

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: FOI-17-1580 - Tenancy and Repair Records
Date: 16 November 2017 15:49:39
Attachments: [Further Information - Right to Review & Appeal.pdf](#)
[FOI-17-1580 - 34 Shapinsay Court Repair History Redacted.pdf](#)

Dear [REDACTED]

Thank you for your information request of 27 October 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

I request all tenancy info and repair work info held on 34 Sharpensay Court by all available agency's mainly the housing department and building works department to make it plain I would like to know all the information about the property, repairs judgments length of tenancy (time) and all reports on it's condition and repairs I wish this to go back as far as possible

Please see attached repair history. Please note, our records only go back to February 2008.

ACC is unable to provide you with information on **repair work info held on 34 Sharpensay Court prior to February 2008** as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

Periods of Tenancy

7/6/76 – 7/12/83

26/12/83 – 4/1/04

28/6/04 – 27/2/05

11/7/05 – 13/3/11

14/3/11 – current

Please note that third party names and personal details, as well as the names of ACC Officers who are below Head of Service level have been redacted (blacked out) from the attached report. This is because ACC considers that this information is excepted from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby give notice that we are refusing your request under the terms of Regulation 11(2) in conjunction with Regulation 11(3)(a)(i) – Personal Information - of the EIRs.

In making this decision ACC considered the following points:

ACC is of the opinion that Regulation 11(2) applies to the information specified above as the information in question is personal information relating to living individuals, and the applicant is not the data subject.

ACC is of the opinion that Regulation 11(3)(a)(i) applies, as ACC considers that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully) and second Data Protection Principle (personal information must only be processed for a specific and lawful purpose). ACC Officers who are below Head of Service level and third parties named within the attached document would not expect ACC to release this information about them into the public domain under the EIRs (or the

Freedom of Information (Scotland) Act 2002 (FOISA)).

We hope this helps with your request.

Yours sincerely,

Grant Webster
Information Compliance Officer

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

Information Compliance Team
Customer Service
Corporate Governance
Aberdeen City Council
3rd Floor North
Business Hub 17
Marischal College
Broad Street
ABERDEEN AB10 1AQ

