

**From:** [Foi Enquiries](#)  
**To:** [REDACTED]  
**Subject:** EIR-17-1317 - Inspection - Menzies Road  
**Date:** 05 October 2017 11:50:17  
**Attachments:** [Further Information - Right to Review & Appeal.pdf](#)  
[EIR-17-1317 - Menzies Road reports 1\\_Redacted.pdf](#)  
[EIR-17-1317 - Menzies Road reports 2\\_Redacted.pdf](#)  
[EIR-17-1317 - Bus stops on Menzies Road ME033332\\_ME033334.pdf](#)

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Dear [REDACTED],

Thank you for your information request of 13 September 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

**Please provide details of all first time requests for services on Menzies Road, Aberdeen, including but not limited to potholes, uneven paving slabs and broken covers from 01/06/2016 to date.**

Please find enclosed the details of all first time requests, [EIR-17-1317 – Bus stops On Menzies Road ME033332 ME033334](#), [EIR-17-1317 – Menzies Road reports 1](#), [EIR-17-1317 – Menzies Road reports 2](#).

Please note that third party names and personal details, as well as the names of ACC Officers who are below Head of Service level have been redacted (blacked out) from the attached Site History Report. This is because ACC considers that this information is excepted from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby give notice that we are refusing your request under the terms of Regulation 11(2) in conjunction with Regulation 11(3)(a)(i) – Personal Information - of the EIRs.

In making this decision ACC considered the following points:

ACC is of the opinion that Regulation 11(2) applies to the information specified above as the information in question is personal information relating to living individuals, and the applicant is not the data subject.

ACC is of the opinion that Regulation 11(3)(a)(i) applies, as ACC considers that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully) and second Data Protection Principle (personal information must only be processed for a specific and lawful purpose). ACC Officers who are below Head of Service level and third parties named within the attached document would not expect ACC to release this information about them into the public domain under the EIRs (or the Freedom of Information (Scotland) Act 2002 (FOISA)).

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

**INFORMATION ABOUT THE HANDLING OF YOUR REQUEST**

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

Information Compliance Team  
Customer Service  
Corporate Governance  
Aberdeen City Council  
3rd Floor North  
Business Hub 17  
Marischal College  
Broad Street  
ABERDEEN AB10 1AQ

[foienquiries@aberdeencity.gov.uk](mailto:foienquiries@aberdeencity.gov.uk)

Tel 03000 200 292

\*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.  
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

[www.aberdeencity.gov.uk](http://www.aberdeencity.gov.uk)

Effective: 01/06/2016 to 19/09/2017

Display Action Officer: No

Service: Roads

Site: MENZIES ROAD (7600852)

Site: MENZIES ROAD (7600852)

Locality: TORRY, ABERDEEN, ABERDEEN CITY

Area: Aberdeen South

**Customer Services**

Enquiry No.: 687659

Logged by: Contact Centre

on: 05/02/2017 22:50

Service: Roads

Subject: Pot Hole - Road

Classification: Enquiry

Enquiry Ref:

Desc.: FAO : ACC Roads Response service,

Reference No : ROADS29073

Site (Street/Park/etc) : Menzies Road, Torry

Location : 35/39

Locational Details : In front of house

First Type of Fault : Public Utility Reinstatement

First Fault Details : trench is collapsing

Name : [REDACTED]

Address Line 1 : [REDACTED]

Postcode : [REDACTED]

Email Address : [REDACTED]

Location: Menzies Road

Contact: [REDACTED]

Enquiry No.: 664991

Logged by: Contact Centre

on: 17/06/2016 13:54

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: LARGE POT HOLE ON THE ROAD OUTSIDE PROPERTY -

Location: 77E MENZIES ROAD - LARGE POT HOLE ON THE ROAD OUTSIDE PROPERTY

Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: S/34/1587 - MENZIES ROAD

Feature Type: RDS Road Section

Job Number: 706100

Effective: 01/06/2016 to 19/09/2017

Service: Footways

Display Action Officer: No

Site: MENZIES ROAD (7600852)

Site: MENZIES ROAD (7600852)

Locality: TORRY, ABERDEEN, ABERDEEN CITY

Area: Aberdeen South

**Customer Services**

Enquiry No.: 705212

Logged by: Contact Centre

on: 20/05/2017 21:48

Service: Footways

Subject: Complaints - F/ways

Classification: Enquiry

Enquiry Ref:

Desc.: Site (Street/Park/etc) : Menzies Road

Location : Corner of Walker Place

Locational Details : In footpath or lane

First Type of Fault : Other

First Fault Details : 3 road cones surrounding pavement msnhile

Additional Information : Three road cones at Mike's Fish and Fish shop on Menzies Road have been there since November 2016. Could someone please check what the problem is?

Location: MENZIES ROAD

Contact: [REDACTED]

**From:** [Graham Dickson](#)  
**To:** [MembersEnquiries](#)  
**Subject:** Bus stops on Menzies Road ME033332/ME033334  
**Date:** 14 November 2016 09:58:04

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Hello,

I was looking to get the road markings refreshed at the bus stops on Menzies Road outside Mike's the Chipper. The road markings have become so worn that cars are parking on the bus stop making access on and off the bus very difficult.

Is it possible to get the bus stop lines repainted to encourage people to not park on the bus stop?

Additionally, could you let me know if there is any chance of getting a covered bus stop at this location?

Cheers,

Graham

Graham Dickson  
Councillor for Torry/Ferryhill Ward  
Deputy Leader of the SNP Group

[gdickson@aberdeencity.gov.uk](mailto:gdickson@aberdeencity.gov.uk)

[@graham\\_dickson](#)

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