

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: REV-17-1522 - Waste Policy
Date: 31 October 2017 14:29:21

Dear [REDACTED],

Thank you for your request for review of 19 October 2017 on the basis that you had yet to receive a response. Please accept our sincere apologies that Aberdeen City Council (ACC) has failed to respond to your information request of 30 August 2017, made under the Environmental Information (Scotland) Regulations 2004 (EIRs).

In accordance with Regulation 16(5) of EIRs, please find below the response to your information request, which comprises the Review Outcome:

In essence I wanted a current copy of the 'Aberdeen City Council Approved Household Waste and Recycling Containers Policy' as the only policy document I found online had no date, see attached.

The policy document that you provided to us was out of date and has now been removed from the website. We apologise for any confusion caused by this.

Copies of all current policies relating to waste and recycling can be found here:
http://www.aberdeencity.gov.uk/waste/strategy/waste_policies.asp

Please accept our apologies for the delay in responding.

Yours sincerely,

Grant Webster
Information Compliance Officer

FURTHER INFORMATION

If you are not satisfied with the outcome of your request for an internal review, you can apply directly to the Office of the Scottish Information Commissioner (OSIC) for a decision. Generally, OSIC cannot make a decision unless you have been through the ACC's review procedure. To make an application to OSIC, please write or email OSIC at:

The Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
www.itspublicknowledge.info

An application to OSIC must be made in writing within six months of receipt of ACC's Review Decision Notice. When applying to OSIC for a decision you should give your name and address for correspondence. Please note that OSIC will not be able to investigate if you have not used

your real name to make your information request. You must also specify:

- which request for information your requirement for review relates to
- the reason that you asked ACC to carry out a review of your request
- the reason why you are not satisfied with ACC's review outcome decision

The Commissioner will contact ACC and invite its comments on your application. Thereafter (if no settlement has meantime been reached), the Commissioner must reach a decision within 4 months of receiving your application, or within such other period as is reasonable. You will receive written notice of the outcome of the Commissioner's decision.

Should you wish to appeal against the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only. Any such appeal must be made within 42 days after the date of the decision has been issued.

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*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.

Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

www.aberdeencity.gov.uk