foienquiries@aberdeencity.gov.uk

Tel 03000 200 292

*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

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Addendum Job

Job: 1062912 - CONFIRMATION - PARTS TO BE FITTED A

Job Refers...	Address	Priority	Type	Short Description	Received Date	Required Date
1062912	34, 34 SHAPINSAY COURT	1	55	CONFIRMATION PARTS TO BE FITTED AFTER SERVICE 26/05 65672U		
1124742	34, 34 SHAPINSAY COURT	7	50	PLEASE VISIT ON TUESDAY RE DAMP IN BEDROOM AND LIVINGROOM	27/05/2008 10:29	27/05/2008 14:29
1192438	34, 34 SHAPINSAY COURT	12	55	CONFIRMATION 6587GW LOW PRESSURE CALL OUT 11.1.09	15/09/2008 12:10	18/09/2008 12:10
1269595	34, 34 SHAPINSAY COURT	12	13	Locks and fittings. Keys, lost key, front door, property in secure. Forced entry not necessary, notice lock. Tenant action CALL WED AM PLEASE LOST SPARE SET OF KEYS.	12/01/2009 08:41	15/01/2009 08:41
1333654	34, 34 SHAPINSAY COURT	1	55	RICHARD IRVIN NO HEAT/H/W	19/05/2009 14:41	22/05/2009 14:41
1333636	34, 34 SHAPINSAY COURT	7	50	WED CALL PLEASE TILES AROUND BATH ARE COMING LOOSE AND WATER IS GETTING DOWN THE BACK OF THE BATH	15/09/2009 13:27	15/09/2009 17:27
1334425	34, 34 SHAPINSAY COURT	3	16	APPT 01/10 PM RENEW 3 ROW OF TILES/FIT BATH TRIM	15/09/2009 15:54	18/09/2009 15:54
1334426	34, 34 SHAPINSAY COURT	3	13	APPT 01/10 PM REFIX SINK UNIT TO WALL	16/09/2009 14:52	22/10/2009 14:52
1334686	34, 34 SHAPINSAY COURT	3	16	RENEW TILES ROUND BATH 3 ROWS AND BATH TRIM, ARRANGED 1 10:09	16/09/2009 14:54	22/10/2009 14:54
1334687	34, 34 SHAPINSAY COURT	3	13	REFIT SSSU TO WALL, ARRANGED 1 10:09	17/09/2009 09:12	23/10/2009 09:12
1342001	34, 34 SHAPINSAY COURT	7	50	TENANT IS REQUESTING NEW BATH - PLEASE CALL FRIDAY 01/10 PM	17/09/2009 09:14	23/10/2009 09:14
1342688	34, 34 SHAPINSAY COURT	3	17	APPT 0610 AM RENEW BATH 4 CISTERNE	01/10/2009 12:02	05/10/2009 12:02
1342694	34, 34 SHAPINSAY COURT	3	13	APPT 0610 AM REMOVE & LATER REFIT BATH PANEL CONJ PLUMBER	02/10/2009 14:00	05/11/2009 14:00
1342703	34, 34 SHAPINSAY COURT	3	13	APPT 0610 AM FIT SHELF AT END OF BATH	02/10/2009 14:02	05/11/2009 14:02
1342912	34, 34 SHAPINSAY COURT	99	13	UPLIFT INSULATION BOARDS	02/10/2009 14:06	05/11/2009 14:06
1344736	34, 34 SHAPINSAY COURT	7	50	INSPECTOR CALL RE TOILET TENANT WAS GOING TO GET NEW ONE FROM HER DAD BUT HAS BEEN TOLD BY PLUMBER THAT IT WON'T FIT - CALL WED PM PLEASE	03/10/2009 17:31	03/10/2009 21:31
1345797	34, 34 SHAPINSAY COURT	3	17	RENEW WC BOWL	06/10/2009 14:53	09/10/2009 14:53
1370426	34, 34 SHAPINSAY COURT	7	50	POST INSPECTION 1334425	08/10/2009 08:46	12/11/2009 08:46
1375158	34, 34 SHAPINSAY COURT	7	50	POST INSPECTION 1342688	13/11/2009 11:43	18/11/2009 11:43
1388715	34, 34 SHAPINSAY COURT	2	55	CONFIRMATION 65CER4 REPLACE AAV PARTS AFTER SERVICE 10/12/09	20/11/2009 13:51	25/11/2009 13:51
1415114	34, 34 SHAPINSAY COURT	2	55	CONFIRMATION 65CQB2 NO HEAT OR H/W CALL OUT - 29/01/2010	11/12/2009 11:11	29/12/2009 11:11
