From: Foi Enquiries

To:
Subject: EIR-17-1629 - Pothole - Kirk Brae
Date: 07 December 2017 14:52:23

Attachments: Further Information - Right to Review & Appeal.pdf

EIR-17-1629 - 20170201 687287.pdf
EIR-17-1629 - 20170201 687322.pdf
EIR-17-1629 - 20170201 687398.pdf
EIR-17-1629 - 20170203 687613.pdf
EIR-17-1629 - 20170206 687784.pdf
EIR-17-1629 - 20170207 688032.pdf
EIR-17-1629 - 20170207 688035.pdf
EIR-17-1629 - 20170207 688049.pdf
EIR-17-1629 - 20170207 688053.pdf
EIR-17-1629 - 20170207 688055.pdf
EIR-17-1629 - 20170207 688055.pdf
EIR-17-1629 - 20170207 688055.pdf
EIR-17-1629 - 20170207 688055.pdf

EIR-17-1629 - 20170207 668036.pdf EIR-17-1629 - 20170207 688058.pdf EIR-17-1629 - 20170208 688081.pdf

Dear ,

Thank you for your information request of 14 November 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

Please provide a copy of the permanent records including all records of reported defects for the previous 7 days to 07 February 2017.

Please see all enquiry trace forms attached. The search performed relates to all enquiries for Kirk Brae raised between 31/01/2017 and 08/02/2017 relating to defects on the road.

Please note that third party names and personal details, as well as the names of ACC Officers who are below Head of Service level have been redacted (blacked out) from the attached report. This is because ACC considers that this information is excepted from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby give notice that we are refusing your request under the terms of Regulation 11(2) in conjunction with Regulation 11(3)(a)(i) – Personal Information - of the EIRs.

In making this decision ACC considered the following points:

ACC is of the opinion that Regulation 11(2) applies to the information specified above as the information in question is personal information relating to living individuals, and the applicant is not the data subject.

ACC is of the opinion that Regulation 11(3)(a)(i) applies, as ACC considers that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully) and second Data Protection Principle (personal information must only be processed for a specific and lawful purpose). ACC Officers who are below Head of Service level and third parties named within the attached document would not expect ACC to release this information about them into the public domain under the EIRs (or the Freedom of Information (Scotland) Act 2002 (FOISA)).

We hope this helps with your request.

Yours sincerely,

Grant Webster
Information Compliance Officer

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

Information Compliance Team Customer Service Corporate Governance Aberdeen City Council 3rd Floor North Business Hub 17 Marischal College Broad Street ABERDEEN AB10 1AQ

foienquiries@aberdeencity.gov.uk

Tel 03000 200 292

*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.

Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

www.aberdeencity.gov.uk

Enquiry:	687287	Logged by:	Contact Centre	9	on 01/02/2017 09:48
Service:	Roads	•		Classification: Enquiry	
Subject:	Pot Hole - Road			Enquiry Ref:	
Desc.:	Additional Information sign change in speed, Name: Address Line 1:	: Kirk Brae othole irge pothole on : Pothole locat	ted more on the le	Can cause damage to tyres. It hand side of road as enteri ite a big pothole.	ing Cults, just before the '30'
	Address Line 2 : Telephone Number : Email Address :				
	KIRK BRAE (7600214	I), CULTS, ABI	ERDEEN, ABERD		
Site Address:					Aberdeen South
	KIRK BRAE more on Cults, just before the Speed, that brings you	'30&apo: ı to Kirk Brae.	s; sign change in		9 Lower Deeside
Site Notes:	Owner: 1; type: Roads	s Maintained. M	faintained by:	Contact:	
	RD03-Roads			Telephone:	
				Email:	
Customer:	690798	Time: 01	1/02/2017 09:48	Method:	Email
Name:		1		Their Cust Ref:	101003735996
Address:				Telephone:	
,				Email:	
Current Status:	Status		Offic	cer	Follow up Date
	15:34:09 Enquiry Clo	osed Job Comr			Tonon up but
	ob 711879 - Contracto		note:		
Status history:					
No. Effective	Status		Offic	cer	Notes
No. Effective 5 01/02/2017		ding	Office	cer	Job 711879 - Order Printed, Works Order printed.

