

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: FOI-17-1363 - Emergency Out of Hours Repairs
Date: 20 October 2017 16:17:59
Attachments: [Further Information - Right to Review & Appeal.pdf](#)

Dear [REDACTED]

Thank you for your information request of 22 September 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

What jobs were listed as being attended to by the out of hours trade persons, as per their own hand written timesheets, during the hours of midnight and 5am and between 2013 to 2016?

Which jobs were attended to by two or more different trades during the same timescales?

Unfortunately this would have to be a manual task given that we do not analyse this level of information in any structured way. ACC provides an out of hours service 365 days a year and information is requested for a three year period. To provide this information would result in a considerable amount of work for the service.

Building Services delivers a repair service to council tenants and to some degree the private sector. This is carried out with in-house tradesmen and external sub-contractors. Building Services also carried out a degree of contract work. When this work is carried out it is also necessary to analyse the cost of the works carried out and charge any private owners accordingly. The majority of work carried out has to be completed within an agreed timescale. Although we process the information provided by the tradesmen we do not record the information in any formal manner other than date.

ACC is unable to provide you with information on **What jobs were listed as being attended to by the out of hours trade persons, as per their own hand written timesheets, during the hours of midnight and 5am and between 2013 to 2016** and **Which jobs were attended to by two or more different trades during the same timescales** as the cost of providing it has been calculated as being in excess of the statutory maximum (£600).

In order to comply with its obligations under the terms of Section 16 of the FOISA, ACC hereby give notice that we are refusing your request under the terms of Section 12 - Excessive Cost of Compliance - of the FOISA.

ACC would be happy to discuss ways in which you may refine your request, so we can provide some information of interest to you within the maximum cost limits. Please do contact the Information Compliance team, who will be happy to advise you, if this is something you would like to pursue.

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

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