1452430	34, 34 SHAPINSAY COURT	1	55	IRVIN'S NO HEAT/H/W	29/01/2010 10:41	12/02/2010 10:41
1507877	34, 34 SHAPINSAY COURT	7	50	TICKETS PASSED REG TOILET BOWL WOULD LIKE A NEW TOILET AS PER [REDACTED] (COULD BE RECHARGED IF NESS)	13/04/2010 10:58	13/04/2010 14:58
1507885	34, 34 SHAPINSAY COURT	7	50	NEEDS 6 DOORS FOR PROPERTY RECHARGE HAS BEEN SIGNED AS PER [REDACTED] COULD INSPECTOR MEASURE UP FOR NEW DOORS AND PUT THROUGH ORDER	01/07/2010 09:51	06/07/2010 09:51
1507921	34, 34 SHAPINSAY COURT	12	56	Communal Door Entry System; flat handset. IT IS COMPLETELY BROKEN NEEDS NEW ONE. Fair wear and tear	01/07/2010 09:56	06/07/2010 09:56
1510349	34, 34 SHAPINSAY COURT	3	13	RENEW LIVING ROOM DOOR - MEASURED BY [REDACTED]	01/07/2010 10:22	06/07/2010 10:22
1510257	34, 34 SHAPINSAY COURT	3	13	RENEW KITCHEN DOOR - MEASURED BY [REDACTED]	06/07/2010 13:06	10/08/2010 13:06
1510358	34, 34 SHAPINSAY COURT	3	13	RENEW BATHROOM DOOR - MEASURED BY [REDACTED]	06/07/2010 13:10	10/08/2010 13:10
1510359	34, 34 SHAPINSAY COURT	3	13	RENEW BEDROOM 2 DOOR - MEASURED BY [REDACTED]	06/07/2010 13:15	10/08/2010 13:15
1510360	34, 34 SHAPINSAY COURT	3	13	RENEW HALL CUPBOARD DOOR - MEASURED BY [REDACTED]	06/07/2010 13:16	10/08/2010 13:16
1510363	34, 34 SHAPINSAY COURT	3	17	RENEW W/C PAN [REDACTED]	06/07/2010 13:17	10/08/2010 13:17
1532524	34, 34 SHAPINSAY COURT	3	15	APP 23/08 PM PAINT BEDROOM WINDOWS AND INGDES	06/07/2010 13:22	10/08/2010 13:22
1546223	34, 34 SHAPINSAY COURT	7	50	POST INSPECTION - WORK COMPLETE	17/09/2010 11:36	21/09/2010 11:36
1572448	34, 34 SHAPINSAY COURT	1	55	Heating Exit Contractors Gas system, no pressure, living room rad hanging off wall and waiting for parts to get fitted after recent service r/evn	10/09/2010 15:21	15/09/2010 15:21
1604112	34, 34 SHAPINSAY COURT	1	55	Heating External Contractors: Gas system; BOILER MAKING TERRIBLE SCREECHING NOISE. R IRVIN	27/10/2010 12:26	27/10/2010 16:26
1614344	34, 34 SHAPINSAY COURT	12	13	HARD NO ACCESS TO GAIN ENTRY FOR RICHARD IRVINE AND MEET HOUSING ASSISTANT FRIDAY 14TH JANUARY TO FOLLOW ON FROM [REDACTED] SLA PLACE AT 1 30	21/12/2010 16:50	21/12/2010 20:50
1642612	34, 34 SHAPINSAY COURT	99	55	MISSING ORDER NUMBER - 65FNH3 - BACKING BOARD REQ - 29/10/2010	13/01/2011 11:07	18/01/2011 11:07
1649546	34, 34 SHAPINSAY COURT	1	17	TRACE AND REPAIR LEAK FROM PIPE IN THE WALL OF BATHROOM JOINER MAY BE NECESSARY FOR ACCESS TENANT NOT CLEAR WITH FACTS	02/03/2011 13:01	02/03/2011 17:01
1654345	34, 34 SHAPINSAY COURT	1	17	plumber trace/repair leak from flat above (above is private toilet through for power to access as this is ongoing problem and tenant's ceiling and walls are getting worse)	14/03/2011 11:22	14/03/2011 15:22
1654347	34, 34 SHAPINSAY COURT	1	13	joiner gain access to flat above to assist plumber to turn off water to prevent further leaking into this flat (34) private flat, owner never been seen others in building suspect they have been evicted, house repossessed	21/03/2011 14:11	21/03/2011 18:11
					21/03/2011 14:14	21/03/2011 18:14