us history:			
No. Effective	Status	Officer	Notes
4 01/02/2017 11:19	Enquiry Raised	Officer	Subject changed from "Roads / General Enquiry (R01/1100). Reference No: ROADS29037 Site (Street/Park/etc): Kirk Brae Location: Cults First Type of Fault: Pothole First Fault Details: Large pothole on left side of road. Can cause damage to tyres. Additional Information: Pothole located more on the left hand side of road as entering Cults, just before the '30' sign change in speed, that brings you to Kirk Brae. Quite a big pothole. Name: Address Line 1:
3 01/02/2017 11:19	Enquiry Raised		Reference No: ROADS29037 Site (Street/Park/etc): Kirk Brae Location: Cults First Type of Fault: Pothole First Fault Details: Large pothole on left side of road. Can cause damage to tyres. Additional Information: Pothole located more on the left hand side of road as entering Cults, just before the '30' sign change in speed, that brings you to Kirk Brae. Quite a big pothole.
	Enquiry Raised		Name : Address Line 1 : Address Line 2 : Telephone Number : Email Address : Site amended - Old :
2 01/02/2017 09:48	Liquily Naiseu		CLOVA PARK (7600512) New : KIRK BRAE (7600214)

Revised Status:

Name :	Signed :	Date :	Time :
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Enquiry:	687322	Logged by:	Contact Centre		on 01/02/2017 11:45
Service:			Clas	sification: Enquiry	
Subject:	Pot Hole - Road		En	quiry Ref:	
Desc.:	Second Type of Fault : Second Fault Details :	Road Cults Doposite side of roothole Dining from Kings Poor Road Sur Additional Infor	swells just at the edge face mation : I burst a tyre	e of the Forest opening onto Kirk Brae, Cu this morning and damaged my steering o of the road, 3.5 inchs deep. A number of c	on a Pothole - 23 inchs
Site:	KIRK BRAE (7600214), CULTS, ABER	RDEEN, ABERDEEN	CITY	
Site Address:	KIRK BRAE			Area: Aberdeen South	
Location:	KIRK BRAE, Coming f on Kirk Brae	rom Kingswells	just after the Forest	Ward: 9 Lower Deeside	
Site Notes:	Owner: 1; type: Roads	Maintained. Ma	intained by:	Contact:	
	RD03-Roads			Telephone:	_
				Fax:	
				Email:	
Customer:	690833	Time: 01/0	02/2017 11:45	Method: Email	
Name:				Their Cust Ref: 101003736127	
Address:		_		Telephone:	
				Fax:	
				Email:	
Current Status:					
No. Effective	Status		Officer	Follow up D	Date
5 01/02/2017	' 15:34:09 Enquiry Clo	sed Job Comple	ete		
Notes: J	lob 711879 - Contractor	r Completed,			

tatus h	nistory:			
No.	Effective	Status	Officer	Notes
4	01/02/2017 13:41	Works Pending		Reference No: ROADS29041 Site (Street/Park/etc): Roac Location: Kirk Brae, Cults Locational Details: Opposite side of road First Type of Fault: Pothole First Fault Details: Coming from Kingswells just at the edge of the Forest opening onto Kirk Brae, Cults Second Type of Fault: Poor Road Surface Second Fault Details: Additional Information: I burst a tyre this morning and damaged my steering on a Pothole - 23 inchs wide starting at the nearside of the road toward the middle of the road, 3.5 inchs deep. A number of cars burst tyres after me this morning at 8am, 1st Feb.
	01/02/2017 13:38 01/02/2017 11:45	Works Pending Works Pending		Name: Address Line 1: Postcode: Telephone Number: Email Address: Subject changed from "Roads / General Enquiry (R01/1100). Job 711879 - Order Printed, Works Order printed. Job 711879 - Order Printed, Works Order
1	01/02/2017 11:45	Enquiry Raised		printed.

