

From: [Foi Enquiries](#)
To: [REDACTED]
Subject: EIR-17-1012 - Waste & Recycling
Date: 14 August 2017 11:23:02
Attachments: [Further Information - Right to Review & Appeal.pdf](#)

Dear [REDACTED],

Thank you for your information request of 17 July 2017. Aberdeen City Council (ACC) has completed the necessary search for the information requested.

Please break down your answer by month, up to and including the date of the receipt of this email.

Please tell me how many complaints the council has received in relation to its waste/recycling bin collection service since January 2014.

	2014	2015	2016	2017
January	3	0	3	0
February	0	0	3	3
March	1	1	2	0
April	0	2	4	7
May	0	2	7	6
June	1	1	1	7
July	0	2	2	5
August	1	0	1	-
September	1	2	2	-
October	1	3	3	-
November	0	0	2	-
December	3	0	1	-

Please also tell me how much the council has spent on its waste/recycling bin collection service for every month since January 2014.

	Year				
Period	2014	2015	2016	2017	Grand Total
January	496,818.00	505,247.83	674,439.52	659,564.45	2,336,069.80
February	566,015.13	535,962.99	473,991.69	476,416.29	2,052,386.10
March	910,199.59	1,129,321.54	1,651,792.34	784,098.97	4,475,412.44
April	187,466.80	354,839.93	260,275.44	429,569.10	1,232,151.27
May	510,234.13	434,096.74	459,761.41	487,373.33	1,891,465.61
June	366,043.14	695,217.39	541,838.05	725,799.84	2,328,898.42

July	530,838.15	483,463.30	588,556.04	327,297.04	1,930,154.53
August	817,750.04	462,646.22	568,371.21	89,486.36	1,938,253.83
September	466,464.75	510,331.84	385,982.12		1,362,778.71
October	525,138.61	528,551.97	648,337.02		1,702,027.60
November	516,538.42	599,786.39	617,948.62		1,734,273.43
December	408,422.23	490,650.47	532,040.48		1,431,113.18
Grand Total	6,301,928.99	6,730,116.61	7,403,333.94	3,979,605.38	24,414,984.92

We hope this helps with your request.

Yours sincerely,

Information Compliance Team

INFORMATION ABOUT THE HANDLING OF YOUR REQUEST

As the information which you requested is environmental information, as defined under Regulation 2(1) of the Environmental Information (Scotland) Regulations 2004 (the EIRs), ACC considered that it was exempt from release through FOISA, and must therefore give you notice that we are refusing your request under Section 39(2) of FOISA (Freedom of Information (Scotland) Act 2002). However, you have a separate right to access the information which you have requested under Regulation 5 of the EIRs, under which ACC has handled your request. Please refer to the attached PDF for more information about your rights under the EIRs.

Information Compliance Team
Customer Service
Corporate Governance
Aberdeen City Council
3rd Floor North
Business Hub 17
Marischal College
Broad Street
ABERDEEN AB10 1AQ

foienquiries@aberdeencity.gov.uk

Tel 03000 200 292

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