

Our Ref. EIR-17-1847  
Contact Information Compliance Team  
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## ABERDEEN CITY COUNCIL

12 January 2018



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Dear [REDACTED],

### Environmental Information (Scotland) Regulations 2004

EIR-17-1847 – Public Conveniences

Thank you for your information request of 18 December 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

#### 1. How many public conveniences are there in your area?

10 locations (5 fixed, 5 automated)

#### 2. Have you closed any public conveniences (2016/17) or have plans to do so?

##### a) If yes, how many?

No closures in 2016/17 and no plans to do so.

#### 3. Do you operate Comfort Schemes? (i.e. Comfort scheme – a system of paying third parties for making their facilities available freely to the public, in lieu of council facilities)

No.

##### a) How many schemes?

None.

##### b) Length of time they have been running?

Not applicable, please see our response above.

##### c) Financial package provided to those running the schemes, is this an annual/quarterly payment?

Not applicable, please see our response above.

#### 4. Do you operate Community Partnerships? (i.e. Community Partnership – lease public conveniences to third parties for them to provide)

No.

ANGELA SCOTT  
CHIEF EXECUTIVE



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**a) How many Community Partnerships?**

None.

**b) Length of time these have been running?**

Not applicable, please see our response above.

**c) Financial package provided to those running the schemes?**

Not applicable, please see our response above.

**5. Are any of the public conveniences now managed by an external organisation (not including Community Partnership)?**

No.

**a) How many operate?**

None.

**b) Length of time these have been running?**

Not applicable, please see our response above.

**6. Do you charge for the use of Public Conveniences in your area?**

We charge for the use of automated Public Toilets.

**a) If so, how much (per person)?**

20 pence.

**b) Do you have plans to increase this?**

No.

**c) How do you collect the money (automatic or manned) and if automatic what units do you use? (i.e. turnstile, coin operated door locks, other)?**

Automatic and coin operated door locks.

**d) Is the money collected by your staff or by a third party?**

Staff.

**e) What is the annual cost of collection?**

Collection is done by staff undertaking other duties so we do not hold the specific costs.

ACC is unable to provide you with information on **annual cost of collection** as it is not held by the Council. In order to comply with its obligations under the terms of Regulation 10(4)(a) - Information Not Held - of the EIRs, ACC hereby gives notice that this information is not held by it.

**7. What was the annual cost of providing public conveniences in your area during 2016/17?**

**The costs I am referring to may include maintenance costs, provision of sundries items, cleaning costs and staffing costs of manned toilets**

Public conveniences have an annual budget of £321,496.

We hope this helps with your request.

Yours sincerely,

Grant Webster  
Information Compliance Officer

## **INFORMATION ABOUT THE HANDLING OF YOUR REQUEST**

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA. However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.