Revised Status:

Enquiry:	687398	Logged by:	Contact Centre	9	on 01/02/2017 17:28
Service:	Roads			Classification: Enquiry	
Subject:	Pot Hole - Road			Enquiry Ref:	
Desc.:	ROADS29047 Site (Street/Park/etc): Location: Back road k of road. Quite a few ca First Type of Fault: Po Additional Information	Cingswells to Cul ars with burst tyro othole	es today	of woods into Cults towards Kirk Bra	ae, large pothole on left hand side
Site:	KIRK BRAE (7600214), CULTS, ABER	RDEEN, ABERD	EEN CITY	
Site Address:			•	Area: Aberde	en South
Location:	back road KINGSWEL	LS TO CULTS		Ward: 9 Lowe	er Deeside
Site Notes:	Owner: 1; type: Roads	Maintained. Ma	intained by:	Contact:	
	RD03-Roads		,	Telephone:	
				Email:	
Customer:	690909	Time: 01/0	02/2017 17:28	Method: Email	
Name:				Their Cust Ref: 101003	3736396
Address:				Telephone:	
				Email:	
Current Status:					
No. Effective	Status		Offic	er F	ollow up Date
	07:06:56 Enquiry Clo	sed Job Comple			onow up Date
	ROADS29047	554 552 55p.s			
S L C I I T F	Site (Street/Park/etc): Focation: Back road Kir of woods into Cults towa of hand side of road. Q oday. First Type of Fault: Potl Additional Information:	ngswells to Cults ards Kirk Brae, la uite a few cars v	arge pothole on with burst tyres		
Status history:					
No. Effective	Status		Offic	cer N	lotes
4 01/02/2017	. ,	sed Job Comple	ete	Č	ob 711879 - Contractor Completed
3 01/02/2017	7 17:28 Enquiry Rai	sed		С К К N	iite amended - Old : c128C A944 AT (INGSWELLS VIA (INGSHILL A (7602878) Iew : KIRK BRAE 7600214)
2 01/02/2017	' 17:28 Enquiry Rai	sed		S "I	Subject changed from Roads / General Enquiry R01/1100)
1 01/02/2017	17:28 Enquiry Rai	sed		,	
Revised Status:					

Name :	Signed :	Date :	Time :

Enquiry:	687613	Logged by:	Contact Centre		on 03/02/2017 15:06
Service:	Roads	•	С	lassification: Claim	
Subject:	Claims - Roads			Enquiry Ref:	
Desc.:	Hit a pothole on Wedr	nesday 1st Febr	uary at approx. 8ar	m, burst his tyre and dama	ged the wheel - wants a claim for sent out
Site:	KIRK BRAE (7600214), CULTS, ABE	RDEEN, ABERDE	EN CITY	
Site Address:	KIRK BRAE			Area:	Aberdeen South
Location:	Kirk Brae - at top			Ward:	9 Lower Deeside
Site Notes:	Owner: 1; type: Roads	Maintained. M	aintained by:	Contact:	
	RD03-Roads			Telephone:	
				Fax:	
				Email:	
Customer:	691126	Time: 03	/02/2017 15:06	Method:	Telephone
Name:		•		Their Cust Ref:	101003736396
Address:				Telephone:	
				Fax:	
				Email:	
Current Status:					
No. Effective	Status		Office	r	Follow up Date
	09:36:18 Enquiry Clo	sed			
	laim pack sent				
Status history:					
No. Effective	Status		Office	<u>r </u>	Notes
2 03/02/2017 1 03/02/2017			ROAD	OFFICER	

Revised Status:

