Officer: No

| Con | dition | Survey |
|-----|--------|--------|
|     |        |        |

| ect No: Description  | Log Date Locati                                | on E                               | Defect Type     | Class.      | Organisation | Status         | Job No           |
|----------------------|--|------------------------------------|-----------------|-------------|--------------|----------------|------------------|
| <b>Asset:</b> 2,006. | 00 <b>Asset - Locn.</b> : 7601440/J/00006 - W  | B, opp water lane                  | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513830 - Ir   | ispection Batch                                | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,007. | 00 <b>Asset - Locn.</b> : 7601440/J/00007 - EE | Opp Grampian House                 | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513831 - Ir   | ispection Batch                                | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,008. | 00 <b>Asset - Locn.:</b> 7601440/J/00008 - W   | B, Opp Mearns street               | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513832 - Ir   | ispection Batch                                | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,009. | 00 <b>Asset - Locn.</b> : 7601440/J/00009 - EE | 3 Castle Ln steps                  | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513833 - Ir   | spection Batch                                 | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,010. | 00 <b>Asset - Locn.</b> : 7601440/J/00010 - W  | B, opp NE corner of Grampian hou   | se Feature Type | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513834 - Ir   | spection Batch                                 | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,011. | 00 <b>Asset - Locn.:</b> 7601440/J/00011 - EE  | Opp James St                       | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513835 - Ir   | spection Batch                                 | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,012. | 00 <b>Asset - Locn.</b> : 7601440/J/00012 - W  | B, 2m before James Street junction | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513836 - Ir   | spection Batch                                 | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,013. | 00 <b>Asset - Locn.</b> : 7601440/J/00014 - W  | B, opp LP 16                       | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513837 - Ir   | spection Batch                                 | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,014. | 00 <b>Asset - Locn.</b> : 7601440/J/00013 - EE | Opp LP15                           | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513838 - Ir   | spection Batch                                 | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,015. | 00 <b>Asset - Locn.:</b> 7601440/J/00016 - W   | B, opp LP 14                       | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513839 - Ir   | spection Batch                                 | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,016. | 00 <b>Asset - Locn.</b> : 7601440/J/00018 - W  | B, garage opp LP 14                | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513840 - Ir   | spection Batch                                 | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |
| <b>Asset:</b> 2,017. | 00 <b>Asset - Locn.</b> : 7601440/J/00020 - W  | B, grey garage opp LP 14           | Feature Type    | : RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513841 - Ir   | spection Batch                                 | Route: Adhoo                       | Inspection      |             |              |                | Date: 09/09/2016 |
| No actionable        | defects found                                  |                                    |                 |             |              |                |                  |