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Addendum Jobs

Job Refere...	Address	Priority	Type	Short Description	Received Date	Required Date
1654347	34, 34 SHAPINSAY COURT	1	13	joiner - gain access to flat above to assist plumber to turn off water to prevent further leaking into the flat (34) private flat, owner never been seen, others in building suspect they have been evicted, house repossessed	21/03/2011 14:14	21/03/2011 18:14
1666131	34, 34 SHAPINSAY COURT	1	17	plumber to turn off water to prevent further leaking into the flat (34) private flat, owner never been seen, others in building suspect they have been evicted, house repossessed	11/04/2011 10:23	11/04/2011 14:23
1666780	34, 34 SHAPINSAY COURT	12	13	13/04 AM - JOINER TO ASSIST PLUMBER - REMOVE PIPE BOX BESIDE WC AND PIPE BOX UNDER WC CISTERN AND SINK AND REMOVE FROM PROPERTY	12/04/2011 10:15	15/04/2011 10:15
1666782	34, 34 SHAPINSAY COURT	12	17	13/04 AM - TRACE WASTER LEAK FROM ABOVE FLAT - JOINER WILL REMOVE PIPE BOX TO OPEN UP TO SEE WHERE WATER IS COMING FROM	12/04/2011 10:17	15/04/2011 10:17
1675453	34, 34 SHAPINSAY COURT	99	56	CONFIRMATION - GSHRYT - NO HEAT OR H/W - CALL OUT - 25/04/2011	28/04/2011 13:44	28/04/2011 17:44
1678150	34, 34 SHAPINSAY COURT	3	12	TO CARRY OUT FULL ELECTRICAL CHECK IN CONJUNCTION WITH MUTUAL EXCHANGE INCOMING TENANT TO ARRANGE ACCESS (EXCHANGE ADDRESS	05/05/2011 14:40	09/06/2011 14:40
1678156	34, 34 SHAPINSAY COURT	3	56	R/R/R/V/N - CARRY OUT FULL GAS CHECK IN CONJUNCTION WITH MUTUAL EXCHANGE - INCOMING TENANT TO ARRANGE ACCESS - (EXCHANGE ADDRESS	05/05/2011 14:43	09/06/2011 14:43
1700643	34, 34 SHAPINSAY COURT	3	13	Kitchen Units Cupboards: Cupboard door - damaged/loose/sticking, wall unit, WOOD VENEER, Fair wear and tear re: door and drawers front	17/06/2011 10:25	22/07/2011 10:25
1713707	34, 34 SHAPINSAY COURT	7	50	PLEASE VISIT THURSDAY 10 30 REGARDING KITCHEN UNITS - REPAIRS HAVE BEEN ATTEMPTED - JOINER HAS ADVISED IT MAY BE UNECONOMICAL TO REPAIR UNITS.	13/07/2011 10:27	18/07/2011 10:27
1715478	34, 34 SHAPINSAY COURT	3	13	APPT 28/7/11 AM REMOVE AND RENEW WALL UNIT IN KITCHEN	18/07/2011 08:34	22/08/2011 09:34
1915117	34, 34 SHAPINSAY COURT	99	13	Locks and Fittings: Keys, lost key, front door; property is secure; Forced entry necessary; Tenant action	18/07/2012 02:04	18/07/2012 06:04
1917826	34, 34 SHAPINSAY COURT	1	56	Heating Ext Contractors - Gas system, Boilers not coming on; Fair wear and tear	23/07/2012 13:47	23/07/2012 17:47
