

goodapple homes

You can now apply online for your goodapple home.

Don't forget, you can
access the new
online application
form for free at
the Central
Library Media
Centre and also
through
Aberdeen City
Council's i-Kiosks.



Visit www.aberdeencity.gov.uk/onlinehousingapplication

Frequently Asked Questions about our new online service:

What is the online application form?

The online application form is an electronic version of a housing application form that can be completed via the Aberdeen City Council website.

Who can use the online application form?

Anyone who has not got a current housing application form with the goodapple Accommodation and Advice Service can use the online application form.

Why is there an online version of the form?

The online application is a convenient way of accessing and completing the form and is available at any time, day or night.

Is the online application replacing the paper copy?

The online application will compliment the paper application and it is another option when applying for housing.

I've already submitted an application – can I do another one online?

No, at this moment in time the online application can only be completed by people who have not got a current housing application.

Will people who apply online get priority over those who use the paper version?

No, online and paper applications will be given equal priority.

Can I save my application online if I don't have enough time to finish it?

Yes, you will have the option of saving your application for a maximum of 30 days.

I don't have my own access to the internet how can I complete the form?

You can get access to the internet via Aberdeen City Council library services, iKiosks and internet cafes.

Can I still submit a paper application?

If you have applied online you do not need to complete a paper application. However, paper applications are still available for people who do not have access to, or want to, apply using the online application.



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