Display Action Officer: No

| Asset: 2,018.00  Batch: 513842 - Inspect No actionable defe Asset: 2,019.00  Batch: 513843 - Inspect No actionable defe Asset: 2,020.00  Batch: 513844 - Inspect No actionable defe  | Asset - Locn.: 7601440/J/00022 - WB, grey garage opp LP 12 tion Batch  | Feature Type: RDS Gully  Adhoc Inspection  Feature Type: RDS Gully  Adhoc Inspection  Feature Type: RDS Gully  Adhoc Inspection | Area: Aberdeen Central Date: 09/09/2016  Area: Aberdeen Central Date: 09/09/2016  Area: Aberdeen Central Date: 09/09/2016 |
|--|--|---|---|
| No actionable defe  Asset: 2,019.00  Batch: 513843 - Inspection No actionable defeect   Asset: 2,020.00  Batch: 513844 - Inspective No actionable defeect   No actionable defe | Asset - Locn.: 7601440/J/00022 - WB, grey garage opp LP 12 tion Batch  | Feature Type: RDS Gully Adhoc Inspection Feature Type: RDS Gully  | Area: Aberdeen Central  Date: 09/09/2016  Area: Aberdeen Central  |
| Asset: 2,019.00  Batch: 513843 - Inspection No actionable defermance Asset: 2,020.00  Batch: 513844 - Inspection No actionable defermance No actionable defermance   | Asset - Locn.: 7601440/J/00022 - WB, grey garage opp LP 12 tion Batch cts found Asset - Locn.: 7601440/J/00017 - EB LP13 tion Batch cts found Route: cts found | Adhoc Inspection  Feature Type: RDS Gully   | Date: 09/09/2016  Area: Aberdeen Central  |
| Batch: 513843 - Inspec<br>No actionable defe<br>Asset: 2,020.00<br>Batch: 513844 - Inspec<br>No actionable defe  | tion Batch Route: cts found  Asset - Locn.: 7601440/J/00017 - EB LP13 tion Batch Route: cts found  | Adhoc Inspection  Feature Type: RDS Gully   | Date: 09/09/2016  Area: Aberdeen Central  |
| No actionable defe  Asset: 2,020.00  Batch: 513844 - Inspection  | Asset - Locn.: 7601440/J/00017 - EB LP13 tion Batch Route: cts found   | Feature Type: RDS Gully   | Area: Aberdeen Central  |
| Asset: 2,020.00  Batch: 513844 - Inspec  No actionable defe  | Asset - Locn.: 7601440/J/00017 - EB LP13 tion Batch Route: cts found   |   |   |
| Batch: 513844 - Inspec   | tion Batch Route: cts found  |   |   |
| No actionable defe   | cts found  | Adhoc Inspection  | <b>Date:</b> 09/09/2016   |
|  |  |   |   |
|  |  |   |   |
| <b>Asset:</b> 2,021.00   | Asset - Locn.: 7601440/J/00024 - WB, grey sliding door, opp LP 1   | 12 Feature Type: RDS Gully  | Area: Aberdeen Central  |
| <b>Batch:</b> 513845 - Inspec  | tion Batch Route:  | Adhoc Inspection  | <b>Date:</b> 09/09/2016   |
| No actionable defe   |  |   |   |
| <b>Asset:</b> 2,022.00   | Asset - Locn.: 7601440/J/00019 - EB Opp #47-61   | Feature Type: RDS Gully   | Area: Aberdeen Central  |
| <b>Batch:</b> 513846 - Inspec  | tion Batch Route:  | Adhoc Inspection  | <b>Date</b> : 09/09/2016  |
| No actionable defe   |  |   |   |
| <b>Asset:</b> 2,023.00   | <b>Asset - Locn.:</b> 7601440/J/00026 - WB, opp LP 12  | Feature Type: RDS Gully   | Area: Aberdeen Central  |
| <b>Batch:</b> 513847 - Inspec  |  | Adhoc Inspection  | <b>Date</b> : 09/09/2016  |
| No actionable defe   |  |   | _   |
| <b>Asset:</b> 2,024.00   | <b>Asset - Locn.:</b> 7601440/J/00021 - EB opp IN sign   | Feature Type: RDS Gully   | Area: Aberdeen Central  |
| Batch: 513848 - Inspec   |  | Adhoc Inspection  | <b>Date</b> : 09/09/2016  |
| No actionable defe   |  |   |   |
| <b>Asset:</b> 2,025.00   | <b>Asset - Locn.</b> : 7601440/J/00028 - WB, opp sub station   | Feature Type: RDS Gully   | Area: Aberdeen Central  |
| Batch: 513849 - Inspec   |  | Adhoc Inspection  | <b>Date</b> : 09/09/2016  |
| No actionable defe   |  |   |   |
| <b>Asset:</b> 2,026.00   | Asset - Locn.: 7601440/J/00023 - EB near opp LP11  | Feature Type: RDS Gully   | Area: Aberdeen Central  |
| Batch: 513850 - Inspec   |  | Adhoc Inspection  | <b>Date:</b> 09/09/2016   |
| No actionable defe   |  | Frateur Torre DDO Oulle   | Anna Albanda a Osatasi  |
| <b>Asset:</b> 2,027.00   | Asset - Locn.: 7601440/J/00030 - WB, under bridge  | Feature Type: RDS Gully   | Area: Aberdeen Central  |
| Batch: 513851 - Inspec   |  | Adhoc Inspection  | Date: 09/09/2016  |
| No actionable defe   | cts found  Asset - Locn.: 7601440/J/00025 - EB LP9   | Ecoture Times DDC Cully   | Area: Aberdeen Central  |
| Asset: 2,028.00  |  | Feature Type: RDS Gully   |   |
| Batch: 513852 - Inspec   |  | Adhoc Inspection  | <b>Date:</b> 09/09/2016   |
| No actionable defe   | Asset - Locn.: 7601440/J/00032 - WB. next to Theatre lane  | Feature Type: RDS Gully   | Area: Aberdeen Central  |
| ,  | ,  |   | <b>Date:</b> 09/09/2016   |
| Batch: 513853 - Inspection No actionable defe  |  | Adhoc Inspection  | Date: 09/09/2016  |