1921737	34, 34 SHAPINSAY COURT	7	50	PLEASE VISIT RE DAMP IN PROPERTY-WHOLE OF PROPERTY BUT THE 2 BEDROOMS ARE THE WORST	30/07/2012 10:05	02/08/2012 10:05
1925199	34, 34 SHAPINSAY COURT	7	50	1 08/08 [REDACTED] JOB PASSED FOR JOINER (please visit re damp tenant has now lifted flooring	06/08/2012 12:18	09/08/2012 12:18
1927077	34, 34 SHAPINSAY COURT	12	13	10/08 - REMOVE HATCH IN HALL AND INSPECT UNDERFLOOR FOR SIGNS OF WATER OR DAMP - REPORT TO [REDACTED] ON FINDINGS.	08/08/2012 17:05	13/08/2012 17:05
2066082	34, 34 SHAPINSAY COURT	3	13	Doors: Draughty door, front door; wooden, between door and frame; door is not fitting properly; Fair wear and tear	22/03/2013 09:21	26/04/2013 09:21
2295323	34, 34 SHAPINSAY COURT	U24	12	Electric lighting: Internal lighting, Round Dipal Glass 2D IP44 - fluorescent bathroom fitting; broken; Fair wear and tear	05/06/2014 15:37	06/06/2014 15:37
2368881	34, 34 SHAPINSAY COURT	E 4	56	Heating Ext Contractors: Gas system, No heating or hot water; TO BE ATTENDED TO WITHIN 4 HOURS; Tenant's Contact No. [REDACTED] Fair wear and tear FLOOT LIGHT KEEPS GOIN OUT	23/10/2014 12:00	23/10/2014 16:00
2423739	34, 34 SHAPINSAY COURT	E 40	13	Locks and Fittings: Keys, key stuck in lock, front door; property is not secure; Forced entry not necessary; unknown lock type; Fair wear and tear	28/01/2015 17:03	28/01/2015 21:03
2423741	34, 34 SHAPINSAY COURT	13	50	[REDACTED] NO ACTION - DOOR HAS 2 YEARS YET! CALL REP	28/01/2015 17:05	02/02/2015 17:05
2502939	34, 34 SHAPINSAY COURT	PL90	12	SMOKE DETECTOR PROGRAM RENEWAL OF SMOKE DETECTOR	16/06/2015 15:47	14/09/2015 15:47
2507631	34, 34 SHAPINSAY COURT	NE5	17	Toilets: Handle, push down knob; Fair wear and tear	24/06/2015 13:26	01/07/2015 13:26
2507637	34, 34 SHAPINSAY COURT	U24	12	Electric lighting: Internal lighting, Round Dipal Glass 2D IP44 - fluorescent bathroom fitting; broken; Fair wear and tear please call after 3pm if it is today or Thursday	24/06/2015 13:37	25/06/2015 13:37
2511050	34, 34 SHAPINSAY COURT	E 4	13	REMOVE BOXING IN AS REC	30/06/2015 15:25	30/06/2015 19:25
2557629	34, 34 SHAPINSAY COURT	13	50	Damp: Damp on walls/ceiling; ALL OVER THE FLAT, using damp REALLY BAD MOULD IN THE PROPERTY, TENANT HAS ADVISED SUPPORT WORKER THAT THERE IS FLOODING UNDER THE BUILDING, IDENTIFIED BY ENVIRONMENTAL HEALTH A FE	23/09/2015 15:09	29/09/2015 15:09
2561938	34, 34 SHAPINSAY COURT	PL24	12	APPT 02/10/15 AM - LIGHT - BATHROOM - REPAIR	30/09/2015 13:16	03/11/2015 13:16
