

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: FOI-17-1335 - Manhole Cover Defect
Date: 06 October 2017 15:33:31
Attachments: [Further Information - Right to Review & Appeal.pdf](#)
[Photoofdefect-V1.jpg](#)
[FOI-17-1335 - Inchbrae Road Enquiry.pdf](#)

Dear [REDACTED],

Thank you for your information request of 21 September 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

Please provide any documents you have to support your position that Scottish Water were notified of the defect on 10 April 2017.

Please see attached.

Please note that third party names and personal details, as well as the names of ACC Officers who are below Head of Service level have been redacted (blacked out) from the attached document as it is exempt from disclosure under the Freedom of Information (Scotland) Act 2002. In order to comply with its obligations under the terms of Section 16 of the FOISA, ACC hereby gives notice that we are refusing your request under the terms of Section 38(1)(b) in conjunction with 38(2)(a)(i) – Personal Information - of the FOISA.

In making this decision ACC considered the following points:

ACC is of the opinion that Section 38(1)(b) applies to the information specified above as any information held is personal information relating to living individuals, of which the applicant is not the data subject.

ACC is of the opinion that Section 38(2)(a)(i) applies, as we consider that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully). These individuals have not consented to the disclosure of their information, and ACC does not consider that they would expect ACC to release this information about them into the public domain under the FOISA.

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

Information Compliance Team

Customer Service
Corporate Governance
Aberdeen City Council
3rd Floor North
Business Hub 17
Marischal College
Broad Street
ABERDEEN AB10 1AQ

foienquiries@aberdeencity.gov.uk

Tel 03000 200 292

*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

www.aberdeencity.gov.uk



27/09/2017

Enquiry Trace Form - Preview

Enquiry: 698022	Logged by: Contact Centre	on 09/04/2017 22:58														
Service: Roads Classification: Defect Report Subject: General Enquiry Enquiry Ref: Desc.: Reference No : ROADS29640 Site (Street/Park/etc) : Junction of Inchbrae Road and Inchbrae Drive Location : Garthdee First Type of Fault : Other Additional Information : Missing manhole/hydrant cover on road, causing trip hazard to pedestrians and animals crossing the road at that junction. May also impact vehicles using that junction.																
Site: INCHBRAE ROAD (7601749), GARTHDEE, ABERDEEN, ABERDEEN CITY Site Address: INCHBRAE ROAD Area: Aberdeen South Location: INCHBRAE ROAD Ward: 11 Airyhall/Broomhill/Garthdee Site Notes: Owner: 1; type: Roads Maintained. Maintained by: RD03-Roads Contact: [REDACTED] Telephone: [REDACTED] Email: [REDACTED]																
Customer: 701575 Name: [REDACTED] Address: [REDACTED] [REDACTED]	Time: 09/04/2017 22:58 Method: Email Their Cust Ref: 101003918331 Telephone: [REDACTED] Email: [REDACTED]															
Current Status: <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 10%;">No.</th> <th style="width: 20%;">Effective</th> <th style="width: 30%;">Status</th> <th style="width: 20%;">Officer</th> <th style="width: 20%;">Follow up Date</th> </tr> </thead> <tbody> <tr> <td>3</td> <td>10/04/2017 06:26:49</td> <td>Passed to Utility</td> <td>[REDACTED]</td> <td></td> </tr> </tbody> </table> Notes: Reference No : ROADS29640 Site (Street/Park/etc) : Junction of Inchbrae Road and Inchbrae Drive Location : Garthdee First Type of Fault : Other Additional Information : Missing manhole/hydrant cover on road, causing trip hazard to pedestrians and animals crossing the road at that junction. May also impact vehicles using that junction.			No.	Effective	Status	Officer	Follow up Date	3	10/04/2017 06:26:49	Passed to Utility	[REDACTED]					
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Revised Status:

Name : Signed : Date : Time :

Report generated by : [REDACTED]

10:25:42