Page 7 of 9

Display Action Officer: No

| fect No: Description       | Log Date Location                                       | Defect Type              | Class.                 | Organisation | Status         | Job No           |
|----------------------------|---|--------------------------|------------------------|--------------|----------------|------------------|
| <b>Asset:</b> 2,030.00     | <b>Asset - Locn.:</b> 7601440/J/00027 - EB under bridge | Fe                       | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513854 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      | found   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,031.00     | Asset - Locn.: 7601440/J/00034 - WB, opp LP 7           | Fe                       | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513855 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      | found   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,032.00     | Asset - Locn.: 7601440/J/00036 - WB, opp no 7           | Fe                       | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513856 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      | found   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,033.00     | Asset - Locn.: 7601440/J/00029 - EB Opp pvt parking     | Fe                       | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513857 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      | found   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,034.00     | Asset - Locn.: 7601440/J/00038 - WB, pavement next      | to Weigh-house square Fe | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513858 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      | found   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,035.00     | Asset - Locn.: 7601440/J/00031 - EB LP5                 | Fe                       | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513859 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      | found   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,036.00     | Asset - Locn.: 7601440/J/00040 - WB, next Weigh-hou     | use square Fe            | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513860 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      | found   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,037.00     | <b>Asset - Locn.:</b> 7601440/J/00033 - EB near LP3     | Fe                       | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513861 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      | found   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,038.00     | <b>Asset - Locn.</b> : 7601440/J/00035 - EB LP3         | Fe                       | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513862 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      |   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,039.00     | Asset - Locn.: 7601440/J/00037 - EB ped crossing        | Fe                       | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513863 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      | found   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,040.00     | <b>Asset - Locn.:</b> 7601440/J/00039 - EB LP1          | Fe                       | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513864 - Inspection | Batch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |
| No actionable defects      |   |                          |                        |              |                |                  |
| <b>Asset:</b> 2,041.00     | Asset - Locn.: 7601440/J/00041 - WB, opp layby before   | re crosing Fe            | eature Type: RDS Gully |              | Area: Aberdeen | Central          |
| Batch: 513865 - Inspection | Potch   | Route: Adhoc Inspection  |                        |              |                | Date: 09/09/2016 |

Page 8 of 9

Display Action Officer: No

| Condition | Survey |
|-----------|--------|
|-----------|--------|

| fect No: Desc                           | cription          | Log Date Location                                      | Defect Type                 | Class.    | Organisation | Status                   | Job No.          |
|---|-------------------|--|-----------------------------|-----------|--------------|--------------------------|------------------|
| Asset:                                  | 2,042.00          | Asset - Locn.: 7601440/J/00042 - WB, crossing opp Pure | Gym <b>Feature Type</b> : F | RDS Gully |              | Area: Aberde             | en Central       |
| Batch: 51                               | 13866 - Inspectio | n Batch F  | Route: Adhoc Inspection     |           |              | <b>Date</b> : 09/09/2016 |                  |
| No a                                    | ctionable defects | s found  |                             |           |              |                          |                  |
| Asset:                                  | 2,043.00          | Asset - Locn.: 7601440/J/00043 - WB, 10m before regent | quay Feature Type: F        | RDS Gully |              | Area: Aberde             | en Central       |
| Batch: 51                               | 13867 - Inspectio | n Batch F  | Route: Adhoc Inspection     |           |              |                          | Date: 09/09/2016 |
| No a                                    | ctionable defects | s found  |                             |           |              |                          |                  |
| Asset:                                  | 2,044.00          | Asset - Locn.: 7601440/J/00044 - WB, LP 2              | Feature Type: F             | RDS Gully |              | Area: Aberde             | en Central       |
| Batch: 513868 - Inspection Batch Route: |                   | Coute: Adhoc Inspection                                |                             |           |              | Date: 09/09/2016         |                  |

No actionable defects found

**Effective:** 01/01/2016 to 18/12/2017 **Service:** Roads

Display Action Officer: No Site: VIRGINIA STREET (7601440)

Site: VIRGINIA STREET (7601440) Locality: ABERDEEN, ABERDEEN CITY Area: Aberdeen Central