2569806	34, 34 SHAPINSAY COURT	E 40	17	Pipes: Water - leaking; flat above; Electrical fittings are getting wet; Fair wear and tear	13/10/2015 20:23	14/10/2015 00:23
2569807	34, 34 SHAPINSAY COURT	E 40	12	Electric power: Water leaking onto electrics; UNKNOWN, lights; Fair wear and tear	13/10/2015 20:24	14/10/2015 00:24
3449081	34, 34 SHAPINSAY COURT	22	56	CONFIRMATIONS - 18/06/2016 FITTED 2 FILLING LOOP CAPS.	22/06/2016 15:30	16/07/2016 15:30
3956800	34, 34 SHAPINSAY COURT	13	50	DAMPNESS ON BEDROOM WALLS - TENANT SAID PROBLEM HASN'T GOT ANY BETTER SINCE VISIT LAST YEAR	21/09/2016 14:51	27/09/2016 14:51
3982289	34, 34 SHAPINSAY COURT	PL24	15	APPT 5/10 PM - ANTI-FUNGAL WASH AND STAINBLOCK CUPBOARD WALL IN HALL - TENANT WOULDNT LET ME ASSESS REST OF FLAT	26/09/2016 15:00	28/10/2016 15:00
4010091	34, 34 SHAPINSAY COURT	13	50	THE HOUSE IS FULL OF DAMP THE INSPECTOR WHO WENT OUT THE FIRST AND THE SECOND TIME THE LADY DOES NOT WANT HIM	29/09/2016 13:35	04/10/2016 13:35
4019023	34, 34 SHAPINSAY COURT	13	50	APP 05/10 @ 10AM MEE T [REDACTED] REGARDING DAMP	30/09/2016 14:52	05/10/2016 14:52
4047834	34, 34 SHAPINSAY COURT	PL24	12	31/10/16 - BEDROOMS REMOVE REPLACE SOCKETS FOR JOINER	05/10/2016 14:45	08/11/2016 14:45
4047841	34, 34 SHAPINSAY COURT	PL24	16	3/11/16 - BEDROOMS TAPE FILL NEW WALLS	05/10/2016 14:45	08/11/2016 14:45
4047859	34, 34 SHAPINSAY COURT	PL24	15	8/11/16 - BEDROOMS PAINT NEW WALLS AND WOODWORK	05/10/2016 14:45	08/11/2016 14:45
4047827	34, 34 SHAPINSAY COURT	PL24	13	31/10/16-01/11/1 - BEDROOMS PLASH IN OUTSIDE WALLS IN BEDROOMS 12 SHEETS	05/10/2016 14:45	08/11/2016 14:45
4220405	34, 34 SHAPINSAY COURT	PL24	56	APOLLO BLINDS ALTER BEDROOM BLINDS TO FIT JOINER FINISHED PLS PHONE TENANT TO ARRANGE ASAP	03/11/2016 10:25	07/12/2016 10:25
4463970	34, 34 SHAPINSAY COURT	E 4	25	Glazing: Double glazing; Bedroom; Broken; only one pane; maxon tape broken pane; Vandalism; Crime Ref Num: SC0065430 Tenant was a bit scared so she's at her Mum's. She can be back at her property by 10.20am at the latest. She can be contacted on her Mum's	13/12/2016 09:43	13/12/2016 13:43
4476552	34, 34 SHAPINSAY COURT	NE5	25	FOLLOW ON - FIT DGU TO BEDROOM WINDOW; Vandalism; Crime Ref Num: SC0065430 Tenant was a bit scared so she's at her Mum's. She can be back at her property by 10.20am at the latest. She can be contacted on her Mum's number	14/12/2016 08:33	21/12/2016 08:33

