

Roads Improvements -

**RESURFACING, LIGHTING,
DRAINAGE, FOOTWAYS
& TREE REMOVAL**

Please contact us on the telephone number below if you want this document in Braille, large print or on an audio CD, or if you want the document translated into another language.

إذا كنت تود الحصول على هذه الوثيقة بالخط العريض أو البريلا أو الأشرطة الصوتية المدمجة أو كنت تود ترجمتها الى لغة أخرى فالرجاء الاتصال بنا على الهاتف أدناه.

আপনি যদি এই দলিলটি ব্রেইলে, বড় ছাপার অক্ষরে বা শোনার জন্য সিডি, অথবা দলিলটি অন্য কোন ভাষায় অনূদিত চান তবে অনুগ্রহ করে নীচের টেলিফোন নম্বরে ফোন করে আমাদের সাথে যোগাযোগ করুন।

如欲索取此文件的凸字版、大字版、語音光碟，或其他語文翻譯本，請致電下列號碼。

Proszę się skontaktować z nami pod poniższym numerem telefonu jeśli ten dokument jest wymagany w alfabecie Brajla, w dużym druku, na płycie kompaktowej CD lub przetłumaczony na inny język.

Пожалуйста, свяжитесь с нами по номеру телефона, указанному ниже, если Вы хотите получить этот документ шрифтом Брайля, крупным шрифтом или на компактном аудио диске, а также если Вам нужен перевод этого документа на другой язык.

Please call **01224 522692**

Please call our **Roads Depot** on **(01224) 241500** if you have any further enquiries or e-mail **RoadMaintenance@aberdeencity.gov.uk**.

Information can also be found online at http://www.aberdeencity.gov.uk/transport_streets/roads_pavements/roads_and_pavements.asp



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The Roads Team carry out a large number of improvement schemes every year, to ensure that the road network is kept safe and maintained to a high standard. These include the resurfacing of roads and footways, replacing lighting columns or traffic lights, upgrading drainage and removing trees that present a hazard to the public.

The typical number of such projects undertaken in a year ranges from 75-100. A full list of these can be found on the website.

If improvements are to be carried out in your local area you will receive a letter advising you of the specific details of the scheme such as dates and the estimated time it will take to complete.

However, we hope this leaflet will answer many of the other, more general questions and address any concerns you may have.

When improvements are carried out every effort is made to minimise disruption to the public. However to maintain public safety and the safety of staff members some inconvenience and disruption may be unavoidable.

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Roads Improvements - FAQ's

Why are improvements needed?

Over time, natural deterioration means it becomes necessary to maintain and upgrade roads, drainage, lighting and traffic lights. This is normally done by street or area. It may involve resurfacing, installing new lighting columns or traffic lights and removing trees.

Will there be holes in the street?

Inevitably there may be a need to dig holes from time to time but these are always filled in as soon as possible. Barriers, signs and cones are also used, for everyone's safety.

Will I be able to park in the street?

It will not be possible to park where work is ongoing but we will keep as much parking space available as possible. If resurfacing of the road is being carried out it will be necessary to close sections and restrict parking.

Can I park in my drive?

You should be able to use your drive as normal, unless we are working directly outside your house. If you need to park near to your property at all times (for example because you have a disability), please contact us on (01224) 241500 to discuss the situation.

Will it be possible to make changes to my driveway, or what if I would like one?

There may be an opportunity if the pavement is being resurfaced, to upgrade, make alterations to or create a new driveway. If you have any enquiries regarding this please visit **www.aberdeencity.gov.uk/Driveways** or call 03000 200 292 for general information.

While you are resurfacing the road, would it be possible to create a disabled parking space?

Lining is generally covered by permissions and legislation so we are not able to put down lines when requested by residents. If you think you meet the criteria for a disabled parking space for please visit **www.aberdeencity.gov.uk/DisabledParking** or call 03000 200 292 for general information.

Will my disabled space be reinstated?

All variations will be reinstated where appropriate while the works are being carried out in line with current legislation.

Will you use traffic lights?

If the road is busy or particularly narrow we may have to use traffic lights. This is for your safety, as well as that of our workforce.

Will the bins be collected?

Bin collection will take place as normal. If necessary we will work with the collection service to ensure normal working.

What if I'm expecting a delivery?

If you are expecting a large delivery, such as a suite, while works are being carried out, please contact us in advance on (01224) 241500 to make suitable arrangements. If you run a business, one of our engineers will contact you before the work starts to discuss the access you need and when you need it.

Will it affect the utility services to my house?

There will be no disruption to the utility services to your home during the works.

What if I don't want the new lamppost outside my house?

All new lighting has been designed to ensure that we meet with current standards. This means that lampposts cannot always be replaced in their existing locations. The new lighting has been designed with improved optical control that reduces obtrusive light into windows. However, should the matter cause you concern please contact us on (01224) 241520 to discuss it further.

Why are the trees in my street being removed and will they be replaced?

When reinstating pavements and kerbs, it may be necessary to prune the roots of the existing trees. This can make them unstable and also prone to disease. In such circumstances the existing trees will be removed and where appropriate replaced at a later date.