

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: EIR-17-1148 - Maintenance Logs - Friarsfield Road
Date: 14 August 2017 11:47:52
Attachments: [Further Information - Right to Review & Appeal.pdf](#)
[EIR-17-1148 - Friarsfield Road Reports 1.pdf](#)
[EIR-17-1148 - Friarsfield road Reports 2 - Redacted.pdf](#)

Dear [REDACTED],

Thank you for your information request of 10 August 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

I am asking for a Freedom of Information request on any maintenance logs on Friarsfield Road in the three months prior to my accident on 25 June 2017, how it was maintained and frequency of maintenance.

Please see attached report 'Maintenance Management'.

Friarsfield Road is subject to an inspection frequency of 3 months. With regards to how the road is maintained; routine and adhoc inspections are carried out and any defects of an actionable level that are assessed as a result of these inspections are reported for repair by the Roads Inspector. Further details of this can be found in the Road Safety Inspection Manual linked to below. Find and Fix operations are also carried out throughout the city by the Response Squad, this would also apply to the maintenance of the road.

Please provide previous reports submitted by the public about the state of the road between the 1st of april 2017 to the 1st august 2017.

Please see attached under 'Customer Services'.

Please provide the Council's policy for inspecting and maintaining roads in its area.

Please see link to the Road Safety Inspection Manual:

http://www.aberdeencity.gov.uk/web/files/Roads/road_safety_inspection_manual.pdf

As **the Council's policy for inspecting and maintaining roads** is otherwise accessible on our website at the link provided above, it is exempt from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby gives notice that we are refusing your request under the terms of Regulation 6(1)(b) - Information Already Publicly Available - of the EIRs.

Please note that third party names and personal details, as well as the names of ACC Officers who are below Head of Service level have been redacted from the attached reports. This is because ACC considers that this information is excepted from disclosure. In order to comply with its obligations under the terms of Regulation 13 of the EIRs, ACC hereby give notice that we are refusing your request under the terms of Regulation 11(2) in conjunction with 11(3)(a)(i) – Personal Information - of the EIRs.

In making this decision ACC considered the following points:

ACC is of the opinion that Regulation 11(2) applies to the information specified above as the

information in question is personal information relating to living individuals, and the applicant is not the data subject.

ACC is of the opinion that Regulation 11(3)(a)(i) applies, as ACC considers that disclosure of this information would be a breach of the first Data Protection Principle (that personal information must be processed fairly and lawfully). Third parties and ACC Officers who are below Head of Service level named within the attached documents would not expect ACC to release this information about them into the public domain under the EIRs (or the Freedom of Information (Scotland) Act 2002 (FOISA)).

We hope this helps with your request.

Yours sincerely,

Grant Webster
Information Compliance Officer

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

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*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

www.aberdeencity.gov.uk

Effective: 25/03/2017 to 25/06/2017

Contract: Roads Contract (General Maint) (RD01)

Site: FRIARSFIELD ROAD (7600634)

Service: Footways

Display Action Officer: No

Site: FRIARSFIELD ROAD (7600634)

Locality: CULTS, ABERDEEN, ABERDEEN CITY

Area: Aberdeen South

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 1,000.00		Asset - Locn.: S/22/1022 - FRIARSFIELD ROAD		Feature Type: RDS Road Section		Area: Aberdeen South	
68421	JET PATCH 4 potholes total area between junction with abbotshall approx' 4 square metres (Pot Hole)	road and junction with craigton road - DUPLICATE	.RD 14 Day	Job Closed	25/03/2010		
714355	Repair 3 potholes, all approx' 300 x 300 x 50. (Pot Hole)	Between lampposts 10 and 12.	.RD 7 Day	Contractor Completed	12/04/2017	12/04/2017	Act. RD01/26896
715374	Repair pothole approx' 200 x 200 x 50. (Pot Hole)	Opposite lamppost number 9.	.RD 7 Day	Contractor Completed	16/05/2017	16/05/2017	Act. RD01/27324

Effective: 01/04/2017 to 01/08/2017

Display Action Officer: No

Service: Roads

Site: FRIARSFIELD ROAD (7600634)

Site: FRIARSFIELD ROAD (7600634)

Locality: CULTS, ABERDEEN, ABERDEEN CITY

Area: Aberdeen South

Customer Services

Enquiry No.: 711609 Logged by: Contact Centre on: 07/07/2017 13:09
 Service: Roads Subject: General Enquiry Classification: Claim Enquiry Ref:
 Desc.: Large pothole on road, approx half way past the hill - pothole on flat area - yesterday 11am, damage to car, send claim form - [REDACTED]
 Location: Friarsfield Road Contact: [REDACTED]

Enquiry No.: 711486 Logged by: Contact Centre on: 06/07/2017 15:13
 Service: Roads Subject: Claims - Roads Classification: Claim Enquiry Ref:
 Desc.: This resident would like to make a claim for the damage to her tyre. Please send out necessary forms etc.
 Reference No : ROADS30027 Site (Street/Park/etc) : Friars field road Location : Bottom of Jacobs ladder along coming to Kirk brae Locational Details : In front of house First Type of Fault :
 Pothole First Fault Details : Big pole hole with water Additional Information : I have a punctured tyre and will have to get a new tyre as I was coming home last night and I had to make other
 arrangements to get to work today I could not avoid hole as traffic coming on other side of road Name : [REDACTED] Address Line 1 : [REDACTED] Address Line 2 : [REDACTED] Address Line 3 :
 [REDACTED] Postcode : [REDACTED] Telephone Number [REDACTED] Email Address [REDACTED]
 Location: FRIARSFIELD ROAD - sc Contact: [REDACTED]