Enquiry: 687	784	Logged by:	Contact Centre		on 06/02/2017 13:26
Service: Roa	nds		C	lassification: Claim	
Subject: Clai	ims - Roads			Enquiry Ref:	
COL	R DAMAGED ON W UNTESSWELLS EN S DONE-			LE AT THE BEGINING OF KIRK ED 2 NEW TYRESAND A NEW V	
Site: KIR	K BRAE (7600214)	, CULTS, ABE	RDEEN, ABERDE	EN CITY	
Site Address: KIR	K BRAE			Area: Aberd	een South
Location: KIR	K BRAE/COUNTES	SSWELLS RO	AD	Ward: 9 Low	er Deeside
	ner: 1; type: Roads	Maintained. M	aintained by:	Contact:	
RDO	03-Roads			Telephone:	
Customer: 691	297	Time: 06	/02/2017 13:26	Method: Teleph	none
Name:				Their Cust Ref: 10100	3748386
Address:				Telephone:	
Current Status:					
No. Effective	Status		Office	r I	Follow up Date
	17:59 Enquiry Clos	sed			
Notes: claim	pack sent				
Status history:			_		
No. Effective	Status		Office	<u>r </u>	Notes
2 06/02/2017 13:4			B 2 4 5	OFFICER	
1 06/02/2017 13:2	26 Enquiry Rais	sed	ROAL	OFFICER	

Revised Status:

Enq	uiry: 688032		Logged by	y:	Contact Ce	ntre			on 07/02/2017	17:12
Serv	rice: Roads					Classi	fication: Defect Repo	ort		
Sub	ject: General E	inquiry				Enq	uiry Ref:			
De	esc.: Pothole in	road -								
;	Site: KIRK BRA	AE (7600214)	, CULTS, A	BERI	DEEN, ABE	RDEEN C	CITY			
Site Addr	ess: KIRK BRA	A E					Area:	Aberdeen South		
Locat	tion: Kirk Brae developm		le from Cult	ts tow	ard new		Ward:	9 Lower Deeside		
Site No	tes: Owner: 1;		Maintained.	Mair	ntained by:		Contact:			
	RD03-Roa	ads					Telephone:			
							Fax:			
Custo	mer: 691546		Time:	07/02	2/2017 17:1	2	Method:	Telephone		
Na	me:						Their Cust Ref:	101003752812		
Addr	ess:						Telephone:			
							Fax:			
Current Status	:									
No. Effect	ive	Status			(Officer		Follow up D	ate	
3 06/07/	2017 15:17:10	Enquiry Clos	sed							
Note	es: Job 712125	- Job Closed	1							
Status history										
No. Effect		Status				Officer	_	Notes		
2 08/02/	2017 09:01	Enquiry Clos	sed Job Cor	nplet	е			Job 712125 - Completed	Contractor	
1 07/02/	2017 17:12	Enquiry Rais	sed							
Pavised Statu	e·									

Signed : Date : Time :

		=::4::	.,		
Enquiry	: 688035	Logged by:	Contact Centre		on 07/02/2017 18:26
Service	: Roads	•	Clas	ssification: Defect Report	
Subject	: General Enquiry		Er	nquiry Ref:	
Desc.		ELLS. LARGE F	POT HOLE HAS PUN	ELLS, AS YOU EXIT FOREST N NCTURED TYPE. OOH TEAM CA	EXT TO CULTS GOING ALLED IN EMERGENCY, TO BE
Site	: KIRK BRAE (7600214), CULTS, ABE	RDEEN, ABERDEEN	I CITY	
Site Address	: KIRK BRAE			Area: Aberdee	n South
Location	: COUNTESSWELLS F	ROAD		Ward: 9 Lower	Deeside
Site Notes	: Owner: 1; type: Roads	Maintained. Ma	intained by:	Contact:	
	RD03-Roads			Email:	
Customer	: 691549	Time: 07/	02/2017 18:26	Method: Telephor	ne
Name	:	•		Their Cust Ref: 1010037	52819
Address	:			Email:	
Current Status:					
No. Effective			Officer	Fol	low up Date
	7 15:17:10 Enquiry Clo				
	Job 712125 - Job Close	ed			
Status history:					
No. Effective			Officer	No	
3 08/02/201		osed Job Comple	ete	Col	o 712125 - Contractor mpleted
2 07/02/201	,			CO (76	e amended - Old : UNTESSWELLS ROAD 00624) New : KIRK AE (7600214)
1 07/02/201	7 18:26 Enquiry Ra	ised			
Revised Status:					

 Name :
 Date :
 Time :