**Customer Services** 

**Enquiry No.:** 724474 **Logged by:** Contact Centre **on:** 16/11/2017 09:11

Service: Roads Subject: General Enquiry Classification: Defect Report Enquiry Ref:

Desc.: METAL BOLLARD TYPE ITEM MUST HAVE FALLEN OFF OF VEHICLE. CALLER HAS MANAGED TO PULL IT TO THE SIDE OF THE ROAD TO THE LAY BYE BEFORE THE NCP CAR PARK

Contact:

Contact:

ON VIRGINIA STREET- PHONED THROUGH-JD

Location: VIRGINIA STREET Contact:

**Enquiry No.:** 715948 **Logged by:** Contact Centre **on:** 18/08/2017 13:16

Service: Roads Subject: General Enquiry Classification: Defect Report Enquiry Ref:

Desc.: broken manhole cover - causing issues for traffic --- already phoned through to roads reception to confirm the issue

Location: VIRGINIA STREET - just up from Market street - sfc

**Enquiry No.**: 687646 **Logged by**: Contact Centre **on**: 04/02/2017 00:24

Service: Roads Subject: General Enquiry Classification: Defect Report Enquiry Ref:

Desc.: ROADS29064

Site (Street/Park/etc): A956 northbound after Marischal St bridge

Location: Aberdeen ciry

Locational Details: In front of house

First Type of Fault: Rocking/Noisy/Low Manhole Cover First Fault Details: Pothole at edge, noise increasing daily

Additional Information: Problem noted last week or so, drastic worsening last few days, we travel by road but residents must find noise non stop

Location: A956 northbound after Marischal St bridge Aberdeen ciry

**Enquiry No.:** 684756 **Logged by:** Contact Centre **on:** 09/01/2017 10:20

Service: Roads Subject: General Enquiry Classification: Defect Report Enquiry Ref:

Desc.: DRAIN COVER LOOSE AND ROCKING APPROX OPPOSTE NO 109 - HAS BEEN LIKE THIS SINCE DECEMBER -

Location: approx at 109 VIRGINIA STREET

Contact:

**Enquiry No.:** 681620 **Logged by:** Contact Centre **on:** 30/11/2016 21:58

Service: Roads Subject: General Enquiry Classification: Defect Report Enquiry Ref:

Desc.: Reference No : ROADS28837

Site (Street/Park/etc): Virginia street

Location: Outside 109 Virginia street beside one way sign

Locational Details: In front of house

First Type of Fault: Rocking/Noisy/Low Manhole Cover

Additional Information: The manhole cover on the road is loose and extremely loud when cars drive over it.

Location: Virginia street Contact:

**Enquiry No.:** 669890 **Logged by:** Contact Centre **on:** 14/08/2016 20:02

Service: Roads Subject: General Enquiry Classification: Defect Report Enquiry Ref:

Desc.: An increasing amount of vehicles are using the right hand lane at the traffic lights from Virginia Street to turn left onto Commerce Street. The traffic lights are filtered and have a left hand arrow which comes on before the full green, but recently a large number of vehicles have been waiting in the right hand lane for the full green and then attempting to turn left across the path of vehicles who are travelling in the left hand lane. It's entirely possible that this is just down to extremely poor driving but would it be possible to investigate installing 'Get in Lane' signs before the junction, or painting arrows on the road on the approach to the junction to reduce the possibility of an accident? Although the speed of vehicles at this junction is low, it's a very

busy location and any collision could be quite bad and would probably end up snarling up the traffic all throughout the city.

Location: Junction of Virginia Street & Contact: ANON AUG 16 ANON AUG 16

Effective: 01/01/2016 to 18/12/2017 Service: Roads

Display Action Officer: No Site: VIRGINIA STREET (7601440)