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Job Entry

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Addendum Job

Job: 6117513 - APP 27/10 - HALL CUPBOARD - PAINT N

Job Refere	Address	Priority	Type	Short Description	Received Date	Required Date
1715478	34, 34 SHAPINSAY COURT	3	13	APPT 28/7/11 AM REMOVE AND RENEW WALL UNIT IN KITCHEN	18/07/2011 08:34	22/08/2011 08:34
1915117	34, 34 SHAPINSAY COURT	99	13	Locks and Fittings: Keys, lost key, front door, property is secure, Forced entry necessary, Tenant action	18/07/2012 02:04	18/07/2012 06:04
1917826	34, 34 SHAPINSAY COURT	1	55	Heating External Contractors: Gas system, Boiler not coming on, Fair wear and tear	23/07/2012 13:47	23/07/2012 17:47
1921737	34, 34 SHAPINSAY COURT	7	50	PLEASE VISIT RE DAMP IN PROPERTY-WHOLE OF PROPERTY BUT THE 2 BEDROOMS ARE THE WORST	30/07/2012 18:05	02/08/2012 18:05
1925199	34, 34 SHAPINSAY COURT	7	50	10/08/08 JOB PASSED FOR JOINER please visit re damp-tenant has now lifted flooring	06/08/2012 12:18	09/08/2012 12:18
1927077	34, 34 SHAPINSAY COURT	12	13	10/08 REMOVE HATCH IN HALL AND INSPECT UNDERFLOOR FOR SIGNS OF WATER OR DAMP REPORT TO ON FINDINGS	08/08/2012 17:05	13/08/2012 17:05
2056082	34, 34 SHAPINSAY COURT	3	13	Doors: Draughty door, front door, wooden, between door and frame: door is not fitting properly; Fair wear and tear	22/03/2013 09:21	26/04/2013 09:21
2295323	34, 34 SHAPINSAY COURT	U24	12	Electric lighting: Internal lighting, Round Opal Glass 2D IP44 - fluorescent bathroom fitting, broken, Fair wear and tear FOR ACCESS	05/06/2014 15:37	06/06/2014 15:37
2369981	34, 34 SHAPINSAY COURT	E4	55	Heating External Contractors: Gas system: No heating or hot water: TO BE ATTENDED TO WITHIN 4 HOURS; Tenant's Contact No. or wear and tear PILOT LIGHT KEEPS GOIN OUT	23/10/2014 12:00	23/10/2014 16:00
2423739	34, 34 SHAPINSAY COURT	E40	13	Locks and Fittings: Keys, key stuck in lock, front door; property is not secure; Forced entry not necessary, unknown lock type; Fair wear and tear	28/01/2015 17:03	28/01/2015 21:03
2423741	34, 34 SHAPINSAY COURT	I3	50	NO ACTION - DOOR HAS 2 YEARS YET! CALL RE P	28/01/2015 17:05	02/02/2015 17:05
2502939	34, 34 SHAPINSAY COURT	PL90	12	SMOKE DETECTOR PROGRAM RENEWAL OF SMOKE DETECTOR	16/06/2015 15:47	14/09/2015 15:47
2507631	34, 34 SHAPINSAY COURT	HE5	17	Toilet: Handle, push down knob; Fair wear and tear	24/06/2015 13:35	01/07/2015 13:35
2507637	34, 34 SHAPINSAY COURT	U24	12	Electric lighting: Internal lighting, Round Opal Glass 2D IP44 - fluorescent bathroom fitting, broken, Fair wear and tear please call after 3pm if it is today or Thursday	24/06/2015 13:37	25/06/2015 13:37
2511090	34, 34 SHAPINSAY COURT	E4	13	REMOVE BOXING IN AS REC	30/06/2015 15:25	30/06/2015 19:25
2557629	34, 34 SHAPINSAY COURT	I3	50	Damp: Damp on walls/ceiling, ALL OVER THE FLAT, rising damp REALLY BAD Mould IN THE PROPERTY, TENANT HAS ADVISED SUPPORT WORKER THAT THERE IS FLOODING UNDER THE BUILDING, IDENTIFIED BY ENVIRONMENTAL HEALTH A FE	23/09/2015 15:09	29/09/2015 15:09
2561998	34, 34 SHAPINSAY COURT	PL24	12	APPT 02/10/15 AM - LIGHT - BATHROOM - REPAIR	30/09/2015 13:16	03/11/2015 13:16
2563886	34, 34 SHAPINSAY COURT	E40	17	Pipes: Water leaking, flat above, Electrical fittings are getting wet, Fair wear and tear	13/10/2015 20:23	14/10/2015 00:23