Enquiry	: 688049	Logged by:	Contact Centre		on 07/02/2017 22:20
Service	: Roads	J	Classific	cation: Defect Report	
Subject	: General Enquiry		Enqui		
· ·	: Reference No : ROAI Site (Street/Park/etc) Location : In the fores First Type of Fault : P First Fault Details : R Additional Information	: Kirk Brae, Cult t section of the r othole eally deep potho : Travelling up I	s oad, Just after the Ladyhi le. Will seriously damage Kirk Brae from Cults, after	II Road junction, travelling to	e left, road twists through the
Site	: KIRK BRAF (7600214	1) CULTS ABE	RDEEN, ABERDEEN CIT	Y	
Site Address	•	.,,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Area: Aberdee	n South
	: KIRK BRAE			Ward: 9 Lower	
Site Notes	: Owner: 1; type: Road	s Maintained. Ma	aintained by:	Contact:	
	RD03-Roads			Email:	
Customer	: 691563	Time: 07/	02/2017 22:20	Method: Email	
Name	:			Their Cust Ref: 1010025	55960
Address	:			Email:	
	Status 7 15:17:10 Enquiry Cl Job 712125 - Job Close		Officer	Fo	llow up Date
Status history:					
No. Effective	Status		Officer	No	tes
2 08/02/201 2 08/02/201	7 09:01 Enquiry Cl	osed Job Comple		RC Site Bra Loc sec afte jun Kin Fir: dec dar Ade Tra froi Lac roa fore car Vei imr cau	ference No: ADS29094 e (Street/Park/etc): Kirk ee, Cults cation: In the forest cition of the road, Just er the Ladyhill Road ction, travelling towards gswells st Type of Fault: Pothole st Fault Details: Really ep pothole. Will seriously mage cars ditional Information: welling up Kirk Brae m Cults, after passing dyhill Road on the left, id twists through the est. Huge bang as my in the deep pothole. ry dangerous. Needs mediate repair. Will use a crash o 712125 - Contractor impleted
1 07/02/201	7 22:20 Enquiry Ra	ised			
Revised Status:					

Desc.: R S L F F S S A Site: K Site Address: K	Roads General Enquiry Reference No : ROAD Site (Street/Park/etc) Location : close to Lac First Type of Fault : Pe First Fault Details : Ve Second Type of Fault Second Fault Details : Additional Information	: Kirk Brae to Bla dyhill Junction othole ery bad pothole - : Pothole : Numerous othe	cktop Road damaging peoples	ssification: Defect Report nquiry Ref: vehicles - road unlit so not visit		07/02/2017 22:48
Subject: G Desc.: R S L F F S S A Site: K Site Address: K	General Enquiry Reference No : ROAD Site (Street/Park/etc) Location : close to Lace First Type of Fault : Pe First Fault Details : Ve Second Type of Fault Second Fault Details : Additional Information	: Kirk Brae to Bla dyhill Junction othole ery bad pothole - : Pothole : Numerous othe	cktop Road damaging peoples	nquiry Ref:	d-	
Desc.: R S L F F S S A Site: K Site Address: K	Reference No: ROAD Site (Street/Park/etc) Location: close to Lac First Type of Fault: P First Fault Details: Ve Second Type of Fault Second Fault Details: Additional Information	: Kirk Brae to Bla dyhill Junction othole ery bad pothole - : Pothole : Numerous othe	cktop Road		d-	
S L F F S S S A Site: K Site Address: K	Site (Street/Park/etc) Location: close to Lac- First Type of Fault: P First Fault Details: Ve Second Type of Fault Second Fault Details: Additional Information	: Kirk Brae to Bla dyhill Junction othole ery bad pothole - : Pothole : Numerous othe	damaging peoples	vehicles - road unlit so not visit		
Site Address: K	(IDI (DD A E (700004)	. At least two ve	r potholes - not grea hicles have pulled o	nt when it's a diversion ro		
Site Address: K	(IDK RDAF (/60021/) CHITS AREE	RDEEN, ABERDEEN	N CITY		
	-	,, OOL 10, ADE	NDELIV, NDENDEEL	Area: Abero	deen South	
Location: K	(IRK BRAE			Ward: 9 Low		
	Owner: 1; type: Roads	Maintained Ma	intained by:	Contact:	Voi Boosido	
	RD03-Roads	, mamamod: ma	manod by:	Telephone:		
				Fax:		
				Email:		
Customer: 6	691567	Time: 07/0	02/2017 22:48	Method: Emai	I	
Name:				Their Cust Ref: 1010	01831141	
Address:				Telephone:		
				Fax:		
				Email:		
Current Status:	Status		Officer		Follow up Date	
4 06/07/2017 1	15:17:10 Enquiry Clo	sed			•	
	b 712125 - Job Close					
Status history:						
No. Effective	Status		Officer		Notes	
2 08/02/2017 0	09:01 Enquiry Clo	osed Job Comple			Reference No: ROADS29096 Site (Street/Park/e Brae to Blacktop I Location: close to Junction First Type of Faul First Fault Details bad pothole - dam peoples vehicles - unlit so not visible Second Type of F Pothole Second Fault Deta Numerous other p not great when it diversion route Additional Informa least two vehicles pulled over owing damage Job 712125 - Con Completed	Road o Ladyhill t: Pothole :: Very naging - road e: ault: ails: botholes - kapos;s a ation: At have to
1 07/02/2017 2	22:48 Enquiry Ra	ised				

