

**From:** [Foi Enquiries](#)  
**To:** [REDACTED]  
**Subject:** FOI-17-1640 - Libraries  
**Date:** 30 November 2017 15:42:28  
**Attachments:** [Further Information - Right to Review & Appeal.pdf](#)

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Dear [REDACTED],

Thank you for your information request of 6 November 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

**Please provide me with information regarding libraries for each of the last five financial years.**

**How many people were registered to use library services at the beginning of each financial year?**

We are unable to supply this information as we do not retain prior membership figures and our library management system only gives us current members.

ACC is unable to provide you with information on **How many people were registered to use library services at the beginning of each financial year for each of the last five financial years** as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

**How many people were banned from library services during the last five years and, if possible, please specify when and where each ban took place and for what reason.**

None.

**How many people in total are banned from libraries in the council area?**

None.

**How many library fines were issued in each of the last five financial years, and what was the total cost of the issued fines each year?**

As we changed our library management system in November 2015, we are only able to provide information for the 2016-17 year.

|                        | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17    |
|------------------------|---------|---------|---------|---------|------------|
| Number of fines issued | N/A     | N/A     | N/A     | N/A     | 26,496     |
| Total (£)              | N/A     | N/A     | N/A     | N/A     | £31,152.75 |

ACC is unable to provide you with information on **How many library fines were issued in each of the last five financial years, and what was the total cost of the issued fines each year for 2012/13, 2013/14, 2014/15 and 2015/16** as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

**What was the largest fine issued each year?**

Maximum fine for any one item is £15.00 (Boxed sets).

See Fines and charges listed:

[http://www.aberdeencity.gov.uk/Library\\_Service/Library\\_Information/lib\\_info\\_Fines\\_charges.asp](http://www.aberdeencity.gov.uk/Library_Service/Library_Information/lib_info_Fines_charges.asp)

**How many of these were paid, and what did this total?**

As we changed our library management system in November 2015, we are only able to provide information for the 2016-17 year.

|                      | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17    |
|----------------------|---------|---------|---------|---------|------------|
| Number of fines paid | N/A     | N/A     | N/A     | N/A     | 19,771     |
| Total (£)            | N/A     | N/A     | N/A     | N/A     | £18,811.75 |

ACC is unable to provide you with information on **How many of these were paid, and what did this total for 2012/13, 2013/14, 2014/15 and 2015/16** as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

**How many fines ever issued by library services are still outstanding, and what is the total monetary value?**

|                             | as at 31/03/17 |
|-----------------------------|----------------|
| Number of fines outstanding | 4798           |
| Total (£)                   | £ 9,542.85     |

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

**INFORMATION ABOUT THE HANDLING OF YOUR REQUEST**

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

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\*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.  
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

[www.aberdeencity.gov.uk](http://www.aberdeencity.gov.uk)