#### Customer Services Logged by: Contact Centre **Enquiry No.:** 668417 on: 29/07/2016 08:30 Subject: General Enquiry Classification: Defect Report Service: Roads **Enquiry Ref:** Desc.: Reference No: ROADS28544. Site (Street/Park/etc): A996 left carriageway. Location: Junction Virginia Street/Marischal Street. Locational Details: In front of house. First Type of Fault: Rocking/Noisy/Low Manhole Cover. First Fault Details: Large manhole seems to be deformed banging overtime a vehicle goes over it. Second Type of Fault: Rocking/Noisy/Low Manhole Cover. Second Fault Details: Very noisy day and night causing a disturbance and presumably possibly dangerous for road users. Could it collapse with a lorry on top? Additional Information: The manhole is in front of the Virginia block which contains number 29. Name: Address Line 1: Virginia Street Visitor. Email Address: Location: 29 VIRGINIA STREET - ROADS28544 - AB **Enquiry No.:** 668107 Logged by: Contact Centre on: 26/07/2016 13:13 Service: Roads Subject: General Enquiry Classification: Defect Report **Enquiry Ref:** Desc.: Reference No: NOISE COMPLAINTS13858. Site (Street/Park/etc): Virginia St. Location: Underneath bridge beside electric box. Locational Details: In front of house. First Type of Concern: Traffic. First Concern Details: Drain making noises every time a car /lorry goes over it. Second Type of Concern: Traffic. Second Concern Details: last time drain collapsed. Additional Information: The drain is making a awful noise when traffic goes over it keeping me from hearing my tv or getting a sleep. last time drain was making the same noise it caved in. Name: Telephone Number: . Email Address Location: VIRGINIA STREET - NOISE COMPLAINTS13858 - AB Contact: Enquiry No.: 662282 on: 12/05/2016 09:20 Logged by: Contact Centre Subject: Oil Spill Classification: Enquiry **Enquiry Ref:** Service: Roads **Desc.:** \*\*Oil Spill\*\* Driver not sure how far back the spill goes, see route above. Location: Virginia Street/Market Street/Esplanade West-JF Contact: **Enquiry No.:** 654812 Logged by: Contact Centre on: 17/02/2016 16:23 Classification: Defect Report Subject: General Enquiry **Enquiry Ref:** Service: Roads Desc.: Reference No: ROADS27654. Site (Street/Park/etc): Virginia Street corner with Commerce Street. Location: A956 Northbound. Locational Details: In footpath or lane. First Type of Fault: Pothole. First Fault Details: Not just one but a series of potholes. Second Type of Fault: Poor Road Surface. Additional Information: Coordinates: 57.148481, -2.088593. As you turn left on Commerce Street from A956 on the inside lane. Name: Address Line 1 Postcode: Email Address: Location: VIRGINIA STREET - ROADS27654 - AB Contact: Anon Feature Type: RDS Road Section Plot Number: 1.000.00 Feature Id - Location: S/30/2389 - VIRGINIA STREET Job Number: 199284 Logged by: Contact Centre on: 01/02/2016 16:39 **Enquiry No.:** 653113 Subject: General Enquiry Classification: Defect Report **Enquiry Ref:** Service: Roads Desc.: Reference No: ROADS27492. Site (Street/Park/etc): Commerce Street. Location: junction with Virginia Street. First Type of Fault: Pothole. First Fault Details: Road surface and temporary repairs breaking up. Large Pothole. Second Type of Fault: Poor Road Surface. Second Fault Details: Adjacent road surface cracking and crumbling. Additional Information: North bound carriageway outside lane immediately after turn. Large areas of road surface approx. 1m by 1m breaking up. Deep pothole, deep enough to cause a bang when hit within this area. Temporary repairs may have been attempted within past couple of weeks but these have failed. Name: . Address Line 1: Address Line 2: Address Line 3: Postcode: Telephone Number: **Email Address:** Location: COMMERCE STREET - ROADS27492 - AB Contact Feature Type: RDS Road Section

Plot Number: 1,000.00 Feature Id - Location: S/30/2389 - VIRGINIA STREET

Job Number: 700179

Effective: 01/01/2016 to 18/12/2017 Service: Roads

Display Action Officer: No Site: VIRGINIA STREET (7601440)

Customer Services

Logged by: Contact Centre on: 28/01/2016 15:14 **Enquiry No.:** 652724

Subject: General Enquiry Classification: Defect Report **Enquiry Ref:** Service: Roads

Desc.: Reference No: ROADS27464. Site (Street/Park/etc): convergance of Virginia St. Commerce St. Miller Street, Location: Road Surface. First Type of Fault: Poor Road Surface. First Fault Details: Multiple road surface degradation. Additional Information: Terrible road surface over the entire section, particularly whilst turning left onto Commerce St from Virginia St, also going across from