Enquiry:	688054	Logged by:	Contact Cen	ntre		on 07/02/2017 22:53
Service:	Roads			Classifica	tion: Defect Report	
Subject:	General Enquiry			Enquiry	Ref:	
Desc.:		road near ladyh en cults and king oposite side of ro othole ssive pothole : has damaged	swells oad my car!! on le		carriageway when trave cant be seen. 7 Feb 201	lling from cults to kingswells. just 7 18.09pm
Site:	KIRK BRAE (7600214) CULTS ABER	RDEEN ARE	RDEEN CITY		
Site Address:	•	,, 00210,71521	10221,71021	TO LETT OF T	Area: Aber	deen South
	LADYHILL ROAD				Ward: 9 Lov	ver Deeside
Site Notes:	Owner: 1; type: Roads RD03-Roads	Maintained. Ma	intained by:		Contact: Telephone: Email:	
Customer:	691568	Time: 07/	02/2017 22:53	3	Method: Ema	l
Name:					Their Cust Ref: 1010	02139775
Address:					Telephone:	
Current Status:						
No. Effective	Status		Of	fficer		Follow up Date
	15:17:10 Enquiry Clo	sed				
	ob 712125 - Job Close					
Status history:						
No. Effective	Status		Of	fficer		Notes
4 08/02/2017	09:11 Enquiry Clo	sed Job Comple	ete .			Reference No: ROADS29097 Site (Street/Park/etc): road near ladyhill junction Location: road between cults and kingswells Locational Details: Opposite side of road First Type of Fault: Pothole First Fault Details: massive pothole Additional Information: has damaged my car!! on left hand side carriageway when travelling from cults to kingswells. just beyond junction with ladyhill road. no road lighting and therefore cant be seen. 7 Feb 2017 18.09pm
3 08/02/2017	09:01 Enquiry Clo	sed Job Comple	ete			Job 712125 - Contractor Completed
2 07/02/2017	22:53 Enquiry Ra	sed				Site amended - Old : ROAD BAILLIESWELLS ROAD VIA LADYHILL TO (7603402) New : KIRK BRAE (7600214)
1 07/02/2017	22:53 Enquiry Ra	sed				· · · ·
Revised Status:						