Enquiry No.: 710935 Logged by: Contact Centre on: 03/07/2017 16:10
 Service: Roads Subject: General Enquiry Classification: Defect Report Enquiry Ref:
 Desc.: Reference No : ROADS30037
 Site (Street/Park/etc) : friarsfield road, heading from craigton road, airyhall - jacob's ladder
 Location : numerous potholes inward and outward road
 Locational Details : Opposite side of road
 First Type of Fault : Pothole
 Additional Information : i drive this road regularly in a peugot 207 - smallish car and i imagine there is quite a bit of damage to tyres, wheels, balance because of this. unable to avoid because of
 volume of traffic on this busy road leading to cults/bieldside/kingswells
 Name : [REDACTED]
 Address Line 1 : [REDACTED]
 Address Line 2 : [REDACTED]
 Postcode : [REDACTED]
 Email Address [REDACTED]
 Location: friarsfield road, heading from craigton road, airyhall - jacob's ladder Contact: [REDACTED]

Plot Number: 1,000.00

Feature Id - Location: S/22/1022 - FRIARSFIELD ROAD

Feature Type: RDS Road Section

Job Number: 716645

Enquiry No.: 710873 Logged by: Contact Centre on: 03/07/2017 13:01
 Service: Roads Subject: General Enquiry Classification: Claim Enquiry Ref:
 Desc.: Damaged car on potholes a few weeks ago, does not have details to hand but has them at home - please sent Claim form - [REDACTED]
 Location: Friarsfield Road Contact: [REDACTED]

Effective: 01/04/2017 to 01/08/2017

Display Action Officer: No

Service: Roads

Site: FRIARSFIELD ROAD (7600634)

Customer Services

Enquiry No.: 710667 **Logged by:** Contact Centre **on:** 30/06/2017 14:19
Service: Roads **Subject:** General Enquiry **Classification:** Defect Report **Enquiry Ref:**
Desc.: Reference No : ROADS30027
Site (Street/Park/etc) : Friars field road
Location : Bottom of Jacobs ladder along coming to Kirk brae
Locational Details : In front of house
First Type of Fault : Pothole
First Fault Details : Big pole hole with water
Additional Information : I have a punctured tyre and will have to get a new tyre as I was coming home last night and I had to make other arrangements to get to work today I could not avoid hole as traffic coming on other side of road

Name : [REDACTED]
Address Line 1 : [REDACTED]
Address Line 2 : [REDACTED]
Address Line 3 : [REDACTED]
Postcode : [REDACTED]
Telephone Number : [REDACTED]
Email Address : [REDACTED]

Location: FRIARSFIELD ROAD, Bottom of Jacobs ladder along coming to Kirk brae**Contact:** [REDACTED]**Plot Number:** 1,000.00**Feature Id - Location:** S/22/1022 - FRIARSFIELD ROAD**Feature Type:** RDS Road Section**Job Number:** 716645

Enquiry No.: 710554 **Logged by:** Contact Centre **on:** 29/06/2017 22:40
Service: Roads **Subject:** General Enquiry **Classification:** Defect Report **Enquiry Ref:**
Desc.: FAO : ACC Roads Response service,

Reference No : ROADS30025
Site (Street/Park/etc) : Friarsfield Road
Location : Between 'devils ladder' and Kirkbrae
Locational Details : Opposite side of road
First Type of Fault : Pothole
First Fault Details : Large, deep pothole
Second Type of Fault : Pothole
Additional Information : Giant pothole on the road with potential to cause lots of damage to cars. Safety issue.

Name : [REDACTED]
Address Line 1 : [REDACTED]
Postcode : [REDACTED]
Telephone Number : [REDACTED]
Email Address : [REDACTED]

Location: Friarsfield Road**Contact:** [REDACTED]**Plot Number:** 1,000.00**Feature Id - Location:** S/22/1022 - FRIARSFIELD ROAD**Feature Type:** RDS Road Section**Job Number:** 716645

Effective: 01/04/2017 to 01/08/2017

Display Action Officer: No

Service: Roads

Site: FRIARSFIELD ROAD (7600634)

Customer Services

Enquiry No.: 710376

Logged by: Contact Centre

on: 28/06/2017 15:30

Service: Roads

Subject: General Enquiry

Classification: Defect Report

Enquiry Ref:

Desc.: Reference No: ROADS30017. Site (Street/Park/etc): Friarfield Road. Location: Close to Number 34 beside Friarsfield Walk (new development) road. Locational Details: Opposite side of road.
First Type of Fault: Pothole. First Fault Details: As above. Additional Information: Side of road heading East (towards Aberdeen) Close to Number 34 beside Friarsfield Walk (new development) road.
Name: [REDACTED]. Address Line 1: [REDACTED] Address Line 2: [REDACTED] Address Line 3: [REDACTED]. Postcode: [REDACTED] Telephone Number: [REDACTED] Email Address:

Location: FRIARSFIELD ROAD

Contact: [REDACTED]