Virginia St to Miller St, lots of trenches, holes and loose rocks. Reported many timed before, no action ever taken Telephone Number:

Name: Address Line 1 Address Line 2: Postcode: Location: COMMERCE STREET - ROADS27464 - AB Contact:

Plot Number: 1.000.00 Feature Id - Location: S/30/2389 - VIRGINIA STREET Feature Type: RDS Road Section

Job Number: 700179

Logged by: Contact Centre on: 12/01/2016 14:21

**Enquiry No.:** 650707 Service: Roads Subject: General Enquiry Classification: Defect Report

Desc.: Reference No: ROADS27251. Site (Street/Park/etc): Virginia Street. Location: At traffic lights when turning left into Commerce Street. First Type of Fault: Poor Road Surface.

Address Line 1: Postcode: **Email Address** 

Location: VIRGINIA STREET - ROADS27251 - AB Contact:

Feature Id - Location: S/30/2389 - VIRGINIA STREET Feature Type: RDS Road Section Plot Number: 1.000.00

Job Number: 199284

Logged by: Contact Centre on: 06/01/2016 10:51 **Enquiry No.:** 649812

Subject: General Enquiry Classification: Defect Report **Enquiry Ref:** Service: Roads

Desc.; Reference No: ROADS27155. Site (Street/Park/etc): virginia street & amp; amp; Commerce street. Location: left hand lane as you turn onto commerce street heading towards the roundabout. First Address Line 2:

Contact:

Type of Fault: Poor Road Surface. First Fault Details: road is covered in patched potholes road is very rough to drive over. Name: Address Line 1: Postcode: Telephone Number: Email Address

Location: VIRGINIA STREET - ROADS27155 - AB

Plot Number: 1.000.00 Feature Id - Location: S/30/2389 - VIRGINIA STREET

Job Number: 199284

Feature Type: RDS Road Section

Email

**Enquiry Ref:** 

# Street Works Report



#### Works Details

Works Ref: BT037-ONEA30686924

LAREF: 2312628 Works Recorded Date: 18/07/2017 12:58

Address: VIRGINIA STREET Proposed start date: 03/08/2017

ABERDEEN Actual start date: 03/08/2017
ABERDEEN Estimated end date: 04/08/2017
ABERDEEN CITY Latest Notice Type: WORKS CLEAR

County:ABERDEEN CITYLatest Notice Type:WORKS CLEARWorks Type:MINOR WITH EXCAVATIONStatus:WORKS CLEAR

Other

Project:

**Traffic Sensitive** 

Town:

Promoter: Openreach / BT (ETHERNET)

Notifiable Authority: Aberdeen City Council / Aberdeen City Council

NSG Ref: 76/01440 Easting: 394655.00 Northing: 806315.00

Carriageway Reinst.: SPECIAL TYPE - OVER 30 MS Footway Reinst.: OTHER FOOTWAYS

Traffic Management: WORKS ENTIRELY ON THE FOOTWAY Works Technique.: HAND

**Location:** At the front of Grampian House, Virginia Street, Aberdeen

**Description:** Maintenence woks on behalf of BT for engineer to clear blockage in the footway

Sites

Site Surface LocationSite statusSite LocationPostcodeDepthLengthWidth1 FOOTWAYSITE PERMANENTAt the front of Grampian House, VirginiaAB11 5ATSTD0.600.40

Dimensions: Length: 0.60 Depth Code: STD

Width: 0.40

**Easting:** 394,655.00

Surface Type: Northing: 806,315.00

Interim Reinstatement Date: Permanent Reinstatement Date: 04/08/2017

Comments

No. OD Type Made date/time Username

1 BT037 COMMENT OR INFORMATION 10/08/2017 10:10

Hi, i have closed this down as works clear rather than works closed in error, can you please provide a reference to amend

this

thank you

1 CA001 FPN COMMENT 24/08/2017 9:40

Fpn had been automatically generated - had the early start been recorded on notice?