2563887	34, 34 SHAPINSAY COURT	E40	12	Electric power: Water leaking onto electricals, UNKNOW, lights, Fair wear and tear	22/06/2016 15:30	15/07/2016 15:30
3443091	34, 34 SHAPINSAY COURT	Z2	55	CONFIRMATIONS - 10/06/2016 FITTED 2 FILLING LOOP CAPS.	21/09/2016 14:51	27/09/2016 14:51
3956800	34, 34 SHAPINSAY COURT	I3	50	DAMPNESS ON BEDROOM WALLS - TENANT SAID PROBLEM HASNT GOT ANY BETTER SINCE VISIT LAST YEAR	26/09/2016 15:00	29/10/2016 15:00
3982289	34, 34 SHAPINSAY COURT	PL24	15	APPT 5/10 PM - ANTI-FUNGAL WASH AND STAINBLOCK CUPBOARD WALL IN HALL - TENANT WOULDNT LET ME ASSESS REST OF FLAT	29/09/2016 13:35	04/10/2016 13:35
4010091	34, 34 SHAPINSAY COURT	I3	50	THE HOUSE IS FULL OF DAMP, THE INSPECTOR WHO WENT OUT, THE FIRST AND THE SECOND TIME THE LADY DOES NOT WANT HIM SL	30/09/2016 14:52	05/10/2016 14:52
4019023	34, 34 SHAPINSAY COURT	I3	50	APP 05/10 @ 10AM MEET REGARDING DAMP	05/10/2016 14:45	08/11/2016 14:45
4047834	34, 34 SHAPINSAY COURT	PL24	12	31/10/16 - BEDROOMS REMOVE REPLACE SOCKETS FOR JOINER	05/10/2016 14:45	08/11/2016 14:45
4047841	34, 34 SHAPINSAY COURT	PL24	16	3/11/16 - BEDROOMS TAPE FILL NEW WALLS	05/10/2016 14:45	08/11/2016 14:45
4047859	34, 34 SHAPINSAY COURT	PL24	15	6/11/16 - BEDROOMS PAINT NEW WALLS AND WOODWORK	05/10/2016 14:45	08/11/2016 14:45
4047827	34, 34 SHAPINSAY COURT	PL24	13	31/10/16 07/11/16 - BEDROOMS PLASHIM OUTSIDE WALLS IN BEDROOMS 12 SHEETS	05/10/2016 14:45	08/11/2016 14:45
4220405	34, 34 SHAPINSAY COURT	PL24	56	APOLLO BLINDS ALTER BEDROOM BLINDS TO FIT JOINER FINISHED PLS PHONE TENANT TO ARRANGE ASAP	03/11/2016 10:25	07/12/2016 10:25
4463970	34, 34 SHAPINSAY COURT	E4	25	Glazing: Double glazing, Bedroom, Broken, only one pane; maxam tape broken pane; Vandalism; Crime Ref Num, SC6085430 Tenant was a bit scared so she's at her Mum's. She can be back at her property by 10.20am at the latest. She can be contacted on her Mum's	13/12/2016 09:43	13/12/2016 13:43
4476552	34, 34 SHAPINSAY COURT	HE5	25	FOLLOW ON - FIT DDU TO BEDROOM WINDOW; Vandalism; Crime Ref Num, SC6085430 Tenant was a bit scared so she's at her Mum's. She can be back at her property by 10.20am at the latest. She can be contacted on her Mum's number	14/12/2016 08:33	21/12/2016 08:33
4491418	34, 34 SHAPINSAY COURT	I3	51	POST INSPECTION OF 4047827	16/12/2016 09:35	21/12/2016 09:35
4491425	34, 34 SHAPINSAY COURT	I3	51	POST INSPECTION OF 4047841	26/12/2016 10:19	31/12/2016 14:19
4541757	34, 34 SHAPINSAY COURT	E40	55	Heating External Contractors: Gas system, No heating or hot water: TO BE ATTENDED TO WITHIN 4 HOURS; Tenant's contact no. Fair wear and tear	21/09/2017 11:07	27/09/2017 11:07
6106609	34, 34 SHAPINSAY COURT	I3	50	BAD DAMP IN PROPERTY	22/09/2017 16:00	22/12/2017 16:00
6117471	34, 34 SHAPINSAY COURT	PL90	13	FAD MEASURE SUPPLY AND FIT NEW KITCHEN WINDOW	22/09/2017 16:00	27/10/2017 16:00
6117489	34, 34 SHAPINSAY COURT	PL24	27	APP 24/10 - REMOVE GAS METRE IN HALL CUPBOARD AND LATER REINSTATE FOR JOINER TO STRIP AND RESHEET WALL	22/09/2017 16:00	27/10/2017 16:00
6117495	34, 34 SHAPINSAY COURT	PL24	13	APP 24/10 - HALL CUPBOARD - STRIP BACK WALL THAT GAS METRE IS ON AND RESHEET WITH PLASHEEN	22/09/2017 16:00	27/10/2017 16:00
6117506	34, 34 SHAPINSAY COURT	PL24	16	APP 25/10 - HALL CUPBOARD - TAPE AND FILL NEW WALL	22/09/2017 16:00	27/10/2017 16:00
6117513	34, 34 SHAPINSAY COURT	PL24	15	APP 27/10 - HALL CUPBOARD - PAINT NEW WALL AND ANY NEW TIMBERS	22/09/2017 16:00	27/10/2017 16:00

REPAIR HISTORY 3