

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: FOI-17-1911 - Payment Methods
Date: 11 January 2018 15:37:02
Attachments: [Further Information - Right to Review & Appeal.pdf](#)

Dear [REDACTED],

Thank you for your information request of 14 December 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

1. What payment methods do you accept for the payment of council tax at present?

Direct Debit, Standing orders, Home Banking, Online, Telephone Line, I-Kiosks, Face to Face at designated Council offices, Post Office and Paypoints.

2. What payment methods will you accept for payment of Council tax from 13 January 2018?

Direct Debit, Standing orders, Home Banking, Online, Telephone Line, I-Kiosks, Face to Face at designated Council offices, Post Office and Paypoints.

3. How much do/did you charge residents to pay council tax by debit card before 13 January 2018?

Nil.

4. How much do/ did you charge residents to pay council tax by credit card before 13 January 2018?

1.27%

5. How much will you charge residents to pay council tax by debit card from 13 January 2018?

Nil.

6. How much will you charge residents to pay council tax by credit card from 13 January 2018?

Nil.

We hope this helps with your request.

Yours sincerely,

Grant Webster
Information Compliance Officer

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

Information Compliance Team
Customer Service
Corporate Governance
Aberdeen City Council
3rd Floor North
Business Hub 17
Marischal College
Broad Street
ABERDEEN AB10 1AQ

foienquiries@aberdeencity.gov.uk

Tel 03000 200 292

*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

www.aberdeencity.gov.uk