		1				
Enquiry:	688055	Logged by:	Contact Centr	е		on 07/02/2017 23:08
Service:	Roads			Classification: [Defect Report	
Subject:	General Enquiry			Enquiry Ref:		
	Additional Information	Street st past the open othole ige pothole has o I just hit the po to avoid and if y	opened up. Can le hole at appro ou can you nee	only be avoided to eximately 35mph a d to move into onc	bound lane. by moving into opposite lane. and it has punctured my tyre. coming traffic. Extremely dan	You are on it before you
Site:	KIRK BRAE (7600214) CULTS ABER	RDEEN ABERT	DEEN CITY		
Site Address:	•), 00E10, NBEI	WELLY, ABENE	JEEN OIL	Area: Aberdeen South	
	KIRK BRAE				Ward: 9 Lower Deeside	•
Site Notes:	Owner: 1; type: Roads RD03-Roads	Maintained. Ma	intained by:	T	Contact:	
					Email:	
Customer:	691569	Time: 07/	02/2017 23:08		Method: Email	
Name:		•		Their	r Cust Ref: 101003756476	
Address:		_		Т	elephone:	
Current Status:						
No. Effective	Status		Offi	cer	Follow up	Date
4 06/07/2017	15:17:10 Enquiry Clo	sed				
Notes: J	ob 712125 - Job Close	d				
Status history:						
No. Effective	Status		Offi	cer	Notes	
2 08/02/2017 1 07/02/2017	09:01 Enquiry Ck	osed Job Comple			past the op Road on the lane. First Type of First Fault I pothole has Can only be moving into Additional I just hit the approximate it has punctive approximate it has punctive approximate it has punctive and are on know it give it avoid and if need to mo oncoming to dangerous and a fast the please sent form	All Appendix of the property of the program of the property of
1 07/02/2017 Revised Status:	23:08 Enquiry Ra	ised				
Novidea Glatus.						

Name : Date : Time :

			,		
Enquiry:	688056	Logged by:	Contact Centre		on 07/02/2017 23:13
Service:	Roads	-	C	Classification: Defect Report	
Subject:	General Enquiry			Enquiry Ref:	
Desc.:	First Type of Fault : Pe First Fault Details : Ca	: Kirk Brae from the Ladyhill Road tothole tused damage to	junction when hea wheel &am	ading towards Kingswells	tyre & damaged the wheel.
Site:	KIRK BRAE (7600214), CULTS, ABER	RDEEN, ABERDE	EN CITY	
Site Address:	KIRK BRAE			Area: At	perdeen South
Location:	KIRK BRAE			Ward: 9	Lower Deeside
Site Notes:	Owner: 1; type: Roads	Maintained. Ma	intained by:	Contact:	
	RD03-Roads			Telephone:	
				Email:	
Customer:	691570	Time: 07/0	02/2017 23:13	Method: Er	nail
Name:				Their Cust Ref: 10	1003756481
Address:				Telephone:	
				Email:	
Current Status:	Status		Office	er	Follow up Date
	15:17:10 Enquiry Clo	sed	Office		1 onow up Date
	lob 712125 - Job Close				
Status history:					
No. Effective	Status		Office	er	Notes
2 08/02/2017 2 08/02/2017	7 09:01 Enquiry Ck	osed Job Comple			Reference No: ROADS29100 Site (Street/Park/etc): Kirk Brae from Cults to Kingswells Location: Just after the Ladyhill Road junction when heading towards Kingswells First Type of Fault: Pothole First Fault Details: Caused damage to wheel & amp; amp; tyre Additional Information: On the LHS of road, but obscured in a puddle. It has burst my tyre & amp; amp; damaged the wheel. Job 712125 - Contractor Completed
1 07/02/2017	23:13 Enquiry Ra	ised			
Revised Status:					

