

**From:** [Foi Enquiries](#)  
**To:** [REDACTED]  
**Subject:** EIR-17-0879 - Fire Safety - Balmoral Court  
**Date:** 24 July 2017 11:41:45  
**Attachments:** [Further Information - Right to Review & Appeal.pdf](#)

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Dear [REDACTED],

Please accept our sincere apologies for the delay in responding to your information request of 21 June 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

**I would like to see any correspondence to the Head of Health & Social Care regarding fire safety at Balmoral Court in the city between January 1, 2017 and the current date (June 20, 2017) and Facilities Management regarding fire safety at Balmoral Court in the city between January 1, 2017 and the current date (June 20, 2017).**

**I believe some complaints have been made (some from residents) so would like to find out what they are.**

No correspondence held with the Head of Health & Social Care regarding fire safety at Balmoral Court. No correspondence held with Facilities Management on issues in relation to fire safety at Balmoral Court.

ACC is unable to provide you with information on **any correspondence to the Head of Health & Social Care regarding fire safety at Balmoral Court in the city between January 1, 2017 and the current date (June 20, 2017) and Facilities Management regarding fire safety at Balmoral Court in the city between January 1, 2017 and the current date (June 20, 2017)** as it is not held by the Council. In order to comply with its obligations under the terms of Regulation 10(4)(a) - Information Not Held - of the EIRs, ACC hereby gives notice that this information is not held by it. ACC is required by Regulation 10(1)(b) of the EIRs to inform you as to why in all the circumstances of the case, the public interest in maintaining this exception outweighs the public interest in disclosing this information to you. ACC is satisfied that it does not hold this information and considers that, as there is no information held, the public interest lies with the exception.

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

#### **INFORMATION ABOUT THE HANDLING OF YOUR REQUEST**

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request.

Please refer to the attached PDF for more information about your rights under the EIRs.

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\*03000 numbers are free to call if you have 'free minutes' included in your mobile call plan.  
Calls from BT landlines will be charged at the local call rate of 10.24p per minute (the same as 01224s).

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