

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: EIR-17-1606 - Rats
Date: 23 November 2017 14:12:23
Attachments: [Further Information - Right to Review & Appeal.pdf](#)
[EIR-17-1606 - Rats.pdf](#)

Dear [REDACTED]

Thank you for your information request of 31 October 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

How many call outs to environmental services were made to properties dealing with rats in your local authority area between September 2012 and September 2017? (Please break down per year as well)

Please see below:

1st September 2012 to 30th September 2013	120
1st October 2013 to 30th September 2014	109
1st October 2014 to 30th September 2015	157
1st October 2015 to 30th September 2016	161
1st October 2016 to 30th September 2017	198

Between Sept 2012 and September 2017, I would like to know the top ten roads/streets (with post codes) where rat call outs were made and the number of call outs for each of the ten streets. (Please break down per year as well)

Please refer to the attached table [EIR-17-1606 – Rats](#). Please note that these streets vary in length and do not indicate potential areas of increased rat populations or reflect specific areas of concerns. They only list the number of complaints, some of which may not be justified.

How much was spent on dealing with rats between the 2012-2017 period? (Please break down per year as well, if possible)

Costs associated with the call out to rats complaints are incorporated with other costs associated with the provision of a pest control service within Aberdeen and cannot be quantified.

ACC is unable to provide you with information on **how much was spent on dealing with rats between the 2012-2017 period, broken down per year** as it is not held by the Council. In order to comply with its obligations under the terms of Regulation 10(4)(a) - Information Not Held - of the EIRs, ACC hereby gives notice that this information is not held by it. ACC is required by Regulation 10(1)(b) of the EIRs to inform you as to why in all the circumstances of the case, the public interest in maintaining this exception outweighs the public interest in disclosing this information to you. ACC is satisfied that it does not hold this information and considers that, as there is no information held, the public interest lies with the exception.

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

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Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

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Street / Road	Postcode	Postcode	Postcode	Postcode	Postcode	Postcode	Postcode	Postcode	Total	Number of Service Requests broken into years				
										1/9/12 to 30/9/13	1/10/13 to 30/9/14	1/10/14 to 30/9/15	1/10/15 to 30/9/16	1/10/16 to 30/9/17
Bedford Avenue	AB24 3YL	AB24 3 YN	AB24 3YP						20	11	7	1	1	0
Rose Street	AB10 1TX	AB10 1UA	AB10 1UH						16	0	2	11	2	1
King Street	AB24 1SJ	AB24 3BX	AB24 5AN	AB24 5AX	AB24 5BA	AB24 5BD	AB24 5BH	AB24 5ST	14	2	1	1	6	4
Stoneywood Terrace	AB21 9HX	AB21 9AB							13	3	3	4	2	1
Sunnybank Road	AB24 3NG	AB24 3NH	AB24 3NJ						13	13	0	0	0	0
Ferrier Crescent	AB24 2QH	AB24 2QJ	AB24 2QL						12	0	2	2	6	2
Girdleness Road	AB11 8DG	AB11 8DT	AB11 8FA	AB11 8TB					11	0	1	2	3	5
Inverurie Road	AB21 9BB	AB21 9LZ							11	0	0	1	1	9
Malcolm Road	AB21 9LN								9	0	0	1	3	5
Great Northern Road	AB24 2BT	AB24 2BP	AB24 2EE						8	4	0	1	0	3