Enquiry: 688058 Logged by: on 07/02/2017 23:37 Contact Centre Classification: Defect Report Service: Roads Subject: General Enquiry **Enquiry Ref:** Desc.: AO: ACC Roads Response service, Reference No: ROADS29098 Site (Street/Park/etc): Road from Cults to Kingswells Location: Abt 1 mile from Cults on a series of bends, under trees. Locational Details : Opposite side of road First Type of Fault : Pothole Additional Information: Driving home at 6 pm hit the above reported pot hole. Hole is filled with water so cannot be seen in the dark. Name: Address Line Address Line 2 Postcode: Telephone Number Email Address Site: KIRK BRAE (7600214), CULTS, ABERDEEN, ABERDEEN CITY Site Address: KIRK BRAE Area: Aberdeen South Location: Cults to Kingswells road Ward: 9 Lower Deeside Contact: Site Notes: Owner: 1; type: Roads Maintained. Maintained by: RD03-Roads Telephone: Email: **Customer:** 691572 07/02/2017 23:37 Method: Email Their Cust Ref: 101003756486 Name: Address: Telephone: Email: Current Status: Officer Follow up Date No. Effective Status 5 06/07/2017 15:17:10 Enquiry Closed Notes: Job 712125 - Job Closed Status history: No. Effective Officer Status Notes 4 08/02/2017 09:23 **Enquiry Closed Job Complete** AO: ACC Roads Response service, Reference No: ROADS29098 Site (Street/Park/etc): Road from Cults to Kingswells Location : Abt 1 mile from Cults on a series of bends, under trees. Locational Details: Opposite side of road First Type of Fault : Pothole Additional Information Driving home at 6 pm hit the above reported pot hole. Hole is filled with water so cannot be seen in the dark. Name: Address Line 1: Address Line 2: Postcode : Telephone Number Email Address : Job 712125 - Contractor 3 08/02/2017 09:01 **Enquiry Closed Job Complete** Completed

14/11/2017

Enquiry Trace Form - Preview

Status history:			
No. Effective	Status	Officer	Notes
2 07/02/2017 23:37	Enquiry Raised		Site amended - Old : C128C A944 AT KINGSWELLS VIA KINGSHILL A (7602878) New : KIRK BRAE (7600214)
1 07/02/2017 23:37	Enquiry Raised		

Revised Status:

- U	Name :	Signed :	Date :	Time :
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Enquiry:	688081	Logged by:	Contact Centre		on 08/02/2017 09:54
Service:	Roads	'	(Classification: Defect Report	
Subject:	General Enquiry			Enquiry Ref:	
-	Reference No: ROAD Site (Street/Park/etc): Location: Culter - king Locational Details: Op First Type of Fault: Po Additional Information	Road gswells road (foll oposite side of ro othole : heading towar ne turn off to the	oad ds kingswells from new housing esta	rk brae) n culter via kirk brae, between lea	aving cults & heading up s however one of them has caused
Çita:	KIRK BRAE (7600214			EN CITY	
Site Address:	-	,, COLTS, ABEI	NDEEN, ADENDE	Area: Abero	doen South
	Cults - Kingshill Road	- ST		Ward: 9 Lov	
	Owner: 1; type: Roads		intained by:	Contact:	ver Beeslac
Cité Hotes.	RD03-Roads	, wantaned. We	intalliod by:	Telephone: Fax: Email:	
Customer:	691595	Time: 08/	02/2017 09:54	Method: Emai	1
Name:				Their Cust Ref: 1010	03756559
Address:				Telephone:	03730333
Addiess.				Fax:	
				Email:	
Current Status:			0.55		
No. Effective	Status		Office	er	Follow up Date
	15:17:10 Enquiry Clo				
	ob 712125 - Job Close	d			
Status history: No. Effective	Status		Office	er	Notes
4 08/02/2017		sed Job Comple			Reference No: ROADS29112 Site (Street/Park/etc): Road Location: Culter - kingswells road (following on from Kirk brae) Locational Details: Opposite side of road First Type of Fault: Pothole Additional Information: heading towards kingswells from culter via kirk brae, between leaving cults & amp; amp; heading up the backroad before the turn off to the new housing estate there are a number of potholes however one of them has caused my alloy to dent resulting in a new alloy being required.
3 08/02/2017	09:01 Enquiry Clo	sed Job Comple	ete		Job 712125 - Contractor Completed
2 08/02/2017 1 08/02/2017	, ,				Site amended - Old : C128C A944 AT KINGSWELLS VIA KINGSHILL A (7602878) New : KIRK BRAE (7600214)
Revised Status:	55.51 Enquiry Nu				

 Name :
 Signed :
 Date :
 Time :

 Report generated by :
 14:53:54