

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: FOI-17-0708 - Telecare Equipment
Date: 10 August 2017 14:51:12
Attachments: [Further Information - Right to Review & Appeal.pdf](#)

Dear [REDACTED],

Please accept our sincere apologies for the delay in responding to your information request of 16 May 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

As an Independent Standards Body, I would like to request the following information in relation to all Telecare and Community Equipment Services, held by you.

1. Details of all current contracts you have, including the name, address and contact details of the service provider;

Annual Servicing Contract
Tunstall Healthcare (UK) Ltd
Whitley Lodge, Whitley Bridge
Yorkshire DN14 0HR
England

2. The renewal date of the contact;

1 November 2017

3. Start date of the contract;

1 November 2016

4. Value of the contract;

£180,000 approx. may fluctuate depending on warranty periods

5. Spend on telecare for previous financial year 2016-2017;

£350,020

6. Spend on community equipment for previous financial year 2016-17.

7. Number of citizens receiving a telecare service funded by the local authority

This information is not held by ACC as it is held by Bon Accord Care. Bon Accord Care are a separate body under Freedom of Information. They can be contacted at:

Bon Accord Care
1st Floor, Inspire Building
Beach Boulevard
Aberdeen
AB24 5HP
T: 01224 570400
F: 01224 211050
E: bacinfo@bonaccordcare.org

ACC is unable to provide you with information on **Spend on community equipment for previous financial year 2016-17** and **Number of citizens receiving a telecare service funded by the local authority**

as it is not held by ACC. In order to comply with its obligations under the terms of Section 17 of the FOISA, ACC hereby gives notice that this information is not held by it.

8. Commissioning officer name, email address and phone number.

Melanie Mackenzie – Category Manager

MeMackenzie@aberdeencity.gov.uk

01224 664825

We hope this helps with your request.

Yours sincerely,

Grant Webster

Information Compliance Officer

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

ACC handled your request for information in accordance with the provisions of the Freedom of Information (Scotland) Act 2002. Please refer to the attached PDF for more information about your rights under FOISA.

Information Compliance Team

Customer Service

Corporate Governance

Aberdeen City Council

3rd Floor North

Business Hub 17

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Broad Street

ABERDEEN AB10 1AQ

foienquiries@aberdeencity.gov.uk

Tel 03000 200 292

*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.

Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

www.aberdeencity.gov.uk