

Our Ref. EIR-17-1472
Your Ref. 105413696A
Contact Information Compliance Team
Email foienquiries@aberdeencity.gov.uk
Direct Dial 01224 523827



ABERDEEN CITY COUNCIL

30 October 2017



Information Compliance Team
Customer Services
Corporate Governance
Aberdeen City Council
Marischal College
3rd Floor North
Business Hub 17
ABERDEEN
AB10 1AQ

Tel 01224 522000
Minicom 01224 522381
DX 529451, Aberdeen 9
www.aberdeencity.gov.uk

Dear [REDACTED],

Environmental Information (Scotland) Regulations 2004

EIR-17-1472 – Manhole Cover

Thank you for your information request of 11 October 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

Date of Incident: 17 June 2017

We write in reference to correspondence we have received from Zurich (ref- /17/21/48603).

You have advised Zurich you have carried out safety inspections and the manhole cover was fixed/replaced by 9.15am on the 17/6/17.

Please provide evidence to confirm these checks were taken place and the issue was resolved in the timeframes you have given.

Please refer to the enclosed documents.

We hope this helps with your request.

Yours sincerely,

Grant Webster
Information Compliance Officer

ANGELA SCOTT
CHIEF EXECUTIVE



Heritage 100% Recycled



AGE POSITIVE
scotland



Choose products with the FAIRTRADE Mark



INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA. However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

13/10/2017

Enquiry Trace Form - Preview

Enquiry: 709019

Logged by: Contact Centre

on 17/06/2017 08

Service: Roads

Classification: Complaint

Subject: Roads OOH Emergency

Enquiry Ref:

Desc.: manhole cover, seems to have split in 2. Both edges sticking up into road. traffic swerving round & police reported it in too (no police number).

Site: WELLINGTON ROAD (7601472), ABERDEEN, ABERDEEN CITY

Site Address: WELLINGTON ROAD

Area: Aberdeen South

Location: wellington court - down from former prison

Ward: 13 Kincorth / Loirston

Site Notes: Owner: 1; type: Roads Maintained. Maintained by: RD03-Roads

Contact

Telephone:

Fax:

Customer: 712593

Time: 17/06/2017 08:19

Method: Telephone

Name:

Their Cust Ref: 101001060893

Address:

Telephone:

Fax:

Current Status:

No. Effective	Status	Officer	Follow up Date
2 19/06/2017 08:52:55	Enquiry Closed		
Notes: response attended 08:40			

Status history:

No. Effective	Status	Officer	Notes
1 17/06/2017 08:19	Enquiry Raised		

Revised Status:

19/06/17



Roads Operations
Enterprise, Planning and Infrastructure
Aberdeen City Council
Tulloch Roads Depot
Craigshaw Drive
Aberdeen
AB12 3AJ

Incident Report

Date... 17/06/17		Location of Incident	
Arrived on site... 0840		Wellington Road Just down from old prison on Reg'd. Broken man hole cover	
Left site... 0915			
Incident type		Originator of Callout Message & time received	
Manhole cover needs replaced / broken manhole lid		Tim at ACC out of hours 08:15	
Vehicles / Plant used		Plant Type... 4495A	
		Plant Number... Transit	
Material used & quantity (eg sand, Viasix, absorbent granules)		N/A	
Cones / Signs / Barriers used & quantity		N/A	
Action Taken & any further action required		Went back to yard to collect new manhole cover 600x600	
Any other information (eg Vehicle registration number or Police Office number)		12 09 17 07 16	

NAME

SIGNATURE