



Neighbourhood Services

Health and Care
Social Work

CHOOSING A CARE HOME

معلومات من قسم العمل الإجتماعي
資訊來源於福利救濟工作部
تمنى بهبود کے ادارے سے معاملات حاصل کریں
سوسال وورک ڈیپارٹمنٹ
خبرکے سبباًد جانوں

Choosing a Care Home

This leaflet contains advice on choosing a care home in the local area. All care homes are registered with the Scottish Commission for the Regulation of Care. They are regularly inspected by Care Commissioning Officers to make sure that the care provided meets the strict standards laid down.

Whichever kind of care you or your relative need, we strongly advise you to take the time to look around several homes before making a choice. A member of the Community Care team will be happy to discuss the situation and the assessment with you, and to give advice before you look around.

Prospective residents, or their relatives or friends, are always welcome to view the homes. Telephone before you go, to make sure that a member of staff is free to show you around and to answer any questions. Obtain a brochure from the home. This should set out the aims of the home and the facilities it provides.

Trial Basis

Every admission to a care home is on a trial basis to begin with. However carefully the choice is made, very occasionally the home proves unsuitable. If this happens, you can ask for the help and support of the care manager to find the home which suits you or your relative.

Points to bear in mind

- Is the home convenient for visiting relatives and friends? Is there somewhere to see relatives in private?
- Are the staff friendly and welcoming?
- Is the place homely?
- Are residents expected to share a room?
- Do the residents look happy and well cared for?
- Is the home fresh and clean?
- Can you see today's menu?
- Can they cater for residents' likes and dislikes in food?
- Are there set visiting times?
- What activities are there?
- Can you take your personal possessions and furniture?
- Will these be insured?
- Can you have your own television in your room?
- Can residents go out?
- Can you get up and go to bed when you like?
- Are the toilets and bathing arrangements suitable?

- What is the home's policy on smoking and alcohol?
- Is there a telephone easily accessible to residents?
- Are pets allowed?
- Can residents keep their full personal allowance from the Benefits Agency of the DSS?
- Is there a clear written statement of the terms and conditions under which the accommodation is offered?

Arrangements can be made to have this leaflet available in audio-cassette, Braille and large print. Telephone 01224 523933.

If you require an interpreter to help you understand this leaflet, please contact the Interpreting and Translation Service. Tel: 01224 523542

إذا كنتم في حاجة إلى مترجم من أجل فهم هذه الوثيقة
فالرجاء الإتصال بقسم الترجمة
الهاتف: ٥٢٣٥٤٢ (٠١٢٢٤)

如果你需要翻譯人員幫助你理解這個傳單，
請聯繫翻譯社(the Interpreting and Translating Service).
電話：01224 – 523542

اگر آپکو اس لیفلٹ کو سمجھنے کے لیے ترجمان یا مترجم
کی ضرورت ہو تو برائے مہربانی انٹریٹینگ اینڈ ٹرانسلیٹنگ
سروس سے رجوع کریں
یا اس نمبر پر رابطہ کریں ٥٢٣٥٤٢ ٠١٢٢٤

এই লিফলেট বুঝতে আপনার যদি অনুবাদকের
প্রয়োজনবোধ মনে করেন তাহলে যোগাযোগ
করুন ইনটারপ্রেটিং এবং ট্রানস্লেশান সার্ভিস।
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