2 BT037 REQUEST FOR FURTHER INFO 10/08/2017 10:15

Can you please advise on the FPN, as no follow up notice has been done as early start was agreed by

reference number AC/17/3044

Contacts

Contact type Contact name Address Tel No. Qualification Ref

ORIGINATOR oak house

L34 9FB

CONTRACTOR oak house

L34 9FB

Charges

 Date/Time
 Charge description
 Charge value
 Net Value
 Invoiced

 04/08/2017
 8:31
 FPN SECTION 114(5) S0279
 0.00
 0.00
 No

Adjusted On hold

History

 Date/Time
 Event Type
 Details
 Username

 18/07/2017
 12:58
 WORKS RECORDED
 PROPOSED WORKS: 18/08/2017 - 21/08/2017

 18/07/2017
 12:58 ONE MONTH
 PROPOSED WORKS: 18/08/2017 - 21/08/2017

 18/07/2017
 12:58 MAP CONFLICT
 SW515-ABV/ABV/501175B0280 Within 500m T/S

| 18/07/2017       12:58       MAP CONFLICT       SW515-ABV/ABV/501775B0281 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       SW515-ABV/ABV/501175B0282 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       CA001-P000000019373 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       CA001-P000000019442 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       CA001-P000000019440 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       CA001-P000000019442 Same Street - Dates Overla         18/07/2017       12:59       WORKS DOCUMENT EMAILED       WORKS - CO.uk         18/07/2017       13:14       VIEW NOTICE ASSESSMENT       SG005         18/07/2017       13:15       NOTICE ASSESSMENT       WO001-High Interest         19/07/2017       9:56       NOTICE ASSESSMENT       SW100-High Interest         20/07/2017       8:03       NOTICE ASSESSMENT       SS001-High Interest         03/08/2017       13:47       WORKS DETAILS CHANGED       PROPOSED WORKS: 03/08/2017 - 04/08/2017   |       |
|--|-------|
| 18/07/2017       12:58       MAP CONFLICT       CA001-P000000019373 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       CA001-P000000019412 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       CA001-P000000019440 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       CA001-P000000019442 Same Street - Dates Overla         18/07/2017       12:59       WORKS DOCUMENT EMAILED       WORKS - CO.uk         18/07/2017       13:14       VIEW NOTICE ASSESSMENT       SG005         18/07/2017       13:15       NOTICE ASSESSMENT       SG001-High Interest         19/07/2017       9:56       NOTICE ASSESSMENT       WO001-High Interest         20/07/2017       11:44       NOTICE ASSESSMENT       SW100-High Interest         25/07/2017       8:03       NOTICE ASSESSMENT       SS001-High Interest   | ;     |
| 18/07/2017       12:58       MAP CONFLICT       CA001-P000000019412 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       CA001-P000000019440 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       CA001-P000000019442 Same Street - Dates Overla         18/07/2017       12:59       WORKS DOCUMENT EMAILED       WORKS - Co.uk         18/07/2017       13:14       VIEW NOTICE ASSESSMENT       SG005         18/07/2017       13:15       NOTICE ASSESSMENT       SG001-High Interest         19/07/2017       9:56       NOTICE ASSESSMENT       WO001-High Interest         20/07/2017       11:44       NOTICE ASSESSMENT       SW100-High Interest         25/07/2017       8:03       NOTICE ASSESSMENT       SS001-High Interest   | ;     |
| 18/07/2017       12:58       MAP CONFLICT       CA001-P000000019440 Within 500m T/S         18/07/2017       12:58       MAP CONFLICT       CA001-P000000019442 Same Street - Dates Overlage         18/07/2017       12:59       WORKS DOCUMENT EMAILED       WORKS - CO.uk         18/07/2017       13:14       VIEW NOTICE ASSESSMENT       SG005         18/07/2017       13:15       NOTICE ASSESSMENT       SG001-High Interest         19/07/2017       9:56       NOTICE ASSESSMENT       WO001-High Interest         20/07/2017       11:44       NOTICE ASSESSMENT       SW100-High Interest         25/07/2017       8:03       NOTICE ASSESSMENT       SS001-High Interest   |       |
