



## ABERDEEN CARE & REPAIR

### *Affordable Warmth*

We can assist clients obtain affordable warmth in their homes by ensuring that they have efficient and economical heating systems, and that the home has adequate insulation.

#### **We can assist by:**

- Carrying out a home visit to assess the extent of works required
- Apply for any heating/insulation grants, if eligible
- Carry out an energy rating on the property to establish recommended measures
- Meet with family members to discuss options
- Help to arrange finance for the work
- Assist with paperwork
- Offer a loan for the improvement works
- Obtain quotations from reputable contractors
- Ensure that works are carried out to the occupiers satisfaction

Our aim is to help you by discussing any ways in which you can make your home more comfortable and convenient to live in.



## ABERDEEN CARE & REPAIR

### *How do I apply?*

**If you want to make use of any of these services, please phone:**

01224 251133

Fax No. 01224 639135



Email:

[gencareandrepair@castlehillha.co.uk](mailto:gencareandrepair@castlehillha.co.uk)

Aberdeen Care and Repair is a partnership between :

*Aberdeen City Council*

*Communities Scotland*

## **ABERDEEN CARE AND REPAIR**

**ADVICE & ASSISTANCE WITH  
REPAIRS, IMPROVEMENTS,  
INCLUDING HEATING  
ISSUES AND  
ADAPTATIONS.  
ALSO AVAILABLE IS A  
SMALL REPAIRS AND  
HANDYMAN SERVICE**



## ABERDEEN CARE & REPAIR

**ADVICE &  
ASSISTANCE WITH  
REPAIRS,  
IMPROVEMENTS,  
AFFORDABLE WARMTH,  
INCLUDING A  
HANDYMAN SERVICE  
FOR ELDERLY &  
DISABLED  
HOMEOWNERS &  
PRIVATE TENANTS**





## ABERDEEN CARE & REPAIR

**These services are available to older people and people with disabilities within the city of Aberdeen**

### What is Aberdeen Care & Repair?

Aberdeen Care & Repair is a voluntary organisation providing free advice and technical assistance to clients about repairs and improvements in their homes.

We are jointly funded by Aberdeen City Council and Communities Scotland and are managed by Castlehill Housing Association.

### Who is eligible?

Owner Occupiers and tenants of private landlords living in Aberdeen who are older, disabled or suffering from long term illness. Tenants of social landlords can also receive assistance for repairs that are not covered by their tenancy agreement.

### What about the cost?

Our advice service is **FREE**. Grants may be available from Aberdeen City Council and other agencies for the work.



## ABERDEEN CARE & REPAIR

### How can we assist?

Many homes are in need of repair or improvement such as:

- Repairing/Replacing windows and doors
- Rewiring
- Repairing gutters and downpipes
- Roof repairs
- Upgrading heating facilities
- Adaptations to the kitchen or bathroom to suit individual's needs

### We can assist by:

- Discussing what repairs or improvements are required
- Obtaining quotations from reputable contractors
- Ensuring the work is completed to an acceptable standard
- Assisting with paperwork
- Helping to arrange finance

### Who will do the work?

We will obtain quotations from qualified and reliable contractors. If necessary we will also arrange for suitable consultants to provide plans and professional assistance.

### Will the work be checked?

We will help ensure that the work is completed to an acceptable standard.

## Changes in Small Repairs/Handyman Service effective from 01/07/07

### Handyman Service

If you have a small repair that needs fixing around the house and you don't know where to turn – let us help!

We now employ tradesmen who can assist with minor work such as:

- Minor Plumbing
- Electrical Work
- Joinery Work
- Minor External Work
- Small Tasks

A fixed charge of £20.00 is made for the service and all material costs are recharged (Minor works should take our tradesmen a maximum of 1 to 2 hours to complete)

If we are unable to find tradesmen in house for the work, we will refer you to reputable contractors who will charge for the work. In this case, the project will be charged 25% of labour costs and client will be responsible for any material costs.

## Remember OUR ADVICE IS FREE

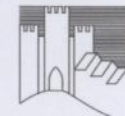
*We want to help.*

*Aberdeen Care & Repair  
is funded by*



ABERDEEN  
CITY COUNCIL

*In Partnership with*



*Managed by  
Castlehill Housing  
Association*

*Communities  
Scotland*  
Working for housing  
and regeneration