| 18/07/2017       12:58       MAP CONFLICT       CA001-P000000019442 Same Street - Dates Overlage Co.uk         18/07/2017       12:59       WORKS DOCUMENT EMAILED WORKS - Co.uk         18/07/2017       13:14       VIEW NOTICE ASSESSMENT SG005         18/07/2017       13:15       NOTICE ASSESSMENT W0001-High Interest         19/07/2017       9:56       NOTICE ASSESSMENT W0001-High Interest         20/07/2017       11:44       NOTICE ASSESSMENT SW100-High Interest         25/07/2017       8:03       NOTICE ASSESSMENT SS001-High Interest   | Ī     |
| 18/07/2017       12:59       WORKS DOCUMENT EMAILED       WORKS - Co.uk         18/07/2017       13:14       VIEW NOTICE ASSESSMENT       SG005         18/07/2017       13:15       NOTICE ASSESSMENT       SG001-High Interest         19/07/2017       9:56       NOTICE ASSESSMENT       WO001-High Interest         20/07/2017       11:44       NOTICE ASSESSMENT       SW100-High Interest         25/07/2017       8:03       NOTICE ASSESSMENT       SS001-High Interest  |       |
| 18/07/2017       13:14       VIEW NOTICE ASSESSMENT       SG005         18/07/2017       13:15       NOTICE ASSESSMENT       SG001-High Interest         19/07/2017       9:56       NOTICE ASSESSMENT       WO001-High Interest         20/07/2017       11:44       NOTICE ASSESSMENT       SW100-High Interest         25/07/2017       8:03       NOTICE ASSESSMENT       SS001-High Interest  | erlap |
| 18/07/2017         13:15         NOTICE ASSESSMENT         SG001-High Interest           19/07/2017         9:56         NOTICE ASSESSMENT         WO001-High Interest           20/07/2017         11:44         NOTICE ASSESSMENT         SW100-High Interest           25/07/2017         8:03         NOTICE ASSESSMENT         SS001-High Interest  |       |
| 19/07/2017         9:56         NOTICE ASSESSMENT         WO001-High Interest           20/07/2017         11:44         NOTICE ASSESSMENT         SW100-High Interest           25/07/2017         8:03         NOTICE ASSESSMENT         SS001-High Interest   |       |
| 20/07/2017 11:44 NOTICE ASSESSMENT SW100-High Interest S5/07/2017 8:03 NOTICE ASSESSMENT SS001-High Interest   |       |
| 25/07/2017 8:03 NOTICE ASSESSMENT SS001-High Interest  |       |
| <b>3</b>   |       |
| 03/00/2017 13:47 MODES DETAILS CHANCED DDODOSED MODES: 03/00/2017 04/00/2017   |       |
| 03/08/2017 13:47 WORKS DETAILS CHANGED PROPOSED WORKS: 03/08/2017 - 04/08/2017   |       |
| 03/08/2017 13:52 WORKS DOCUMENT EMAILED WORKS - @ .co.uk   |       |
| 04/08/2017 8:30 WORKS STATUS CHANGED PROPOSED WORKS to IN PROGRESS   |       |
| 04/08/2017 8:30 ACTUAL START IN PROGRESS: 03/08/2017 - 04/08/2017  |       |
| 04/08/2017 12:16 WORKS STATUS CHANGED IN PROGRESS to WORKS CLEAR   |       |
| 04/08/2017 12:16 WORKS CLEAR WORKS CLEAR: 03/08/2017 - 04/08/2017  |       |
| 04/08/2017 12:16 MAP RESOLVED SYSTEM   |       |
| 04/08/2017 12:26 SITE DETAILS CHANGED  |       |
| 04/08/2017 12:27 SITE DETAILS CHANGED  |       |
| 10/08/2017 10:10 COMMENT OR INFORMATION BT037-Hi, i have closed this down as works clear r   | r     |
| 10/08/2017 10:15 REQUEST FOR FURTHER INFO BT037-Can you please advise on the FPN, as no followed the following statement of the FPN as no followed the following statement of the follo | foll  |
| 24/08/2017 9:39 VIEW COMMENT ASSESSMENT CA001  |       |
| 24/08/2017 9:40 FPN COMMENT CA001-Fpn had been automatically generated - had   | ad t  |
| 25/08/2017 10:25 VIEW COMMENT ASSESSMENT CA001   |       |
| 04/09/2017 10:54 VIEW COMMENT ASSESSMENT BT037   |       |
| 04/09/2017 10:55 COMMENT ASSESSMENT BT037  |       |

# Designations

Type Validity Start date End date

**EVERYDAY** 

TRAFFIC SENSITIVE EVERYDAY

Restricted on Weekdays from 0730 to 0915 and from 1600 to 1800 Link Traffic Flow

OTHER STRUCTURE

S side; Mearns St. - Commerce St.

Retaining Wall

OTHER STRUCTURE EVERYDAY

N side; opp. James St. - Commerce St.

Retaining Wall